HEALTH SCRUTINY COMMITTEE

<u>Wednesday 25th September, 2013 at 6.00 p.m.</u> in Committee Room 2 at the Council House, Dudley

PRESENT:-

Councillor Ridney (Chair) Councillor Kettle (Vice-Chair) Councillors Cotterill, Hanif, Hemingsley, Jordan, Ms Nicholls, Mrs Rogers and Mrs Walker

Officers

Assistant Director of Law and Governance (Lead Officer to the Committee), Scrutiny Officer (Directorate of Adult, Community and Housing Services) and Mrs M Johal (Directorate of Corporate Resources)

Also in Attendance

Ms Mandy Green – Deputy Head of Communications and Patient Experience, Dudley Group National Health Service Foundation Trust Dr Steve Mann – Clinical Executive for Acute and Community, Dudley Clinical Commissioning Group (CCG) Mr P Maubach – Accountable Officer, Dudley Clinical Commissioning Group Mr Richard Haynes – Head of Communications – Communications, Dudley Clinical Commissioning Group Ms Laura Broster – Head of Communications, Dudley Clinical Commissioning Group Ms Beryl Wickstead – Health Centre Manager, Dudley Borough Walk-in Centre Mr Atiq-ur Rehman – Consultant Vascular & Endovascular Surgeon Ms Kelly Pettifer – Operational Manager Black Country Vascular Centre

11 APOLOGIES FOR ABSENCE

Apologies for absence were received on behalf of Councillors Billingham, Harris and Roberts.

12 APPOINTMENT OF SUBSTITUTE MEMBERS

It was reported that Councillor Hanif had been appointed as a substitute member for Councillor Harris for this meeting only.

13 DECLARATIONS OF INTEREST

No Member made a declaration of interest in accordance with the Members' Code of Conduct.

14 <u>MINUTES</u>

RESOLVED

That the minutes of the meeting of the Health Scrutiny Committee held on 16th July 2013 be approved as a correct record and signed.

15 <u>PUBLIC FORUM</u>

No issues were raised under this agenda item.

16 URGENT CARE PUBLIC CONSULTATION

A report of the Chief Accountable Officer, Dudley Clinical Commissioning Group was submitted on proposals for a public consultation on urgent care in Dudley.

In presenting the report, Mr Maubach informed the meeting that contracts for the walk-in Centre at Holly Hall Clinic and the primary care out-of-hours service had been extended until September of next year and that the National Health 111 Service would continue to be operated by the West Midlands Ambulance Service until October of next year, with the possibility of a further extension to enable a full consultation to take place to ascertain people's views. The CCG had carried out pre-consultation meetings and public feedback was that they would prefer to see their General Practitioner (GP). Further to this the Health and Wellbeing Board held an urgent care spotlight event and given direction to the CCG to simplify the system.

Arising from the presentation of the report Members made the following comments:-

- That the walk-in centre was an excellent and much needed facility in the Borough
- There were differing views in accessing local GP's as some people found it difficult to get appointments on the same day whereas some Members stated that their local GP service was excellent.
- People had made their views known at a meeting the previous day and the message was clear in that there should be consistency within all GP practices. There was also a very clear message from the public at the meeting that they would rather see their own GP's. Attendees at this meeting felt their views expressed in the summer had been reflected in the CCG proposals for consultation.
- The current hours of operation for the walk-in centre was questioned and it
 was queried whether it was necessary for the centre to be open all day or
 whether consideration should be given to the centre opening out of hours
 only.

- Some Members expressed concern about proposals for siting a new facility at the Russells Hall Hospital site as it was considered that problems would occur owing to increased demand, people would have to pay for car parking and that people already found it hard to park due to the limited car parking spaces available.
- The Corbett Hospital site could be used as a walk-in centre and a Member also requested consideration be given to the placement of a centre in the Halesowen area.
- The need to have computerised patient records which would avoid misplacing or the loss of paper files.
- It was suggested that figures and the cost implications be included in the consultation document
- It was requested that consideration also be given to a pharmacy being opened alongside the walk-in centre.

In conclusion Mr Maubach indicated that a Task and Finish Group would be set up to consider the matter, extensive consultation would take place to seek people's views, that consultation meetings had been planned to take place at schools and colleges and that a drop in session would also be held. He further stated that there were no plans to close the service but that this was about relocating the provision to continue to offer the best service given the budget restrictions.

RESOLVED

That the information contained in the report submitted, on urgent care public consultation, be noted and that the Clinical Commissioning Group be requested take into account the views expressed at this meeting as part of the consultation exercise.

17 KEOGH REVIEW UPDATE

A report of the Dudley Group NHS Foundation Trust was submitted on the Trust's response to the Keogh Review and progress to date. The Keogh Investigation Action Plan – July 2013 was also appended to the report submitted.

RESOLVED

That the information contained in the report, and the Appendix to the report, submitted on the Trust's response to the Keogh Review and progress to date, be noted.

18 <u>DEVELOPMENT OF VASCULAR SERVICES HUB</u>

A report of the Dudley Group NHS Foundation Trust was submitted on the Trust's progress in delivering the Black Country Vascular Centre.

RESOLVED

That the information contained in the report, and the Appendices to the report, submitted on the development of vascular services hub, be noted.

The meeting ended at 8.20 p.m.

CHAIR