

CABINET – 16TH MARCH 2005

REPORT OF THE CHIEF EXECUTIVE

QUARTERLY CORPORATE PERFORMANCE REPORT

1.0 PURPOSE

- 1.1 To present the third Quarterly Corporate Performance Report for 2004/05, relating to performance for the period 1st October 2004 to 31st December 2004.

2.0 BACKGROUND

- 2.1 The over-riding purpose of the Quarterly Corporate Performance Report is to provide the Cabinet with a regular update on the management of services and performance levels being achieved within the Council.
- 2.2 The report contains the following sections:

Section 1 giving a brief overall introduction

Section 2 identifying a basket of 52 Key Performance Indicators from the 250+ performance indicators being measured across our seven directorates. These key performance indicators represent important measures for the authority in respect of services and standards provided to the public and as such will be reported quarterly to Corporate Board and the Cabinet for management focus.

Section 3 giving a summary of progress against the Local Public Service Agreement (LPSA) targets.

Section 4 giving an overall picture of developments with the Council's partnership working.

Section 5 providing directorate reporting on key issues, including commentary, if required, on key performance indicators reported in Section 2 of this report; exception reporting on other performance indicators monitored by the directorates; and issues important to individual directorates. This section of the report represents a change in the previous format, taking on board recommendations from the Corporate Panel for greater consistency in reporting content, and resulting from ensuing consultation with the Performance Indicator Group.

3.0 PROPOSALS

3.1 That the Cabinet approves the content of the Corporate Performance Report.

4.0 FINANCE

4.1 There are no direct financial implications

5.0 LEGAL

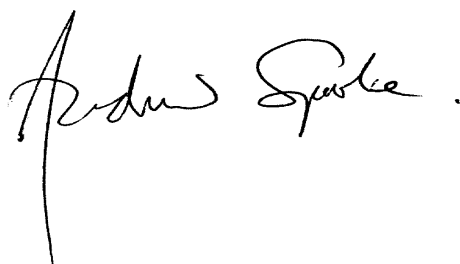
5.1 The Quarterly Corporate Performance Report will significantly contribute towards delivery of the framework for performance assessment as outlined in the Local Government White Paper 2000 *"Strong Leadership, Quality Public Services"*

6.0 EQUAL OPPORTUNITIES

6.1 There are no special considerations to be made with regard to equal opportunities in noting and receiving this report

7.0 RECOMMENDATION

7.1 That the Cabinet receives the report and approves its content.

A handwritten signature in black ink, reading 'Andrew Sparke' with a period at the end. The signature is written in a cursive style.

Andrew Sparke
Chief Executive

Contact Officers: Geoff Thomas ext 5270 / Martin Baines ext 4715