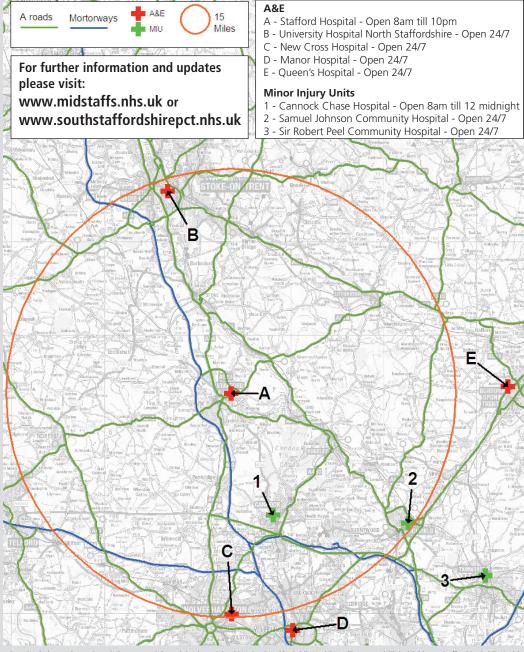
Where to go for Emergency care between 10pm and 8am as from the 1st December 2011



Mid Staffordshire NHS Foundation Trust
NHS North Staffordshire
NHS Stoke on Trent
South Staffordshire PCT
West Midlands Ambulance Service NHS Trust





From 1st December 2011 A&E at Stafford Hospital will be closed temporarily between 10pm at night until 8am in the morning



From Thursday 1st December 2011

Accident & Emergency Care in Stafford is temporarily closing at night

This leaflet is designed to ensure you get to the right place, first time if you need urgent or emergency care.

Please keep it in a safe place.

If an adult or child is seriously ill or injured **phone 999** straightaway.

Why is this happening?

Mid Staffordshire NHS Foundation Trust which runs Stafford Hospital is unable to provide a safe Accident & Emergency (A&E) Department 24 hours a day until medical recruitment and staffing issues are resolved. Regrettably, this means that there will be a temporary closure of Stafford's A&E every night between 10pm and 8am from 1st December 2011.

What does this mean for you?

- PLEASE DO NOT COME TO A&E BETWEEN 10pm and 8am AS THE DEPARTMENT WILL BE CLOSED.
- There will be no changes to daytime A&E; the Department will be open from 8am in the morning until 10pm at night, every day, seven days a week.

What happens after 10pm?

- Ambulance patients will be taken to the most appropriate A&E department for their condition.
- If you arrive just before 10pm you will still be seen. Staff will remain in the department until your treatment has finished, you have been admitted to a bed or have been discharged.
- If you call 999 for your child (under 18) they may still be brought by ambulance to Stafford Hospital.
 The ambulance service will decide this.
- GP Out of Hours services are unchanged for both adults and children. Please still use this service.
- Maternity services will also remain as normal and mothers-to-be should present at the delivery suite via the main hospital entrance.

CALL YOUR GP

If you or a person...

✓ has an infection or rashes
✓ has a stomach upset
✓ has cuts and bruises
✓ has a burn, strain or sprain

Alternatives to A&E Departments

Minor Injury Units – 24 hour care within your local area

Your local Minor Injury Unit (MIU) can treat a wide variety of problems. These include minor illnesses (colds and coughs), cuts and grazes, dog bites, sprains and strains, minor head injuries and minor burns and emergency contraception.

MIUs are located in:

Cannock Chase Hospital, Brunswick Road, Cannock, WS11 5XY. Tel: 01543 57 27 57 Open 8.00am until midnight, 7 days a week.

Sir Robert Peel Community Hospital, Plantation Lane, Mile Oak, Tamworth, B78 3NG. Tel: 01827 26 38 00 Open 24 hours a day, 7 days a week.

Samuel Johnson Community Hospital, Trent Valley Road, Lichfield, WS13 6EF. Tel: 01543 41 29 00 Open 24 hours a day, 7 days a week.

NHS Direct 24 hour health advice

For health advice and reassurance, 24 hours a day, 365 days a year. Telephone: 0845 46 47 Website: www.nhsdirect.nhs.uk

CALL 999

If you or a person...

- ✓ has severe pain not relieved by over the counter medicines
- ✓ has persistent severe chest pain
- has had a suspected stroke
- has breathing difficultiesor if a person is unconscious

If there is a life threatening medical emergency you should **phone 999.** The ambulance service will assess your call and make sure that you get the appropriate response or provide advice over the phone.

GP Out of Hours Service

There is a GP out of hours service between 6.30pm and 8.00am every evening including weekends and bank holidays, where you can obtain an appointment to see a GP.

If you call your GP out of hours service needing urgent medical advice or assistance your call will be answered by or diverted to a specially trained professional who will assess you and offer a range of health support.

You can call the GP Out-of-Hours Service directly on

0300 1 30 30 30 or call your local GP directly.

Alternative 24/7 A&E Departments

- University Hospital of North Staffordshire. Royal Infirmary, Princes Road, Stoke-on-Trent, ST4 7LN.
- New Cross Hospital (Wolverhampton). Wednesfield Road, Wolverhampton, WV10 0QP.
- Queen's Hospital (Burton).
 Belvedere Road, Burton upon
 Trent, Staffordshire, DE13 0RB.
- Manor Hospital (Walsall). Moat Road, Walsall, West Midlands, WS2 9PS.