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**Quarterly Corporate Performance Management Report  
Summary for  
Select Committee on Children's Services**

**Quarter 1 (April to June 2009)**

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# Quarterly Corporate Performance Management Report

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# Section 1

## Introduction

This Summary is taken from the first Quarterly Corporate Performance Management Report of 2009/10 highlighting performance for the period April to June 2009.

Following consideration by Corporate Board, the Cabinet Performance Management Sub-Group and Cabinet, the full report is made available to the public via the internet.

The main body of the report focuses on the six key themes contained in the Council Plan and progress against the key performance indicators and activities used to determine our delivery of Council priorities is included in **Section 3**. Risk monitoring, aligned to Council Plan priorities, is also included in this section. A summary of performance, with an at a glance view of the key performance indicators for each Council Plan theme, together with an overview of some of the key service achievements and issues affecting Dudley MBC during quarter 1, is included in **Section 2**.

**Section 4** provides latest performance information on the LPSA stretch targets attracting reward grant.

**Section 5** highlights the headline findings from the recent Place Survey.

**Section 6** gives a progress report on the Council's partnership working.

**Section 7** provides an overview of current Major Net Risks across the Authority.

**Section 8** shows the various community engagement activities undertaken throughout the Council during the quarter.

**Section 9** gives more detailed Directorate reporting, including issues relating to the delivery of Directorate Strategic Plans.

To view copies of all Quarterly Corporate Performance Management Reports please use the link below:

<http://www.dudley.gov.uk/council--democracy/performance-matters-in-dudley/performance-reporting>

## Section 2

# Performance Summary

### Quarter 1 2009/10

This section summarises the performance information and key achievements and issues affecting children's services that are addressed in detail in the main body of the report.

In a recent children's survey we are shown to be close to the national average in terms of children who experience bullying. Children's fears about safety on public transport to and from school is a specific concern in Dudley which is being tackled by various activities co-ordinated by the Children's Trust. Within Children's social care, increasing numbers of looked after children together with issues around staff capacity are impacting on the ability to review looked after children's cases on time.

We are still awaiting many of the educational attainment results. Effective work with pupils and their families is starting to reduce the persistent absence rate in secondary schools, although we are still not hitting our overall absence targets.

While there has been steady progress in reducing the numbers of our young people who are not in education, employment or training, the economic climate and the specific issues within our harder to reach groups continue to make these targets extremely challenging.

**Section 9** includes a number of good news stories from around the Authority during quarter

The summary below highlights specific performance highlights and areas for concern. More detail on these issues can be found in **section 3** of the report.

#### Caring Matters

##### ★ Performance highlights

- 27 schools have achieved accreditation in a local theme – our target for the year is 50

#### Environment Matters

##### ★ Performance highlights

- At the end of 2008/09 (subject to audit) 102 schools (around 90%) had school travel plans

## Learning Matters

### Performance highlights

- As a result of effective work with specific families, we are exceeding our target to reduce persistent absence in secondary schools – 4.75% against the target of 5.9% (NI 87)
- 100% of prosecutions for non-school attendance were issued within 14 days (L&P LDS 129)
- Improvement plan activity has resulted in a reduction in the number of young people with learning difficulties and disabilities not in education, employment or training – 134 against a target of 140 (CYP 11.2b)

### Areas for concern

- 73% of pupils are achieving level 4 or above in both English and Maths at Key Stage 2, lower than the target of 79% (NI 73)
- Absence in secondary schools and special schools is higher than target at 7.3% and 11.06% respectively (BV 045 and DCS Local PI)

There are 116 key performance indicators that are reported on by Council Plan Priority in **Section 3**. 52 are reported annually or biennially. Of the 64 remaining, year to date target and actual data is available for 45 of these and their performance can be summarised as follows:-

<b>27</b>	(60% of reported indicators)	Indicators are exceeding target	★
<b>6</b>	(13% of reported indicators)	Indicators are performing on target or within agreed limits	●
<b>12</b>	(27% of reported indicators)	Indicators are performing below target	▲

Year to date performance by Council Plan matter is:-

	★	●	▲	Total
Caring Matters	4	0	0	4
Environment Matters	3	0	3	6
Learning Matters	8	2	6	16
Regeneration Matters	1	1	0	2
Safety Matters	8	1	1	10
Quality Service Matters	3	2	2	7
<b>Total</b>	<b>27</b>	<b>6</b>	<b>12</b>	<b>45</b>

**A summary of the key performance indicators relating to children's services, by Council Plan theme, is shown in the following tables.**

There are 47 risks that are reported on by Council Plan Priority in **Section 3**. The quarter 1 net status is known for all of these:-

<b>1</b>	2%	Insignificant
<b>21</b>	45%	Minor
<b>19</b>	40%	Moderate
<b>5</b>	11%	Significant
<b>1</b>	2%	Major

Net risk status by Council Plan matter at quarter 1 is:-

	Insignificant	Minor	Moderate	Significant	Major	Total
Caring Matters	1	3	4	2	0	10
Environment Matters	0	9	2	1	0	12
Learning Matters	0	3	1	0	0	4
Regeneration Matters	0	0	4	1	1	6
Safety Matters	0	3	5	0	0	8
Quality Service Matters	0	3	3	1	0	7
<b>Total</b>	<b>1</b>	<b>21</b>	<b>19</b>	<b>5</b>	<b>1</b>	<b>47</b>


## Caring Matters Key Performance Indicators 2009/10

Council Plan Priority	Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
Priority CM1	DCS/ PCT	NI 56i NGLAA	% of children in year 6 with height and weight recorded who are obese	20.18%	22.9%	Annually reported in September. Next results due in September 2009.			
	DCS	DCS Local PI	Number of schools and PRUs engaged with the enhancement of National Healthy School Status	New PI	18	Enhancement model not due to go live until November 2009. First report will therefore be in quarter 3.			
	DCS	DCS Local PI	Number of schools achieving accreditation in a local theme	New PI	50	-	27	★	
	DCS	NI 112	% change in the rate of under-18 conceptions per 1000 girls aged 15-17 years resident in the area for the current calendar year, (as compared with the 1998 baseline rate of 54.7 per 1000 girls aged 15-17)	See comment	See comment	Annually reported (2 years in arrears). The latest available data is up to December 2007, which shows our rate change between 1998 and 2007 as -9.5%. This is comparable with the West Midlands rate change of -8.2% and the England rate change of -10.7%. The national target by 2010 is a rate of 27.3 per 1000 female population aged 15 – 17 and would require a rate change of -50% from the 1998 rate.			
	DCS	DCS Local PI	Number of children and young people supported through the use of Common Assessment Framework (CAF)	New PI	400	See comment	81	-	Target not yet profiled for the year.

## Environment Matters Key Performance Indicators 2009/10






Council Plan Priority	Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
Priority EM2	DCS	NI 198 NGLAA	% of children usually travelling to school by car (including vans and taxis)	33.37%	34%	Annually reported. The result for 2008/09 relates to 15,846 children travelling to school by car out of a total of 47,482.  A further 14 schools had submitted Travel Plans for approval in March 2009. Subject to a selected audit of plans, 102 schools had travel plans (around 90%) at the end of 2008/09. 17 schools have signed up for the Schools TravelWise website.			

## Learning Matters Key Performance Indicators 2009/10





Council Plan Priority	Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
<b>Priority LM1</b>	DCS	NI 54	% of survey respondents who indicated an acceptable level of services for disabled children (DCSF survey of parents of disabled children)	See comment	In August 2009, the Government published a report on the first national survey of parents' experiences of services for disabled children. The report applies to 30 LAs and 21 PCTs. The report was a pilot to test how to carry out surveys of parents of disabled children on a national basis. From now on there will be an annual survey of parents in all local authorities and PCT areas, starting summer/autumn 2009.				
	DCS	NI 102i	% point gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	See comment	TBC	Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.			
	DCS	NI 102ii	% point gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	See comment	TBC	Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.			
	DCS	NI 105	% point gap between pupils identified as having special educational needs and their peers achieving 5 A*-C GCSE grades or equivalent including English and Maths	See comment	TBC	Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.			
	DCS	NI 108	% point gap between pupils in low attaining minority ethnic groups and their peers achieving the expected level at Key Stage 4	See comment	TBC	Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.			
<b>Priority LM2</b>	DCS	NI 72	% of children assessed against the Early Years Foundation Stage profile achieving 78 points (with at least 6 in each of the scales in personal, social and emotional development and communication, language and literacy)	-	45%	Annually reported in September.  Early indications of invalidated data suggest a 5.1% increase against this target. The Personal, Social, Emotional Development (PSED) outcome at 6+ increased by 2.9%. CLLD at 6+ scale points on FSP increased by 5.7% to 46.9% almost hitting the aspirational target of 47%. LA % gap between the median and the lowest achieving 20% improved by 2.9% to 35.6% <b>exceeding</b> the target of 36.6% by 1%. The 78 points across all areas ensure a broad and balanced curriculum. Dudley improved by 4.2% in this area. There has been a steady increase 60.2% in 2007, 63.2% 2008 and 67.4% 2009 (1% is roughly 35 children).			
	DCS	NI 73	% of pupils achieving level 4 or above in both English and Maths at Key Stage 2	72.3%	79%	79%	73%		Improvement on previous year. Moving towards target. School Improvement Partners challenge schools termly on attainment of pupils in all year groups to ensure current and future improvement. Targeted support provided by School Improvement Team for all Band 2, 3 and 4 schools.
	DCS	NI 101	% of looked after children in care for at least one year who were in year 11 and achieved at least 5 A*-C GCSEs or equivalent including English and Maths	See comment	TBC	Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.			



