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# <u>Select Committee on Community Safety and Community Services – 12<sup>th</sup> June,</u> 2008

Report of the Director of Adult Community and Housing Services .

# **Community Renewal Service**

# **Lye Beat Sweep Operation**

#### **Purpose of Report**

 To provide a brief background and summary to the visual presentation to update the Select Committee on the Beat Sweep operation carried out in Lye from 21<sup>st</sup> January 2008 – 3<sup>rd</sup> February 2008.

To inform the Select Committee of the benefits of the beat sweep as a method of wider partnership working around issues of reassurance, community safety and community renewal following the evaluation of the operation in April 2008

# **Background**

- 2. Beat sweep is a place based, multi-agency operation designed to tackle crime and wider issues based around community safety, whilst providing the opportunity for additional activities such as private sector housing, school attendance, environmental maintenance, and licensing and safety advice to add value to enforcement operations. Beat sweep involves the project management and coordination of those activities within a defined target area or neighbourhood over a given time period
- 2. The impetus for implementing Beat Sweep came from methodology introduced to the Safe and Sound Joint Activities Group through the community safety team and was organised, project managed and coordinated by the Community Renewal Service within DACHS
- 3. A local multi-agency project group chaired by the Area Community Renewal Officer was set up to implement the Beat Sweep locally. All local elected members were briefed and were part of the process in defining local community concerns and in some cases took part in Beat Sweep activities
- 4. The operation was dependent upon police presence and the neighbourhood policing team were a fundamental part of the project planning team and implementation. Their presence added value to the work of the agencies and vice versa, enabling a whole community approach to be taken.

# **Purpose of Beat Sweep**

- 5. Beat sweep is designed as a high profile operation to reduce crime and promote reassurance. This is achieved through the removal all the visible signs of crime, graffiti and vandalism, reassuring the public and sending a clear message to perpetrators that the local community will not tolerate undesirable activity and that they are supported by the responsible agencies
- 6. The beat sweep in Lye is the first large one in Dudley and as such was used to evaluate the methodology and explore the potential of its further use as a community renewal tool in addressing some of the "place based "issues around community safety in the most challenging neighbourhoods

# **Beat Sweep in Lye**

- 7. Lye was chosen as the "test "area because
  - It had well developed neighbourhood partnership arrangements with the local community and services, through which concerns regarding incidents of graffiti, discarded litter and refuse, benefit fraud, school truancy, unlicensed trading and poor standards of privately rented housing stock, were raised.
  - According to British Crime Statistics locally, Lye has one of the highest reported incidents of assault, criminal damage, theft from shops and stalls, burglary, vehicle crime and anti social behaviour in the borough.
  - We were able to match local intelligence and data analysis together to enable the identification of a defined number of streets within an area to be targeted.
- 8. The beat sweep provided communities in the most challenging neighbourhoods in terms of broader community safety issues, to experienced a collective focus from agencies working in partnership to address a range of issues of concern within a time limited period with demonstrable effectiveness
- 9. Lye Beat Sweep provided such an approach via a series of targeted actions focused within the neighbourhood, where multiple crimes and anti -social behaviour problems existed. The high profile multi agency operation combined intensive targeting of offenders, community reassurance and environmental improvements using a range of techniques, which complemented each other.

# **Outcomes**

 Outcomes fall into two categories: those, which impact directly on the neighbourhood, target area and those which impact upon the service and beat sweep processes.

- 11. Most agencies reported a positive impact on their area of operation with the exception of benefit fraud for which the time investment was not cost effective. Some of the neighbourhood issues will require a broader policy resolution at strategic level and work has started to progress these by raising them with the relevant agencies e.g. Housing, environmental services, children's services
  - Overall crime in the area was reduced.
  - The environment overall appears cleaner
  - The physical appearance of the flats at Claycroft was improved
  - Reassurance on the High Street was substantially improved among the traders
  - Positive feedback was received from residents through the PACT meetings and the neighbourhood partnerships

# **Finance**

- 12. The Local Community Renewal Plans identify work which is being undertaken through mainstream or other budget source and also gaps in provision or need. The Community Renewal Service seeks to maximise the benefit derived by local communities from the investment in all public services in the target areas well as the activity of local community and voluntary sector or the business sector by focusing day to day activities in a different way into a defined area to achieve economies of scale and added value
- 13. The beat sweep was financed from within existing agency resources and relied on the alignment of the activity of a variety of agencies and partners into a neighbourhood. Community Renewal resources were directed at the beat sweep operation over a period of 9 weeks. Additional resources were levered in through the community and other associated agencies such as probation service community punishment team

#### Law

- 14. The Local Government Act 2000 placed a duty on local authorities to establish a local strategic partnership to address collaborative working and develop a community strategy and local neighbourhood renewal strategy. Community Renewal is part of that approach.
- 15. Section 2 of the Local Government Act 1980 enables the Council to do anything which is likely to achieve the promotion or improvement of the economic, social and environmental well being of the area.
- 16. The 1998 Crime & Disorder Act places an obligation on local authorities and the police to exercise its functions with due regard to the need to do all it reasonably can to prevent crime and disorder in its area.

