Dudley Community Partnership Task and Finish Group Delivery Plan Template					
PART A - Summa	iry				
Section 1					
Host (Theme Partnership)	Safe and Strong	O	outcome	To reduce the proportion of Dudley residents who perceive anti-social behaviour as being a serious problem within their local area.	

Section 2 T&F Group – Sub group	Lead Agency	Lead Officer	Contributory Partners: Who will contribute to the delivery of this outcome.
ASB T&F (new group)	CST	Andy Winning	Safe and Sound Crime and Disorder Reduction Partnership DMBC Directorates West Midlands Police West Midlands Fire and Rescue Service Voluntary youth agencies (e.g. Barnardo's)

1

Section	on 3 National Indicator				Benchmarkii	ng		Targe	ts
NI	Description	Data Source	Data Provider	Current National Rating	Position Direction of Travel	Baseline and Year	2008 /09	2009 /10	2010 /11
17	Perceptions of Anti-social behaviour (Proxy)	Place Survey and previous LGUSS results (2003, 2006)	Dept. Communities and Local Government			27%	26%	25%	24%

PART A

Evidence	Evidence Source
To include analysis of where the problems are highest in terms of geography and population demographics Ensure you consider the impact on the 'impact criteria' outlined in Part E.	
A number of geographical areas show a high correlation between high perception of specific ASB problems and high incident levels reported to the police.	LGUSS 2003 and 2006 results DUE data Police Incident data (criminal damage,
	drunk & rowdy behaviour, drugs) Complaints to ASBU and Community Renewal Service
There is an uneven distribution of public concern particularly about specific ASB strands. There are a number of "hot-spot" locations requiring focussed attention	LGUSS 2003 and 2006 results DUE data Police Incident data (criminal damage, drunk & rowdy behaviour, drugs)
	Complaints to ASBU Community Renewal Service

Concern that publicity can in some cases be counter-productive, heightening both awareness and anxiety e.g. around public drunkenness and rowdiness	LGUSS 2003 and 2006 results DUE data Police Incident data (criminal damage, drunk & rowdy behaviour, drugs) Complaints to ASBU
Mismatch between effective localised action and stubbornly high perception rates of ASB strands	LGUSS Police
	APSE award winners 2006 <i>KPIs e.g. response to racist and offensive graffiti met and often exceeded</i> Community Renewal Service
Between 2003 and 2006, high and intractable level of concern about young people on the streets.	LGUSS 2003 and 2006 results DUE data Police Incident data (criminal damage, drunk & rowdy behaviour, drugs) Complaints to ASBU WMP "Feeling the Difference" Survey
Stigmatisation and intolerance of young people.	LGUSS Surveys 2003 and 2006 WMP "Feeling the Difference" Surveys WMP calls to service, esp. Fridays and weekends Number of Dispersal Orders (32) Community Renewal Service
Between 2003 and 2006, high and intractable level of concern about rubbish and litter on streets.	LGUSS Surveys 2003 and 2006 PACT meetings
An apparent mismatch between perception and performance of DMBC in tackling issues of rubbish.	LGUSS Surveys 2003 and 2006 Community Renewal Service
Between 2003 and 2006, concern about drug use and dealing still remain at a high level despite a fall between 2003 and 2006.	"Safe, Sensible and Social" Alcohol Strategy Youth Alcohol Action Plan June 2008

Agencies concern about the availability of cheap alcohol to young people, and the links with	LGUSS Surveys 2003 and 2006
ASB.	DUE data
	Fire Service reports
	Community Renewal Service
Despite significant reductions in concern over abandoned vehicles, drunk & rowdy behaviour,	Fire Service reports
graffiti / damage, and noisy neighbours, and improvements in service performance, isolated	Community Renewal
pockets / hotspot areas can recur.	

