

### Adult Social Care

In response to the National Strategy, the Safe and Sound Partnership consulted with the Dudley Safeguarding Board to produce a Local Hate Crime Strategy which was discussed at the Learning Disability Partnership Board, the Older People's Partnership Board and the Physical Disabilities Partnership Board.

The self advocacy group Voices for Choice are supported by the Learning Disabilities Partnership Board in developing a 'Safer Places' scheme in Dudley working in partnership with the police and community safety, etc. A workshop has been organised for 29<sup>th</sup> March for all stakeholders.

Adult Social Care has operational safeguarding responsibility with two team managers having lead responsibility for safeguarding within their portfolio's.

The Older People's Board has a task and finish group dedicated to Rogue Traders, and has worked in partnership with Community Safety and Trading Standards to develop 'No Rogue Trader' Zones within the Borough.

The Living Well, Feeling Safe group organises events to promote and raise the profile on home safety, security and well being services. Services, practical support (such as fitting window locks / fire alarms / key safes/ telecare), advice and information are provided to people living in the community. The aim of the events is to publicise the prevention and security services offered by the local organisations which make up the Living Well Feeling Safe group.

Home Safety and Telecare work in partnership to promote safety and security and health and well being to people using service and carers across the Borough. They also work together to meet the objectives of the Bogus Caller partnership with the West Midlands Police and work corporately with partners in Building Services and Repairs Management Centre to ensure standard equipment like key safes, across private and council tenures are fit for purpose. We install bogus caller buttons that support people who have been a victim of burglary.

Safety is intrinsic in all Adult Social Care services. This ranges through information and signposting, Access to Adult Social Care, Living Independently and ongoing care and support. Staff in all settings work with partner organisations to ensure safety and security for people using services.

Grant funding to voluntary organisations support people in the community through a range of services including befriending, gardening (to ensure properties do not look neglected and residents are safe) and 'fix a home' with vetting local trade-persons.

The 11 Sheltered Housing schemes provide support to 336 tenants and 820 tenants who live in properties close to the Sheltered Housing schemes. The scheme managers work with the Community Safety Partnership to reduce anti-social behaviour on housing estates contributing to older people living in safer environments.

We support the “Locks and Bolts” scheme to provide more security within peoples’ homes that may be targeted for burglaries. We will work with community groups to access funding for community safety initiatives – e.g. enhanced lighting, CCTV.

Community Development workers work closely with partner organisations and people in minority ethnic communities on issues of crime prevention, domestic violence and safety.

There are estimated to be some 35,000 carers’ within Dudley Borough, who, through the Carers’ Network, receive information and advice on wide ranging topics including safety and security.

Through forums of older people or people with disabilities we consult with individuals and their carers to address issues of community safety and environment. In partnership with the voluntary sector we will promote and develop the forums to ensure the voices of people in disadvantaged communities are heard and their needs recognised. The forums report back to the Partnership Boards.

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