# **Equality Impact**

- 17. The objective of community renewal is to promote inclusion and social cohesion. Community renewal plans target those most in need in terms of deprivation.
- 18. Information is collected through each CR intervention or consultation to monitor the inclusivity and difference of various groups and people involved. Where inclusion is an issue ACROs engage through various community groups of interest groups locally to design appropriate responses to different circumstances
- 19. Where children's and young people are involved they are directly consulted and frequently design the response to local issues such as youth PACT, Junior rangers, Breakfast clubs, Dance groups, football league, homework mates, places to play, young consultants, intergenerational work.

# 20. Recommendations

- That members note from the presentation and report, the work of the participating agencies
- That members note the benefits of the area partnership approach and the coordinating and project management role undertaken through the Area Community Renewal officers in enabling the agencies to meet their targets and also meet the needs of local communities and neighbourhoods
- That the select committee supports the roll out of Beat Sweep to other areas of the borough to be determined in partnership through the Community Renewal Steering Group and Safe and Sound Board

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# **Background Papers**

Evaluation report attached, as appendices to this

# Appendix 1 – Lye Beat Sweep Evaluation Report

A copy of the report extract has previously been circulated to Members. Members may wish to bring that copy with them to the meeting.

# LYE BEAT SWEEP

# **Evaluation Report**









Proposed & presented on behalf of participating agencies by:

Tony Sidaway ,Community Renewal Team Tremaine Herbert, Community Renewal Team Bob Dimmock, Community Safety Team

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# 1. EXECUTIVE SUMMARY

Beat Sweep provided a time limited approach via a series of targeted actions focused in areas with multiple crime and anti-social behaviour problems.

The aim was to implement a high profile partnership initiative that combined intensive targeting of offenders, community reassurance and environmental improvements that not only addressed local community safety issues that impacted upon resident's quality of life, but also contributed to individual agency and partnership target performance measures.

Lye Beat Sweep, which was the first operation of its kind to be held in the Dudley Borough was undertaken between 21st January 2008 and 3rd February 2008. Whilst the time frame for a Beat Sweep is not prescriptive, the 2 week period reflected the type of community safety issues that needed to be addressed and the extent to which agencies were prepared to commit resources.

Apart from the benefits gained from actions taken during the 2 week crackdown, it was also important to note that Beat Sweep provided an opportunity to extend these benefits, not only by developing action plans to address emerging estate issues, but also improved the way services were delivered in response to these issues, and identified opportunities where communities can orientate action themselves to help sustain the gains.

Areas such as Lye, are often negatively labelled by the media and although many agencies will be working within these areas, there are perceptions within these communities that amount to too much talk and too little action, without a multi agency action plan, there is a risk that crime and anti social behaviour will return to its previous levels.

Lye Beat Sweep has been hailed an overwhelming success by participating agencies, elected members, local residents and community groups. Crime data reveals that there has been an overall decrease in the main types of crime recorded within the target area since the launch of the operation and this trend is likely to continue providing recommendations contained within this report are implemented.

Main crime type	Crime figures		Direction
generators	Period	Period	of travel
identified within	1.1.07- 31.3.07	1.1.08- 31.3.08	
target area			
Criminal Damage	36	27	9 (25%)
Assaults	40	24	16 (60%)
Theft from shops and stalls	14	13	1 (7%)
Theft of and from vehicles	22	5	17 (77%)
Burglary dwelling	13	16	3 (23%)
Totals	125	85	40 (32%)

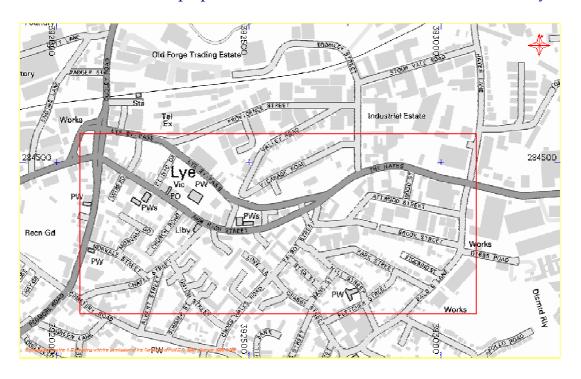
**Source: British Crime Statistics** 

# 2. BACKGROUND:

According to British Crime Statistics (BCS), the Neighbourhood Policing area of Lye has one of the highest reported incidents of assault, criminal damage, theft from shops and stalls, burglary, vehicle crime and anti social behaviour in the borough.

Information gained from other agencies, local residents and local community and voluntary groups also revealed issues relating to graffiti, discarded litter and refuse, benefit fraud, school truancy, unlicensed trading and poor standards of privately rented housing stock present within the area.

Intelligence also revealed that a significant proportion of these problems occurred in only 11 out of a total of 121 streets that form the Neighbourhood Policing area. These 11 streets were therefore identified as the focused, target area for the 'beat sweep operation' contained within the marked boundary.



