

## Corporate quarterly performance report **2012-2013**

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### **Summary for Community Safety and Community Services Scrutiny Committee.**

**Quarter 1**

(April 1<sup>st</sup> 2012 to June 30<sup>th</sup> 2012)

### **Quarterly Corporate Performance Management Report**

## Contents

<b>Section 1: Introduction</b>		<b>Page 3</b>
<b>Section 2: Performance Summary Quarter 1 2012/13</b>		<b>Page 4</b>
<b>Section 3: Reporting on Council Action Plan Priorities</b>		<b>Page 5</b>
	Young People Tackling crime, fear of crime and anti-social behaviour	<b>Page 6</b>

## Section 1: Introduction

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This is the first Quarterly Corporate Performance Management Report of 2012/13 highlighting performance for the period April 1<sup>st</sup> 2012 to June 30th 2012.

The report outlines the Councils Performance by reference to a number of key activities and indicators, identified in the Council Plan, and linked to the overall ambition it sets out for the council today:-

**Our Ambition is to make Dudley Council amongst the best local authorities in Britain;** one we can all be proud of,

**Our vision “Dudley Council is renowned for providing excellent public services”**

Following consideration by the Cabinet, this report will be made available to the public via the internet.

A performance summary, affecting Dudley MBC during quarter 1, is included in **Section 2**.

The main body of the report focuses on the seven priorities contained in the Council Action Plan and progress against the key performance indicators and activities used to determine our delivery of these priorities is included in **Section 3**.

## Section 2: Performance Summary Quarter 1 2012/13

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This section summarises the performance information and key achievements and issues affecting community safety and community services in Dudley that are addressed in detail in the main body of the report.

There follows a brief summary of performance for each Council Plan priority, including any significant achievements and challenges. The detail behind these headlines is included in Section 3 of the report.

### Section 3: Reporting on Council Action Plan Priorities

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The Council Plan 2013 sets out the Authority's priorities for the three year period 2010-2013. It provides a focus on where we want to be over the next three years and outlines how we are planning to meet a combination of key drivers:

- National priorities set by Central Government
- Aspirations of the Dudley Community Strategy 2020
- Issues that matter most to local people
- The unique challenges arising from the economic climate

This section provides a detailed review of the progress of the key performance indicators and activities contained within the Council Action Plan.

The scorecards show directorate performance for the;

- Reporting Quarter
- The traffic light status (Denotes year to date performance against the set targets).




The status symbol employed for performance indicators as follows;

- ★ Where performance exceeds the target tolerance
- Where performance is on target and in the upper half tolerance
- Where performance is on target and in the lower half tolerance
- ▲ Where performance is below the target tolerance



The status symbol employed for performance against key actions as follows;

- ★ Excellent progress/ ahead of schedule against completion date / milestone
- ✓ Good progress/ on schedule against completion date/ milestone
- ▲ Fair progress/ behind schedule against completion date/ milestone

## Young People

Periods -->	01/04/2012 to 30/06/2012		
PI	Actual 	Target 	SCORE
First time entrants to the Youth Justice System aged 10 - 17	467	471	

## Tackling crime, fear of crime and anti-social behaviour

Periods -->	01/04/2012 to 30/06/2012		
PI	Actual 	Target 	SCORE
PI1128 -Overall Recorded Crime	1850	2061	★
PI1049 -Crime rate of recorded serious acquisitive crimes	0.93		
PI1049 -Crime rate of recorded serious acquisitive crimes		1.06	
PI1124 - Number of reported incidents of anti social behaviour	140	110	★
PI1171 - Criminal damage	571	738.5	★
PI1172 - Adult drug users into treatment	1072		
PI1174 - Number of assaults with less serious injury	0.93	1.06	★
PI1179 -Serious acquisitive crime rate	2.63	2.8	★

### Comments:

P1-1172 –Awaiting information from Community Safety

Objective 1 Crime reduction: To maintain low levels of crime and seek opportunities to further reduce crime where possible				
Ref	Key Activities	Status	Progress	Lead Officer
TA1a	Contribute to the effective delivery of Integrated Offender Management			Sue Haywood CEX
TA1b	To continue to improve security on local authority car parks through Park Mark Awards	✓	Parking Services has received confirmation that it has successfully achieved re-accreditation of its 16 Safer Parking Awards, in addition to a further award for Bank Street car park, Brierley Hill. The awards are considered by the British Parking Association and sponsored by the Home Office and the Association of Chief Police Officers.	Garry Dean DUE
TA1c	Improve awareness and reporting of, and responses to, hate crime	✓	Hate Crime reporting – stakeholders event successfully held in June to increase the reporting of hate crimes in the Borough.	Geoff Thomas CEX
TA1d	Improve awareness of domestic abuse amongst those communities which have low reporting rates with the aim of increasing reporting	✓	Implementation of the domestic abuse action plan taking place following the review previously reported through Safe and Sound and the Select Committee.	Geoff Thomas CEX

Objective 2 Anti social behaviour: Contribute to the reduction of the number of anti social behaviour incidents reported within the borough				
Ref	Key Activities	Status	Progress	Lead Officer
TA2a	Provide support and where appropriate co-ordinate partnership activities to reduce the level of risk of harm in identified cases anti social behaviour, noise and hate incidents	✓	Case Conferences, Surveys, Acceptable Behaviour Contracts Action plans implemented. New Dispersal Notice protocol has a requirement to show collaboration between agencies prior to an application, and a partnership exit strategy at the end of the period of operation of the Dispersal Notice.	Andy Winning CEX
TA2b	Develop and ensure implementation of process to clearly identify vulnerable victims and to provide support and interventions to vulnerable victims and witnesses	✓	Vulnerability assessment re-shaped and adopted within case management and supervision, and entered on Caseworks. This is a holding measure until the Initial Vulnerability Assessment is undertaken by Dudley Council Plus as a standard procedure for all incoming cases. Links with Home Security Intervention maintained.	Andy Winning CEX



Objective 3      Drugs and alcohol: Increase the number of adults who misuse substances into treatment in order to improve health and crime reduction				
Ref	Key Activities	Status	Progress	Lead Officer
TA3a	Ensure effective delivery of commissioned services	★	In order to ensure that services are delivered effectively, services are monitored through quarterly Service Level Agreement meetings and performance managed using local data, National Day Treatment Monitoring System data and Home Office DIRWeb data.	Elaine Hopwood Dee Russell CEX
TA3b	Increase the use of Criminal Justice Interventions in respect of alcohol misuse where alcohol misuse has been a feature of offending (Alcohol Arrest Referral Scheme/Penalty Notice Disorder Waivers – Alcohol)	★	Pathways have been implemented and working effectively, clients are receiving the appropriate intervention to address drug and alcohol use.	Elaine Hopwood Dee Russell CEX