

Health Overview and Scrutiny Committee – 26th March 2015

Report of the Head of Commissioning – Dudley CCG

Mental Health Quality and Performance Review

Purpose of Report

1. To advise the Committee of the arrangements in place for the commissioning of mental health services.

Background

2. Dudley CCG spends c £29m on mental health services. This report sets out the portfolio of services commissioned and the arrangements in place for managing the associated contracts and holding the relevant providers to account.

3. The CCG commissions services from 6 providers. The providers and contract values are illustrated below:-

	£
4. Dudley and Walsall Mental Health Partnership NHS Trust -	26,193,021
Birmingham and Solihull Mental Health Foundation Trust -	277,965
Black Country Partnership NHS Foundation Trust -	924,759
South Staffordshire and Shropshire NHS Foundation Trust -	500,846
Worcestershire Health and Care NHS Trust -	135,764
Individual Placements (figure shown is forecast spend for 2014/15) -	935,020
Total	<u>28,967,375</u>

5. Clearly, Dudley and Walsall Mental Health Partnership NHS Trust is the CCG's main service provider. The other contracts mainly exist to provide services for patients who may reside outside Dudley but are registered with Dudley GPs. The contract with South Staffordshire and Shropshire NHS Foundation Trust includes the provision of a specialist dementia nursing service, commissioned specifically from this organisation.
6. In addition to these contracts, the CCG commissions specific individual placements, some of which are outside Dudley, for patients. This occurs due to the specialist nature of the care to be provided and the challenging nature of the patients involved. At the time of writing this report, placements are commissioned for 17 patients, some of these are joint funded with the Council.
7. This report deals specifically with the arrangements which exist for Dudley and Walsall Mental Health Partnership NHS Trust from which the CCG commissions a full range of mental health services.
8. The contract with the Trust is managed through a set of three meetings:-

- a contract review meeting focussing on contractual performance in relation to finance and activity;
 - a clinical quality review meeting focussing on service quality and patient safety;
 - a service development meeting overseeing implementation of an agreed “Service Development Improvement Plan (SDIP)”.
9. These meetings take place on a monthly basis and report into the CCG’s governance structure.
10. The contract is managed against a set of key performance indicators. These indicators and the performance as at month 10 is shown at Appendix 1.
11. The NHS planning guidance for 2015/16 sets out some specific issues to be addressed in contracts including:-
- new access and waiting time standards, including for people experiencing their first episode of psychosis;
 - the provision of psychiatric liaison services for patients with mental health needs in acute hospitals;
 - provision of “crisis” services;
 - child and adolescent mental health services (camhs) and eating disorder services for children.
12. These will feature in the 2015/16 SDIP (see above).
13. The Committee has previously expressed an interest in camhs. Camhs are often described in terms of the following tiers:-
- Tier 1 – non-specialist primary care workers such as school nurses and health visitors dealing with common childhood problems;
 - Tier 2 – specialised primary mental health workers offering support to other professionals;
 - Tier 3 – specialist multi-disciplinary teams;
 - Tier 4 – specialist day and inpatient units.
14. Tiers 1 and 2 are largely provided by Black Country Partnerships NHS Trust and commissioned by the NHS England (health visiting) and the Council (school health advice). Tier 3 is commissioned by the CCG from DWMHPT. Tier 4 is commissioned by NHS England from a range of NHS and independent sector providers. Waiting times for tier 3 services meet national standards. The main challenge for camhs has been the ability to access specialist tier 4 services.
15. This issue is being addressed by:-
- NHS England looking to commission new capacity;
 - the potential development of a “tier 3 plus” service as an alternative to tier 4, which is being reviewed by Black Country commissioners.

Recommendation

That the position in relation to the quality and performance of mental health services be noted.

A handwritten signature in purple ink that reads "Neill Bucktin".

Neill Bucktin
Head of Commissioning – Dudley CCG

Contact Officer: Neill Bucktin
Telephone: 01384 321925
Email: neill.bucktin@dudleyccg.nhs.uk

Contractual and Quality KPIs, month 10

	Target	Loc	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	YTD	RAG
1. New cases accepted to EI - Cumulative	Trust - 89	YTD %	8%	18%	31%	43%	48%	55%	69%	74%	91%	97%	97%	
		Actual	7	16	28	38	43	49	61	66	81	86	86	
	Dudley - 43	% YTD	12%	21%	30%	40%	47%	53%	63%	70%	91%	93%	93%	
		Actual	5	9	13	17	20	23	27	30	39	40	40	
	Walsall - 46	% YTD	4%	15%	33%	46%	50%	57%	74%	78%	91%	100%	100%	
		Actual	2	7	15	21	23	26	34	36	42	46	46	
2. Gate-keeping of inpatient admission *	95%	Trust	100% (67/67)	100% (76/76)	100% (65/65)	100% (90/90)	100% (71/71)	100% (81/81)	100% (92/92)	100% (63/63)	100% (84/84)	100% (88/88)	100%	
	95%	Dudley	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	95%	Walsall	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
3. 7 day follow up on Inpatient discharge *	95%	Trust	96% (89/92)	95% (99/104)	97% (82/84)	96% (102/106)	97% (92/94)	100% (100/100)	97% (113/116)	97% (71/73)	96% (115/119)	97% (112/116)	97%	
	95%	Dudley	95%	95%	98%	96%	96%	100%	95%	95%	97%	96%	96%	
	95%	Walsall	100%	95%	97%	97%	100%	100%	100%	100%	98%	98%	98%	
4. DToCs (All reasons)	<7.5%	Trust	0.7% (30/4510)	0.0% (1/4701)	0.9% (42/4447)	2.0% (101/4937)	1.7% (79/4709)	2.0% (90/4563)	1.9% (94/4983)	2.7% (136/5047)	1.6% (82/5050)	1.6% (76/4645)	1.5%	
	<7.5%	Dudley	0.0%	0.0%	0.6%	2.9%	1.8%	1.8%	3.2%	4.7%	2.3%	2.4%	2.0%	
	<7.5%	Walsall	1.5%	0.04%	1.3%	1.0%	1.5%	2.2%	0.4%	0.2%	0.7%	0.7%	0.9%	
5. Average length of stay *	<64 days	Trust	40	45	52	36	62	39	50	42	57	59	47	
	<64 days	Dudley	39	37	39	37	52	32	40	42	64	45	43	
	<64 days	Walsall	41	58	71	35	76	48	61	42	47	56	54	
6. Users with a copy of their care plans *	95%	Trust	95%	95.4%	96.2%	95.8%	95.4%	95.1%	92.1%	92.2%	95.4%	96.6%	96.6%	
	95%	Dudley	95%	95.4%	96.2%	95.8%	95.4%	95.1%	92.1%	92.2%	95.4%	96.6%	96.6%	
	95%	Walsall	95%	95.4%	96.2%	95.8%	95.4%	95.1%	92.1%	92.2%	95.4%	96.6%	96.6%	