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#### 2. INTRODUCTION

Within the Dudley Borough, Community safety practitioners have hitherto lacked a time-limited approach of demonstrable effectiveness to deploy crime reducing activity in their most challenging neighbourhoods. Lye Beat Sweep provided such an approach via a series of targeted actions focused within the neighbourhood, where multiple crimes and anti-social behaviour problems existed. The high profile multi agency operation combined intensive targeting of offenders, community reassurance and environmental improvements by using criminology theories such as:

*Self selection*: The most active criminals are often the most versatile, and are not bound by general rules. Therefore to focus on low level criminality such as non payment of fines and road traffic offences, has the potential to draw more prolific offenders to the attention of the relevant agencies.

**Repeat victimisation**: Focusing on people and places who have been subjected to disproportionate levels of crime or anti social behaviour ensures resources are being targeted where most needed.

*Situational Crime Prevention*: Changing the environment, which enables crime and anti social behaviour to thrive, this may prevent opportunities for victimisation resulting in the improvement of quality of life.

**Zero tolerance**: High profile activities of joint partnership working through enforcement gives a clear message to the community that criminal or anti social behaviour will not be tolerated.

Adopting a timely, phased approach also affords the opportunity to extend the benefits of those actions leading to what is termed as a *Crackdown and Consolidation strategy*, whereby enforcement gains are sustained by community-oriented action.

#### 3. METHODOLOGY

Lye Beat sweep was implemented in staged phases with a strategic publicity campaign interwoven throughout. These were:

- Intelligence gathering
- Tactical Planning
- Service Level Agreements
- Operational Delivery
- Results Analysis
- Evaluation

# 4. INTELLIGENCE GATHERING

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Spending time gathering accurate information enabled the initiative to be target focused, thus making best use of resources. Intelligence was fed directly to the Community Renewal team acting as project coordinators. By having a central point of collation this ensured a clear picture of the area emerged.

During this process the following intelligence gathering aids were used:

Visual Audits ('a picture tells a thousand words') Taking photographs of problem areas before and after the initiative.

- Partners working in the area looking for and identifying issues affecting the community.
- ❖ Local crime and incident data over 12 month period to identify locations that had consistently high levels of crime and anti social behaviour.
- Performance Data, relevant to the partner agencies and neighbourhood statistics.
- Consultation with elected members, residents and local community and voluntary groups via one to one; meetings, forums, surveys etc.

It is important to note that by using all of the above aids, this provided opportunities to challenge assumptions based purely upon fact and helped establish the real issues.

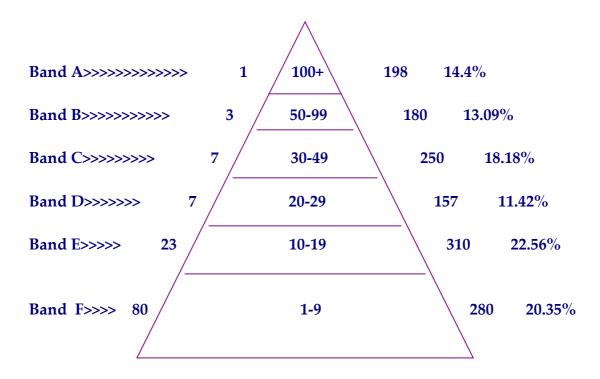
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#### 6. TACTICAL PLANNING

Applying the Simple 2 Start methodology, intelligence gathered from a variety of sources identified the target area, key objectives and those partners that should be invited to be part of the Lye Beat Sweep operation.

# 6.1 Selecting the target area:

When selecting the target area, it was important to keep it contained, as too large an area will overstretch resources and will suffer from being over ambitious and need extensive resources to make an impact. Intelligence gathering revealed that between 1st October 2006 - 30th September 2007, over 45% of total crime was committed within only 11 streets (Bands A-C) that were clustered around Lye Town Centre and Claycroft Place.



#### NB:

Incidents refer to the number of BCS recorded crime figures for Police Neighbourhood 27 during the period 1st October 2006 – 30th September 2007. Applying the Simple 2 Start methodology, incidents have been grouped into bandings to identify the target area. For example, Band A reveals one street location whereby over 100 incidents have been recorded. This accounts for a total of 198 incidents representing 14.4% of overall crime recorded for Police Neighbourhood 27.The main BCS crime generators for the Beat Sweep target area (i.e. Bands A, B, and C) were burglary, theft of and from vehicles, theft from shops and stalls, robbery, assault and criminal damage.