# Learning Matters Key Performance Indicators 2009/10

Council Plan Priority	Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
Priority LM2	DCS	NI 75	% of pupils achieving 5 or more A* to C grades at GCSE or equivalent including English and Maths at Key Stage 4	See comment	55.7%	Annually reported. 2008/09 data not yet available. Standards achieved will be reported in quarter 2.			
	DCS	NI 84	% of pupils achieving 2 or more A*-C grades at GCSE or equivalent in Science	See comment	TBC	Annually reported. 2008/09 data not yet available. Standards achieved will be reported in quarter 2.			
	DCS	BV 045	% of half days missed due to TOTAL (that is authorised & unauthorised) absences in secondary schools maintained by the LEA	7.57%	6.65%	6.65%	7.3%		Extensive support and challenge work in place with schools and families.
	DCS	DCS Local PI	% of half days missed due to AUTHORISED absences in secondary schools maintained by the LEA	New PI	No target set		5.4%	-	
	DCS	DCS Local PI	% of half days missed due to UNAUTHORISED absences in secondary schools maintained by the LEA	New PI	No target set		1.96%	-	
	DCS	BV 046	% of half days missed due to TOTAL (that is authorised & unauthorised) absences in primary schools maintained by the LEA	6.01%	5.53%	5.53%	5.7%		
	DCS	DCS Local PI	% of half days missed due to AUTHORISED absences in primary schools maintained by the LEA	New PI	No target set		5.1%	-	
	DCS	DCS Local PI	% of half days missed due to UNAUTHORISED absences in primary schools maintained by the LEA	New PI	No target set		0.6%	-	
	DCS	NI 87	% of pupils persistently absent in secondary schools maintained by the LEA	New PI	5.9%	5.9%	4.75%		Effective work being done with specific families.
	DCS	DCS Local PI	Absence in special schools	New PI	9.42%	9.42%	11.06%		Extensive support and challenge work in place with schools and families.
	L&P	L&P LDS 129	% of prosecutions for non-school attendance issued within 14 days of receipt of instruction	73%	90%	90%	100%		

## Learning Matters Key Performance Indicators 2009/10

Council Plan Priority	Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
<b>Priority LM3</b>	DCS	NI 117/ CVP 11.1 <span style="color: red;">LPSA2</span>	% 16-18 year olds who are not in education, employment or training (NEET)	5.4%	4.3%	4.3%	5.4%		Additional funding has been allocated to further support improving achievement against this target. This is being used to fund a further 3 Princes Trust programmes in the south of the Borough. This has been a very successful programme in terms of achieving outcomes. Funding will also be allocated to Phase Trust to support the 75 young people taking part in the August activity with aftercare between September and December 2009 (this is the period when young people are more likely to drop out of education).
	DCS	CYP 11.2a <span style="color: red;">LPSA2</span>	Number of young people leaving care aged 16 who are in education, training or employment at 19	12	28 (80%)	28 (80%)	5		<p>Prior to this quarter this target has been reported as a %.</p> <p>Clarification from GOWM has confirmed that this target should be expressed in numbers.</p> <p>There are currently only 11 young people in the cohort making the annual target of 28 impossible at this stage of the year. Current performance of 5 out of 11 young people equates to 45.4% which is significantly below the 80% required. These are amongst the most difficult young people to motivate and place, however work continues to do so.</p> <p>See also performance comment for CYP 11.1 above.</p>
	DCS	DCS EYE 80/ CYP 11.2b <span style="color: red;">LPSA2</span>	Number of young people with learning difficulties or disabilities who are not in education, employment or training (NEET)	141	140	140	134		Improvement plan activity resulted in this target being brought back on target in the final quarter of 2008/09 and this performance has continued with a further 7 young people entering employment, education or training.
	DCS	CYP 11.2c <span style="color: red;">LPSA2</span>	% young offenders in education, employment or training	77.5%	87%	83.25%	80.5%		Performance has improved slightly since quarter 4 2008/09. See also comments above.

## Safety Matters Key Performance Indicators 2009/10

Council Plan Priority	Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
<b>Priority SM2</b>	DCS	NI 59	% of initial assessments for children's social care carried out within 7 working days of referral	66.3%	67%	67%	65.2%	●	
	DCS	NI 66	% of looked after children cases which should have been reviewed during the year ending 31 <sup>st</sup> March that were reviewed on time (within 28 days of placement, then within three months and six-monthly thereafter - subject to rescheduling if there are significant changes to the child's care plan)	77.9%	90%	90%	79.3%	▲	The numbers of looked after children have been on a steep upward trend. We have in place a Looked After Children Improvement Group which is looking at the processes around this indicator and addressing the practice implications with a view to improvement. Major issue is relating to staff capacity across Children's Social Care because of increased referrals.
	DCS	NI 69 NGLAA	% of children surveyed who responded that they have experienced bullying in the last year (TellUs Survey)	47%	45%	Annually reported through the TellUs Survey. TellUs 4 due to run October 2009 with results due in March 2011. TellUs 2 and 3 have shown Dudley to be close to the national average (48%) on frequency of being bullied at school and highlights various anti-bullying activities. The surveys have revealed marked fears, however, about safety on public transport and on the journey to or from school and this has not changed over 3 years.  An NI 69 action plan has been developed and the Children's Trust are recommending a wide range of future activities including: the establishment of a Bullying Co-ordinator; formal setting up of a multi-agency steering group as a sub-group within the Safeguarding Children Board, chaired by a senior officer; and targeted work on the vulnerable groups of children and young people to build resilience and reduce prejudice across the authority area			
	DCS	NI 110	% of young people surveyed reporting participating in any group activity led by an adult outside of school lessons (such as sports, arts, music or youth group) (TellUs Survey)	64.8%	65.7%	Annually reported through the TellUs Survey. TellUs 4 due to run October 2009 with results due in March 2011.			
	DCS	NI 19	Rate of proven re-offending by young offenders (i.e. average number of offences per young person in the cohort committed during the 12 month tracking period) (Young people are those aged 10-17)	Reduction of 32.1%	Reduction of 3.5%	Annually reported. The results of 2009 cohort will be available on the 31 <sup>st</sup> July 2010.			
<b>Priority SM3</b>	CEX	NI 115 NGLAA	% of young people surveyed reporting frequent misuse of drugs/volatile substances or alcohol (TellUs Survey)	12.8%	11.6%	Annually reported through the TellUs Survey. TellUs 4 due to run October 2009 with results due in March 2011.  England Average = 10.9% and West Midlands Average = 10.2%			

# Section 3




## Reporting on Council Action Plan Priorities for 2009-10

The 2009 review of the Council Action Plan 2010 sets out the Authority's priorities for 2009-10. It outlines how we are planning to meet the aspirations of the Community Strategy and the challenges of the Next Generation Local Area Agreement.

This section provides a detailed review of the progress of the key performance indicators and activities contained within the Council Action Plan, plus an assessment of the risks to the delivery of the Council's priorities.




Traffic light status indicators are used to denote performance as follows:

In terms of the **key activities** they represent the following progress:-

-  Good (ahead of schedule)
-  Fair (on schedule)
-  Poor (behind schedule)

*NB: The Directorate of Children's Services provide narrative only and do not apply a performance alert.*

For **key performance indicators** they represent performance as:-

-  Better than target limits
-  Within target limits
-  Worse than target limits

*NB: A zero tolerance has been set for the target limits of key performance indicators with a stretch target.*

Comments are included for key performance indicators where performance is below target limits or where additional intelligence is available.

Comparator data is not yet available for the majority of the indicators in the National Indicator Set. It is anticipated that this will have been released by the Audit Commission in time for inclusion in the quarter 2 report.