PART C – Mapping and Gap Analysis		
SECTION 1 - Overview of Existing Strategies a	nd Intervention	IS
Current / related	Funding	Evidence that this is effective practice
Strategies and interventions	Source/ Programme (£ amount- Where known)	(e.g. details of any evaluation or feedback from citizens/ service users)
Police Enforcement and Control Strategy	Mainstream	<u>Gap</u>
		Major strand of the ASB Perception data (young people) not reflected within Police incident data
Detached Youth Work	NRF (up to March 08) and Mainstream	Local community and Elected Members ask for more activities for young people, so publicised action may have a role on tackling local perceptions of young people.
		Gap No data readily available to demonstrate effectiveness locally in reducing ASB. Areas of social and economic disadvantage are selected for the deployment of activity, though not all such areas are covered. Deployment of this limited resource is not explicitly focused on ASB hot spots or at peak times for recorded ASB

Centre- based youth provision	Mainstream	Additional diversionary effect of Universal provision.
		<u>Gap</u> As with detached youth work, there is not complete unanimity between all of
		the agencies as to the how the geographic pattern of such provision addresses the distribution of different forms of need across the Borough.
Youth PACTs	Mainstream	Very early stage of a new initiative - though over 50 young people have been involved so far.
Inter-generational work	Mainstream	Important to reduce unfounded fears and stereotypes amongst different community members
 ASB Protocols- shared processes for Anti Social Behaviour Orders, ABCs, Dispersal Notices Dudley Plan for Targeted Youth 	Mainstream	County Court ASBOs effective in providing respite to victimised locations; ABC's effective in preventing escalating behaviour; Dispersal Notices popular with Police and Elected Members.
Support.		Gap
		Lack of historical precedent locally for pooled budgets
DUE & ENCAMS campaigns on litter	Mainstream	 98% inspected within 24 hours
Current Actions include:		 Fly-tipping dealt with within 24 hours
Land ProtectionLitter Blitz		 Racist and offensive graffiti cleared within 6 hours
Surrender Scheme		Gap
 PCSO notifications / Fines 		
 Devolved DVLA powers 		Success is not publicised effectively
Litter Surveys		
Police Notification		
Tackling Noisy and Nuisance Neighbours	Mainstream	
via		
		Rising tenant customer satisfaction with ASB response
Enforcement action		
		Gap
Tenancy sustainment		
Robust tenancy conditions		Pro-active measures to deal with ASB within the local authority Housing sector. The same facilities do not extend to the owner –occupied, RSL, or private

Partner involvement- high visibility	rented sector.
 Collaboration with partners Joint visits Neighbourhood Teams ASB Conference 	
Mediation	

Key Principles

The Plan is geared to reducing the proportion of Dudley residents who perceive that there is a serious or fairly serious problem of Anti Social Behaviour within 15 minutes walking distance from their home address. Underscoring the proposed structure, are processes and core activities following key principles.

Approaches are to be led by an assessment of intelligence derived from more than one source and are to focus on need as identified by the use of a Matrix model.

Involving the local community, particularly Elected Members is crucial to the success of the whole initiative. Co-ordination of delivery to take place at a local level. Efforts need to be focussed on both increasing confidence in the ability of public authorities to tackle effective action, and to build bridges between sections of the community.

Community and neighbourhood cohesion are key pointers to action where young people are concerns, with particular efforts to seeing young people as part of the solution to any identified problem.

There is to be a pooling of contributions from all partner agencies so as to guarantee a small fund to support quick response action to immediate priorities as indicated within the Matrix Model.

An effective communication strategy must underpin the whole approach.

1. Use of "ASB Matrix" model

	Proposed Activity	Rationale	Lead	Funding and Resource
Ref	Title Title and Brief Summary of initiative			
	A "matrix" based model for determining interventions for areas with varying combinations of high and low perception and incident data. This will cover all of the 7 strands, but will principally focus on Young People on Streets, Litter / Rubbish, and Drug Use. Hot spot areas relating to the other four strands can be picked up within this too.	Simple and consistent methodology. This enables partner agencies to analyse problems and to identify ranges of actions to address common themes and scenarios.	AW	
	Areas combining high perception and high incident levels are earmarked as requiring a high level of targeted intervention Monitoring of other areas- those with one of indicator (perception / activity) registering as "high" subject to specific tactical approach.	Preventing escalation of problems, or adverse Perceptions		

2. Central inter-agency Hub for identifying, analysing, prioritising and mandating action on "hot-spot" areas. This would be in terms of short-term (rapid) responses and empowering local action panels.

