
Community Safety Scrutiny Committee – 6th September 2012

Report of the Chief Executive Officer

Domestic Abuse Service Improvement Review Update.

Purpose of Report

1. The purpose of this report is to update the Scrutiny Committee in respect of the Domestic Abuse Service Improvement Review.

Background

2. Domestic Abuse is an under reported crime. The extent of under reporting is unknown, although historical data from a 1999 research document¹ suggests that only 12% of incidents were reported as crimes.

The number of domestic abuse non crime incidents recorded by the police for Dudley Borough was 2900 during 2011/12. This was a decrease of 99 (3.3 %) on the previous year. The number of domestic abuse crimes recorded for the same period was 880. This was a decrease of 112 (11.3%) on the previous year and an overall total reduction of 211 (5.2%)

Review

- 3 Domestic Abuse remains a priority for partners in this borough. To ensure that the best services are delivered to this very important area of work a Domestic Abuse Service Improvement Review was initiated by safe & sound in collaboration with Dudley's Safeguarding Children's and Adults Boards and Supporting People. The aims of the review were to: -

- Map service provision
- Identify gaps
- Identify risks associated with gaps
- Inform future commissioning arrangements
- Review the Domestic Abuse Forum
- Inform the Domestic Abuse Strategy refresh.

4. The review has been presented to safe and sound strategic board, Safeguarding Children's Board and Safeguarding Adults' Board. The report highlighted a number of gaps, which are now subject to an ongoing action plan (**Appendix A**). This plan will drive the work necessary to reduce the gaps and minimise risks

Brief Findings

¹ Domestic Violence: Findings from a new British Crime Survey self completion questionnaire.

5. The review was conducted by a Project Team and the findings are the contribution of all the partners taking part in this review. A number of issues were highlighted and have been identified in the following categories.
- **Accommodation-** Improving accommodation shortages and increasing opportunities for affordable accommodation.
 - **Data Collection** – Improve shared intelligence, improve opportunities to target resources and strive to improve services by having joined up information systems.
 - **Engagement** - A number of outcomes identified the need to engage with hard to reach groups including Black Minority Ethnic and Lesbian Gay, Bi-sexual, Transgender victims and hard to reach through locality.
 - **Service Provision** – Outcomes to address blockages in current systems enabling improvement in capacity.
 - **Training** - Training to be implemented where gaps found
 - **Marketing** – Myriad of referral pathways to be unravelled and put into a simple directory.
 - **Funding** - Continual improvement of addressing funding against priorities.
 - **Other** - Various other outcomes including the refresh of the Domestic Abuse Strategy and reengineering of the domestic abuse forum against the evaluation.

Progress so far

6. Improving accommodation shortages and increasing opportunities for affordable accommodation was identified in the review.
7. During 2010/11 the Homelessness Prevention services received a total of 2,223 enquiries and as a result of those 188 households were accepted as a full duty homelessness acceptance, where the local authority assists them to access housing or provides housing. 'Relationship breakdown' continues to be Dudley's primary cause of homelessness and of particular concern is the level of violent relationship breakdown that is occurring. A total of 46 households were accepted as homeless as a result of relationship breakdown and of those 39 were as a result of violent relationship breakdown. Some of these households will be temporarily placed within the refuges or other temporary accommodation or sometimes they are re-housed directly into a local authority or housing association tenancy.
8. From 1st January 2010 to mid December 2010 CHADD which is the main provider of refuge accommodation in the Borough has provided accommodation for 93 women and 123 children who were fleeing domestic abuse. An additional 147 women and 235 children were referred but could not be accommodated.
9. Although accommodation issues have improved with the opening of the new refuge this has not provided additional accommodation but has brought about an improvement in facilities. Due to the very flexible and uncertain demands made by victims of domestic abuse it is not possible to say how much extra accommodation is required.