**Risk Rating** is arrived at using the matrix below, and is shown assuming current controls (mitigating actions) are in place:

<b>PROBABILITY (Over next 12 months)</b>	<b>Almost Certain &gt; 90%</b>	<b>5</b>	<b>Minor (5)</b>	<b>Moderate (10)</b>	<b>Significant (15)</b>	<b>Major (20)</b>	<b>Major (25)</b>
	<b>Likely 50% - 90%</b>	<b>4</b>	<b>Minor (4)</b>	<b>Moderate (8)</b>	<b>Significant (12)</b>	<b>Major (16)</b>	<b>Major (20)</b>
	<b>Moderate 30% - 50%</b>	<b>3</b>	<b>Insignificant (3)</b>	<b>Minor (6)</b>	<b>Moderate (9)</b>	<b>Significant (12)</b>	<b>Significant (15)</b>
	<b>Unlikely 10% - 30%</b>	<b>2</b>	<b>Insignificant (2)</b>	<b>Minor (4)</b>	<b>Minor (6)</b>	<b>Moderate (8)</b>	<b>Moderate (10)</b>
	<b>Rare &lt; 10%</b>	<b>1</b>	<b>Insignificant (1)</b>	<b>Insignificant (2)</b>	<b>Insignificant (3)</b>	<b>Minor (4)</b>	<b>Minor (5)</b>
			<b>1 Insignificant</b>	<b>2 Minor</b>	<b>3 Moderate</b>	<b>4 Significant</b>	<b>5 Major</b>

Use the link below to view the Council Action Plan 2010 and the 2009 review:-

<http://www.dudley.gov.uk/council--democracy/plans-policies--strategies/councilplan>

## Caring Matters Priority CM1 – To improve people’s health, well-being and quality of life

### Outcome 3 Children and young people be healthy

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	C1.3a	Work in partnership with key agencies to develop and implement an obesity prevention programme incorporating Change 4 Life and Healthy Towns with children, parents/carer and communities in a range of settings	Ian McGuff PCT	<ul style="list-style-type: none"> <li>Most recent available data for 08/09 - 20.18% of children in year 6 are obese. We have exceeded target for 08/09 which is 23%</li> </ul>	-
DCS	C1.3b	All schools and Pupil Referral Units (PRU) to maintain/enhance their Healthy School Status, with 50 achieving an additional locally accredited theme	Julia Simmons	<ul style="list-style-type: none"> <li>27 schools have achieved accreditation in a local theme which puts us ahead of our LAA milestone</li> </ul>	-
DCS	C1.3c	Reduce rates of teenage conception	Rachel Allen Ellen Phillips PCT	<ul style="list-style-type: none"> <li>Overall progress remains on a slow but downward trajectory but will not meet governments target of a 50% reduction by 2010</li> </ul>	-

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS/ PCT	NI 56i NGLAA	% of children in year 6 with height and weight recorded who are obese	20.18%	22.9%	Annually reported in September. Next results due in September 2009.			
DCS	DCS Local PI	Number of schools and PRUs engaged with the enhancement of National Healthy School Status	New PI	18	Enhancement model not due to go live until November 2009. First report will therefore be in quarter 3.			
DCS	DCS Local PI	Number of schools achieving accreditation in a local theme	New PI	50	-	27	★	
DCS	NI 112	% change in the rate of under-18 conceptions per 1000 girls aged 15-17 years resident in the area for the current calendar year, (as compared with the 1998 baseline rate of 54.7 per 1000 girls aged 15-17)	See comment	See comment	Annually reported (2 years in arrears). The latest available data is up to December 2007, which shows our rate change between 1998 and 2007 as -9.5%. This is comparable with the West Midlands rate change of -8.2% and the England rate change of -10.7%. The national target by 2010 is a rate of 27.3 per 1000 female population aged 15 – 17 and would require a rate change of -50% from the 1998 rate (see C1.3c above).			

#### Risks

Direct.	Ref.	Description	Risk Owner	Q1 Net Risk Status
DCS	CS0001	Failure to support the successful implementation of the Childcare Act 2006	Dave Perrett	Minor (4)

## Outcome 4 Quality service management

### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	C1.4a	Work with partners in the Children's Trust to improve the effectiveness of our early intervention and prevention of underperformance, harm and neglect	Ian McGuff	<ul style="list-style-type: none"> <li>Overall progress in this respect is satisfactory with some good features. Parenting strategy, development of extended services, implementation of CAF, work in the area of community cohesion are all gaining ground</li> </ul>	-


### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	DCS Local PI	Number of children and young people supported through the use of Common Assessment Framework (CAF)	New PI	400	See comment	81	-	Target not yet profiled for the year.

## Environment Matters Priority EM2 – Reducing our impact on the environment

### Outcome 2 Reduced impact on climate change

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DUE	E2.2b	Encourage parents to use more sustainable modes of transport for home to school journeys	Peter Vangeersdaele	<ul style="list-style-type: none"> <li>School Travel Action plans</li> <li>Cycle and pedestrian training schemes to provide skills to encourage active travel to school</li> <li>Safer routes schemes to make the infrastructure more conducive to walking and cycling</li> <li>Campaigns like Walk to School and Bike Week to focus on active travel modes</li> </ul>	

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 198 NGLAA	% of children usually travelling to school by car (including vans and taxis)	33.37%	34%				<p>Annually reported. The result for 2008/09 relates to 15,846 children travelling to school by car out of a total of 47,482.</p> <p>A further 14 schools had submitted Travel Plans for approval in March 2009. Subject to a selected audit of plans, 102 schools had travel plans (around 90%) at the end of 2008/09. 17 schools have signed up for the Schools TravelWise website.</p>

#### Risks

Direct.	Ref.	Description	Risk Owner	Q1 Net Risk Status
DUE	UEDBK0026	Children do not walk, cycle or use public transport for home to school journeys	Don MacDougall	Significant (12)



## Learning Matters Priority LM1 – Safeguarding children and young people

### Outcome 1 Improved outcomes for children and young people with learning difficulties and disabilities

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	L1.1b	Increase range of effective provision for children and young people with disabilities and additional needs	Su Roxburgh Joanne Tasker	<ul style="list-style-type: none"> <li>Phase 1 of decommissioning of Individual Needs Centres completed</li> <li>Expressions of interest for new specialist mainstream provision received. On target for commissioning in Sept 2009</li> </ul>	-

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 54	% of survey respondents who indicated an acceptable level of services for disabled children (DCSF survey of parents of disabled children)	See comment					In August 2009, the Government published a report on the first national survey of parents' experiences of services for disabled children. The report applies to 30 LAs and 21 PCTs. The report was a pilot to test how to carry out surveys of parents of disabled children on a national basis. From now on there will be an annual survey of parents in all local authorities and PCT areas, starting summer/autumn 2009.

### Outcome 2 Quality service management

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	L1.2a	Implement effective strategies to promote equality and diversity	Ian McGuff	<ul style="list-style-type: none"> <li>Satisfactory progress overall. Action planning and reporting activities are generally in place</li> <li>Directorate actively involved in strategies to promote community cohesion</li> <li>Evidence of positive impact on outcomes for some groups but more consistent progress across wider range of groups required</li> </ul>	-

## Outcome 2 Quality service management *continued ...*

### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 102i	% point gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	See comment	TBC				Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.
DCS	NI 102ii	% point gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	See comment	TBC				Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.
DCS	NI 105	% point gap between pupils identified as having special educational needs and their peers achieving 5 A*-C GCSE grades or equivalent including English and Maths	See comment	TBC				Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.
DCS	NI 108	% point gap between pupils in low attaining minority ethnic groups and their peers achieving the expected level at Key Stage 4	See comment	TBC				Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.

### Risks

Direct.	Ref.	Description	Risk Owner	Q1 Net Risk Status
DCS	CS0001	Failure to support the successful implementation of the Childcare Act 2006.	Dave Perrett	Minor (4)


## Learning Matters Priority LM2 – Children and young people enjoy and achieve

### Outcome 1 Achieve stretching national educational standards at primary schools

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	L2.1a	Improve outcomes across the Foundation Stage	Denise Jarrett	<ul style="list-style-type: none"> <li>Increase outcomes at end of Foundation Stage as reported in Foundation Stage Profile. Especially 6+ scale points for Communication Language and Literacy and Personal, Social and Emotional Development, as these are the golden threads which underpin access to all other areas of Learning and Development. This will be achieved by reviewing support and training, and moving towards a coaching model of CPD which will be delivered through project work and effective networks</li> </ul>	-
DCS	L2.1b	Increase the percentage of children achieving level 4 by the end of Key Stage 2 in both English and Maths	Trish Brittain	<ul style="list-style-type: none"> <li>73% in 2008 - an improvement of 4.5 percentage points on 2007. Validated 2009 data is not yet available</li> </ul>	-

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 72	% of children assessed against the Early Years Foundation Stage profile achieving 78 points (with at least 6 in each of the scales in personal, social and emotional development and communication, language and literacy)	-	45%	Annually reported in September.  Early indications of invalidated data suggest a 5.1% increase against this target. The Personal, Social, Emotional Development (PSED) outcome at 6+ increased by 2.9%. CLLD at 6+ scale points on FSP increased by 5.7% to 46.9% almost hitting the aspirational target of 47%. LA % gap between the median and the lowest achieving 20% improved by 2.9% to 35.6% <b>exceeding</b> the target of 36.6% by 1%. The 78 points across all areas ensure a broad and balanced curriculum. Dudley improved by 4.2% in this area. There has been a steady increase 60.2% in 2007, 63.2% 2008 and 67.4% 2009 (1% is roughly 35 children).			
DCS	NI 73	% of pupils achieving level 4 or above in both English and Maths at Key Stage 2	72.3%	79%	79%	73%		Improvement on previous year. Moving towards target. School Improvement Partners challenge schools termly on attainment of pupils in all year groups to ensure current and future improvement. Targeted support provided by School Improvement Team for all Band 2, 3 and 4 schools.

