

Action Plan 9	
CQC Recommendation 9: Actively engage young people in shaping the delivery of local health services to ensure they are 'child 'friendly'	
AREA FOR IMPROVEMENT 9	Actively engage young people in shaping the delivery of local health services to ensure they are 'child 'friendly'
EXPECTED IMPACT	Young people influence the design and delivery of local health services
MEASURES	Survey / focus group of young people confirms they feel they have influence
ACTION REQUIRED	<ul style="list-style-type: none"> I. Develop a health economy approach to the implementation of the 'You're Welcome' initiative II. Build on existing arrangements to engage young people in service design and delivery
CURRENT POSITION STATEMENT	
ORGANISATIONS INVOLVED	BCPFT, NHSD, DWMHPT, DGFT
ORGANISATION KEY BCPFT- Black Country Partnership Foundation Trust NHSD- NHS Dudley DWMHPT- Dudley & Walsall Mental Health Partnership Trust DGFT- Dudley Group of Hospitals Foundation Trust	

Milestones	Org	Specific Actions	Completion Date	Executive Lead	Local Lead	Status (RAG)	Position Statement
Develop a health economy approach to the implementation of the 'You're Welcome' initiative	NHSD	Review progress against the current implementation plan	30.4.12	V Little	tbc	A	
		Identify what further steps the CCG, putative NHS CB office and Dudley MBC could take to raise aspirations of all providers of children's health services in the Borough in achieving 'You're Welcome' standards	31.5.12				
Build on existing arrangements to engage young people in service design and delivery	BCPFT DWMHPT DGFT	Review existing arrangements for the engagement of children and young people and strengthen where necessary	31.5.12	S Marshall W Pugh D McMahon	tbc	A	
	NHSD	Ensure engagement of children and young people is explicit within proposals for public engagement for the CCG	31.5.12	N Bucktin	S Corton	A	