

DUDLEY HEALTH AND WELLBEING BOARD

Agenda Item No 7

REPORT SUMMARY SHEET

DATE	10/03/2015
TITLE OF REPORT	Pharmaceutical Needs Assessment (PNA) 2015
Organisation and Author	Office of Public Health, Dudley MBC Jag Sangha (Pharmaceutical Adviser – Community Pharmacy and Public Health)
Purpose of the report	<ul style="list-style-type: none"> • Dudley HWB should undertake a PNA to meet its statutory obligation to ensure identification of current and future pharmaceutical service needs for its population. • At the December 2014 HWB, the draft PNA for consultation was approved (subject to minor amendments). • To update the HWB on the outcome of the consultation. • To present the final version of the PNA.
Law	<p>The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, effective from 1 April 2013, provide a requirement for all HWBs to:</p> <ul style="list-style-type: none"> • Make a revised assessment as soon as is reasonably practicable after identifying significant changes to the need for pharmaceutical services and • Publish its first PNA no later than 1 April 2015.
Financial Implications	Financial Implications for NHS England which commissions community pharmacy services and existing community pharmacy contractors.
Background	<p>From 1st April 2013, every Health and Wellbeing Board (HWB) in England has a statutory responsibility to publish and keep up to date a statement of the needs for pharmaceutical services for the population in its area, referred to as a 'Pharmaceutical Needs Assessment'.</p> <p>The PNA will help in the commissioning of pharmaceutical services in the context of local priorities, and will be used by NHS England when making decisions on applications to open new pharmacies (referred to as the market entry test).</p> <p>This PNA includes information on:</p> <ul style="list-style-type: none"> • The legislative background • Demography of the Dudley population • Pharmacies in Dudley and the services they currently provide

	<ul style="list-style-type: none"> • The distribution of health needs and pharmaceutical services in the area. • Services in neighbouring Clinical Commissioning Group (CCG) areas that might affect the need for services for people in Dudley. • The Healthy Living Pharmacy (HLP) model. • Conclusions on the assessment of pharmaceutical need. • Potential gaps in provision that could be met by providing more services through existing provision of pharmacies and likely future pharmaceutical needs. <p>As the results of the PNA can influence market entry of new pharmaceutical services and allow changes to existing contracts, a formal consultation is required. The 60 day consultation must invite the views of the Local Pharmaceutical Committee; the Local Medical Committee; pharmacies and dispensing doctors; Healthwatch; patients, consumer or community groups with an interest in the provision of pharmaceutical services; NHS trusts / foundation trusts; NHS England and any neighbouring HWBs.</p> <p>Healthwatch was commissioned to establish the views of the public and patients of pharmacy services during the summer of 2014 and the outcome influenced the draft PNA report.</p> <p>The draft PNA for consultation was presented and discussed at the last HWB meeting, which gave approval for the draft report to go out to formal consultation subject to minor amendments. The consultation ran from the 18th December 2014 to the 16th February 2015. 30 responses were received to the consultation report. These responses have been reviewed, discussed by the PNA steering group and amendments made to the final PNA if necessary (as determined by the steering group). . All comments are included within Appendix 12 of the full PNA document.</p> <p>The main focus of discussion at the previous HWB related to access to pharmaceutical services overnight, aligned with the planned new 24 hour Urgent Care Centre (UCC) from April 2015. To support the consultation and the concerns about pharmaceutical access overnight, the draft PNA was discussed at the Dudley CCG Clinical Development Committee in January 2015.</p>
Key points to note	<ul style="list-style-type: none"> • Summary of consultation responses – see Appendix 1 • Majority of responses agreed with the draft PNA conclusions. • We conclude that there are sufficient pharmacies in Dudley to provide essential pharmaceutical services to residents. No

	<p>gaps in provision across the borough have been identified. Our pharmacies are open to provide services at the times needed and used by patients and the public.</p> <ul style="list-style-type: none"> Dudley CCG will be working with the new provider of the UCC, Malling Health, to develop appropriate patient group directives (PGDs) and pharmaceutical stock holding to be operational from 12 midnight to 7am. This will mean that there is provision of access to medication during the period (midnight to 7am). The newly commissioned UCC, being the GP out of hours (OOH) service for Dudley residents, will be required to ensure that the urgent pharmaceutical needs of patients can be met. This will normally mean holding medicine stocks in accordance with the national formulary for OOH Service providers. The full PNA document can be found on the Committee Management Information System (CMIS).
Recommendations for the Board	<ul style="list-style-type: none"> To approve the final Dudley PNA for publication on or before 1st April 2015.
Item type	<i>Discussion and Decision</i>
H&WB strategy priority area	<i>Services, children, mental wellbeing, lifestyles, neighbourhoods, integration, health inequalities, quality assurance, community engagement, - Links to all of these areas</i>

Appendix 1

Dudley HWB received 30 consultation responses during the statutory 60 day period. The responses are summarised as follows:

Which best describes your interest in the consultation?	
A member of the general public	12 (40.0%)
A family member or carer of someone who uses pharmacy services	3 (10.0%)
A Health or Social Care Professional	4 (13.3%)
On behalf of an organisation	9 (30.0%)
On behalf of a community pharmacy business or sole trader	2 (6.7%)

Ten specific questions were asked as part of the consultation process, with the opportunity to comment freely about any aspect of the document as well. Please note that responses were not recorded to all questions.