## Outcome 2 Achieve stretching national educational standards at secondary schools

### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	L2.2a	Improve the percentage of pupils achieving 5+ A*- C GCSEs including English & Maths	Steve Lockwood	<ul style="list-style-type: none"> <li>Strategy team engaged in providing good advice and support to English, mathematics, science and ICT teachers. Key messages well received by schools. Good attendance at local strategy meetings. Consultants received well in schools. Plans to support schools for 2009-10 well underway with round table discussions planned for end of summer term and early autumn term</li> </ul>	-
DCS	L2.2b	Increase the percentage of young people leaving care aged 16 or over with at least one GCSE at grade A*-G or a GNVQ	Pat Finegan	<ul style="list-style-type: none"> <li>Awaiting this year's results due August 2009 with full data available in October 2009</li> </ul>	-

### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 101	% of looked after children in care for at least one year who were in year 11 and achieved at least 5 A*-C GCSEs or equivalent including English and Maths	See comment	TBC	Annually reported. Awaiting 2008/09 result. Due August 2009, with full data available in October 2009.			
DCS	NI 75	% of pupils achieving 5 or more A* to C grades at GSCE or equivalent including English and Maths at Key Stage 4	See comment	55.7%	Annually reported. 2008/09 data not yet available. Standards achieved will be reported in quarter 2.			
DCS	NI 84	% of pupils achieving 2 or more A*-C grades at GCSE or equivalent in Science	See comment	TBC	Annually reported. 2008/09 data not yet available. Standards achieved will be reported in quarter 2.			

## Outcome 3 Children and young people attend and enjoy school

### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	L2.3a	Reduce rate of absence in primary schools	Keith Bates	<ul style="list-style-type: none"> <li>Data collated from January/May census return. Performance in line with last year at 94.3%</li> </ul>	-
DCS	L2.3b	Reduce rate of absence in secondary schools	Keith Bates	<ul style="list-style-type: none"> <li>Data collated from January/May census return. Improved against last year to 92.67%</li> </ul>	-
DCS	L2.3c	Reduce rate of absence in special schools	Keith Bates	<ul style="list-style-type: none"> <li>Overall absence 88.94%, full data not yet available. Data will change through the DCSF first statistical release during August</li> </ul>	-
L&P	L2.3d	To issue prosecutions for non-school attendance within 14 days of receipt of instruction	Mohammed Farooq	<ul style="list-style-type: none"> <li>20 cases dealt with in this period</li> </ul>	★

## Outcome 3 Children and young people attend and enjoy school *continued ...*

### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	BV 045	% of half days missed due to TOTAL (that is authorised & unauthorised) absences in secondary schools maintained by the LEA	7.57%	6.65%	6.65%	7.3%	▲	Extensive support and challenge work in place with schools and families.
DCS	DCS Local PI	% of half days missed due to AUTHORISED absences in secondary schools maintained by the LEA	New PI	No target set		5.4%	-	
DCS	DCS Local PI	% of half days missed due to UNAUTHORISED absences in secondary schools maintained by the LEA	New PI	No target set		1.96%	-	
DCS	BV 046	% of half days missed due to TOTAL (that is authorised & unauthorised) absences in primary schools maintained by the LEA	6.01%	5.53%	5.53%	5.7%	●	
DCS	DCS Local PI	% of half days missed due to AUTHORISED absences in primary schools maintained by the LEA	New PI	No target set		5.1%	-	
DCS	DCS Local PI	% of half days missed due to UNAUTHORISED absences in primary schools maintained by the LEA	New PI	No target set		0.6%	-	
DCS	NI 87	% of pupils persistently absent in secondary schools maintained by the LEA	New PI	5.9%	5.9%	4.75%	★	Effective work being done with specific families.
DCS	DCS Local PI	Absence in special schools	New PI	9.42%	9.42%	11.06%	▲	Extensive support and challenge work in place with schools and families.
L&P	L&P LDS 129	% of prosecutions for non-school attendance issued within 14 days of receipt of instruction	73%	90%	90%	100%	★	

### Risks

Direct.	Ref.	Description	Risk Owner	Q1 Net Risk Status
DCS	CS0002	Increase in pupil non attendance	Jane Porter	Minor (4)
L&P	LP0001	Failure to issue proceedings in relation to pupil non-attendance cases	Mohammed Farooq	Minor (4)


## Learning Matters Priority LM3 – Achieve economic well-being

### Outcome 1 Children and young people engage in further education, employment or training on leaving school

#### Key Activities




Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	L3.1a	Reduce the proportion of 16-18 year olds not in education, employment or training	Helen Ellis	<ul style="list-style-type: none"> <li>Quarter 1 resulted in a NEET figure of 5.4%. This figure has remained the same as at quarter 4 2008/09. This is good news considering the current economic climate. NEET has reduced compared to quarter 1 2008 when it was 5.7%</li> <li>During Quarter 1 an OfSTED Survey on young people who are NEET took place. Dudley was chosen to take part because of the successful work happening in this area. The Inspectors observed good practice as well as spending time with partners. Overall it was a very successful visit</li> </ul>	-
DCS	L3.1b	Increase the proportion of looked after young people aged 19 who are engaged in education, employment or training	Helen Ellis Pat Finegan	<ul style="list-style-type: none"> <li>Quarter 1 2009 shows a cohort of 34. 11 young people became aged 19 years during this period and 5 young people entered a positive outcome, i.e. 45.4%. This compares to 55.6% in the same period in 2008. Proportion of care leavers who are engaged in education, employment and training is too low. The number of available opportunities is broadly satisfactory. We are concentrating on recruiting and retaining more young people in suitable placements.</li> </ul>	-
DCS	L3.1c	Reduce the number of young people (16-19yrs) with learning difficulties or disabilities (LDD) who are not in education, employment or training	Helen Ellis	<ul style="list-style-type: none"> <li>LDD NEET for quarter 1 has reduced to 9% compared to quarter 1 2008 which was 9.6%. EET has reduced for quarter 1 2009 79.2% compared to quarter 1 2008 83.1%. We are working to ensure post 16 provision is appropriate to meet specific needs. LDD remains a priority for both the NEET Steering Group and 14 – 19 Partnership</li> </ul>	-
DCS	L3.1d	Increase the participation of young offenders in education, employment or training	Helen Ellis Mike Galikowski	<ul style="list-style-type: none"> <li>Quarter 1 figures are not available at the time of publication due to Youth Justice Board reporting timetables</li> </ul>	-

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 117/ CVP 11.1 LPSA2	% 16-18 year olds who are not in education, employment or training (NEET)	5.4%	4.3%	4.3%	5.4%		Additional funding has been allocated to further support improving achievement against this target. This is being used to fund a further 3 Princes Trust programmes in the south of the Borough. This has been a very successful programme in terms of achieving outcomes. Funding will also be allocated to Phase Trust to support the 75 young people taking part in the August activity with aftercare between September and December 2009 (this is the period when young people are more likely to drop out of education).

## Outcome 1 Children and young people engage in further education, employment or training on leaving school *continued ...*

### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	CYP 11.2a LPSA2	Number of young people leaving care aged 16 who are in education, training or employment at 19	12	28 (80%)	28 (80%)	5		<p>Prior to this quarter this target has been reported as a %. Clarification from GOWM has confirmed that this target should be expressed in numbers.</p> <p>There are currently only 11 young people in the cohort making the annual target of 28 impossible at this stage of the year. Current performance of 5 out of 11 young people equates to 45.4% which is significantly below the 80% required. These are amongst the most difficult young people to motivate and place, however work continues to do so.</p> <p>See also performance comment for CYP 11.1 above.</p>
DCS	DCS EYE 80/ CYP 11.2b LPSA2	Number of young people with learning difficulties or disabilities who are not in education, employment or training (NEET)	141	140	140	134		<p>Improvement plan activity resulted in this target being brought back on target in the final quarter of 2008/09 and this performance has continued with a further 7 young people entering employment, education or training.</p>
DCS	CYP 11.2c LPSA2	% young offenders in education, employment or training	77.5%	87%	83.25%	80.5%		<p>Performance has improved slightly since quarter 4 2008/09. See also comments above.</p>



## Safety Matters Priority SM2 – Anti-social behaviour and reassurance

### Outcome 2 Children and young people stay safe

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	S2.2a	Secure effective implementation of Dudley Local Safeguarding Children Board principles and priorities	Graham Tilby	<ul style="list-style-type: none"> <li><i>Key Strategic Developments:</i> secured 12 months funding from Children's Trust to commission voluntary organisation to deliver services to children who go missing from care or home ('young runaways'); Performance Data Set agreed by Board; secured agreement in respect of Domestic Abuse Response Team (DART) – to commence 1<sup>st</sup> October 2009</li> <li><i>Key Operational Pressures:</i> continued rise in referrals to social care (assessment) and difficulties in transfer of cases to long-term fieldwork services (care management); numbers of children subject to a CP Plan and becoming looked after; de-allocation of some children with a CP Plan</li> </ul>	-
DCS	S2.2b	Ensure effective performance as a corporate parent	Roy Perrett	<ul style="list-style-type: none"> <li>Children's pledge in development</li> <li>Participation post remains unapproved</li> <li>Creating Chances Trust and Economic Well-being Group are developing opportunities for employment for young people</li> </ul>	-
DCS	S2.2c	Reduce proportion of young people who report that they have been a victim of bullying in the TellUs Survey	Lindsey Newton	<ul style="list-style-type: none"> <li>This is an annual survey. Year end actual is 47%. We are in line with our target for 2008/09 which is 47%</li> </ul>	-

