

**Meeting of the Cabinet – 8<sup>th</sup> December 2010**

**Report of the Chief Executive**

**Quarterly Corporate Performance Management Report**

**Purpose of Report**

1. To present the second Quarterly Corporate Performance Management Report for 2010/11, relating to performance for the period 1<sup>st</sup> July to 30<sup>th</sup> September 2010.

**Background**

2. The over-riding purpose of the Quarterly Corporate Performance Management Report is to provide the Cabinet with a regular update on the management of services and performance levels being achieved within the Council, across the seven Council Plan thematic priorities.
3. Prior to submission to Cabinet the report is scrutinised by the Cabinet Member Sub Group on Performance Management. This group has been meeting since the first quarter of 2005/06 and commissions more detailed exception reporting on any identified underperforming areas. A Quarterly Corporate Performance Summary is then produced from the group's discussions and circulated to all Members.
4. The report contains the following sections:

**Section 1** a brief introduction.

**Section 2** a performance summary, incorporating the key service achievements and issues affecting Dudley MBC during quarter 2.

**Section 3** more detailed progress on the key performance indicators and key activities identified to determine our delivery of the Council Plan priorities.

**Section 4** current sickness absence information for the financial year to date.

**Section 5** an update on community engagement and customer satisfaction.

**Section 6** more detailed Directorate reporting, including issues relating to the delivery of Directorate Strategic Plans and directorate performance indicators that are behind target at the end of the quarter.

### **Finance**

5. There are no direct financial implications.

### **Law**

6. The Quarterly Corporate Performance Management Report will significantly contribute towards delivery of the framework for performance assessment as outlined in the Local Government White Paper 2007 *“Strong and Prosperous Communities”*.

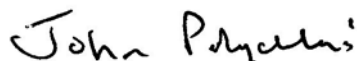
### **Equality Impact**

7. There are no special considerations to be made with regard to equality and diversity in noting and receiving this report.

The Quarterly Corporate Performance Management Report includes details of the performance of the Council Plan strategic objectives and priorities for children and young people.

### **Recommendation**

8. It is recommended that:
  - The Cabinet receives the Quarterly Corporate Performance Management Report and approves its content.
  - The information contained within the Quarterly Corporate Performance Management Report be referred to Select Committees to consider specific issues within their terms of reference.



John Polychronakis  
Chief Executive