

<u>Meeting of the Cabinet – 13th June, 2007</u>

Report of the Chief Executive

Quarterly Corporate Performance Management Report

Purpose of Report

1. To present the fourth Quarterly Corporate Performance Management Report for 2006/07, relating to performance for the period 1st January to 31st March 2007.

Background

- 2. The over-riding purpose of the Quarterly Corporate Performance Management Report is to provide the Cabinet with a regular update on the management of services and performance levels being achieved within the Council, across the six Council Plan themes.
- 3. Prior to submission to Cabinet the report is scrutinised by the Cabinet Member Sub Group on Performance Management. This group has been meeting since the first quarter of 2005/06 and commissions more detailed exception reporting on any identified underperforming areas. A Quarterly Corporate Performance Summary is then produced from the group's discussions and circulated to all Members.
- 4. The report contains the following sections:

Section 1 giving a brief introduction.

Section 2 an Executive Summary providing an overview of the key achievements and issues affecting Dudley MBC during the fourth quarter of 2006/07, highlighting a number of our key successes.

Section 3 reporting on the basket of Key Performance Indicators for each Council Plan theme. These Key Performance Indicators represent important measures for the authority in respect of services and standards provided to the public and as such have been reported quarterly to Corporate Board and the Cabinet for management focus.

Section 4 highlighting performance on the CPA basket of performance indicators.

Section 5 giving an overall picture of developments within the Council's partnership working.

Section 6 giving information relating to the Council's strategic and high net risks.

Section 7 providing a spotlight on the key points arising from the 2006 Local Government User Satisfaction Survey.

Section 8 providing directorate reporting on key issues, including commentary on key performance indicators reported in Section 2 of this report, exception reporting on other performance indicators monitored by the directorates, and issues important to individual directorates.

Finance

5. There are no direct financial implications

<u>Law</u>

6. The Quarterly Corporate Performance Management Report will significantly contribute towards delivery of the framework for performance assessment as outlined in the Local Government White Paper 2000 *"Strong Leadership, Quality Public Services"*.

Equality Impact

7. There are no special considerations to be made with regard to equality and diversity in noting and receiving this report.

The Quarterly Corporate Performance Management Report includes details of the performance of the Council Plan strategic objectives and priorities for children and young people.

Recommendation

- 8. It is recommended that:-
 - The Cabinet receives the Quarterly Corporate Performance Management Report and approves its content.
 - The information contained within the Quarterly Corporate Performance Management Report be referred to Select Committees to consider specific issues within their terms of reference.

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Andrew Sparke Chief Executive