# **6.2 Key Objectives:**

The key objectives that were established from intelligence gathering aids i.e. BCS, other relevant data held by partners, visual audits, partners knowledge and experiences of the area, consultation with elected members, local residents, community and voluntary groups, were as follows:

\* Reduce number of abandoned/untaxed vehicles

- \* Reduce number of assaults
- Reduce criminal damage
- Reduce number of thefts from shops and stalls
- \* Reduce number of thefts from and of motor vehicles
- Reduce burglary
- Improve fire safety
- \* Reduce levels of litter, fly tipping and graffiti
- Reduce number of dangerous properties
- Improve private rented stock
- \* Reduce number of children who are persistently absent from school

# **6.3 Involving Partners:**

Having a good understanding of the problems within the target area helped identify which partners should be involved in the Beat Sweep.

However before partners were officially invited to attend the first tactical planning meeting, telephone contact was made with each agency by the Community Renewal Team to provide a brief outline of the initiative and answer any questions. This ensured that all partners involved were committed and enthusiastic about the Beat Sweep.

All partners welcomed the opportunity of working alongside other agencies and recommended other partners who could benefit from this operation. The initiative supported individual agency target performance measures by combining already existing resources in a more targeted and focused way.

# The agencies involved were as follows:

#### **Council:**

Community Renewal Team (Project Coordinators)

**Housing Management** 

**Private Sector Housing** 

**Housing Technical** 

Waste Management

Green Care

Lister Road vehicle services

**Community Safety** 

Benefit Fraud

Licensing

**Education Social Welfare** 

# **Police**

Neighbourhood Policing Teams

**Operational Support Unit** 

**Licensing Officers** 

Road Policing Unit

Force Traffic Unit (Automatic Number Plate Recognition)

Crime Prevention Unit

# Fire

**Station Commands** 

**Business Liaison Officer** 

# **Others**

**Elected members** 

Local residents

Local community and voluntary groups

**Courts Services** 

**DVLA** 

Community Punishment Team

Youth Offending Team

#### 5. AGENCY INVOLVEMENT & RESULTS

Action plans were formulated by individual agencies, based upon their knowledge and expertise on how best to address the key issues. The plans were also determined by the level of resources available to each agency, individual agency target performance measures and the amount of time officers could "ring fence" to the operation to ensure integration and communication with partners.

During this process, considerable support was also provided by the Community Renewal Team to ensure:

- ❖ Action plans were SMART
- Commitment, integration and communication between partners
- Availability of resources
- Partners were aware of the latest Intelligence
- Monitoring and evaluation
- Publicity

Once partners had agreed to the principles of the Beat Sweep and the extent to which they were willing to contribute, a Service Level Agreement was developed and signed by each of the lead officers.

The following action plans outline the contributions made by participating agencies and the results they achieved:

Name	Rob Wade
Lead Organisation	Housing Management
Partners	Housing Technical, Youth Offending Team, Community Renewal Team
Resources	Internal
Key Objective	
	Removal of graffiti to all internal and external communal areas of Claycroft Place

Actions identified	Recorded outcomes
Identify problematic sites	No of sites and sq. metres where graffiti is present (6 blocks, 122 sq metres)
Arrange for DACHS Technical Section (Dave Nicholls) to trial anti-graffiti paint	No of sites and Sq meters where anti graffiti paint has been applied (1 block, 20 sq meters)
	No of sites where graffiti paint has proved successful ( 1 block)
Arrange removal of graffiti to internal and external communal areas by Probation, YOT and street cleansing services. Activity to include supervision of probation and YOT by Housing Estate Assistants	No of sites & sq metres cleared of graffiti (5 blocks, 92 sq metres)
Undertake a community perception survey (with the assistance of NM)	No of residents who feel that the removal of graffiti has made a positive difference (To be completed by June 2007)

Name	Martin Granger & David Pinches
Lead Organisation	Benefit Fraud, DMBC & Job Centre Plus
Partners	Community Renewal Team
Resources	Internal
Key Objectives	<ul> <li>Increase reporting of benefit fraud</li> <li>Uncover undeclared employment &amp; take appropriate actions</li> <li>Increase legitimate take up of benefit</li> </ul>

Actions identified	Recorded outcomes
Provide a dedicated fraud hotline number	No of calls made to hotline number ( being measured over 3 month period)
Display fraud hotline posters in public & community venues	Sanctions achieved following a formal interview based on documentary evidence (being measured over 3 month period)
To promote benefit take up	Number of new benefit claimants (being measured over 3 month period)

Name	Janet Elliot
Lead Organisation	DMBC Licensing
Partners	Police, DMBC Lister Road Vehicle Services, Benefit Fraud
Resources	Internal
Key Objective	
	Ensure 'Taxi' and 'Private Hire' vehicles are compliant with licensing regulations.