Ref	Proposed Activity <u>Title</u> Title and Brief Summary of initiative	Rationale	Lead	Funding and Resource
	This will be an Intelligence led approach ensuring focused efforts are directed to most appropriate areas. This will be principally through perception data from 2006 LGUSS and 2008 Place Surveys being mapped and overlaid by Police incident data. Information will however be relayed to regular meetings from a number of sources, including community groups and forums	Intelligence led approach ensuring focused efforts are directed to most appropriate areas.	AW	

This format can be linked to the current Joint Activity Group. The geographic analysis can be incorporated within the JAG meeting.	Shared intelligence, accurate assessment, and better targeting of resources, eliminating waste and duplication		
--	---	--	--

3. Local area panels for planning and delivering joint interventions- and ensuring their sustainability

	Proposed Activity	Rationale	Lead	Funding and Resource
Ref	<u>Title</u> Title and Brief Summary of initiative			
	 Where the pattern of incidents appears more entrenched then a more focused approach will be taken where local action plans are commissioned. This will generally address those areas that fall into the quartile of the matrix where both incidents and perceptions are high. Local action panels, comprising local agencies and stakeholders, will quickly develop and deliver appropriate plan of action. The Problemprofiling of affected area can take place in more detail by a local panel, best placed to interpret local trends into guide to action. Some flexibility and some re-direction of local services will be called for, similar to the "Beat Sweep" model. Much of this could be subsumed within the Community Renewal work programme, particularly the work of the Neighbourhood Boards. PACTs and Youth PACTs to be linked to the actions, where appropriate. Referrals to ASB Case Conference, ABC process, local diversionary activities, and target hardening measures are examples of activities that may result. 	Community and neighbourhood cohesion are key pointers to action where young people are concerns, with particular efforts to seeing young people as part of the solution	CRO / Police	The majority of costs and support will be covered through existing resources. However some funding is likely to be required at times, necessitating a pooled hypothecated fund.

4. Rapid Response for emerging areas

	Proposed Activity	Rationale	Lead	Funding and Resource
Ref	<u>Title</u> Title and Brief Summary of initiative			
	 Problem- profiling of affected area by JAG, identifying sharply rising level of local incidents of Damage Litter Graffiti and can also apply to "spikes" in perception findings / reports within local area. This will include a basket of measures that can be applied as quickly as possible. Examples include graffiti removal, the fast removal of abandoned vehicles, target hardening of vulnerable locations, police enforcement action, co-ordinating and targeting deployment of offenders' reparation activity, ABC's with identified perpetrators. The timescale would be the period between JAG meetings. Complementing the current DUE Street Cleansing programme and can include targeting of fast food outlets Utilise additional, hypothecated partnership fund pooled between Police, DMBC, and Fire. This can incorporate some work with young people e.g. "Coffee in the Dark"	Early Intervention, offering a co- ordinated response to hot-spots tackling neighbourhood issues, preventing escalation of deteriorating local problems into a more entrenched ASB hot spot.	JAG	However, current delivery for some of these tends to be through a programme of work and often there is not enough capacity to respond at the earliest opportunity. It is therefore suggested that a pot of hypothecated funding be allocated to ensure that where capacity or resources are an issue this can be overcome as quickly as possible.

5. ASB Case Conference

		Rationale	Lead	Funding and Resource
Ref	Title Title and Brief Summary of initiative			
	Tactical focus on behaviour of specific identified individuals, choosing from a menu of legal and non- legalistic	Dealing with key centres of ASB concern whose actions or influence has had a negative and intimidating impact on local community life.	AW	

