

**Directorate of Adult Community and Housing Services.  
Directorate of Children's Services**

**Member Visits to Social Care Establishments October 2008 – April 2009  
Central Dudley Area Committee 9<sup>th</sup> June 2009.**

**Adult Establishments**

<b>Central Dudley Area Committee Councillor Pairings</b>	<b>Date of Visit</b>	<b>Name of Establishment</b>	<b>Member Comments</b>	<b>Assistant Director's Response</b>
John Martin  Steve Waltho	16.1.09	<b>Amblecote Centre (Learning Disability)</b>	<p>Members submitted a comprehensive report detailing facilities and the running of the Centre. Necessary logs and records are in place and up to date. The Centre offers a wide range of activities and members complimented the members of staff responsible for this. Toilet facilities for a very well attended Centre were considered to be limited; this had also been commented on in the previous year.</p> <p>Staff development to raise skill was positively commented on. Areas used by service users were inspected and all found to be well equipped and of a high standard. Members commented positively on the staff group "they provide a first rate, essential service. They are a credit to the council and to public services."</p>	Assistant Director thanked members for their report and the positive comments received about staff and services. Improvements to toilet facilities are planned.

## Adult Establishments

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
John R Davies  Malcolm Davis		<b>Bridge House Recuperation</b>	Cllr Davies and Cllr Davis wish to make necessary arrangements to complete this visit by end of May 09.	Assistant Director will provide the response following the proposed visit by Cllr Davies and Cllr Davis.
John R Davies  Malcolm Davis		<b>Roseville Day Centre (Older People)</b>	Cllr Davies and Cllr Davis wish to make necessary arrangements to complete this visit by end of May 09.	Assistant Director will provide the response following the proposed visit by Cllr Davies and Cllr Davis.

## Adult Establishments

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
John Martin Steve Waltho	16.1.09	<b>Brettell Lane Day Centre (Older People)</b>	Members submitted a very comprehensive report detailing improvements and updating required to facilities throughout the Centre resulting in a major refurbishment. Service users raised with members their views of the quality and costs of meals. Necessary logs and records are in place and up to date Members commented that service users appeared contented and interacted well with staff.	AD thanked members for their report. Members were advised that complaints concerning meals were being addressed within the Directorate. Members were assured that their comments concerning the fabric of the home mainly had been or were being addressed in line with the budgets available.
Margaret Aston Mary Roberts		<b>Queen Cross Network (Physical and Sensory Disabilities – Day Centre)</b>	Visit could not be carried out due to ill health.	Not applicable

### CHILDREN'S ESTABLISHMENTS : first programme of visits

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Margaret Aston  Mary Roberts		<b>Tipton Road</b>	Visit could not be carried out due to ill health.	Not applicable
Margaret Aston  Mary Roberts		<b>Parkes Street</b>	Visit could not be carried out due to ill health.	Not applicable

# **CHILDREN'S ESTABLISHMENTS : second programme of visits**

<b>Central Dudley Area Committee Councillor Pairings</b>	<b>Date of Visit</b>	<b>Name of Establishment</b>	<b>Member Comments</b>	<b>Assistant Director's Response</b>
<b>John R Davies</b>  <b>Malcolm Davis</b>		<b>Tipton Road</b>	Cllr Davies and Cllr Davis wish to make necessary arrangements to complete this visit by end of May 09.	Assistant Director will provide the response following the proposed visit by Cllr Davies and Cllr Davis.

## CHILDREN'S ESTABLISHMENTS : second programme of visits

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
First programme visit not completed due to unforeseen difficulty with scheduling          Cllr Hanif and Cllr Harris		<b>Adshead Road</b>	<p>First visit not completed due to unforeseen difficulty with scheduling. However, this establishment received a visit from another committee as two visits are scheduled for children's establishments within the programme.</p> <p>Cllr Hanif and Cllr Harris spoke positively of the work being undertaken with residents at the time of the visit. Good staff morale and working relationships with young people in placement. Comments made re need for replacement garden fence and bathroom refurbishment.</p>	<p>AD thanked members for their report and the positive comments that they had made.</p> <p>Members were assured that monies have been identified for both the garden fence and bathroom work.</p>