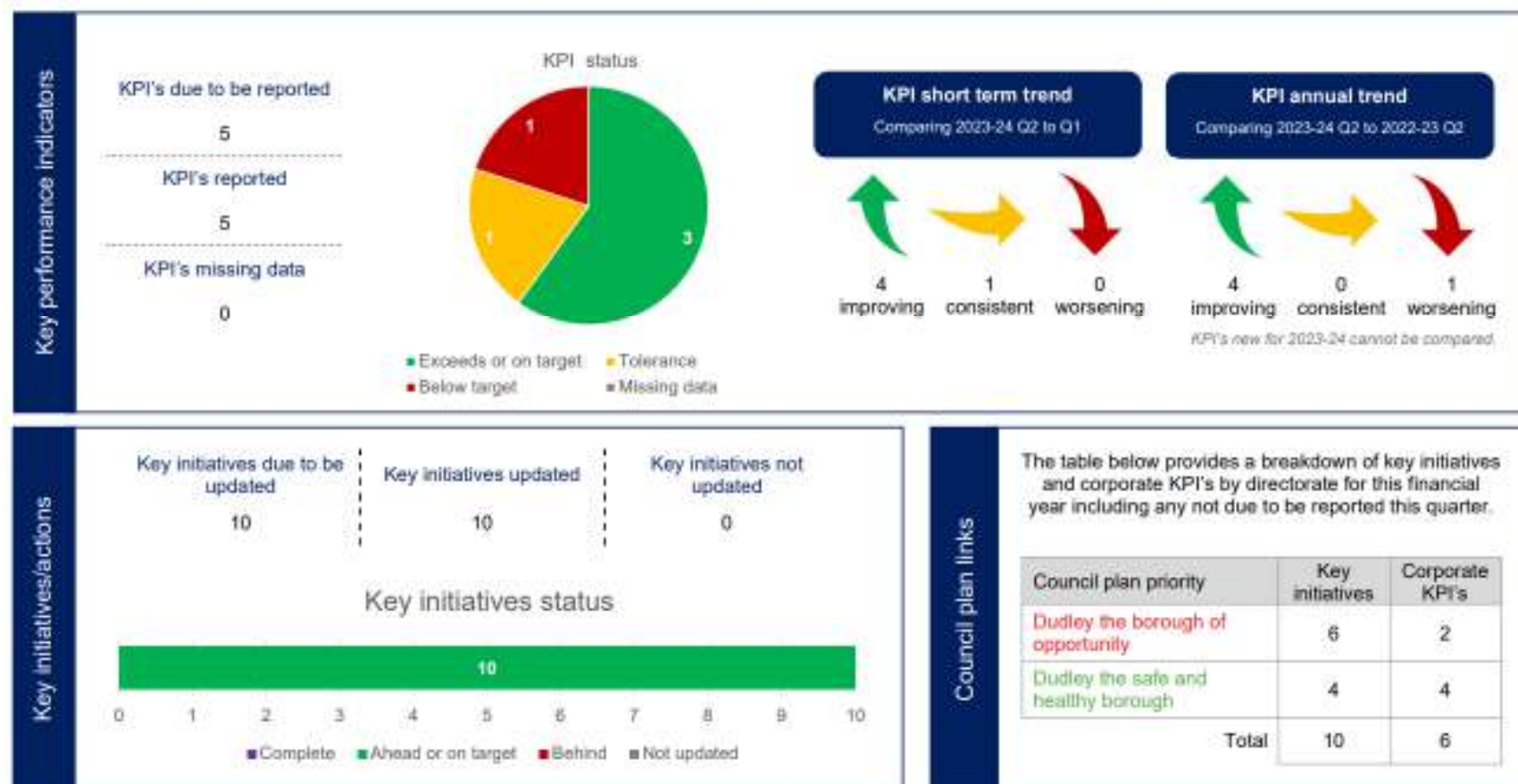


## Children's Services overview

The following pages provide a dashboard overview for the directorate of Children's Services. They show the status of corporate key performance indicators and of key initiatives/actions being delivered. KPI scorecards are used to report and monitor performance outcomes for the given quarter along with exception commentary for those measures below target.