6. Robust Communication and engagement strategy *Marketing*

	Marketing			
Ref	Proposed Activity <u>Title</u>	Rationale	Lead	Funding and Resource
	Title and Brief Summary of initiative			
	General		AW	The majority of
	Positive marketing of activities across all strands, and also work of	Reassurance effect that public		costs and
	other T & F groups that impact on ASB Perceptions	authorities can be effective and respond, and that concerns have	Marcomms	support will be covered through
	Marketing specific interventions / operations, showcasing "before and	been dealt with.	JAG	existing
	after" effect, is better able to provide reassurance effect Links to central hub group, and to Lead Officer		CRIG	resources.
	Links to central hub group, and to Lead Officer		CRIG	However, £10K p.a. to cover
	Synchronising partners' marketing activity			5+ areas each
				year from
				pooled budget.
				See Appendix
	Marketing of news of other T & F Action relevant to ASB Perceptions	Added value and improved co-	AW	
	through the use of JAG group	ordination of message	Marcomms	
			JAG	

		CRIG	
Quick and robust rebuttal of myths about service provision. Close links with Marcomms	Accurate information about availability and scope of services	AW	
		Marcomms	
		JAG	
		CRIG	
Positive media reports of young people. Close links with Marcomms	High proportion of negative coverage		

Publicity

Proposed Activity Ref <u>Title</u> Title and Brief Summary of initiative		Rationale	Lead	Funding and Resource
	Specific publicity campaigns at key stages in the LAA process, and including Beat Sweep type actions	Timing can be crucial esp. approaching the 2011 LGUSS	Community Renewal	
	Pro-active approach to publicity of work of TRA's and community organisations, where young people are also involved.	Good profile of positive nature of borough- its communities and its young people	Community Renewal / DACHS	
	Better promotion of good news stories, e.g. emphasising that treatment works	Challenging fears and stereotypes	DAAT	

Engagement

	Proposed Activity	Rationale	Lead	Funding and Resource
R	ef <u>Title</u> Title and Brief Summary of initiative			

Improved Engagement with Elected Members at local level Local area panels are a key means of doing this, as well as PACTs	Key for communication of progress, success, and feedback / intelligence from local community	Community Renewal
 Engagement of young people Youth PACTs or related crime and safety groups involving young people Inter-Generational work projects 	 Key engagement of young people as partners within process. Reduced tension, suspicion and anxiety between generations Increased confidence and trust between young people, police and wider community. 	KL + partners to be agreed

7. Toolkit of Intervention Measures

All activities would be positively and appropriately publicised, marketed and promoted, with successes showcased so as to provide reassurance and to help convey the general sense of improvement.

Ref	Proposed Activity <u>Title</u> Title and Brief Summary of initiative	Rationale	Lead	Funding and Resource
	" <u>Coffee in the Dark" (CITD) programme</u> (Collaborative activity at peak time.) Increased flexibility and mobility of youth provision, focusing of activities at peak times at regular "hot spot" areas. This can emanate from Local Area Panel or Rapid Response	Key platform for developing work that builds bridges between elements within the community. Better engagement of young people, fewer incidents, and	To be agreed between partners- meeting to be held on	Barnardos and Police generally involved. Also Connexions, Youth Service.
	element.	reassurance that action being taken. Key strands addressed:	13 Jan 09	Over 40 events per year, £3300/ £6720

	 Young People on streets Damage / Litter Graffiti 		p.a. See Appendix
Other examples to include promotion and support of:	Better engagement of young people, fewer incidents, positive role	WMP	
Youth 4 Em	modelling, reassurance that action being taken		
Princes Trust "Team" programme	Key strands addressed:		
Roll –out of "Twilight to Dusk" Football League			
This can emanate from Local Area Panel Rapid Response	 Young People on streets Damage / Litter Graffiti 		
Additional DUE Street cleansing activity:	 Preventing entrenched negative 	НМ	£8000 p.a. from
 Graffiti machine (hire) 	perceptions in rapidly hot-spot and	(DUE)	pooled budget.
 Additional Single gate Barriers 	emerging areas.		See Appendix
 Removal of private waste +Clearance of void private property 			
 DUE Street Cleansing Overtime 	• Key strands addressed:		
 Skips Community Litter Picks – Equipment 	 Damage / Litter Graffiti 		
This can emanate from Local Area Panel or Rapid Response			
Neighbourhood Agreements programme	Diffusing community tension,	PJ/ KL	Can initially be
Extension of principles of mediation into situation where local conflicts	engaging young people in solution building, and counter-acting		met within current
occur in disputed public space (e.g. kids playing on street, noisy neighbours).	stigmatisation of young people.		resources, but will later need
	Key strands addressed:		supporting with
Can be built into Mainstream Service Delivery	 Young People on streets Damage / Litter 		sessional staff. 2 x 6 hours p.w.
This can emanate from Local Area, Panel Rapid Response, and	o Graffiti		@£12.20 p.h.
ASB Case Conference element	o Rowdiness		(on-costs