Contractual and Quality KPIs, month 10

KPI	Target	Loc	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	YTD Actual	RAG
7. CRHT HT episodes *	1187 (100/mth)	Trust	132	131	123	128	132	138	164	161	148	139	1396	
	579 (49/mth)	Dudley	78	70	64	73	70	73	89	79	77	74	747	
	608 (51/mth)	Walsall	54	61	59	55	62	65	75	82	71	65	649	
8. Inappropriate admissions of under 18s to an adult ward*	0	Trust	0	0	0	0	0	0	0	0	0	0	0	
	0	Dudley	0	0	0	0	0	0	0	0	0	0	0	
	0	Walsall	0	0	0	0	0	0	0	0	0	0	0	
8a. Appropriate admissions of Under 18s to Adult Ward	No target	Trust	0	0	1	1	0	0	1	0	0	2	5	
9. % of patients seen in 18 weeks Complete / incomplete	95%/ 92%	Trust	98%	100%	97%	100%	100%	100%	98%	97%	100%	100%	99%	
			98%	97%	95%	93%	96%	93%	94%	97%	95%	98%	95%	
	95% /92%	Dudley	98%	100%	96%	100%	100%	100%	98%	96%	100%	100%	99%	
			99%	96%	94%	89%	97%	94%	95%	97%	97%	98%	95%	
	95%/ 92%	Walsall	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
			97%	98%	97%	95%	95%	92%	93%	100%	92%	97%	95%	
10. Physical health checks for inpatients more than 12 months	100%	Trust	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	100%	Dudley	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	100%	Walsall	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
11. Completion of NHS number on MHMDS	99%	Trust	99.5% (8463/8502)	99.6% (8848/8880)	99.6% (9072/9108)	99.7% (9065/9094)	99.7% (8963/8993)	99.4% (9098/9153)	99.4% (9328/9386)	99.6% (9009/9041)	99.5% (9011/9050)	99.4% (9027/9075)	99.4%	
	99%	Dudley	99.5%	99.6%	99.6%	99.7%	99.7%	99.4%	99.4%	99.6%	99.5%	99.4%	99.4%	
	99%	Walsall	99.5%	99.6%	99.6%	99.7%	99.7%	99.4%	99.4%	99.6%	99.5%	99.4%	99.4%	
12. Completion of ethnicity code on MHMDS	90%	Trust	81.9% (6959/85	90.1% (8078/88	91.3% (8321/91	92% (8370/90	92.7% (8335/89	91.9% (8416/91	90.7% (8510/93	92.3% (8346/90	92.2% (8345/90	91.2% (8279/90	91.2%	
	90%	Dudley	81.9%	90.1%	91.3%	92%	92.7%	91.9%	90.7%	92.3%	92.2%	91.2%	91.2%	
	90%	Walsall	81.9%	90.1%	91.3%	92%	92.7%	91.9%	90.7%	92.3%	92.2%	91.2%	91.2%	

Contractual and Quality KPIs, month 10

KPI	Target	Loc	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	YTD Actual	RAG
13. IAPT - number of people who receive psychological therapies - attending one session only	10585 (882/mth)	Trust	1003	925	1055	847	797	1094	1057	1120	944	1080	9922	
	4825 (402/mth)	Dudley	425	418	488	424	379	474	501	577	458	471	4615	
	5760 (480/mth)	Walsall	578	507	567	423	418	620	556	543	486	609	5307	
14. IAPT - People who have successfully completed treatment	50.5%	Dudley	50.8%	34.6%	50.8%	53.6%	43.3%	37.5%	52.5%	56.3%	60.3%	56.4%	50.3%	
	50.5%	Walsall	62.8%	59.2%	61.0%	53.3%	52.0%	51.9%	51.0%	52.6%	47.1%	50.8%	54.2%	
15. IAPT - completion of outcome data PHQ9 and GAD7	90%	Trust	99.1% (334/337)	99.1% (341/344)	99.1% (328/331)	98.0% (343/350)	98.6% (276/280)	96.0% (291/303)	94.8% (343/362)	93.0% (334/359)	97.5% (318/326)	97.5% (319/327)	97.3%	
	90%	Dudley	100%	99%	99%	97.0%	97.7%	93.8%	93.3%	90.0%	96.4%	96.6%	96.4%	
	90%	Walsall	98.3%	98.9%	98.9%	98.9%	99.3%	97.7%	96.0%	96.2%	98.4%	98.3%	98.1%	