

DACHS Scrutiny Committee 9.3.15

The Care Act and Market Shaping

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Care Act Requirements —

Commissioning



- Market position statements
 - Who are our communities, what services do we have, what do we need and want to see for the future
- Market shaping
 - We are required to shape local provision to ensure local people choose and control the support they need
- Market oversight
 - We must have oversight of all services that support vulnerable people to enable us to respond sooner to crisis
- Provider failure
 - We must understand the financial standing and viability of local providers so to mitigate against financial or organisational failure
- Quality assurance
 - We have a new statutory duty to drive the quality of care and support services for the better

Adult Social Care Commissioning

- Access and Prevention
- Assessment and Independence
- Complex and Inclusion
- Dudley Quality standard
- “Trip Advisor”
- The Gateway
- Partnership working



Our services now

Living independently - short term support, advice and services

This is about providing short term advice, services and practical support for up to six to ten weeks to help people maintain or regain their independence.

Care and support

Care and support can include help to live at home, respite care, providing carers or personal assistants, help with household chores, help to wash dress and eat. For some people it could mean housing with 'extra care'.

Prevention is better than cure

The council, together with other public sector agencies, the NHS and the voluntary sector offers a whole range of services to prevent problems and to encourage independent living.

Universal services

For many people, the big challenge isn't ill-health, it's loneliness, isolation and financial worries.

This is where 'non social care support' or 'universal' services can help. Universal services can include:

- Health services
- Libraries
- Sports and leisure
- Clubs and societies
- Voluntary organisations and charities

Our services now

3 Dementia Gateways
25 home care providers

care

community Dementia

lives

accommodation advice advocacy assistants

Extra floating gateways home hostels housing information intermediate

services shared sheltred

nursing orgs Personal reablement
support

4 extra care
housing
schemes

1700 residential
and nursing
beds

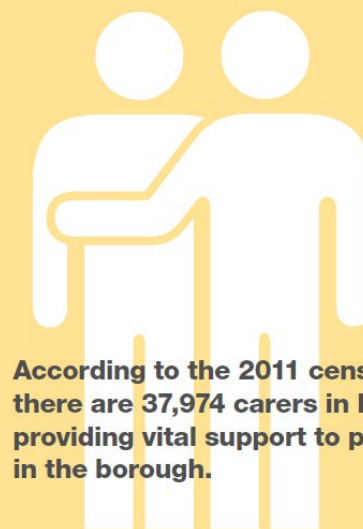
People accessing Adult social care

We supported almost 15,827 (five per cent of the borough's population, which is currently 312,925) people who received a broad range of adult social care services in 2013-14. This is a small increase of 7.3 percent from the previous year.

Dudley population projected changes

Age	Population 2012	Population 2020	% Change
75-79	11,800	14,000	19
80-84	8,600	10,300	20
85-89	4,800	6,200	30
90+	2,400	3,500	45

The borough's population is 312,925, as at the last census (2011)



According to the 2011 census there are 37,974 carers in Dudley providing vital support to people in the borough.

What's missing

- Respite
- Community mental health support
- Transport
- Dementia services
- Befriending services
- Community connections
- Partnership working
- Social activities

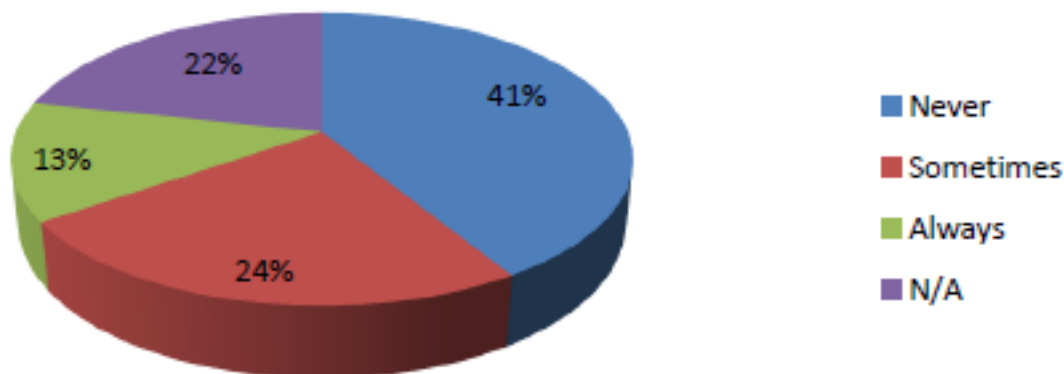


Lets get better at listening



- We work with 14000 people per year
- We don't have all the right answers
- Here's an example – feedback from 700 people living in residential care

11) Do you/ your relative ever feel bored or would like more to do. More Involvement within the home?



- So what are we going to do about it?

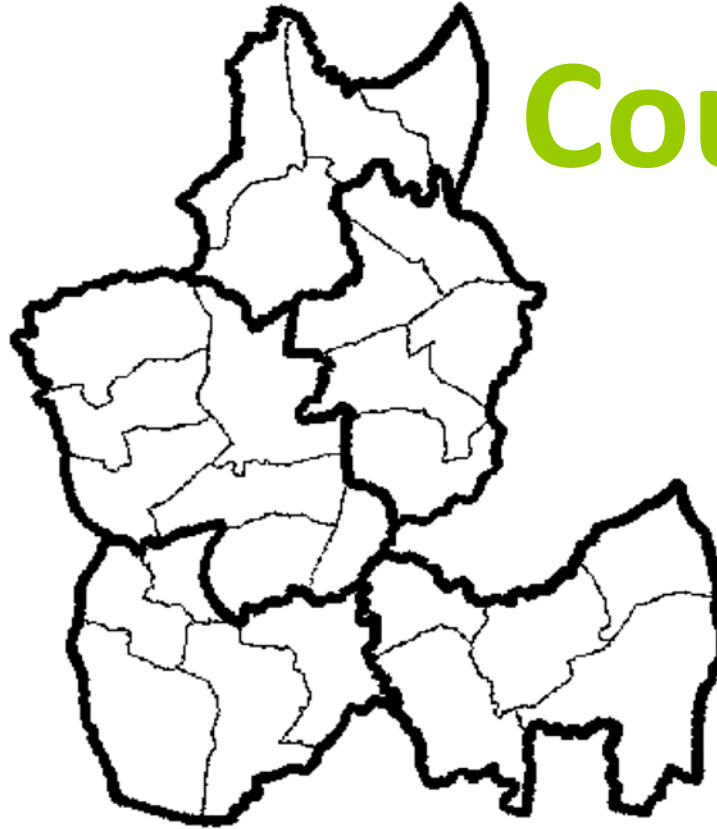
What do we want to see

- Community Council focus
- Working together
- Skills and assets
- Person centered support
- Support to front line staff
- Workforce development
- “Keep living”





**Community
Council**



**Community
Commissioning**

Community Council – Community Commissioning



Point for discussion



- What opportunities do we have to bring local people together to shape the services in their communities?

Next steps



- Draft MPS ready end of Feb 20:
 - Co- produce Market shaping plans
 - Start to look for opportunities for community commissioning
 - You said We did
- 1st April – Care act duties

Point for discussion



- Would members welcome the opportunity to get involved in the roll out of the Dudley Quality standard. Is there a role for members in scrutinizing the process?