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 59	% of initial assessments for children's social care carried out within 7 working days of referral	66.3%	67%	67%	65.2%		
DCS	NI 66	% of looked after children cases which should have been reviewed during the year ending 31 <sup>st</sup> March that were reviewed on time (within 28 days of placement, then within three months and six-monthly thereafter - subject to rescheduling if there are significant changes to the child's care plan)	77.9%	90%	90%	79.3%		The numbers of looked after children have been on a steep upward trend. We have in place a Looked After Children Improvement Group which is looking at the processes around this indicator and addressing the practice implications with a view to improvement. Major issue is relating to staff capacity across Children's Social Care because of increased referrals.
DCS	NI 69 NGLAA	% of children surveyed who responded that they have experienced bullying in the last year (TellUs Survey)	47%	45%				<p>Annually reported through the TellUs Survey. TellUs 4 due to run October 2009 with results due in March 2011. TellUs 2 and 3 have shown Dudley to be close to the national average (48%) on frequency of being bullied at school and highlights various anti-bullying activities. The surveys have revealed marked fears, however, about safety on public transport and on the journey to or from school and this has not changed over 3 years.</p> <p>An NI 69 action plan has been developed and the Children's Trust are recommending a wide range of future activities including: the establishment of a Bullying Co-ordinator; formal setting up of a multi-agency steering group as a sub-group within the Safeguarding Children Board, chaired by a senior officer; and targeted work on the vulnerable groups of children and young people to build resilience and reduce prejudice across the authority area</p>



### Outcome 3 Children and young people make a positive contribution

#### Key Activities

Direct.	Ref.	Description	Lead Officer	Update	Status @ Q1
DCS	S2.3a	Work with children and young people to develop the range of opportunities available within Dudley for positive activities, recreation and education beyond school	Lindsey Newton	<ul style="list-style-type: none"> <li>Dudley's performance in this respect continues to be highly regarded. Most recent available APA judgement (2008) judges our performance to be good with no areas for development. Since then we have made further steps forward in this area e.g. extended opportunities for engagement (Children's Trust), play and one to one tuition</li> <li>Family Information Service working with youth team to deliver information</li> </ul>	-
DCS	S2.3b	Reduce rate of proven re-offending amongst young people aged 10- 17 years.	Mike Galikowski	<ul style="list-style-type: none"> <li>The method of reporting progress on this indicator has changed recently and the first data set is not available yet</li> </ul>	-

#### Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Target	Q1 Target	Q1 Actual	Q1 Status	Comment
DCS	NI 110	% of young people surveyed reporting participating in any group activity led by an adult outside of school lessons (such as sports, arts, music or youth group) (TellUs Survey)	64.8%	65.7%				Annually reported through the TellUs Survey. TellUs 4 due to run October 2009 with results due in March 2011.
DCS	NI 19	Rate of proven re-offending by young offenders (i.e. average number of offences per young person in the cohort committed during the 12 month tracking period) (Young people are those aged 10-17)	Reduction of 32.1%	Reduction of 3.5%				Annually reported. The results of 2009 cohort will be available on the 31 <sup>st</sup> July 2010.

## Section 4


# Local Public Service Agreement Stretch Targets


The 2007/10 Local Area Agreement (LAA) was superseded in May 2008 by the Next Generation Local Area Agreement (NGLAA). It has been confirmed by Government, however, that they will honour all commitments arising from the stretch targets negotiated as part of the 2007/10 LAA. As such, our existing 14 targets highlighted in the following tables will continue to attract the Performance Reward Grant (PRG) originally agreed and it is therefore important that we continue to resource, deliver and monitor their progress.

The 14 targets are supported by 28 indicators and they are distributed across thematic partnerships as follows:

- Health & Wellbeing Partnership – 1 target supported by 1 indicator
- Children's Trust – 5 targets supported by 9 indicators (5 reported on once a year, i.e. either financial or academic year)
- Stronger Group – 1 target supported by 5 indicators (all reported on annually)
- Economic Development & Regeneration Partnership – 2 targets supported by 4 indicators
- Safe & Sound Partnership – 5 targets supported by 9 indicators

Traffic light indicators denote latest performance as follows:-

 Better than target limits

 Within target limits

 Worse than target limits

*NB: A zero tolerance has been set for the target limits of these indicators.*


Those marked **KPI** are Key Council Plan Performance Indicators included in **sections 2** and **3**.

Use the link below to access further information on the 2007/10 LAA and current NGLAA:-


<http://www.dudleypsp.org/local-area-agreements>

## Children's Trust




### Latest Performance Year End 07/08

Indicator	Target	Actual	Status	Comment
<b>CYP02.1</b> Number of conceptions to under 18s per thousand of the female population aged 15 -17	33.8	49.5		No new data available since 2008/09 year end report which detailed the first year position i.e. as at December 2007. The second year achievement (i.e. December 2008 position) will not be available until March 2010 and the final data for this target will not be available until March 2011. Reaching the final 2009/10 stretch target of an average of 32.7 over the three years will be extremely demanding as, in order to achieve it, we will require a reduction to an average maximum rate of 21 per thousand in 2008 and 2009. A 60% of stretch achievement requires a reduction to an average of 31.7 over the three years and taking into account the performance in year 1 this would require us to achieve a reduction to an average maximum rate of 22.8 per thousand in 2008 and 2009. The total amount of PRG attached to this target is £750,000.

### Latest Performance Q1 09/10

Indicator	Target	Actual	Status	Comment
<b>CYP 03.2</b> % of schools achieving the National Healthy Schools Standards (NHSS)	100%	100%		No change since last report, this target has achieved its full stretch target as 100% of the schools in the Borough have achieved NHSS. This successful achievement will deliver £374,000 PRG.

### Latest Performance Year End 08/09

Indicator	Target	Actual	Status	Comment
<b>CYP 06.1a</b> % of pupils at "target schools" (Pensnett School of Technology, Castle High School, Coseley School, Hillcrest School, Wordsley School) achieving level 5 or above at key stage 3 in English	61.66% Annual Academic	61.90%		With the demise of the Key Stage 3 tests in 2008, we are still awaiting a response from DCSF and CLG regarding "inoperable targets". This guidance is now with GOWM and we await further discussions around PRG allocation, based on the results at the two year stage, with interest. The maximum PRG these targets could attract is £650,000 (20% English, 30% maths & 50% science). If only 2/3 rds of the PRG is paid (for 2/3 rds of the agreed time scale) this equates to £85,800 for English, £128,700 for Maths and £214,500 for Science, a total of £429,000.
<b>CYP 06.1b</b> % of pupils at "target schools" achieving level 5 or above at key stage 3 in Maths	61.66% Annual Academic	65.20%		
<b>CYP 06.1c</b> % of pupils at "target schools" achieving level 5 or above at key stage 3 in Science	60% Annual Academic	61.60%		

Indicator	Latest Performance Q1 09/10			Comment
	Target	Actual	Status	
<b>CYP 11.1</b> % of 16 – 18 year olds not in education, employment or training (NEET) KPI	4.3%	5.4%	▲	Performance remains below our stretch target but we have managed to maintain our position of 5.4% since March 2009 (year end) which is very challenging in the current economic climate. It is hoped that work with local voluntary sector group Phase Trust, (which links with summer activity funded by the Children's Trust) working with 75 school leavers prior to starting college and then mentoring them until Dec, and additional Princes Trust work with West Midlands Police this Autumn, could ensure we at least reach the 60% threshold for reward. It is important however that this target achieves a rate of at least 4.6% as this is a condition for target CYP 11.2b (see below). There has also been significant activity focussed on ensuring the "not known" position has continued to reduce to 3.0% to ensure these levels are maintained below the 3.8% rate which is a condition of reward for this target. The total amount of PRG attached to this target is £710,000.
<b>CYP 11.2a</b> Number of young people leaving care aged 16 who are in education training or employment (ETE) at 19 education, employment or training (NEET) KPI	28 (80%)	5	▲	Prior to this quarter this target has been reported as a % however clarification from GOWM has confirmed this target should be expressed in numbers. This makes forecasting future performance more difficult as the cohort increases through the year as young people reach age 19. There are currently only 11 young people in the cohort making the annual target of 28 in ETE impossible at this stage of the year. Current performance of 5 out of 11 young people equates to 45.4% which is significantly below 80% required to achieve 100% PRG. These are amongst the most difficult young people to motivate and place however, work continues to do so. The total amount of PRG attached to this target is £123,500.
<b>CYP 11.2b</b> Number of young people with learning difficulties and disabilities NEET education, employment or training (NEET) KPI	140	134	★	Improvement plan activity resulted in this target being brought back on target in the final quarter of 2008/09 and this performance has continued with a further 7 young people entering employment education or training during the last quarter. The total amount of reward attached to this target is £273,000 and we are currently on track to achieve 100%, but payment of this element of the reward is dependant on the overall NEETs figure (i.e. CYP 11.1 see above) reaching an average rate of 4.6% during the period Nov 2009 & Jan 2010. This target is not currently achieving this level therefore, if current performance does not improve on CYP 11.1 we will not receive any PRG despite the achievements of this target.
<b>CYP 11.2c</b> % EETS (Education, Employment & Training) in Young Offenders education, employment or training (NEET) KPI	83.25%	80.5%	▲	Performance has risen slightly this quarter since year end 2008/09 (77.5), and we are just above the position required to achieve the 60% reward threshold of 80.2% as at 31 March 2010. The total amount of PRG attached to this target is £253,500 and at the current rate we will receive £156,410 of it.