Actions identified	Recorded outcomes
	Number of vehicles inspected ( 10 )
Undertake inspection of taxi and private hire vehicles and driver	
documentation at Lister Road Depot, Lister Rd, Netherton.	Number of unlicensed vehicles/drivers identified (0).
	Number of offences/irregularities identified. (3 minor)
	Number of offences/fregularities identified. (5 fillifor)
	Number and type of enforcement actions undertaken (3 deferred suspensions)
	Number of persons suspected of benefit fraud who have been referred to DWP / DMBC Benefit Fraud Section (1)

Name	Janet Elliot / Corrina Griffiths
Lead Organisations	DMBC Licensing / Police
Partners Partners	Environmental Health
Resources	Internal
Key Objective	
	Reduce alcohol related crime

Actions identified	Recorded outcomes
<ol> <li>Spot checks by multi agency van in order to detect offences &amp; to deter patrons from committing alcohol related crime &amp; anti social behaviour</li> <li>Undertake pub walkthroughs</li> </ol>	No of licensed premises visited (5)  No of offences detected (0)
	No of offences dealt with (0)
	No of licensed premises receiving advice (5)

Name	Janet Elliot
Lead Organisation	DMBC Licensing
Partners	Police
Resources	Internal
Key Objective	Combat breaches of licensing regulations by premises serving hot food outside permitted hours

Actions identified	Recorded outcomes
	No of premises requiring a license (24)
Identify hot food premises operating illegally in Lye between	
(11pm and 5am)	No of premises being monitored for breach of licensing regulations (8)
Monitor identified premises & undertake any enforcement measures deemed appropriate	No of premises being monitored who are now in adherence to licensing regulations (7)
	No of premises being monitored who are now subject to further investigation and possible enforcement action. (1)

Name	Dave Bates
Lead Organisation	Private Sector Housing
Partners	None
Resources	Internal
Key Objective	Improve Privately Rented Stock in Beat Sweep Area

Actions identified	Recorded outcomes
Arrange for the removal of hazardous buildings (Clinic Drive garages)	No of hazardous buildings removed (3)
Undertake property inspection of private rented and mixed commercial / rental premises occupied by vulnerable households (as identified by benefits data).	Identify all private rented and mixed commercial / rental premises occupied by vulnerable households (44)  No of property inspections undertaken (21)
	No of properties inspected which are in breach of regulations (7)  No of properties previously in breach who are now in compliance (3 this is an ongoing process)  No of vulnerable households referred onto Home Fire Safety Checks and Home Security Initiative (44 as a list)

Name	Hugh Murphy
Lead Organisation	Waste Management
Partners	Police, DVLA
Resources	Internal
Key Objective	<ul> <li>Reduce no of abandoned motor vehicles within the general area</li> <li>Reduce no of untaxed motor vehicles within the general area</li> <li>Reduce the level of fly tipping in the area by stopping vehicles that are carrying waste or look as though they may have carried controlled waste</li> </ul>

Actions identified	Recorded outcomes
Identify & remove all abandoned motor vehicles where appropriate	No of abandoned vehicles clamped (1 legal notice served)
	No of abandoned motor vehicles seized (1)
Identify & remove all untaxed motor vehicles where appropriate	No of untaxed vehicles clamped (8 and 12 CLE/2 forms issued for not being taxed issued by the DVLA)
	No of untaxed motor vehicles seized (2)
Identify & check paperwork relating to carrier registrations to comply with Section 34 of the EPA 1990	No of waste carriers stopped (14)
	No of waste carriers seized (there were several vehicles that were seized by the police for other offences)
	No of waste carriers asked to provide appropriate documentation or to furnish it at a later date (7)
	No of waste carriers advised to register (3)

Name	Phil Towers
Lead Organisation	West Midlands Fire Service
Partners Partners	None
Resources	Internal
Key Objective	
	Improve fire safety

Actions identified	Recorded outcomes
Leaflet area promoting home fire safety checks	No of leaflets distributed (1200)
Identify vulnerable households for fire safety inspection	No of households identified for fire safety inspection (100 approx )
Undertake home fire safety checks & any subsequent works	No of households: a) Inspected for fire safety (72) b) Benefiting from any associated works e.g. smoke alarms (72)
Arrange visits by Business Liaison Officer to businesses situated within target area.	No of businesses visited ( 42 )

Name	Tremaine Herbert	
Lead Organisation	Community Renewal Team	
Partners	Community Punishment Team, elected members, residents, local community & voluntary groups	
Resources	Internal	
Key Objective	<ul> <li>Removal of rubbish and litter from Beat Sweep Target area</li> <li>Undertake environmental improvements to protect against future fly tipping, drug and alcohol misuse</li> </ul>	

Actions identified	Recorded outcomes
Identify problematic sites	No of sites and cubic metres of discarded rubbish and litter ( 16 sites / 56 cubic metres )
Arrange for clearance of sites	No of sites and cubic metres of rubbish and litter removed (14 sites / 32 cubic metres).  Community litter pick undertaken across 11 streets
Undertake a community perception survey	No of residents who feel that the removal of rubbish & litter has made a positive difference ( to be completed by June 08)
Removal of dog excrement	Removal of excrement from 5 streets surrounding local schools where problem was identified by local residents  Marking of 5 problem sites with dog fouling warning signs
Undertake environmental site improvements	Jackson Street Car Park - clearance of overgrown bushes and trees that provide ideal habitat for fly tipping, alcohol and drug misuse.  Claycroft Place – removal of shrubbery that harbours litter and drug paraphernalia.