- 10 Funding has also been provided to enable fleeing victims to secure private rented accommodation deposits quicker and the Staying Put scheme reduces the volume of victims who become homeless by allowing a victim to stay in their own homes.
11. The review found the following gaps in data collection and work is ongoing to reduce these:-
- During 09/10 DACHS received 538 contacts from 479 clients. At this time there were no processes to identify domestic abuse from these referrals. This has now been rectified.
 - No Accident and Emergency data is being shared. This is a national problem and is currently subject to a Government audit on data sharing.
 - We are unable to establish extent of GP data sharing and this will require further work.
- 12 Relationships have been forged between the partnership analyst and children's services and work is ongoing to enabling evidence based targeting of resources.
- 13 Anecdotal evidence from some service providers report that they were not engaging with the hard to reach groups despite many having processes in place to do so. Minimal evidence could be found of any BME engagement in the north of the borough with the south adequately covered.
- 14 To address this, engagement has been improved with the opening of a new service operated by Churches Housing Association Dudley District (CHADD). The domestic abuse self help group operates to encourage all victims to seek support and provides access to service at a number of locations throughout the borough at a time and location to suit.
- 15 Additionally, Community Development workers and the Lye Project are now linking with the Access service to provide support across the Borough and translator services are available to all Dudley residents free of charge to access Public Services.
- 16 The refresh of the domestic abuse strategy, improvements in web site signposting and a directory of services is also underway.
- 17 Service provision has improved but still remains work in progress. MARAC (Multi Agency Risk Assessment Conference) underwent an Ofsted inspection and as a result of the recommendations improvements in service delivery and training have been made. Funding has been made available for a MARAC co-ordinator to enable a more robust management of MARAC duties.

- 18 Extra funding has been found to continue Barnardos service provision and there are currently plans in progress to open a new regional SARC (Sexual Assault Referral Centre) with financial contributions from Dudley.
- 19 Changes to immigration rules in April of this year have brought about the Destitution Domestic Violence (DDV) Concession which will have an effect on those victims presenting to services who have no recourse to public funds. The extent to which this will effect future service provision will have to be subject to further work.
- 20 There is no perpetrators' programme in the borough although access to the Walsall S.A.F.E scheme has been agreed. The project board agreed that further work needs to be undertaken to establish the effectiveness of perpetrators programmes and learn from the current ongoing national evaluations
- 21 The Domestic Abuse Forum has delegates from directorates and agencies around the borough with a collective agenda of improving domestic abuse service delivery. It is a voluntary group different from many neighbouring forums that are a collection of paid service providers operating under one roof.
- 22 A new chair has been appointed the Domestic Abuse Forum and future discussions will be had on how best the forum will deliver appropriate outcomes.
- 23 Training has progressed and is progressing. A range of staff have received the nationally recognised Co-ordinated Action Against Domestic Abuse (Caada) training as part of their involvement in MARAC and as part of the recommendations from Ofsted.
- 24 Staff within Directorate of Adult Community and Housing Services are now dealing more routinely with forced marriage situations. They have attended training sessions and the Access Team are liaising more closely with the West Midlands Police - Public Protection Unit to deal with relevant issues.
- 25 Marketing of the Domestic Abuse agenda is referred to in detail on the partnership website although there is still some work to be completed. A comprehensive directory of services is currently being progressed to enable anyone to be signposted to services. In particular signposting through Dudley Council Plus and all other agencies is being progressed.
26. Funding has been provided through the Crime Reduction Implementation Group to reduce some of the gaps. There is still some work to do to seek funding to retain services currently paid for from partnership funding not helped by the uncertainty of the implementation of the Police and Crime Commissioners.
- 27 Work is currently being undertaken on the refresh of the Borough Domestic Abuse Strategy. A draft of this will be presented to the safe and sound board on 3rd Sept 2012.

Finance

- 28 The Council does not provide any base budget funding specifically for Domestic Abuse except for providing a Domestic Abuse Co-ordinator's post. A number of directorates have business plans that encompass the area of safety including domestic abuse.
- 29 Projects and initiatives to tackle domestic abuse are mainly funded from Safe and Sound Partnership funding which has decreased over the years. Members should be aware that future delivery of domestic abuse services instigated by Safe & Sound will be subject to financial arrangements put in place by the Police and Crime Commissioner from April 2013 and this may not be sufficient to reduce the gaps or increase service provision capacity.