## **Section 5**

# **Place Survey 2008 Headline Findings**

Along with the housing tenant satisfaction survey, the Place Survey has replaced the suite of best value user satisfaction surveys. Ipsos MORI were involved in both the pilot and the survey development. A total of 3,000 questionnaires were mailed out to randomly selected addresses in the Borough between September and December 2008 and results are based on the 1,034 completed questionnaires that were returned.

Partial national data (weighted to take into account the non-response by household composition, age, gender and ethnicity by Cobalt-Sky on behalf of CLG) was released on the 23rd June 2009.

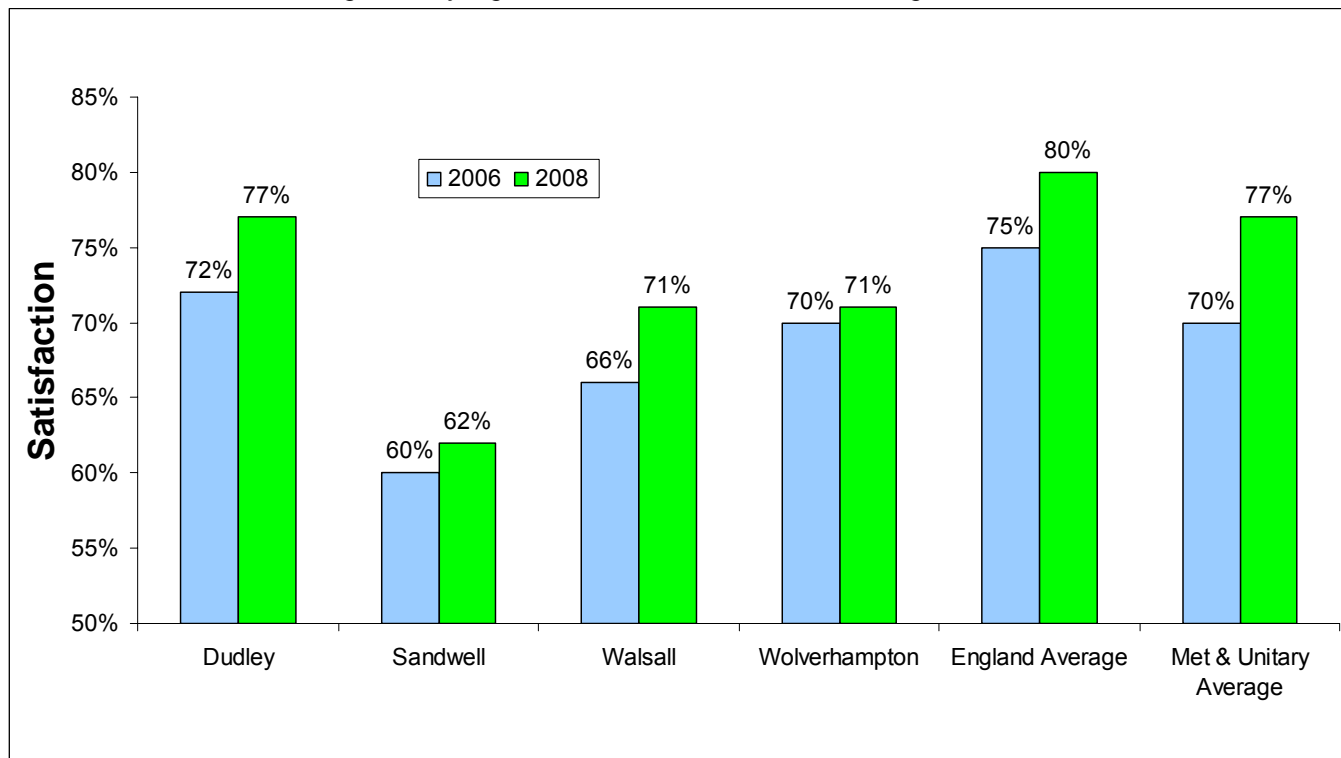
Overall, the results show that Dudley has made good progress when compared to other English Metropolitan Councils. In addition to a range of satisfaction questions, the survey measures 18 of the new 'citizen perspective' National Indicators. The chart and tables below provide the key headline findings.

For further information contact Trish Kilmurray, Chief Executive's Policy & Research Team, on 01384 815258.

## Satisfaction with area as a place to live

Overall, how satisfied or dissatisfied are you with your local area as a place to live?

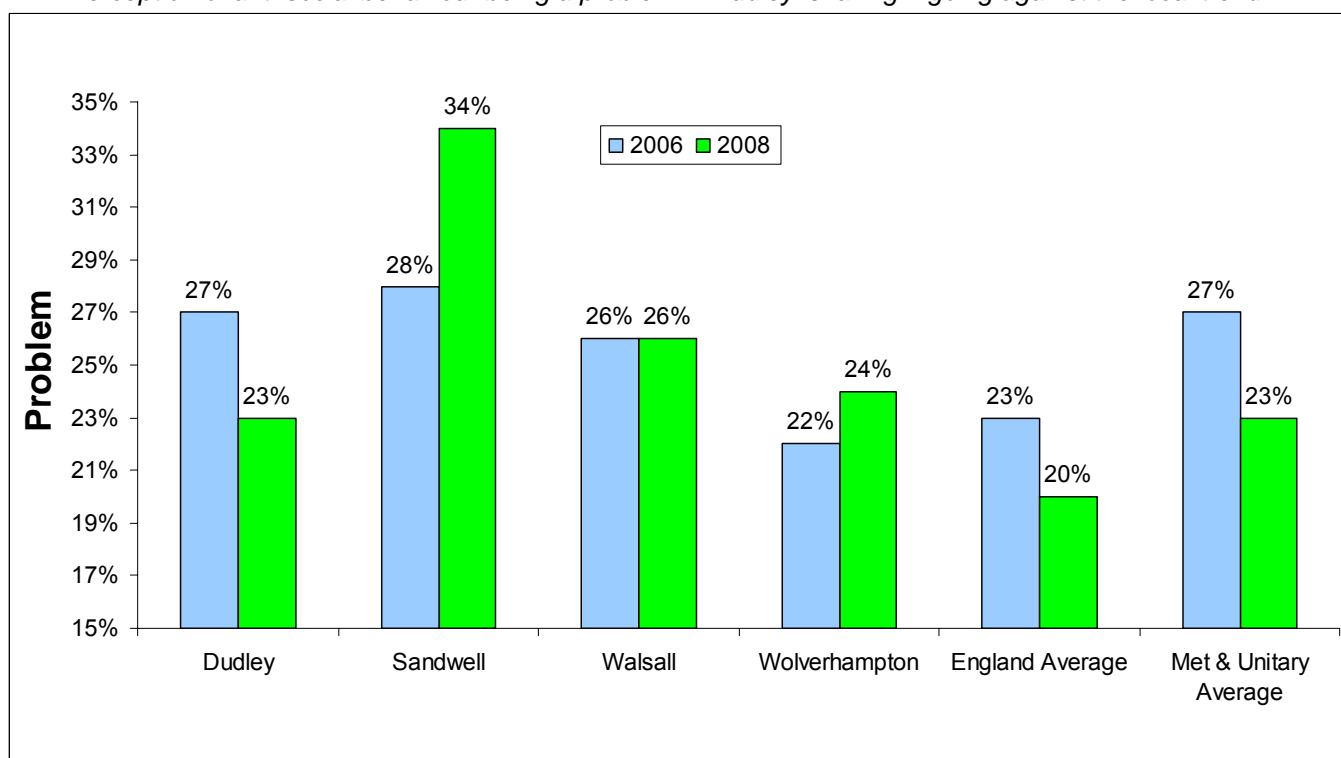
*In line with the national picture, satisfaction in the Dudley area as a place to live is increasing – and at a significantly higher rate than 2 of our 3 closest neighbours ...*



## Anti-social behaviour

How much of a problem is anti-social behaviour in the local area (the 7 strand ASB index)?

