

Angela Lamont

From: May Williams on behalf of Licensing LDS
Sent: 09 March 2011 12:20
To: Kerry Mullings; Angela Lamont; Usha Devi
Subject: FW: Premises Licence Variation - Murco Petroleum, Halesowen Road, Netherton, Dudley

Ladies,
Please see above

May Williams
Licensing Clerk
Ex:5380

-----Original Message-----

From: Nick Bruton
Sent: 09 March 2011 08:32
To: Licensing LDS
Cc: Dolores Nellany
Subject: Premises Licence Variation - Murco Petroleum, Halesowen Road, Netherton, Dudley

With reference to the above application for a variation of the existing Premises Licence, this section wishes to raise a representation to the extension of the hours permitted to sell alcohol and provide late night refreshment on the grounds of meeting the licensing objective of preventing public nuisance. The grounds for this relate to complaints that have been received alleging noise nuisance from stereos being played from customers vehicles on the petrol station forecourt. Any extension to allow alcohol sales and late night refreshment may increase the volume of traffic visiting the premises at anti-social hours and result in an increase in nuisance type complaints.

For your information, this section has received 28 complaints alleging a nuisance arising from the premises since 1999. A break down of these complaints reveals that 13 relate to noise associated with early morning deliveries, 9 relate to noise nuisance/anti social behaviour from customers using the forecourt and a further 7 relate to other nuisance related issues (use of a tannoy on the forecourt, intrusive lighting, and use of the jet wash).

5 complaints have been received whilst Murco Petroleum have been in control of the site following a takeover in approximately Feb 2009. 3 of these complaints have alleged noise from car stereos and rowdy customers, whilst the others have related to early morning deliveries.

The closest residential properties are situated on the opposite side of Halesowen Road, Netherton, at a distance of approximately 30m away.

It should also be pointed out that the company has been co-operative when notified of these complaints, and on site meetings have been arranged to discuss nuisance related matters. As a result, an informal agreement has been established that stipulates that deliveries will not be made to the store until after 7 a.m. This is obviously not the case for customers using the current 24 hour use for fuel dispensing, and whilst signage has been established on the car park advising customers to turn off audio equipment etc, it is much more difficult to implement effective controls for these kinds of activity.

Nick Bruton
Senior Environmental Health Officer
Food & Occupational Safety

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