Name	Keith Bates
Lead Organisation	Education Social Welfare
Partners	Police, local schools
Resources	Internal
Key Objective	Reduce persistent absence from Schools

Actions identified	Recorded outcomes
Undertake Truancy Sweep	No of pupils stopped during truancy sweep: 44 (8 primary & 36 secondary school aged children)
Mapping Absence against crime map	Reasons for non attendance at school were:
Ensure effective Data Sharing	<ul> <li>11 had various genuine reasons</li> <li>5 children with parents were alleged to be ill</li> </ul>
Monitor Exclusions	<ul> <li>6 children were on part time timetables</li> <li>3 children produced evidence of a medical appointment</li> </ul>
Monitor Police referrals of YP picked up during School hours	<ul> <li>4 children had been sent home by school</li> <li>3 children were returned to school</li> <li>8 children were identified with no school place, 3 of which were</li> </ul>
Identify children working in school hours or between 1900 – 0700 hours	<ul> <li>permanently excluded.</li> <li>3 children had left school grounds without informing the school as a result of bullying and 1 no reason.</li> <li>1 child stopped whilst working whilst being home educated by parents         All cases that require follow up action will be undertaken either     </li> </ul>
	by the school or by an individual Education Welfare Officer

Name	Julie Roberts	
Lead Organisation	Home Security Initiative	
Partners	Housing Management, Police, Community Renewal Team	
Resources	Internal	
Key Objective		
	Improve home security amongst vulnerable households	

Actions identified	Recorded outcomes
Identify households that have been burgled within previous 12 months and any considered vulnerable.	No of households identified that have:  a) Been burgled within previous 12 months: (31)  b) Considered vulnerable (5)
Undertake property inspection and any subsequent home security works.	No of households that have received home security contact and advice ( 36 )

Name	Corrina Griffiths
Lead Organisation	Police
Partners	Waste Management, DVLA, Courts Services, Home Security Initiative
Resources	Internal
Key Objectives	<ul> <li>Reduce theft from shops and stalls</li> <li>Reduce theft of and from motor vehicles</li> <li>Reduce no of assaults</li> <li>Reduce level of criminal damage</li> <li>Reduce burglary</li> <li>Reduce alcohol &amp; drug related crimes</li> </ul>

Actions identified	Recorded outcomes
Undertake ANPR ( automatic number plate recognition) & roadside inspections	104 vehicles stopped, 25 vehicles seized, 8 clamped and 13 fixed penalty notices issued.
Undertake Pub Walkthroughs	<ul> <li>1 publican prosecuted for drinking after hours and permitting smoking within premises.</li> <li>1 publican warned for underage drinking and disorder and has since left the premises</li> <li>1 public house now operating to reduced hours under stricter guidelines.</li> </ul>
Undertake high visibility patrols	88 people encountered as follows:  1 disqualified driver  39 stop checks to obtain details  1 suspicious behaviour  3 suspected shop theft  1 suspected criminal damage  5 suspicion of possession of drugs  20 encountered on ANPR  7 resulted in seizure of alcohol  3 to obtain vehicle document details

	4 causing anti social behaviour 1 welfare check 3 warrants checks
	A total of 27 arrests were made for the following reasons: 2 for criminal damage 2 for theft of motor vehicle 5 fro theft from shops and stalls 8 for warrants 2 for drug offences 2 for disqualified driving 1 for driving otherwise in accordance with the licence 2 for theft 2 for handling stolen goods
Deploy Crime Prevention Unit & camper van	1 for fraudulent use of a vehicle excise licence.  8 UV marker pens issued 7 personal attack alarms issued 6 segment timers issued Advice & various crime prevention leaflets issued. Good feedback from local community who stated as a result of the deployment, they now felt a lot safer.
For HSI, identify vulnerable persons and victims of burglary	31 victim households identified 5 vulnerable households identified
Execute outstanding court warrants	17 people visited resulting in: 4 arrests 2 payment of fines totalling £430 2 given attachment benefit orders. 9 no responses – follow up visits arranged













# 6. PARTNERS COMMENTS

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Partner's knowledge and expertise was sought throughout the entire operation and concluded with a partnership evaluation meeting held on Wednesday 12<sup>th</sup> March 2008.

Applying the Lean methodology which identifies productive / wasted time ( i.e. what actions worked well and added value; what didn't add value due to duplication, time spent chasing others, not doing something in the first place that led to more work etc), the following comments were raised.