Question	Yes	No
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1	This PNA has concluded that there are sufficient community pharmacies in the right variety of locations providing services in Dudley. Do you agree with this assessment?	25 (83.3 %)	5 (16.7 %)
2	This PNA has concluded that its Community Pharmacies are open at the times needed and used by patients and the public. Do you agree with this assessment?	22 (73.3 %)	3 (10.0 %)
3	This PNA has concluded that although there are isolated gaps in the overall provision of Medicine Use Review service, within each locality sufficient pharmacies provide a Medicine Use Review Service. This gives patients a reasonable choice to access this service. Do you agree with this assessment?	27 (90.0 %)	3 (10.0 %)
4	This PNA has concluded that although there are gaps in the overall provision of the "New Medicines Service", within each locality sufficient pharmacies provide the New Medicines Service. This gives patients a reasonable choice to access this service. Do you agree with this assessment?	24 (82.8 %)	5 (17.2 %)
5	The Office of PH commissions a range of Public Health Services from Community Pharmacies, mainly sexual health services, smoking cessation services, substance misuse services, NHS Health Checks and Counterweight Management. Pharmacies can choose to provide these services but require accredited premises and trained personnel. The OPH will continue to pay for these services if funding permits. Are you happy with the range of services available?	28 (96.6 %)	1 (3.4 %)
6	The Office of Public Health is committed to supporting and developing the national Healthy Living Pharmacy (HLP) model within Dudley. This includes increasing our network of accredited HLPs across the borough (subject to ongoing funding) and future services may be prioritised for commissioning through HLPs only. Do you agree with this?	28 (96.6 %)	1 (3.4 %)
7	Has the PNA given you adequate information to inform your own future service provision? (Community Pharmacies only)	16 (72.7 %)	6 (27.3 %)
8	Is there any additional information that you feel should be included?	8 (29.6 %)	19 (70.4 %)
9	Developing and promoting Pharmacy services to young people remains a focus of current work at The Office of Public Health. Do you feel this is worthwhile?	27 (96.4 %)	1 (3.6 %)

10	Do you have any other comments?
22 comments received	

As can be seen in the above table the majority of respondents agreed with the draft PNA conclusions (questions 1 – 4), are happy with the range of services currently available within Dudley (questions 3 to 5), are supportive of the Office of Public Health focussing on development of HLP (question 6) and targeting younger people (question 9) and feel that the PNA gave community pharmacies adequate information to inform their own service provision (question 7).

In response to Question 10 above, 22 responses were received as free text. Some of these comments centred on the Urgent Care Centre and pharmaceutical access and these are displayed below together with the impact that these comments have had on the final version of the Dudley PNA.

Comment by	Question 10: <i>Do you have any other comments?</i>	PNA Steering group discussion &/or decision if applicable	Changes to final PNA document?
A health or social care professional	I would like Dudley to invest in developing a pharmacy alongside the new urgent care centre on the Russells Hall Hospital site. I would like this pharmacy to become a Healthy Living Pharmacy helping with the signposting of patients, local residents and Healthcare professionals to the most appropriate urgent care service. I would like this pharmacy to provide a 7/7 "go to service" for the supply of medicines to out-patients requiring complex medicines and specials. I would like this pharmacy to sell only "evidence based" over the counter medicines alongside a minor ailments scheme and other recommended public health services.	This PNA concludes that a gap in service provision overnight can be met without the need for a full pharmaceutical contract post consultation with Dudley CCG (January 2015). The sale of over the counter medicines is not within the remit of the NHS regulations.	Yes - Update to Page 43: Assessment of Opening Hours
On behalf of an	Dudley Clinical Commissioning Group has commissioned a new	Discussion by the group on and decision	Yes – update to

organisation	urgent care centre located at Russell's Hall Hospital which will be in operation all from 1st April 2015. This will, inter alia, replaced the Walk in Centre located at Holly Hall Clinic. The CCG will be working with the new provider of the Urgent Care Centre, Malling Health, to develop appropriate patient group directions to be operational from 12 Midnight to 7a.m. This will represent an enhancement to the service in existence at present.	made to re-word page 43 – <i>Assessment of Opening Hours</i> - Pharmaceutical need identified between midnight and 7am from 1 st April 2015 (opening of Urgent Care Centre) however this need can be met in alternative ways to a full pharmaceutical contract which would be disproportionate to need - Out of Hours (OOH) Standards – stock holding overnight of OOH formulary medicines a requirement of this.	Page 43: Assessment of Opening Hours
On behalf of an organisation (12/2/15)	Comments from South Staffordshire Local Pharmaceutical Committee: Page 43 - Comments on the potential gap dependent on the outcome of commissioning arrangements for the Dudley Urgent Care Centre should be accompanied by a commitment from the HWB to review provision once these arrangements are finalised. Because urgent care provision benefits residents across the borough and beyond its borders this could be a significant development, and may not one that could be dealt with by a Supplementary Statement. If further clarification or information on these points is required please contact Peter	- Page 43 – addressed with update on Page 43.	- Page 43 updated.

	Prokopa, Chief Officer peter.southstaffslpc@gmail.com .		
On behalf of an organisation	Dudley Local Pharmaceutical Committee Response: Extended GP opening hours should be met accordingly with extended opening hours of neighbouring pharmacies to provide pharmaceutical services.	- This PNA concludes that pharmaceutical services and opening hours should be aligned to neighbouring GP opening hours.	None.