*Perception of anti-social behaviour being a problem in Dudley is falling – going against the local trend ...*



## National Indicators

Dudley MBC Place Survey Scores compared with England Metropolitan Borough Council\* Quartiles  
(where 1<sup>st</sup> is good performance)

Ref.	Definition	Score	Quartile
NI 41	% who think that drunk and rowdy behaviour is a problem in their local area	28.6%	1 <sup>st</sup>
NI 138	% aged 65 and over who are satisfied with both home and neighbourhood	85.3%	1 <sup>st</sup>
NI 139	% of people who think older people receive the information, assistance and support needed to live independently at home	34.2%	1 <sup>st</sup>
NI 1	% of people who believe people from different backgrounds get on well together in their local area	72.4%	2 <sup>nd</sup>
NI 2	% who feel they belong to their immediate neighbourhood	60%	2 <sup>nd</sup>
NI 4	% who agree that they can influence decisions in their local area	26.5%	2 <sup>nd</sup>
NI 5	% who are satisfied with their local area as a place to live	77.3%	2 <sup>nd</sup>
NI 17	% of people who think anti-social behaviour is a problem in their local area	22.6%	2 <sup>nd</sup>
NI 23	% who think there is a problem with people not treating each other with respect and consideration in their local area	35.7%	2 <sup>nd</sup>
NI 27	% who agree that the police and other local public services seek people's views about anti-social behaviour and crime in their local area	23.9%	2 <sup>nd</sup>
NI 37	% who feel informed about what to do in the event of a large-scale emergency	13.6%	2 <sup>nd</sup>
NI 140	% who would say that they have been treated with respect and consideration by their local public services in the last year	71.1%	2 <sup>nd</sup>
NI 21	% who agree that the police and other local public services are successfully dealing with anti-social behaviour and crime in their local area	23.5%	3 <sup>rd</sup>
NI 22	% who agree that in their local area parents take enough responsibility for the behaviour of their children	24.6%	3 <sup>rd</sup>
NI 42	% who think that drug use or drug dealing is a problem in their local area	39.1%	3 <sup>rd</sup>
NI 119	% who say their health is good or very good	71%	3 <sup>rd</sup>
NI 3	% who have been involved in decisions that affect the local area in the past 12 months	8.9%	4 <sup>th</sup>
NI 6	% who have given unpaid help at least once per month over the last 12 months	16.8%	4 <sup>th</sup>

\* There are 36 English Metropolitan Borough Councils

## Other Indicators

Dudley MBC Place Survey Scores compared with England Borough Metropolitan Council Quartiles  
(where 1st is good performance)

Ref.	Definition	Score 2003	Score 2006	Score 2008	2008 Quartile	2008 Sandwell	2008 Walsall	2008 W'ton
-	% very or fairly satisfied with how council runs things	-	51%	46%	1 <sup>st</sup>	37%	32%	40%
Formerly BV 090a	% very or fairly satisfied with refuse collection	81%	80%	86%	1 <sup>st</sup>	78%	81%	83%
Formerly BV 090b	% very or fairly satisfied with doorstep recycling	51%	75%	79%	1 <sup>st</sup>	66%	71%	73%
-	% strongly or tend to agree that local council provides value for money	-	45%	33%	2 <sup>nd</sup>	26%	22%	25%
Formerly BV 104	% very or fairly satisfied with local transport information	44%	50%	52%	2 <sup>nd</sup>	55%	52%	57%
Formerly BV 119c	% very or fairly satisfied with museums/galleries	44%	43%	43%	2 <sup>nd</sup>	32%	47%	52%
Formerly BV119d	% very or fairly satisfied with theatres/concert/halls	47%	41%	42%	2 <sup>nd</sup>	24%	25%	60%
Formerly BV 090c	% very or fairly satisfied with local tips/household waste recycling centres	74%	71%	67%	3 <sup>rd</sup>	67%	71%	71%
Formerly BV 103	% very or fairly satisfied with local bus services	65%	60%	57%	3 <sup>rd</sup>	65%	62%	65%
Formerly BV 119a	% very or fairly satisfied with sport/leisure facilities	50%	47%	41%	3 <sup>rd</sup>	38%	39%	41%
Formerly BV 119b	% very or fairly satisfied with libraries	72%	76%	66%	3 <sup>rd</sup>	67%	68%	68%
Formerly BV 119e	% very or fairly satisfied with parks and open spaces	68%	64%	59%	3 <sup>rd</sup>	55%	60%	65%
Formerly BV 089	% very or fairly satisfied with keeping public land clear of litter and refuse	52%	58%	47%	4 <sup>th</sup>	40%	43%	52%
-	% answering that generally speaking they would like to be more involved in the decisions that affect their local area	-	24%	26%	n/a	26%	26%	27%

NB. A small cautionary note should be added when comparing data over time due to the possible impact on people's responses to questions because of the change in questionnaire design and question ordering for the 2008/09 Place Survey, and the timing of fieldwork.

\* There are 36 English Borough Metropolitan Councils



# **Section 6**

## **Partnership Working Progress Report**

### **August 2009**

This section is intended to give an overall picture of developments with the Council's partnership working.

#### **Partnership Evaluation**

The council's most significant partnerships have been engaged in the annual programme of self evaluation with the following results. 13 evaluations have resulted in the agreement of a green status or equivalent, 1 has resulted in amber, and 2 have still to be evaluated. The result of the remaining evaluations will be reported in due course.

#### **Audit Report**

Following the recent internal audit review of Dudley Community Partnership, Strategic Housing & Environment Partnership and Partnership Governance, a programme of improvements is being developed under the auspices of the Partnership Working and Consultation Group. In summary these improvements are:

- A review of the Council constitution as it pertains to partnership working
- Development of an online partnership toolkit to provide easily accessible information and resources for members and officers
- A review of the Partnership Evaluation Tool to reflect latest developments in good practice

As these improvements are developed Members will be kept informed of developments.

## Section 7 Current Major Net Risks

This section provides an overview of current Major Net Risks across the Authority. There are currently 21 risks in this category, 9 of which relate to Children’s Services. These risks are shown in the table on the following pages.

Risk Rating is arrived at using the matrix below, and is shown assuming current controls (mitigating actions) are in place:

<b>PROBABILITY</b> (Over next 12 months)	<b>Almost Certain</b> > 90%	5	Minor (5)	Moderate (10)	Significant (15)	Major (20)	Major (25)
	<b>Likely</b> 50% - 90%	4	Minor (4)	Moderate (8)	Significant (12)	Major (16)	Major (20)
	<b>Moderate</b> 30% - 50%	3	Insignificant (3)	Minor (6)	Moderate (9)	Significant (12)	Significant (15)
	<b>Unlikely</b> 10% - 30%	2	Insignificant (2)	Minor (4)	Minor (6)	Moderate (8)	Moderate (10)
	<b>Rare &lt; 10%</b>	1	Insignificant (1)	Insignificant (2)	Insignificant (3)	Minor (4)	Minor (5)
			<b>1</b> Insignificant	<b>2</b> Minor	<b>3</b> Moderate	<b>4</b> Significant	<b>5</b> Major

### Risk Assurance Protocol

In addition to these Major Net Risks and the Council Plan specific risks included in **Section 3** of this report, the Audit Committee recommended that for each quarter Directors should "sign off" a Risk Assurance Protocol (RAP) document in respect of all risks within their directorates, to assure Members that they have reviewed risks and mitigating actions on a regular basis and, if necessary, reported upon any changes or actions that may have occurred since the last quarter.

The final page of this section provides a review of the RAP documents signed off during the quarter, with exception comments where required.

For further information, contact **Sara McNally**, Risk Manager, on 01384 815346.

## Major Net Risks (as per Risk Register) at Quarter 1 2009/10

JCAD Ref.	Risk	Assessment of Risk (assuming current controls in place)			Mitigating Actions	Owner
		Impact (Severity)	Likelihood (Probability)	Risk Rating		
CSC0044	Failure of ICT systems 24/7	Major (5)	Likely (4)	MAJOR (20)	<ul style="list-style-type: none"> <li>Review of business continuity by ICT Services</li> <li>Cancellation of ICT tasks that may cause failure or make systems unavailable out of hours</li> </ul>	Roy Perrett (DCS)
CSC0050	Structure of social care services not able to meet or respond to changing demand	Significant (4)	Likely (4)	MAJOR (16)	<ul style="list-style-type: none"> <li>Following the Laming report and government response, audit has been undertaken of safeguarding arrangements</li> </ul>	Pauline Sharratt (DCS)
CSC0053	Agency staff	Significant (4)	Likely (4)	MAJOR (16)	<ul style="list-style-type: none"> <li>Progressing recruitment and retention strategy, including developing of in-house sponsorship to social worker courses</li> <li>To develop a preferred agency supplier list to control costs</li> </ul>	Pauline Sharratt (DCS)
CSBG0002	<p>The future of the managed service for ICT in schools (DGfL3) was predicated on DMBC being accepted into wave 7 of the BSF programme, however no longer seeking inclusion in BSF Wave 7 so cannot call on support from PFS on a time scale which meets our requirements</p> <p>See Cabinet report dated 19th March 2008. The risk is that Dudley fails to gain inclusion in BSF Wave 7. This would leave the DGfL Client Team needing to secure appropriate internal support and engage external consultancy to undertake an OJEU compliant ICT.</p> <p>Managed Service Tender starting mid 2009 with new agreements commencing Feb 2011. This would involve stand alone procurement costs estimated as being up to £250,000. Inclusion in BSF wave 7 would see such costs significantly reduced as financial, legal and technical advice could be provided as part of the overall BSF procurement support</p>	Major (5)	Almost Certain (5)	MAJOR (25)	<ul style="list-style-type: none"> <li>Informal Principal Accountant (RC) of need to build procurement and legal consultancy costs into 2009/10 budget plan</li> </ul>	Geoff Baker (DCS)

