

**Health and Adult Social Care Scrutiny Committee – 14<sup>th</sup> November 2011**

**Report from NHS Dudley Partnerships & Service Development**

**Dudley Memory and Dementia Pathway**

**1.0 Purpose of Report**

- 1.1 This report is to inform Members about the progress of the Dudley memory assessment service and dementia pathway.

**2.0 Background**

- 2.1 A new dementia/memory assessment service commenced on 31 May 2011. This is a stepped approach, starting with 60% coverage of the Borough. From December 2011 there will be full coverage of the Borough and a second nurse will be in place.

**2.2 New Nurses**

- The new Specialist Dementia Nurses are employed in primary care, based within the local authority 'dementia gateway centres' (see 2.10), working with Dudley and Walsall Mental Health Partnership Trust (DWMHPT) and in partnership with Dudley Group of Hospitals and Dudley Alzheimer's Society.

**2.3 Assessments**

- Unless requiring urgent psychiatrist review each new referral will be seen and assessed by the Specialist Dementia Nurse who undertakes a comprehensive assessment.
- Following assessment, the outcomes will be discussed as part of a multi-disciplinary team meeting, each week, with the Old Age Psychiatrist, Specialist Dementia Nurse, and Psychologist.
- Patients who are deemed appropriate for anti-dementia medication will be seen by the Old Age Psychiatrist. Shared care protocols have been agreed for anti-dementia medication with the GP's.

**2.4 Central Register**

The new Specialist Nurse will maintain a Central Register of all patients in Dudley with Dementia. This will include the following:-

- Name
- NHS number

- Date of Birth
- Male/Female?
- Ethnicity
- Referral date
- Appointment date
- Date assessed
- Who the referrer was
- Outcome of appointment/assessment
- MDT meeting outcome
- Referral to dementia advisor and who allocated
- Anti-dementia medications
- Any referrals declined

The register will enable all patients diagnosed with dementia to be tracked and ensure reviews are undertaken.

## 2.5 DACHS: Dementia Gateway Services (please see flow chart – Appendix A)

The Dementia Gateway services are based at:-

- Brett Young in Halesowen
- Brettell Lane in Stourbridge
- Roseville, Coseley

This reflects provision in the north, central and southern parts of the borough.

Dementia Gateway Services are focusing on 4 key areas:

- Preventative - sign posting to other support services in an effort to keep people "out of services for as long as possible" i.e. utilizing Telecare.
- Respite- A menu of Day Time Respite Care options to support the Carers to remain fit and well in their caring role is being identified.
- Longer term- There are places for people to purchase that sit within the "longer term" building and facilitating regular attendance to meet needs
- End of life- working with the specialist palliative care team to support people at end of life

2.6 The dementia gateway services are also being supported by members of the Adult Community Enablement Team who are supporting some people with a new diagnosis of dementia to continue to access universal services within their local community. These are primarily people, who need low level intervention at this early stage,

2.7 There is currently a social worker designated to support the service area. Work is also being undertaken with colleagues in the ACCESS TEAMS (community and hospital) and locality teams to establish clear referral routes into the Dementia Gateway services.

2.8 Effectively the gateways will provide a 'one stop shop' for people with dementia, their families and carers – enabling all their needs to be met by a team of multi-disciplinary professionals. Once in the new system each individual will be assessed on a regular basis (see below), to ensure that nobody slips through the

net. The approach will streamline the individual's journey on the dementia care pathway and ensure that the appropriate services are accessed and regularly reviewed.

## 2.9 Dementia Advisers

- DACHS are appointing three Dementia Advisers to be based in the gateway centres. The Dementia Advisors are an integral part of the service re-design of Adult Care Services and in effect are new posts to the Directorate (given some carefully reconfiguration and alignment of resources). The dementia advisers are already familiar with the service area and have accredited dementia awareness training
- This will enable everyone in Dudley that is diagnosed with Dementia to be allocated a Dementia Adviser and have a personalised care plan –annual reviews
- The Dementia Advisers will be a point of contact for patients, family and carers and as a minimum will undertake 6 monthly reviews

## 2.10 Dudley Group of Hospitals (DGOH)

A referral route has been agreed for patients with dementia identified in the hospital to be referred to the specialist dementia nurse and the dementia gateways services.

## 2.11 Expert Patient Programmes

The Expert Patient Programme is commencing a bespoke programme for carers of people with Dementia which commences 10th November culminating in a market place experience where carers will be able to meet the Dementia Nurse, Dementia Advisors, Telecare, Falls Team, Keep Safe Keep Well services. This a collaboration between Dudley PCT, Dudley Alzheimer's Society and will be hosted in the new Dementia Gateways Centres.

## 2.12 Dudley Dementia Strategy group with national dementia objectives.

- i. New pathway monthly monitoring meetings. To ensure that the pilot is developing with positive outcomes a monthly meeting is held with all key stakeholders including DWMHPT, PCT, DACHS, DGOH.
- ii. The Dudley Dementia Strategy Group also meets quarterly to oversee the pathway and ensure that the objectives of the National Dementia Strategy are being met and new NICE Quality Standards for Dementia.
- iii. An outline marketing plan has been identified that, once the Dementia Gateways are better established, will enable us to publicise how to access the gateways (information leaflets are in draft form), customer expectation (to reflect the requirements of the National Strategy i.e. its 17 key standards) how success will be measured, raising public awareness about Dementia and the differing types, the role of the Dementia Advisor, the role of the Specialist Dementia Nurse.

### **3.0 Finance**

- 3.1 There has been a national allocation from the Department of Health of £10 million to support memory services. The allocation for Dudley is £68k (non recurrent) and services needs to be in place for the new financial year. There are ongoing discussions between DACHS and the PCT for utilising these funds but a consensus has been reached on providing early supported discharge, which if a one year pilot is successful will mean it can be taken forward as an invest to save.

### **4.0 Law**

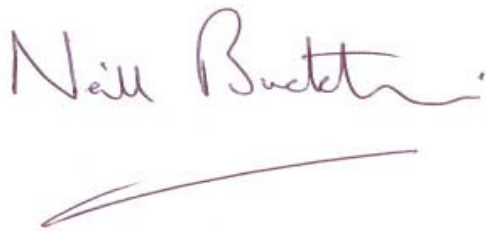
- 4.1 No legal issues identified by this report.

### **5.0 Equality Impact**

- 5.1 An equality impact assessment for the service was completed as part of the long term conditions strategy. A key driver of the pathway was the consultation via a workshop on dementia that was held with users of services, their carer and other key stakeholders including Dudley Alzheimer's Society.

### **6.0 Recommendation**

- 6.1 Members are asked to
- i. Note the report
  - ii. Consider if the Committee wishes to advise the commissioner on any particular approaches to the dementia pathway.



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