

# Corporate quarterly performance report **2012-2013**

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## Summary for Scrutiny Committee on Environment

**Quarter 1**

(April 1<sup>st</sup> 2012 to June 30<sup>th</sup> 2012)

# Quarterly Corporate Performance Management Report

## Contents

<b>Section 1: Introduction</b>		<b>Page 3</b>
<b>Section 2: Performance Summary Quarter 1 2012/13</b>		<b>Page 4</b>
<b>Section 3: Reporting on Council Action Plan Priorities</b>		<b>Page 5</b>
<b>Section 4</b>	Regeneration, skills and employment Cleaner, greener and environmentally friendly	<b>Page 6</b>

This is the first Quarterly Corporate Performance Management Report of 2012/13 highlighting performance for the period April 1<sup>st</sup> 2012 to June 30th 2012.

The report outlines the Councils Performance by reference to a number of key activities and indicators, identified in the Council Plan, and linked to the overall ambition it sets out for the council today:-

**Our Ambition is to make Dudley Council amongst the best local authorities in Britain;** one we can all be proud of,

**Our vision “Dudley Council is renowned for providing excellent public services”**

Following consideration by the Cabinet, this report will be made available to the public via the internet.

A performance summary, affecting Dudley MBC during quarter 1, is included in **Section 2**.

The main body of the report focuses on the seven priorities contained in the Council Action Plan and progress against the key performance indicators and activities used to determine our delivery of these priorities is included in **Section 3**.

## Section 2: Performance Summary Quarter 1 2012/13

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This section summarises the performance information and key achievements and issues affecting environmental services in Dudley that are addressed in detail in the main body of the report.

There follows a brief summary of performance for each Council Plan priority, including any significant achievements and challenges. The detail behind these headlines is included in Section 3 of the report.

### Section 3: Reporting on Council Action Plan Priorities

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The Council Plan 2013 sets out the Authority's priorities for the three year period 2010-2013. It provides a focus on where we want to be over the next three years and outlines how we are planning to meet a combination of key drivers:

- National priorities set by Central Government
- Aspirations of the Dudley Community Strategy 2020
- Issues that matter most to local people
- The unique challenges arising from the economic climate

This section provides a detailed review of the progress of the key performance indicators and activities contained within the Council Action Plan.

The scorecards show directorate performance for the;

- Reporting Quarter
- The traffic light status (Denotes year to date performance against the set targets).

The status symbol employed for performance indicators as follows;

- ★ Where performance exceeds the target tolerance
- Where performance is on target and in the upper half tolerance
- Where performance is on target and in the lower half tolerance
- ▲ Where performance is below the target tolerance






The status symbol employed for performance against key actions as follows;

- ★ Excellent progress/ ahead of schedule against completion date / milestone
- ✓ Good progress/ on schedule against completion date/ milestone
- ▲ Fair progress/ behind schedule against completion date/ milestone

## Regeneration, skills and employment

Objective 7 Improve and maintain the environmental quality and security of the surroundings of tourist attractions, retail areas and business parks				
Ref	Key Activities	Status	Progress	Lead Officer
RE7a	To work with local businesses and the community in the improvement and maintenance of local town centres and the local environment	✓	The Street Cleansing team continue to support over 40 community groups to undertake community litter picks, by providing the necessary equipment and by disposing of the waste collected. The team are also assisting organisers of Stourbridge in Bloom in their preparations for judging day on 12 <sup>th</sup> July.	Garry Dean DUE



## Cleaner, greener and environmentally friendly

Periods -->	01/04/2012 to 30/06/2012		
PI	Actual 	Target 	SCORE
KG of Residual household waste per household	148.31	635	
% of household waste sent for reuse, recycling and composting	38.1	36	
% of Municipal waste land filled	8	12	
Improved street & environmental cleanliness - Litter		4	
Improved street & environmental cleanliness - Detritus		8	
Improved street & environmental cleanliness - Graffiti		2	
Improved street & environmental cleanliness - Fly posting			

### Comment

Fly-posting 0% actual and Target (spectrum leaves zero figures blank)

Data for indicators of litter, detritus, graffiti and fly posting, is provided through a survey of the levels of litter, detritus, graffiti and fly-posting on our streets. The survey takes place 3 times per year – in July, November and March. The first survey results for 2012/13 will therefore be available in Quarter 2.