Agency	+ comments	- comments	Response(s)
Housing Management	The internal areas were all cleared of graffiti and look presentable. The worst block in terms of graffiti (82-101 Claycroft Place) has been professionally painted and an antigraffiti glaze applied which has dramatically improved the appearance of the block.	The majority of the external graffiti has not yet been removed.	Arrangements made with DUE for the removal of all external graffiti week commencing 3rd February onwards
	The co-ordination of the Youth Offending Team and DACHS Technical Section so that the painting of the communal areas and the trial of the anti graffiti glaze occurred at the same time		

Agency	+ Comments	- Comments	Response(s)
Housing Management Cont.	Added pressure to complete within a tighter time schedule than would probably have occurred without it being a multi agency initiative raised the profile of the issue and made it easier to get agreement to trial the anti-graffiti glaze. DACHS Technical Section supplying paint for the YOUTH Offending Team to use made cost savings		
	Support from other agencies was good and the outcome has certainly added value to the organisation and estate.	There was duplication between Neighbourhood Management and myself in the photographing and recording of graffiti.	
Benefit Fraud & Job Centre Plus	Active networking. Joint working. This activity ensured seamless working cross division/directorate/partners.  The benefit to our Divisions (Revs/Bens – Finance)/DWP shows that we are taking a pro-active approach to benefit fraud, also showing that we engage with our colleagues/partner organisations to tackle fraud.  It is hard to quantify a cost saving to our Divisions unless we could identify successful fraudulent claims resulting from this activity. However awareness of Benefit Fraud that the poster campaign and the taxi-stop, will undoubtedly create some referrals.	recording of grantu.	

Agency	+ Comments	- Comments	Response(s)
Benefit Fraud & Job Centre Plus cont.	In respect of our activities – i.e. poster campaign/joint activity with licensing, we believe that the operations worked well.  We believe they achieved what they intended to, this being awareness of what is, and how to report benefit fraud.  We don't consider there was any overlap or any onerous responsibilities.		
DMBC Licensing	Of premises not licensed a number have now applied and are adhering to 11pm closing until successful.  The one premise that was to be further investigated by licensing and Police has been. This would have been by means of test purchase. The premises were seen to close on time before this was carried out. The opportunity was taken to further check on other premises and these too were closed.  The full cooperation between licensing and local Police and the promise of future co operation if and when required.  The ability of the Police to monitor a situation during unsocial hours enables my department to plan an effective response at times most likely to succeed.		
Education Social Welfare	Intelligence led exercises are the best way forward in the future for sweeps to be undertaken as they has a specific target area with aimed outcomes, there are issues for the education element of Children's Services to address e.g. children with no school place, part time timetables, exclusions etc.		

Agency	+ Comments	- Comments	Response(s)
WM Fire Service	The object of the initiative was to contact the residents of the Lye area and promote fire safety smoke alarm ownership & crime prevention in partnership with the Police. Historically, few Home Fire Security Checks are carried out in this area and residents seem unaware of the services available to them from the fire service.  The initiative heightened the profile of the FS in the area and allowed us to spread our fire safety message. In this regard it has been a success.	It is still difficult to reach the people most in need of the service. Apathy towards fire safety is still a concern and this initiative did not enable contact with those most at risk.  Little time was available for organisation, not all station management were fully aware of the initiative and its objectives.  A lack of continuity with station management resulted in ignorance of the initiative.	
	Direct contact with the Fire Service provides a more effective promotion of initiatives.  It removes the necessity for the public to go out of their way to contact us.  We can explain about the HFSC procedure, in case of any reservations preventing them contacting us.  Working in conjunction with the police improves communications between the services.	More time needed to organise & allow time for consultation between watches. Involvement of the Local Council.	

Agency	+ Comments	- Comments	Response(s)
WM Fire Service cont	Multi agency initiatives enable contact with a larger audience. I don't know if it is cost saving but it is certainly more effective.	Language problems with some BME residents	
Private Sector Housing	Working and making connections with other agencies and getting an insight into how they work. This will be beneficial on other projects.	Pressure from other reactive service requests in other parts of the borough meant that we could not spend as much time on the project as was really needed. In hindsight it would have been beneficial to have started planning 5 to 6 months in advance	
	Synergies with Fire and Rescue. E.g. knowing that fire advice is being given once and once only.		
Waste Management	Joint working with the police allowed us to pull in quite a number of vehicles that were carrying waste. We have no legal powers to stop vehicles partnership working allowed this.		
	Joint approach with the Police and DVLA allowed us to stop, clamp and remove several vehicles that were untaxed and which could be considered as nuisance vehicle.		

Agency	+ Comments	- Comments	Response(s)
Waste Management Cont.	Multi agency working allowed us to achieve the following;		
Cont.	<ol> <li>Blitz the area with other partners and to concentrate on a particular area</li> <li>Safety in numbers particularly when dealing with untaxed cars.</li> <li>Sharing of information between different agencies particularly with the DVLA and Police</li> <li>Allowed us to network and get useful contacts, which will be helpful in the future</li> <li>Allowed us to look at and maybe consider doing smaller operations</li> <li>Having the police available allowed us to stop certain vehicles, which we would not normally be able to do.</li> <li>Also blitzing an area sends out a clear message particularly regarding untaxed and unregistered waste carriers.</li> <li>From our point of view there were no negatives from this operation, it was all very positive, the only minor comment is that it could have been done may be in March/April time - because it was starting to get dark at about 3.30 which may have had an impact on the vehicle stops and also staff being out in cold weather.</li> </ol>		

