

**Directorate of Adult Community and Housing Services
Directorate of Children's Services**

Appendix 3

**Member Visits to Social Care Establishments October 2009 – April 2010
Stourbridge Area Committee Date**

ADULT ESTABLISHMENTS

Stourbridge Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit scheduled but not completed due to unforeseen difficulties for members		Brettell Lane Day Centre (Older People)	Not applicable	Not applicable

ADULT ESTABLISHMENTS

Stourbridge Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit scheduled but not completed due to unforeseen difficulties for members.		Amblecote Centre (Adults Learning Disability Day Centre)	Not applicable	Not applicable

ADULT ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr Mohammed Hanif Cllr Colin Wilson	24.2.10	Glebelands (Adults Learning Disabilities – Residential)	Members reported on good Community links for residents to enjoy as well as other activities within the home. Also that residents were happy and that there is a good relationship with staff. Members reported that the physical condition of the home was kept to a very high standard. Members commented on the change to the Management responsibility for the home which is planned.	The Assistant Director thanked Members for their positive comments and said that these would be passed to the staff. The assistant Director advised that the Council's contract to deliver care to the residents expires in 2010 and that the Council is exploring the options for residents to remain at Glebelands as Housing Association tenants using personal budgets for their care needs.
Cllr Mohammed Hanif Cllr Colin Wilson	24.2.10	New Swinford Hall (Older People – Residential)	Members commented favourably on the range of activities and leisure opportunities Residents were happy and enjoyed a good relationship with staff. Members commented favourably on the length of experience of many staff members.	The Assistant Director thanked the Members for their visit and their positive comments; these observations reflected the feedback received from residents The Assistant Director advised that the continuity and high standard of work from the staff has been achieved through training to a high standard for many staff members.

ADULT ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr Mohammed Hanif Cllr Colin Wilson	24.2.10	Stourbridge Centre (Adults Learning Disability Day Centre)	Members comment favourably on the range of activities both on site and community based that the centre offers and the way that this enables the facilities to be enjoyed by many service users. Members commented on the level of enthusiasm shown by staff members and also on their high level of training. Members reported a good relationship between staff and service users. Members advised that they believed the centre was in need of some decoration.	The Assistant Director thanked Members for their favourable comments about the centre and noted their observations about decoration.

ADULT ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit scheduled but not completed due to ill health of members		Amblecote House (Older people Day Centre)	Not Applicable	Not Applicable

CHILDREN'S ESTABLISHMENTS : second programme of visits

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit scheduled but not completed due to unforeseen difficulties for members.		Adshead Road (Residential)	Not applicable	Not applicable
Visit scheduled but not completed due to ill health of members		14 St James's Rd (Residential)	Not applicable	Not applicable