Law

- 30 The relevant legislation on Domestic Abuse is the Offences against the Persons Act 1861 and the Sexual Offences Act 2003. The Crime and Disorder Act 1998 and subsequent amendments are also relevant to this report.

Equality Impact

31. When the review was undertaken a Stakeholder Event was held to ensure that the review was relevant to the communities of Dudley. Other means of consultation were also used including a questionnaire delivered to all relevant domestic abuse service providers and one to one victim discussions.

Recommendation

- 32 It is recommended that the content of this report and progress made to date in improving service delivery of domestic abuse services be noted.

John Poyalis

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List of Background Papers

Home Office Research Study 191.





Domestic Abuse Service Improvement Review



Scrutiny Committee Report 1st September 2011 – Developments in Domestic Abuse Policy and Service Provision.



Appendix A

ACTION PLAN TO ADDRESS GAPS IN SERVICE PROVISION

Accommodation				
Activity	Outputs and outcomes to be achieved	Lead Partner	Deliverable/ Review Date	Progress Check
Address accommodation shortages in general and particularly for:- families with older boys families with disabilities BME families Male victims DDA compliant	<ul style="list-style-type: none"> • Improved refuge accommodation that meets a wider range of needs • Reduce the demand on other agencies by providing better accommodation with on-site opportunities to access a wider range of support • Increased co-location of refuge services/support staff • Provision of self-contained housing units that are better able to accommodate the needs of larger households, male victims, households with mobility needs 	DACHS Jo Forbes Jane Clarke	Oct 2012	<p>New refuge opened May 2012 and has been full since the end of May. Former refuges still being used on a shared basis by 2 families each for the time being – demand being assessed – these can accommodate larger families. In addition 7 self contained satellite properties (which can accommodate male victims) – 2 vacant for upgrading at present.</p> <p>Review after the refuge has been operating for 12 months. This will inform this gap.</p> <p>Need to ensure health service provision is adequate.</p> <p>N.B. This will upgrade facilities but will not provide any additional housing</p> <div style="text-align: center; color: red; font-weight: bold;">■</div>
Increase access to affordable accommodation	<ul style="list-style-type: none"> • Increase housing options and offer alternatives to refuge placements. • Reduce repeat victims 	DACHS Jo Forbes	Operational from March 2012	CRIG funding secured to develop a Women's Support Group and a rent deposit/guarantee scheme.

	<ul style="list-style-type: none"> • Enable a quicker response to re-housing displaced residents into private accommodation by providing between 10-20 rent deposits during 2012/13 and using recycled funds to continue in subsequent years • Ensure the delivery of new affordable homes by housing associations • Engage with LA 'Empty Housing Officer 		Sept 2012	<p>Women's Group created by CHADD and is in operation at a range of venues. Individual and group work based on Freedom Programme. A 10 week course has been designed to support women who are seeking to break free from the cycle of abuse.</p> <p>Meeting with Castle and Crystal Credit Union on 10.7.12 to fine tune proposal for the rent deposit/guarantee scheme.</p> 
Data Collection				
Enhance data collection within DACHS	<ul style="list-style-type: none"> • Identify those cases of domestic abuse from other abuse cases. • Maximise data embellishment to target resources, 	DACHS Anne Harris	June 2012	Changes organised to the IT system within DACHS to include the recording of Domestic Abuse which will give a clearer picture of the numbers. This will be operational from June 12 
Improve intelligence sharing between agencies	<ul style="list-style-type: none"> • Review what is shared. • Determine if this is sufficient • Ensure partners signed up to Data Sharing Agreement 	CST Bob Dimmock	April 2012	Data Sharing Agreement complete and signed up by appropriate partners. 
Specialist midwife – improve data collection	<ul style="list-style-type: none"> • Increase data collection and sharing to enable better resource targeting. • Increase safeguarding opportunities 	Health Pauline Owens	Sept 2012	Central collation system to be explored. Ongoing work. Contact to be made with Stephanie Mansell head of midwifery and Yvonne O'Connor. 
Improve data	<ul style="list-style-type: none"> • Review referrals from GP's ED 	CST	Sept 2012	Data Sharing Agreement complete and