JCAD Ref.	Risk	Assessment of Risk (assuming current controls in place)			Mitigating Actions	Owner
		Impact (Severity)	Likelihood (Probability)	Risk Rating		
CSE0017	Most partners in the Children's Trust have not started to roll out the common assessment framework (CAF). The process should have been embedded by December 2008. This is an issue rather than a risk	Significant (4)	Likely (4)	MAJOR (16)	<ul style="list-style-type: none"> <li>Project manage the roll out of CAF – develop strategy</li> <li>Endorse strategy at the Children's Trust Executive Board</li> </ul>	Mike Wood (DCS)
CSEA0016	Failure to complete the termly School Census data collection due to lack of staff resources	Significant (4)	Likely (4)	MAJOR (16)	<ul style="list-style-type: none"> <li>Job description required for a new post to support School Census</li> </ul>	Dean Woodhouse (DCS)
CSCL0001	Inability to provide appropriate levels of training and development to key staff	Significant (4)	Almost Certain (5)	MAJOR (20)	<ul style="list-style-type: none"> <li>Review Training and Development Strategy and prioritise allocation of funding to groups providing frontline services</li> </ul>	Pauline Sharratt (DCS)
CSCL0002	Insufficient qualified social care staff to meet demands and ensure safe workload levels places service users and staff and the Council at risk	Major (5)	Likely (4)	MAJOR (20)	<ul style="list-style-type: none"> <li>Actively reviewing all recruitment activity, including pay, conditions etc</li> </ul>	Pauline Sharratt (DCS)
CSCL0004	Succession planning	Significant (4)	Almost Certain (5)	MAJOR (20)	<ul style="list-style-type: none"> <li>Review of Training and Development Strategy</li> <li>Provide opportunities for staff to develop management and leadership skills</li> </ul>	Pauline Sharratt (DCS)

# Risk Assurance Protocol Exception Report

## Quarter 1 2009/10

Review criteria	DUE	CS	DACHS	Finance	CE	L&P
1. Have any objectives for your Directorate changed, e.g. new services or projects? If so, have new significant risks been identified along with corresponding mitigating actions?	N	N	N	N	N	N
2. Have risks been clearly identified and adequately described?	Y	Y	Y	Y	Y	Y
3. Are the risk owners still valid? (e.g. the most appropriate / still in post?)	Y	Y	Y	Y	Y	Y
4. Are the risks still valid? (e.g. still current or have they now past?)	Y	Y	Y	Y	Y	Y
5. Are review dates still valid? (dependant on risk status in accordance with the separate guidance notes)	Y	Y	Y	Y	Y	Y
6. Have all mitigating actions been identified and are they operating as intended?	Y	Y	Y	Y	Y	Y
7. Is the assessment of each mitigating action in reducing the likelihood and/or impact still correct?	Y	Y	Y	Y	Y	Y
8. Is the <b>CURRENT ASSESSMENT</b> of the risk still valid?	Y	Y	Y	Y	Y	Y

**Key:**

**Green** – no issues

**Red** – Exceptions reported (detailed below)

**Exception Comments:**

None this quarter

# Section 8

## Community Engagement Update


The Community Engagement Database exists as a corporate resource for the recording of all Community Engagement activity undertaken by the Council. It is a corporate requirement that the database be used to record engagement activity from its initial planning stages through to completion. Upon completion, officers are required to detail both the engagement findings and the impact of the engagement activity on Council policy, practice or services.

This section provides a summary of engagement activity undertaken in relation to the Council plan priorities for this quarter that relate to children's services. Further detail can be obtained by contacting the lead officer named against the engagement record or by accessing the database itself:

<http://appsrvr1/engagement/> (internal Council access)

or

<http://online.dudley.gov.uk/dudco/engagement/> (external Council access).



community  
**engagement**  
database

Learning Matters - Engagement Activity in quarter 1

<b>DCS – Consultation on the proposal to expand Hillcrest School</b>		
Local Authorities have a statutory duty to consult when expanding a maintained school. This consultation seeks your views on the proposals to increase the size of Hillcrest from 900 pupils to accommodate 1050 pupils to meet local demand.		
<b>Headline Findings:</b>	A total of 18 responses were received to the consultation. 7 of the questionnaire responses expressed support to expand Hillcrest School. 8 of the questionnaire responses were not in favour of the expansion of Hillcrest School. 2 of the questionnaire responses expressed no opinion. 1 email expressed support for the expansion of Hillcrest School.	
Laura Ferrington	Starts: 02/03/2009	Ends: 26/06/2009
<b>DCE – Community Strategy Children / Young People's Focus Group</b>		
Views from DDMK (Dudley Decision Making Kids) on life in Dudley will be used to inform the update of the Community Strategy.		
<b>Headline Findings:</b>	35.7% of the young people enjoyed living in Dudley. 50% had mixed feelings about living in Dudley. 42.9 % felt that Dudley was a safe place to live. 42.9% (felt that Dudley was environmentally friendly. 78.6% enjoyed their education. 7.1% felt that there were enough employment / economy opportunities. 28.6% felt that Dudley was a healthy place to live. 42.9% had mixed feelings about whether Dudley was a healthy place to live.	
Donna Roberts	Starts: 01/04/2009	Ends: 29/05/2009

## **Section 9**

# **Directorate Reporting**

This section provides detailed reporting on Directorate progress towards Directorate Strategic Plan objectives and exception reporting on national and local performance indicators not included in the Council Action Plan reporting.

In particular, Directorates are asked to report on any significant variation from anticipated progress, new pressures arising within the Directorate having implications for performance and to advise on proposed actions to be taken.

Directorates also report on any significant achievements of note during the period, such as any external accreditation, nomination for awards or positive publicity.

## Quarterly Directorate Issues Report

<b>Directorate: Children's Services</b>	<b>2009 – 10 Quarter 1</b>
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### 1. KEY ISSUES RELATING TO DIRECTORATE STRATEGIC PLANS

Directorate Strategic Plan Priority (inc. Ref.)	Comment and Proposed Action
<b><i>Directorate pressures affecting the delivery of the Strategic Plan</i></b>	
<p>Transition of Connexions Service to Local Authority. Unless we can progress this matter urgently we are at risk of the service becoming much less effective with a consequent negative impact on the quality of information advice and guidance and our NEET figures</p>	<p>Discussions are taking place with Black Country Connexions and Corporate Board to secure the necessary information upon which to base a decision about the best employment arrangements for BC Connexions staff and Prospects personnel</p> <p><b>Lead Officer:</b> Ian McGuff</p>
<p>Laming report and Government response</p>	<p>Improvement plan and financial strategy in preparation</p> <p><b>Lead Officer:</b> Pauline Sharratt</p>
<p>New responsibilities in respect of the 'Prevent' agenda and the role out of the Channel Panel</p>	<p>Participation in corporate developments and local implementation with schools</p> <p><b>Lead Officer:</b> Ian McGuff</p>
<p>Pressure – Single Funding Formula development, which is to be implemented in April 2010; with regard to proposing an increase to the Early Years allocation from School Forum to support the single funding formula to maintain current rate with inflation. If this support is not forthcoming we will not have sufficient funds to meet the current level of funding, all providers will see a decrease in their allocations which creates a huge risk for childcare sufficiency purposes</p>	<p>Ensure that all colleagues on schools forum are aware of the issue and that the proposal to increase Early Years allocation needs their full support; A consultation on the single funding formula will commence in September 2009</p> <p><b>Lead officer:</b> Donna Farnell</p>



## 2. ADDITIONAL KEY ISSUES FOR THE DIRECTORATE

Key Issue	Comment and Proposed Action
None to report	

## 3. DIRECTORATE PERFORMANCE INDICATORS – REPORTING BY EXCEPTION

Performance Indicator	Comment and Proposed Action
None to report	

## 4. SIGNIFICANT ACHIEVEMENTS/POINTS OF NOTE

- Performance & Partnership Division
  - IIP accreditation
- Early Years, Youth & Education Services
  - Secondary Strategy - For the third year the LA has been awarded funding to develop the Level 6+ science work in six of our secondary schools. The ultimate aim of this work is to improve the number of pupils achieving A/A\* grades in science and then moving on to study science post-16. The work has been collaboration between the science consultant and the LA Science AST
  - Secondary Strategy - Minority Ethnic Achievement Programme is now well established in ten secondary schools. The LA Strategy team and school approach has been recognised by National Strategy and DCSF as good practice. The Local Authority is now organising and facilitating Professional Learning Community forum for Local Authorities across the Central territory