## Children's Services scorecard

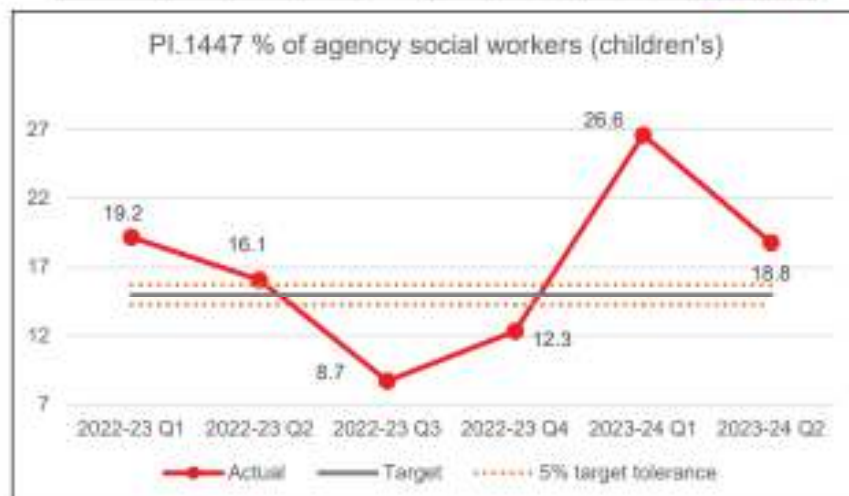
		2022-23				2023-24						Benchmarking comparator data
Performance Indicator		Qtr. 1 outturn	Qtr. 2 outturn	Qtr. 3 outturn	Qtr. 4 outturn	Qtr. 1 outturn	Qtr. 2 outturn	Target	Score	Short term trend	Annual trend	
Borough of opportunity	<b>PI.126</b> 16- to 18-year-olds who are not in education, employment or training (NEET)	2%	2.5%	2.4%	3.1%	3.2%	<b>1.3%</b> (96 / 7,459)	2.8%	★	↗	↗	2.2% West Midlands regional data
	<b>PI.1447</b> % of agency social workers (children's)	19.2%	16.1%	8.7%	12.3%	26.6%	<b>18.8%</b> (26.8 / 142.5)	15%	▲	↗	↘	17.6% Top Quartile LAIT Annual Figure
Safe & healthy	<b>PI.432</b> Number of children looked after per 10,000 of the population	85.2	88.9	88.8	86.2	84.2	<b>84.2</b> (576 / 66,446)	83	●	→	↗	70 Top Quartile LAIT Annual Figure
	<b>PI.433</b> Number of children subject to child protection plan per 10,000 of the child population	38.2	37.5	39.5	36.8	28.3	<b>22.4</b> (153 / 66,446)	43	★	↗	↗	42.1 Top Quartile LAIT Annual Figure
	<b>PI.2250</b> % of closed Early Help Cases that were not open to Level 4 Services less than 6 months after closure	92.6%	92.3%	92.5%	94.2%	94.9%	<b>95.5%</b> (1,565 / 1,638)	90%	★	↗	↗	Local measure, no external benchmarking available.

Short term trend compares current quarter with previous quarter within the same year. Annual trend compares the same quarter between years.

## Children's Services exception commentary

### PI.1447 % of agency social workers (children's)

PI	2022-23				2023-24				
	Q1	Q2	Q3	Q4	Q1	Quarter 2			
						Outturn	Target	S	T
PI.1447	19.2	16.1	8.7	12.3	26.6	18.8%	15%	▲	➡



#### Impact: what are the issues/risks for service delivery?

As we begin to consolidate a permanent workforce, children are less likely to experience a change of social worker. The implementation of our redesign has been well received; the new structure enables children to remain with their social work team (rather than move teams with our 'process').

#### Performance: what is the data telling us?

We have seen a consistent reduction in the cohort of agency social workers; importantly, this is in the context too of reduction of posts that are vacant (i.e. neither an agency nor permanent SW in post). As at end September, our vacancy rate was 7.1%. Our new intake of ASYE social workers (first year post qualifying) will be taking up their posts as we move into Q3.

#### Assurance: evidence that actions are in place and having an impact

The new Advanced Practitioner Posts in each team have enabled expert practitioners to remain working directly with children; we were able to recruit 10 of these staff internally, recognising their practitioner skill. We have secured a full cohort of ASYE social workers. We have 20 staff who are practice educators (can take students) and a further 16 in training, which will continue to support our capacity to have students.