<p>collection from GP's and ED to support DA agenda</p>	<ul style="list-style-type: none"> • Identify where the gaps are. • Support data exchange agreement. • Explore links within hospital setting e.g. adult safeguarding to improve data collection. • Letter to be sent from Chair of group to Clinical Commissioning group (Neil Bucktin) • 	<p>Anne Boden Bob Dimmock Health Pauline Owens Sharon Williams Stuart Johnson. Jayne Atkinson</p>		<p>signed up by appropriate partners.</p> <p>Data sent from DART goes to GP,s</p> <p>Work in progress to contact CCG, Jayne Atkinson Sue Cooper to explore possibilities of a regular data collection form from GP's.</p> <p>Emergency Dept data discussions to be had with Sharon Williams and Yvonne O'Connor.</p> <p style="text-align: center;"></p>
<p>Ensure Data Exchange Agreement fully completed</p>	<ul style="list-style-type: none"> • Full sign up to revised DEA • Raise awareness of information sharing thresholds across key agencies • Involve Partnership Liaison Officers 	<p>CST Bob Dimmock</p> <p>All PDO's</p>	<p>May 2012</p>	<p>Data Sharing Agreement complete and signed up. To be regularly reviewed.</p> <p style="text-align: center;"></p>
<p>Data Exchange between Children's Centres and Community Safety Analyst</p>	<ul style="list-style-type: none"> • Agree protocol of what's required • Agree how this will be shared • Agree outcomes • Increase matching services with need in the locality 	<p>CST Anne Boden Deb Wright</p> <p>Childrens Services Chris Russell</p>	<p>Dec 2012</p>	<p>Work in progress between Children Centre and partnership analyst to identify problems by area.</p> <p>Data requirements established. These are; domestic incidents broken down to Children's Centres reach areas for the purpose of showing which centres need to prioritise domestic abuse which can then be put in the contracts for the specific centres as appropriate.</p>

				Data requirements clarified. Criteria agreed. Work ongoing. To be reviewed in due course. 
Local Authority single view of individual	<ul style="list-style-type: none"> • Explore IT availability to enhance existing system. • 	CST Bob Dimmock Doreen Hughes John McHale	Sept 2012	Supporting People Gateway System a possibility. Look at Data Warehouse possibility. 
Engagement				
Engagement with hard to reach groups. - Indian, Bangladeshi, Eastern European. Data shows the service doesn't reach LGBT	<ul style="list-style-type: none"> • Implement sustainable surgeries • Increase awareness raising • Profile extent of DA effecting hard to reach groups(Domestic Abuse Strategy) • Establish best way to reach LGBT community. • Reduce repeat victims. • Examine workforce developments 	CST Anne Boden DACHS Anne Harris Rosina Ottewell	Sept2012 Dec 2012	<p>Action plan to be prepared by DA Coordinator.</p> <p>Community Development workers across the Borough and the Lye Project are now linking with the Access service to provide support across the Borough. Operational April 2012</p> <p>Funding provided to establish women's support groups (DASH) in four areas around the borough. Established and operating since March 2012 and which have also introduced an element of structure through an awareness raising programme of sessions which form part of the group time slot. Individual and group work based on Freedom Programme. Steering group is monitoring how the project is working.</p> <p>Additionally North and South of the</p>