	 Noisy neighbours 		included) = £7600/ 7830 p.a. See Appendix
ASBU Case Work This can emanate from Local Area Panel and Rapid Response	Early resolution of complaints from owner- occupiers (80% 0f DMB households)- High demand for service All ASB strands addressed	РВ	Mainstream Service Delivery
Community Mediation This can emanate from ASB Case Conference and Rapid Response	Resolution of minor but persistent problems without recourse to enforcement action Key strands addressed: o Noisy neighbours o Young People on streets	PD	Mainstream Service Delivery
Professional witnesses This can emanate from Local Area Panel, Rapid Response, ASB Case Conference	Effective identification and investigation of problem and / or refutation of allegations All ASB strands addressed	PJ	
 Inter- generational work / projects Identifying- and acting upon- opportunities for mainstreaming inter- generational work and messages Closer links to Older People's Plan Combining processes, where possible, with adults at PACT meetings Youth PACTS or related crime and safety groups groups involving young people Community "litter picks". This can emanate from Local Area Panel and Central Inter-agency 	Reducing fear of young people, and mutual antagonism Key strands addressed: • Young People on streets • Damage • Litter • Graffiti	KL	Need to integrate into Mainstream Service Delivery
hub Pro-active approach to publicity of work of Tenants and Residents' Associations, where young people are also involved.	Good profile of positive nature of borough- its communities and its	Community Renewal /	Mainstream Service Delivery

	young people	DACHS	
This can emanate from Communication Strategy, Local Area Panel, Rapid Response	 Key strands addressed: Litter Young People on streets 		
Co-ordinating and targeting the deployment of offenders' reparation activity in hot-spot areas – identified by high levels of either incident or perception (LGUSS / Place Survey). This can emanate from Communication Strategy, Central Inter- agency hub, Local Area Panel, Rapid Response.	Tackling visible problems, combined with reassurance (and deterrence) message. Key strands addressed:	WMPS/ JAG	Need to integrate into Mainstream Service Delivery
Publicising results of work to local community			
Peer education workshops (esp. around safe and responsible disposal of needles) This can emanate from Central Inter-agency hub	Tackling visible problems. Key strands addressed: Using and dealing drugs	DAAT	Mainstream Service Delivery
 Early Intervention with young people Reprimand Clinics 	All ASB strands addressed:	WMP	Mainstream Service Delivery
 Pilot of "community solutions" pre-Reprimand project. 	Calibrated and proportionate approach to youth ASB issues.		
This can emanate from Local Area Panel			
Early Intervention with young people.	All ASB strands addressed:	KL	Mainstream Service Delivery
ABC's combined with targeted youth support.	Calibrated and proportionate approach to youth ASB issues-		
This can emanate from Central Inter-agency hub, Local Area Panel, ASB Case Conference	effective reduction in re-offending.		
ASB focussed sessions delivered within schools Though part of a borough-wide programme, this can emanate from Central Inter-agency hub, Local Area Panel where focussed attention	Preventative programme	KL + partner agencies to be agreed	Mainstream Service Delivery

may be needed or where the programme needs to be modulated to fit local circumstances.			
Satisfaction Surveys (including local perception surveys)	Guide to action, and early indication as level of effectiveness	Community Renewal	Specific LAA funding agreed
This can emanate from Central Inter-agency hub	All ASB strands addressed:		
Legal Enforcement Measures	Tackling visible and serious problems, combined with	Legal	Need to integrate into
Civil and criminal justice e.g. ASBO, Injunctions, Noise Abatement Notice, Demoted Tenancy, NOSP	reassurance (and deterrence) message		Mainstream Service Delivery
This can emanate from Local Area Panel, Rapid Response, ASB Case Conference, Communication Strategy	All ASB strands addressed:		

