

Appendix 3

Directorate of Adult, Community and Housing Services and Directorate of Children's Services Visits to Social Care Establishments OCTOBER 2006 – APRIL 2007

Central Dudley Area Committee 12 June 2007

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Lynda Coulter Margaret Aston	4 Jan 2007	Arcal Lodge (older people)	Members received favourable comments 'a great service' and were informed of excellent opportunities for service users.	AD thanked Members for the positive report.
Lynda Coulter Margaret Aston	15 March 2007	Roseville Day Centre (older people)	Service user's comments were very good on the areas of staff, care and food. Some repair and maintenance required in the kitchen area and Members questioned the use of the 'smoking' area after 1 July 2007. Fall in service users using the day centre on Wednesdays?	AD thanked Members for the positive report. Maintenance work required to kitchen fans to be undertaken as part of the bi-annual rolling programme. Partnership working with Sheltered Housing colleagues ongoing to address the fall in service users on Wednesdays.

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Lynda Coulter Margaret Aston	4 Jan 2007	Rydal (Children)	<i>Unable to do the rota visit, due to the temporary closure of children's home for re-fitting. Cllrs Peter Lowe and Adrian Turner to visit when Rydal reopens under new name - 14 St James's Road - later in the year.</i>	
John Davies Malcolm Davis	9 Feb 2007	Amblecote House (older people)	A very stable friendly environment with a number of activities and entertainment organised by staff. Home is in need of decoration and maintenance required on fire doors. Overall home seemed very well organised, clean and welcoming.	AD thanked Members for the positive report. Maintenance issues to be addressed within the rolling programme. Advice taken from Fire Service to put bolts on fire doors to protect confused residents from placing themselves at risk.

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
John Davies Malcolm Davis	9 Feb 2007	The Mere Centre (Learning Disability)	Positive comments from users, plenty of opportunities for users to increase their skills. Observed good interaction and a good working environment.	AD had spoken to Members who did not require a written response on this occasion.
John Davies Malcolm Davis	9 Feb 2007	Parkes Street (Children)	Positive comments from Cllrs on interaction between staff and users and good relationship between Manager and staff. Opportunities appeared limited due to finance restraint limit of £50 eg to replace a broken playstation.	Head of Service thanked Councillors for undertaking this visit. Councillors were assured that finance would be made available at Parkes Street for any travel outside of the Borough should it be necessary and that the Manager of the Home, holding the budget, decides on items of expenditure for the young people.
Geoffrey Johnston Mahbubar Rahman	16 Apr 2007	Bridge House (Physical Disability)	Awaiting report from Councillor Rahman	
Geoffrey Johnston Mahbubar Rahman	2 April 2007	Woodside Day Centre (Mental Health)	Awaiting report from Councillor Rahman.	

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Geoffrey Johnston Mahbubar Rahman	4 Dec 2006	3 Maitland Road (Children)	Councillors spoke to service users who felt happy at Maitland Road. Observed sensitive staff; good relationships with the children and staff felt well supported. Felt Manager is doing an excellent job and handling difficult situations with care and sensitivity. Premises appeared to be in a good state of repair and decoration.	Report now received and AD in process of responding.