			<p>borough are covered by St Thomas Network and Lye project.</p> <p>LGBT still needs addressing. DAC to attend LGBT forum for awareness raising and promoting of You tube and campaign sites.</p> <p>Domestic abuse awareness raising leaflet drop via Police in Brockmoor/Pensnett area.</p> <p>Meeting with Adeela Parviz and DAC rescheduled for another date to address asian women's awareness raising. .</p> <p>Alternative arrangements made for group work at Kates Hill Children's Centre as part of DASH project. Asian women's centre to be part of the arrangements for these groups and referrals where needed.</p> <p>Meeting held with Support Worker Summit House (LGBT). Discussed DA and how fits into her role as HIV and LGBT support worker. Advised on other services provided through CST, eg, Hate Crime, Drugs and alcohol, HSI etc.</p> <p>Profile of domestic abuse raised at Interfaith Women's Event.</p>
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				<p>DAC invited by Dudley Probation Officer to participate in new programme for women offenders. Domestic Abuse one of the sessions within the programme.</p> <p>To be raised at BME consultation event 29/9/12.</p> <p style="text-align: center;">■</p>
Increase access to language services.	<ul style="list-style-type: none"> • Explore possibility of linking DACHS translator services with those of Victim Support. • To provide single point of contact for language services. 	CST Anne Boden Anne Harris	April 2012	<p>Translator Services are now available to Dudley residents free of charge to access Public Services Operational April 12.</p> <p style="text-align: center;">■</p>
Increase take up by victims of Womens Safety Work.	<ul style="list-style-type: none"> • Scope out possibility of increased service provision/engagement. • Reduce repeat victims 	Probation A McNulty	Dec 2012	<p>Recognised by Probation Trust that prompt referral to WSW needs to take place in very high and high risk cases.</p> <p>Trust has now established a Women's Safety Worker team that serves the whole Trust including Dudley. Work undertaken includes better contact arrangements (including use of the gallery) and follow up to non engagement. All women who request a service will access one</p> <p style="text-align: center;">■</p>
Address	<ul style="list-style-type: none"> • Increased service provision 	Police		Funding provided to establish women's

<p>imbalance of service provision for BME groups on the borough. South of the borough particularly Lye is well served whilst the North is not</p>	<ul style="list-style-type: none"> • Option for more surgeries 	<p>Stuart Johnson DACHS Anne Harris</p>		<p>support groups (DASH) in four areas around the borough. Established and operating since March 2012 and which have also introduced an element of structure through an awareness raising programme of sessions which form part of the group time slot. Individual and group work based on Freedom Programme. Steering group is monitoring how the project is working.</p> <p>Community Development workers across the Borough and the Lye Project are now linking with the Access service to provide support across the Borough. Operational April 2012</p> <p>Additionally North and South of the borough are covered by St Thomas Network and Lye project. ■</p>
<p>Improve referral pathways to increase engagement with services.</p>	<ul style="list-style-type: none"> • Improve integration of referral pathways. • Consider One Stop Shop • Use all appropriate conferencing opportunities to market referral routes. • Explore other opportunities to deliver marketing 	<p>CST Anne Boden DA Forum sub group. Jayne Clarke Communications Officer</p>	<p>Sept 2012.</p>	<p>Need to develop this more. What outcomes What success stories are there? Needs action planning in its own right.</p> <p>Funding provided to establish women's support groups (DASH) in four areas around the borough. Established and operating since March 2012 and which</p>