SECTI	SECTION 2 - Local Indicators					Milestones Outputs and outcomes										
		Data Data	Data	e Current Position BASELINE	Year 1 2008/9		Year 2 2009/10				Year 3 2010/ 11					
Ret	Rat Description		Provider Source		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	"Feeling the Difference" survey	WMP	WMP	To be set April 09												
	Number of ASB sessions delivered within Dudley Borough schools															
	% of children reached within agreed Year cohorts															
	Number of actions publicised and promoted locally.	JAG	JAG													

SECTION 3 – Risk Assessment		
Description of Risk	Risk Rating	Actions to Address Risk
Economic downturn- derelict properties, unemployment	Medium	Regular monitoring of ASB hot-spots.

		Link with Community Renewal Service and with Regeneration teams
Lack of available performance data to regularly review progress. Capacity lacking to regularly evaluate impact of interventions / initiatives by reference to local and wider public perception. The size of the Borough is such that the impact of local initiatives may not have a significant resonance within the LGUSS / Place Survey sample. This can result an inability to see geographic patterns and latent trends over a long period of time, and to respond to newly emerging agendas ahead of the final Place Survey. Both LGUSS and Place surveys are blanket surveys, and whilst there results contain a "weighting" mechanism to account for the feedback from young people, and from members different ethnic groups, they do not proceed with a focus on the possible differentiated experience of different communities and groups.	High	Recommendations made within WMP Strategic Assessment to improve data capture. Use – Quarterly "Feeling the Difference" Survey Interim Place Survey (annual) Local, neighbourhood based, perception surveys. Surveys of different groups
Susceptibility to impact on fear of crime of either major external events or major event within the Borough.	Medium	Link to marcomms strategy
The likelihood may be low, but any impact is likely to be high.		
Vulnerability to budgetary pressures	Low / Medium	Actions are generally low budget. However, it is crucial that the hypothecated budget is sufficiently large and secure to be able to deliver the rapid response element
Over-reliance on Police to engage with young people at peak- times e.g. Fridays	Medium	Small pool of sessional staff to be involved in Neighbourhood agreements and CITD activity.

Part E – Peer Assessment Criteria – NOT TO BE COMPLETED BY TASK AND FINISH GROUP									
Activity Ref	Evidence Led	Impact Criteria			Transformational Criteria				
	Will the activity address the issues identified through the evidence and analysis?	Sustainable Does the activity take account of the five principles of sustainability ?(see attached)	Equalities Will the activity have an impact on: 1) Narrowing the gap 2) Meeting the needs of all	Community Focused Will the activity have an impact on quality of life issues to the community? (Over the next 3 years?)	Partnership Is the delivery partnership based? If not would there be additional benefits by taking this approach?	Cross cutting Will the activities have an impact on other priority areas and outcomes	Cost effective (procurement) Would the redirection of resources bring further improvement?		

Appendix A

ASB Perceptions Matrix

High Incidents / Low Perceptions	High Incidents / High Perceptions
Low Incidents / Low Perceptions	Low Incidents / High Perceptions





Appendix C

LAA ASB Perceptions Pooled Budget Costings

	08/09	09/10	10/11
Capital	Capital	Capital	Capital
Coffee in The	2500	200	200
Dark	2300	200	200
Neighbourhood			
Agreements			
Rapid Response		1100	1100
/ Target area		1100	1100
Environ-Crime			
Marketing			
Youth PACT			
promotional			
Total Capital	2500	1300	1300
Revenue	Revenue	Revenue	Revenue
Coffee in The	800	6400	6520
Dark	000	0400	0020
Neighbourhood		7600	7830
Agreements		1000	(3% pay increase
Agreements			(070 pay increase
Rapid Response		6900	6900
/ Target area		0000	0000
Environ-Crime			
Marketing		10000	10000
5x Beatsweeps			
and Rapid			
Responses			
Youth PACT		500	500
promotional			
Total Revenue	800	31400	31750
Total Amount	3300	32700	33050

18.04.08