## STRATEGIC DIRECTOR – RESOURCES & TRANSFORMATION Gross Revenue FTE's

## CHIEF OFFICER CORPORATE & CUSTOMER SERVICES

Revenue £352k Capital £0k FTE 0

HEAD OF REVENUE & BENEFIT SERVICES (G15)
Revenue £48,883k (includes £44m of
Housing benefit )
Capital £0
FTE 149

Admin, collection and recovery of council tax £110m, business rates £96m, sundry debtors and benefit overpayments.

Processing of housing benefit and council tax reduction claims, including discretionary housing payments

Housing benefit subsidy claims

Developing the local council reduction scheme

5th tier Interim Project Manager Welfare reform, including corporate strategy (Review 30/4/17) (G13 )

HEAD OF CUSTOMER SERVICES (G14) Revenue £2838k Capital £0k

FTE 80

managing

**FTE 63** 

Dudley Council Plus, including call centre, face to face and box office. Receipt of payments Corporate customer feedback and Tell Us Once Process Change Management

Process Change Management
Local Welfare Assistance scheme
Corporate Reception services
5th tier Service Manager (G12 for Registration

Births, Deaths, Marriages, Nationality & Citizenship plus Black Country Coroner

HEAD OF CORPORATE LANDLORD SERVICES (G15) Revenue £6377k Capital £500k

Strategic Asset Management Planning Construction, Design, Repair and Maintenance Facilities Management inc Astley Burf, Saltwells & Regional Staff College Cleaning Traded Services Community Asset Transfers CCTV

Partnership with Public Sector PLC (PSP)

HEAD OF HR SERVICES (G14) Revenue £3568k Capital £0k FTE 83

**Energy Management** 

HR Advisory service

HR Transactional Services (including volunteer DBS)
Recruitment and Resourcing (including temporary
and agency workers)

Redundancy and Severance (Implementation)

Payroll

Pensions

Internal Apprenticeships

**Job Evaluation** 

HR Traded Service to Schools (inc Staff Absence Scheme)

Car parking pass administration and Travel passes FOI's re: HR

INTERIM LEAD – CORPORATE TRANSFORMATION & POLICY (G17)

Revenue £143k Capital £0k

Capital £0k
FTE 65 (Post to end April 2016)
Interim Management of posts and functions as set out below
Corporate Transformation Lead
Strategic Review and Implementation of new corporate People and Payroll systems

HEAD OF TRANSORMATION &
ORGANISATIONAL DEVELOPMENT (G14)
Revenue 885K
Capital £0k
FTE 35

People Strategy
HR Service Partnering
Organisational and Culture Development
Corporate Workforce Development
Corporate Transformation Planning and
Review Co ordination
Council Plan
Corporate Performance Reporting
Corporate Policy Development inc HR
HR Advice to Appeals Committee(s)
Employee Health & Wellbeing Initiatives
Management divisional administration

HEAD OF COMMUNICATIONS AND PUBLIC AFFAIRS (G14) Revenue £1666k Capital £0k

**Member Training** 

Media Relations and Management
Marketing and promotions
Internal and External Communications
(including digital media)
Civic and Mayoral Affairs
Corporate Event Management
Graphics
Executive Secretarial Support
Corporate Translation Services
administration

CHIEF OFFICER FINANCE & LEGAL
Revenue £615k
Capital £0k
FTE 0
Equal Pay

HEAD OF LAW & GOVERNANCE (G16) Revenue £4542k Capital £0k FTE 76

(Deputy Monitoring Officer)
Legal Services
Democratic Service
Health & Safety
Electoral Services and Elections Manager
Land Charges
Members Allowances

INTERIM HEAD OF AUDIT (G15) (Review 30/4/16) Revenue £462k Capital £0k FTE 10

Internal Audit Services
Corporate Governance

HEAD OF FINANCIAL SERVICES (G16)
Revenue £3445k
Capital £0k
FTE 89

(Deputy 151 officer)
Accountancy
Treasury Management
Exchequer
Procurement
Risk Management & Insurance (£3.3m fund & premiums)
Directorate Finance Managers