				<p>Brown 5th Floor Falcon House)</p> <ul style="list-style-type: none"> • Virtual Ward(home visits) <p>In progress</p> <ul style="list-style-type: none"> • SARC progressing fro sexual assault. <p>Funding supported by CRIG to provide Eye Movement Desensitisation and Reprocessing (EMDR) training. A form of psychotherapy used to treat troubling symptoms, such as anxiety, guilt, anger, depression, panic, sleep disturbance, and flashbacks that are the result of traumatic experiences. This will enable the development of a self help/mutual support group for people who have experienced abuse which will offer opportunities for mutual support as an alternative to accessing other mainstream services (where appropriate).</p> <p>Domestic Abuse Outreach Officer has completed level 1 and will start level 2 in July. There are 4 parts to the course and it is spread out throughout the year, being April, July, September and the completion in October.</p> <p>EMDR currently being used with 7</p>
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				clients who have all reported positive feedback about the experience.
<p>Improve capacity for Domestic Abuse Outreach service which has seen a increase of 35%</p>	<ul style="list-style-type: none"> • Consider alternative delivery groups to accommodate overspill. • Review current service delivery. • Refer back to clinical commissioners (Neil Bucktin).Letter from Project lead. 	<p>DWMHT Jean Hammond Stuart Johnson</p>	<p>April 2012</p>	<p>Funding supported by CRIG to provide Eye Movement Desensitisation and Reprocessing (EMDR) training. A form of psychotherapy used to treat troubling symptoms, such as anxiety, guilt, anger, depression, panic, sleep disturbance, and flashbacks that are the result of traumatic experiences. This will enable the development of a self help/mutual support group for people who have experienced abuse which will offer opportunities for mutual support as an alternative to accessing other mainstream services (where appropriate).</p> <p>.</p> <p>Domestic Abuse Outreach Officer has completed level 1 and will start level 2 in July. There are 4 parts to the course and it is spread out throughout the year, being April, July, September and the completion in October.</p> <p>EMDR currently being used with 7 clients who have all reported positive feedback about the experience. ■</p>



<p>Reduce waiting lists for Rape and Sexual Violence Counselling</p>	<ul style="list-style-type: none"> • Central collation system to validate gaps. • Increase funding • Explore Third sector opportunities, contact to be made by letter from Project lead with Sandwell Women's Aid. 	<p>DWMHT Health Pauline Owens Anne Boden Stuart Johnson</p>		<p>Pauline Owens to approach Commissioners</p> <p>Anne Boden to update on waiting lists.</p> <p>Pauline to speak with Sandwell contact for an update on SWA monies.</p> <p>Anne Boden to explore third sector opportunities particularly SWA. ■</p>
<p>Improve service to engage directly with children & families.</p>	<ul style="list-style-type: none"> • Improving available interventions to strengthen child protection plans. • Consider One Stop Shop 	<p>CST Anne Boden DA Forum sub group.</p>	<p>June 2012.</p>	<p>Funding provided to establish women's support groups (DASH) in four areas around the borough. Established and operating since March 2012 and which have also introduced an element of structure through an awareness raising programme of sessions which form part of the group time slot. Individual and group work based on Freedom Programme. Steering group is monitoring how the project is working.</p> <p>One Stop Shop discussions ongoing. Potential for some co location of services at Halesowen Police Station. Included as part of MARAC action plan following Ofsted inspection.</p> <p>Individual and group work based on Freedom Programme now being</p>



				delivered. Slow to begin with but interest growing.
Establish what Barnardos are able to deliver 2012 onwards.	<ul style="list-style-type: none"> • Establish current position • Establish what is required • What has been done to secure funding? • What has been done to improve service? • What is in SLA 	Barnardoes Anne Boden	Jan 2013	SLA reviewed 6 March and amended Funding secured from Children & Young Persons Partnership until March 2013. Extra 30k provided this year to reduce waiting list for MSMYT and TFM ■ Review of next years funding required.
Scope out impact and benefits of easily accessible voluntary perpetrators programme	<ul style="list-style-type: none"> • Establish options available • What evidence it would be needed • Link into custody case referrals • Establish the desired outcome • Establish funding. 	CST Anne Boden Adrian McNulty PPU Ann O'Grady	Sept2012	Need to develop this more to ensure this is a gap that needs closing. Previous efforts to establish our own scheme used Walsall's programme where there was a low take up rate due to an excessive time on waiting list and the 32 weeks required to attend a course. Walsall S.A.F.E. Programme happy to accept perpetrators from Dudley. What outcomes required as a minimum needs clarifying. What success stories are there? Consider the Respect Guidelines.(ongoing) Plans required to scope out the effectiveness' of such programmes and