Objective 1 To minimise waste production of households, organisations and encourage sustainable waste management practices				
Ref	Key Activities	Status	Progress	Lead Officer
EF1a	To change public perception of waste minimisation and recycling through education and awareness raising activities.		Waste Care continues to promote effective waste management through educational visits and publishing information on the Council website. During compost awareness week in May, the Council ran a promotion to re-home unwanted bins, collecting them free of charge and reallocating them to other residents across the Borough.	Graham Bailey DUE
EF1b	To develop more sustainable waste management, e.g through greater recycling and improved public perception and participation		Waste Care is working on the final bid to the Department for Communities and Local Government (DCLG) Weekly Collections Support Scheme challenge fund. The submission deadline is 17 <sup>th</sup> August 2012. If successful, the grant will be used to accelerate the roll out of the plastic bottle and cardboard recycling service across the Borough. DCLG will announce successful bids in the autumn of 2012.	Graham Bailey DUE

Objective 2 To alleviate traffic congestion				
Ref	Key Activities	Status	Progress	Lead Officer
EF2c	To promote sustainable modes of travel as a mechanism to reduce congestion, promote healthier lifestyles and improve air quality.	✓	Smarter Choices Programme –ongoing – now supported by recent success with bids for the Government's Local Sustainable Transport Fund Programme.	Martyn Holloway DUE

Objective 3 To address the local cause and impact of climate change				
Ref	Key Activities	Status	Progress	Lead Officer
EF3a	To undertake project work to identify mitigating actions regarding proactive flood management	✓	Work continues on the production of surface water management plans in accordance with our responsibility as Lead Local Flood Authority.	Garry Dean DUE
EF3b	Continue to improve the council's aging lighting stock and signage through the installation of more energy efficient systems	✓	Street Lighting has received agreement to proceed with the procurement of equipment for the planned energy reduction programme. Once implemented, the programme will result in a significant reduction in the Council's street lighting energy consumption.	Garry Dean DUE
EF3c	To reduce carbon emissions across council services and operations through the Carbon Management Plan	✓	A Carbon Management Plan is in operation with new supporting management arrangements across all directorates. Update and analysis of 2010/11 performance was reported to Corporate Board in January 2012. Analysis of 2011/12 data and 12/13 actions completed.	Corporate Lead Sue Holmyard

Objective 4 To protect, preserve and develop for appropriate use the unique heritage of the borough for this and future generations				
Ref	Key Activities	Status	Progress	Lead Officer
EF4a	Conservation and management of the Borough's green spaces	✓	Management and conservation of the Council's nature reserves is ongoing with site based staff at Wrens Nest, The Leasowes, Saltwells and Fens Pools. The Council works closely with volunteers to manage Bumble Hole and Cotwall End Nature Reserves.	Sally Orton DUE



Objective 5 To preserve and improve the quality and biodiversity of the natural and built environment				
Ref	Key Activities	Status	Progress	Lead Officer
EF5a	To improve the quality of the environment by early interventions through Street , Green Care and Waste Care	✓	Monitoring information detailing standards of cleanliness is being used to inform service delivery and to enhance cleansing across the Borough, particularly litter hotspots. The Council's trees continue to be managed in accordance with the Tree Strategy and the Tree Risk Strategy. Work is undertaken on trees most in need of attention. Waste Enforcement officers continue to deal with incidents of fly-tipping, including through legal prosecutions where offenders can be identified.	Garry Dean Graham Bailey DUE
EF5b	To preserve and improve the environment through the formulation of policy and its delivery, and the application of enforcement actions	✓	Proactive enforcement for environmental offences, e.g. fly-tipping, littering etc., continue in accordance with the Waste Enforcement Policy. Delivery of enforcement activities is undertaken in co-operation with the Council's Street Cleansing team and through joint working with external agencies such as the police and Environment Agency.	Graham Bailey DUE