HEAD OF ICT (G15) Revenue £8748k Capital £0k FTE 165

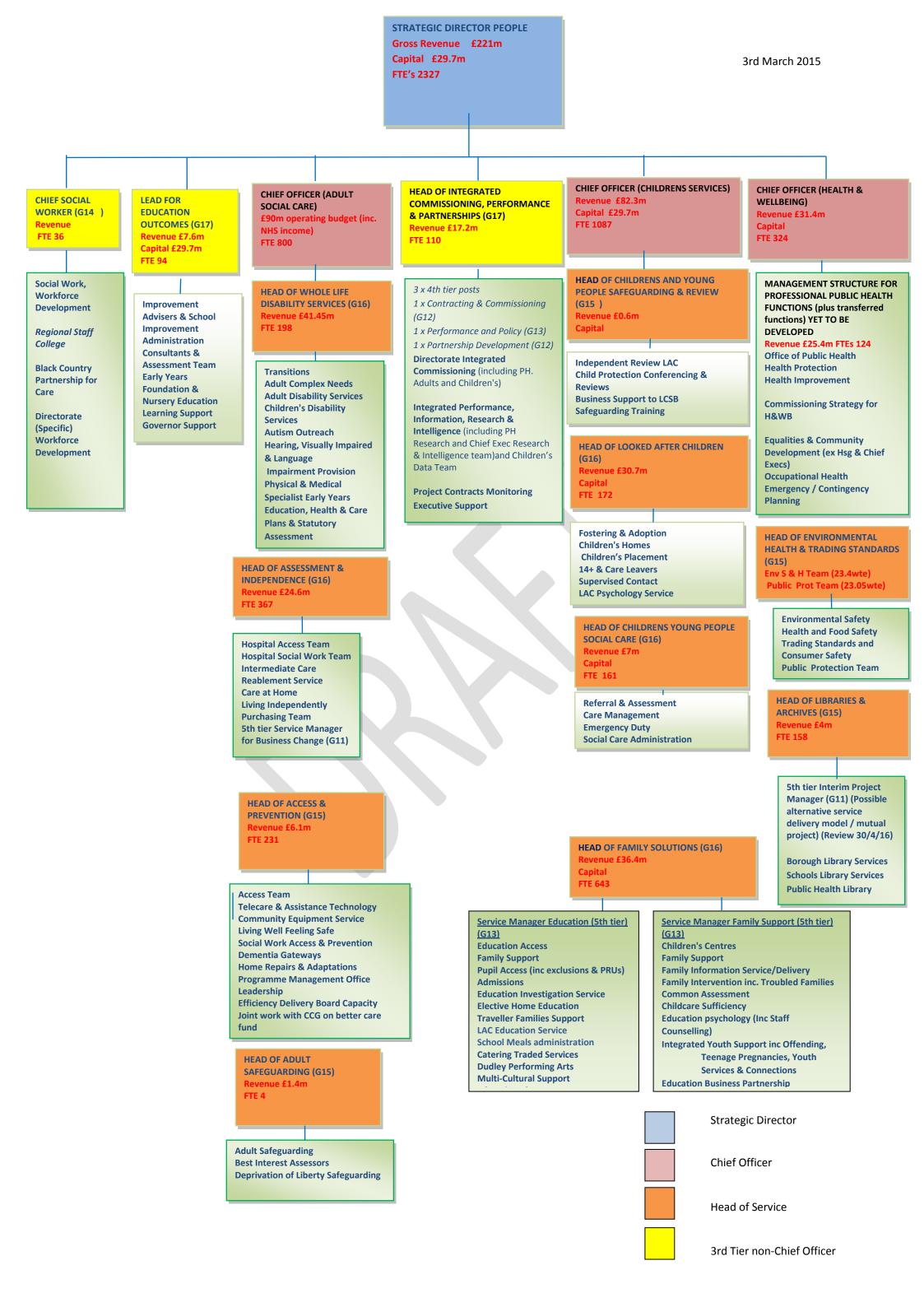
ICT Strategy
Production Services (Hardware and Infrastructure)
Information Systems
Directorate ICT Support Teams
Information Governance

