

DUDLEY METROPOLITAN BOROUGH COUNCIL

BRIERLEY HILL AREA COMMITTEE - 30th JUNE, 2011

REPORT OF THE BRIERLEY HILL AREA LIAISON OFFICER

MATTERS RAISED AT THE BRIERLEY HILL AREA COMMITTEE

PURPOSE OF REPORT

 To update Committee on a number of issues raised at the 24th March, 2011, Brierley Hill Area Committee that relate to services provided by the Council.

BACKGROUND

- 2. The Council provides a number of services that have considerable impact on local communities.
- Requests for service and information are received at Area Committee on a regular basis from both members and the general public relating to a range of services.
 Few enquiries can be answered immediately, with many prompting further investigation, feasibility studies and public consultation, prior to being reported back to Committee.
- 4. To keep Committee updated, a progress report is attached. Please refer to appendix 1.

FINANCE

5. There are no immediate financial implications arising from this report.

LAW

- 6. Anti-Social Behaviour Orders are largely governed by the Crime and Disorder Act
- 7. Provisions relating to Highways including trees thereon are contained in the Highways Act 1980.
- 8. Provisions relating to the Council's Housing stock are contained in the Housing Act 1985.

- 9. Section 51 of the Environmental Protection Act 1990 places a duty on the Council as Waste Disposal Authority for its areas to provides places where its residents may deposit their household waste free of charge.
- Traffic Regulation Orders are made under Section 1 of the Road Traffic Regulation Act 1984.
- 11. The Traffic Calming Act 1992 amends the Highways Act 1980 to allow works to be carried out to promote safety and to preserve or improve the environment.
- 12. Section 111 of the Local Government Act 1972 authorises the Council to do anything which is calculated to facilitate or is conducive or incidental to the exercise of any of its functions.
- 13. Section 2 of the Local Government Act 1972 allows the Council to do anything that it considers is likely to promote or improve the economic, social or environmental wellbeing of its area.

EQUALITY IMPACT

14. This report is consistent with the Council's Equality and Diversity policy. There is no direct effect on children or young people.

RECOMMENDATION

15. The Committee is recommended to note the contents of this report.

Brierley Hill Area Committee Liaison Officer

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See progress report attached

PROGRESS REPORT ON MATTERS RAISED AT THE BRIERLEY HILL AREA COMMITTEE ON 24TH MARCH 2011

PUBLIC FORUM

Issue: Minute 53 (e)

A member of the public raised a query as to when the provision of the guard rail in High Street, Brockmoor would take place. The Area Liaison Officer undertook to respond direct to the questioner.

Response:

The guard rail has now been installed.

Issue: Minute 53 (f)

A questioner raised concerns in relation to several refuse sacks remaining in Campbell Street, Brierley Hill and problems experienced with Dudley Council Plus in securing their removal. The Area Liaison Officer provided assurances that he would arrange for the removal of the sacks and an investigation by the Council's Enforcement Officer

Response:

The refuse bags were collected the day following Area Committee. Letters were sent to the properties reminding each householder of the three bag collection arrangements.

Issue: Minute 53 (g)

The same questioner raised concerns that a resident of Cressett Lane, Brierley Hill had not received assistance with his refuse collection, following a request. The Area Liaison Officer gave assurances that those who were disabled and elderly and requested assistance with their refuse collections, would be assisted by the Council, and undertook to arrange a visit by an officer to assess their needs

Response:

A visit was arranged for an Operation Officer to visit the resident. A full assessment was carried out not only of the property but also that of the resident's neighbours and noted the position where refuse was placed before the change in service. The Operations Officer spoke to the refuse collection team in order to confirm the arrangements that commenced as of Monday 18th April. Further checks were made to ensure the arrangement was working to satisfactory.

WARD ISSUES

Issue: Minute 57 - Matter raised by Councillor Foster

In relation to the off road parking outside 98 to 106 Pensnett Road, Brierley Hill a request was made that Officers investigate this, as the area of grass verge had become a quagmire.

Response:

This remedial work had been carried out once during 2010-11, but had been damaged by motorists in four-wheel-drive vehicles. Consideration will be given during 2011-12 to a second repair of the verge.