Agency	+ Comments	- Comments	Response(s)
W.M. Police	Beat sweep tackled a lot of the issues which are important to the community	Distance to transport taxi's to Lister Road resulting in taxi drivers losing time & business	Lister Road chosen as preferred site (due to Bevan Road Depot only being available until 8pm) and agreed by all partners.
	Truancy patrols have been very positive and have identified regular absconders. Ongoing work will be done in partnership with Education Welfare to combat this problem.  Crime prevention unit and camper van, particularly on day attended by Fire Service who brought along a fire engine, was excellent for public reassurance, advice and information.  Total recorded crime was reduced by 18% over the 2 week period.  Beat sweep has not only made an immediate impact with crime figures but will be reflected longer term within the crime figures.		

W. M. Police cont	+ Comments	- Comments	Response(s)
	Execution of outstanding court warrants was productive but lessons need to be learnt and applied for next time.	Time wasted to sort through outstanding warrants resulted in fewer warrants being executed. Information should have been forwarded by Court Services to Neighbourhood Police Team	
		2/3 days in advance  Not enough staff to cover  ANPR / waste initiatives resulting in fewer arrests	

#### 9. PUBLICITY

Publicity and communication was an essential connecting thread between service providers and the community at all stages of the Lye Beat Sweep.

In the run up to the operation, whilst it was not possible to draw attention to some of the enforcement activities (e.g. pub walkthroughs, warrant executions, taxi stop checks and automatic number plate recognition etc), it was nonetheless important to inform local councillors and community groups of some of the actions being taken, the impact such actions are likely to achieve, and what the opportunities are for them to get involved (e.g. Community clean ups etc).

Regular briefing sessions were held with the 3 elected ward members, speaking at community meetings and resident forums including PACT meetings, to update on some of the activity and to provide reassurance.

Furthermore, statements were coordinated by the Community Renewal Team on behalf of all the agencies involved and released via the Councils' Marketing and Communications Team to all cabinet members, other elected members, and staff. High profile media coverage was also undertaken amongst local television and newspapers with the Leader of the Council acting as spokesperson.

Finally, a community newsletter is currently being prepared to inform all residents of the achievements and help measure the impact upon public perception in respect of fear of crime etc.

# 10. CONCLUDING ESTATE ISSUES & RECOMMENDATIONS

The following issues and recommendations have emerged during the Beat Sweep Operation:

10.1 Criminal damage and substance misuse by persons gaining unauthorised access into blocks on Claycroft Place.

**Recommendation:** DACHS to consider employing evening and weekend security patrols

10.2 Re- housing individuals with previous criminal convictions into Council properties that help sustain high crime levels locally.

**Recommendation:** DACHS to consider implementing a local sensitive lettings policy.

10.3 No bin bag delivery service to residents living in low rise accommodation leading to discarded rubbish and litter strewn across Claycroft Place.

**Recommendation:** DUE to consider providing residents with a supply of bin bags that appropriate to the size of the communal refuge chutes.

10.4 No opportunities for local residents living in Claycroft Place to recycle refuse that again adds to problem of strewn litter and rubbish.

**Recommendation:** DUE to consider providing local recycling facility on land adjoining Lye Community Centre.

10.5 Number of children and young people hanging around Claycroft

Place who are disengaged with youth services.

**Recommendation:** Children's Services to consider implementing a targeted youth support programme.

10.6 No of school children on part time timetables and without school places.

**Recommendation:** Appropriate follow up action to be undertaken by the school and / or individual Education Social Welfare Officer

#### 11. BEAT SWEEP RECOMMENDATIONS

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The following recommendations should be implemented for any future beat sweep operations:

- 11.1 Communication links are strengthened so that co-ordinators and service providers understand each others requirements. Suggest that this be done with all partners present so that cross reference to actions and 'leaning' up of processes takes place. This would also be a learning opportunity and should be carried out well before the next operation.
- **11.2** When planning for the future consider the 'purpose' of invited service providers. Can their work operate effectively in this environment?
- **11.3** The required data to underpin service provider's work is accurate and relevant and gathered prior to operation.
- **11.4** Consider where business processes produced little or no results focusing this work in areas where the processes have provided results. In particular benefit fraud may be able to provide a back office service by receiving intelligence from other operators.

- **11.5** Processing of warrants needs to be more specific to avoid wasted time sorting and batching.
- **11.6** Adopt a 'lean' methodology to all activities prior to next beat sweep to reduce waste and failure, avoid duplication of effort and maximise outcomes.
- 11.7 That Beat Sweep should occur on a regular basis around the borough but linked to the vulnerable times of the year for priorities as identified by the Borough Strategic Assessment, and assisted by Joint Activity Group (JAG) priorities, PACT Issues and current intelligence.
- **11.8** Beat sweep is co-ordinated through JAG to assist accountability amongst participating partners.
- **11.9** Co-ordinators role recognised as crucial to the operation and the time and facilities provided for this person to perform this task.