

**Directorate of Adult, Community and Housing Services
Directorate of Children's Services**

Member Visits to Social Care Establishments October 2007 – April 2008

**Brierley Hill Area Committee
2008**

ADULT ESTABLISHMENTS

Brierley Hill Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director Response
David Blood Harold Nottingham	14 Feb 08	Amblecote House (Older People)	Members provided a very positive report, all residents were very satisfied and many letters of compliments were observed.	The Assistant Director thanked Members for their report and will pass their comments to the staff. The Assistant Director explained that over the next 15 years or so Dudley will be developing a range of services to meet the needs of service users and staff will be involved in process towards this.
David Blood Harold Nottingham	14 Feb 08	The Stourbridge Centre (Learning Disability)	Members observed contented service users and a pleasant atmosphere. Members raised important issues regarding security and the roadway at the centre. Members also	The Assistant Director thanked Members for their report. A package of measures had been agreed to improve security at the centre and Members were invited to view the plans. Replacement signage will be addressed.

			commented that replacement signage was required to reflect the new name.	
Lynn Boleyn Dave Tyler	28 Feb 08	New Bradley Hall (Older People)	Members were able to speak to some residents and their relatives. Observed good quality of care. Home situated in a good environment with nice views from all bedrooms. Some issues about the state of the drive and metal window frames needed replacing when possible.	The Assistant Director thanked Members for their positive comments and that it was good that Members could speak to service users and their relatives. The Assistant Director will pass Members comments on replacement of metal windows to the capital planning group to ascertain whether DPC can do some remedial work on the drive.
Lynn Boleyn Dave Tyler	26 March 08	Pavilion Day Centre (Elderly Mentally Ill)	Members observed extremely happy service users and very friendly staff. Members raised some issues that needed addressing – blinds for the dining room; urgent bathroom refurbishment, thermostats for radiators and transport issues.	The Assistant Director thanked Members for their positive report. Improvements to the bathroom has been identified as a capital bid for improvements awaiting a decision against other capital bids. The Service Manager will be pursuing other items identified. The commitment to Meals on Wheels prevents vehicle availability to support people leaving the day centre at midday.

CHILDRENS ESTABLISHMENTS

Brierley Hill Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director Response
David Blood Harold Nottingham	14 Feb 08	Parkway Road (Children)	Members provided a brief report on the visit to this 2-bedded unit.	The Assistant Director thanked Members for their report. Parkway Road was closed last year but opened on a temporary basis. It does not feature as part of the long term strategy for provision of residential placement and is due to close.
Lynn Boleyn Dave Tyler	13 Feb 08	14 St James's Road	Members spoke to children and they appeared to be quite happy in their environment. Members observed very experienced and caring staff. Some issues raised within the home that need addressing.	The Assistant Director thanked Members for their visit and addressed the issues raised. Free view box has been repaired and the faulty central heating system is being rectified.