Strategic Director

Chief Officer

Head of Service

Interim Lead



STRATEGIC DIRECTOR PLACE

## Gross Revenue £106.3 m Capital £76.6m FTE's 1858 **Chief Officer Planning & Economic Chief Officer Environmental Services Executive Support** Revenue £72.7m **Development** (G13) Capital £35.4m Revenue £19.3m FTE 1149 Capital £11.6m FTE 361 **HEAD OF WASTE AND FLEET CARE (G15) HEAD OF REGENERATION AND SKILLS** Revenue £18.9m Capital £ 4.2m Revenue £4.8m FTE 240 Capital £9.2m **Economic Physical Regeneration Delivery Waste Collection & Disposal Regeneration Funding and Bidding Litter and Dog fouling Enforcement** Regional and sub regional interfaces **Pest Control Inward Investment strategy Fleet Management and Maintenance Dudley Business First Licensing – taxis and other functions Combined Authority** Post 16 Skills agenda **Adult Lifelong learning 5th tier Interim Project Manager Very Light** Rail (G11) **5th tier Lead Officer Programme Development HEAD OF STREET AND GREEN CARE (G16)** & Project Delivery (G12) Revenue £25.4m Capital £13.0m FTE 400 HEAD OF VISITOR ECONOMY AND **CULTURAL SERVICES (G15)** Capital £0.3m FTE 100 **Highway Maintenance & Street Cleansing Winter Maintenance Grounds Maintenance and Arboriculture** Parks & Nature Reserves Management **Management of Halls and Museums Traffic management and Road Safety Developing the Visitor Economy School crossing patrols Local Markets Parking Services Business Improvement Districts Civil Engineering and Bridges Town Centre Promotion activity Bereavement Services Directorate wide Administrative Support HEAD OF HOUSING MAINTENANCE (G16) HEAD OF PLANNING AND DEVELOPMENT** Revenue £28.4 m Capital £18.2m Revenue £3.8m FTE 509 Capital 2.1m FTE 79 **Planning and Transportation Policy Housing Planned Repairs Historic Environment Housing Reactive Maintenance Development Management Housing Heating servicing and repairs Planning Enforcement Housing Electrical repairs Highway Authority** Facilities management of all depots **Property and Land Valuation** Management of all stores facilities **Planning and Regeneration Valuations Building Control Contaminated Land** Investment Portfolio Management 5th tier Service Manager, Property & Valuation (G14) **INTERIM HEAD OF SPORT AND LEISURE (G15)** (Review 30/4/16) £5.3m revenue FTE 101 **Leisure Facilities & Centres Management Sports and Activity Strategy Leisure Management options appraisal** Strategic Director **Chief Officer**

**Head of Service** 

Chief Officer Housing Revenue £14.2m Capital £29.6m FTE 355

HEAD OF HOUSING ESTATE AND TENANCY MANAGEMENT (G15) Revenue £6.3m FTE 170

Estate and Tenancy Management
Housing Anti Social Behaviour
Community safety team
Private sector Housing Enforcement
Private sector Empty Homes
Traveller Support and Oak Lane site

HEAD OF HOUSING OPTIONS & SUPPORT (G14 )
Revenue £2.3m
FTE 79

Homeless prevention and Support
Housing Applications and Lettings
Home Swapper Service and Downsizing
Mortgage Rescue with CAB
Voids Management and re-letting
Specialist Supported Housing
Council Sheltered accommodation
Tenancy Support to vulnerable tenants

HEAD OF HOUSING STRATEGY (G14) Revenue £2.5m Capital £2.8m FTE 46

Housing Strategy and policy
Housing need assessments
Local Housing Investment Plan
Home Improvement Service
Landlord engagement improving standards

HEAD OF HOUSING ASSET MANAGEMENT AND NEW BUILD (G14) Revenue £3.1m Capital £26.8m 60 FTE

HRA Capital and Revenue Programme
Council Housing new build programme
HRA 30 year business plan
Housing Energy Efficiency Programme
Administering Disabled Facilities Grant
Managing the Aids and Adaption's service
Management of Leasehold property
Construction Design and Management