				<p>see if they are worth the resource ploughed into them. Concerns that without an effective victim service, they can be used by abusers to return home/back to relationships and ultimately increase the risk to victims.</p> <p>Need some fact finding of the success of other voluntary perpetrators programmes – real outcomes rather than just good ideas.</p> <p>Already in place for convicted perpetrators is Independent Domestic Abuse Programme (IDAP) ongoing to high risk perpetrators and where space allows medium risk. Structured Intervention to address Domestic Abuse ongoing. Consideration for cohort in Integrated Offender Management (IOM)</p> <p style="text-align: right;">■</p>
No Recourse to public funds	<ul style="list-style-type: none"> • Further analysis and problem solving to be conducted with relevant agencies. • Black Country protocol being developed. 	CST Anne Boden Sue Haywood	Sept 2012	<p>Black Country protocol to be prepared.</p> <p>No protocol at present. Issue raised as a matter for development at the Assistant Directors Network for the West Midlands who are currently working on Children in Need protocol. ■</p>

				This will be considered next...
Insufficient specialist resources to provide emotional support to victims	<ul style="list-style-type: none"> • Forum to review membership and services (Homestart). • Provision at Kates Hill to be checked out. • Look for improvements when refuge opened 	Health Pauline Owen Forum	June 2012	<p>Progress One stop shop project.</p> <p>Resources in situ but not specialist</p> <ul style="list-style-type: none"> • Health Visitors • Chadd Support • Primary Mental Health Workers • Midwives • Homestart. •Victim Support •Children's Centres <p>All of the above are basic services. </p>
Increase awareness raising with young people notably those at risk of exploitive or abusive relationship.	<ul style="list-style-type: none"> • Develop a more co-ordinated inclusion with PHSE curriculum with secondary schools using Phase Trust, Street Teams and Respect 	Vulnerable Children & Young People's Task Group Domestic Abuse Graham Tilby Anne Boden	March 2013	<p>Ongoing work with Pupil Referral Unit to deliver awareness raising about domestic abuse to students at the centre. </p> <ul style="list-style-type: none"> • Publicity materials produced by Safe & Sound
Provide focused work in respect of teenage parents, notably	<ul style="list-style-type: none"> • Commission Phase Trust to evaluate what interventions are effective and consider implications for commissioning and service delivery 	Graham Tilby Anne Boden	March 2013	





perpetrators of violence				
Increase clarity regarding professionals/ agency responses to young people who are in abusive relationships.	<ul style="list-style-type: none"> Produce guidance for professionals in terms of how best to identify and respond to such concerns 	Graham Tilby Anne Boden	March 2013	
Training				
Magistrates training.	<ul style="list-style-type: none"> Establish programme of magistrate training for all magistrates Link in to current thematic inspection of continual CJS improvement. 	CST Anne Boden Dudley Mags Sarah Jones	December 2012	Action plan by DA Coordinator. Consider Bench Brief articles. Advice from Court Legal Adviser that training not possible but twice yearly meeting where all mags attend is best option. IDVAs recently did presentation to mags at this meeting so some recent awareness has been conducted. Future meeting dates to be arranged to ensure a DA input. 
Provide training for children centre staff	<ul style="list-style-type: none"> Ongoing programme. Establish further calendar of training. 	CST Anne Boden Children Services	June 2012	DA Co-ordinator engaged with Children Centre staff. Training needs identified and training to be delivered.

		Christine Russell Alison Sayers		Training agreed for all children's centres. Approx. 50 workers over a 2 day period. Representation at MARAC agreed 2 officers from CRs team to attend. Training arranged for 6 Sept and 12 October at Saltwells. Training schedule currently under discussion.(Clarify with Anne)
Increase awareness of staff at Atlantic House enabling them to advise clients of domestic abuse issues.	<ul style="list-style-type: none"> • Training needs identified and training to be delivered. • Examine and readjust SLA if required 	CST Anne Boden Atlantic House Cheri Gillings Renny McIvor	Sept 2012	<p>DA Co-ordinator to identify and address knowledge gap with Atlantic House staff.</p> <p>Early discussions indicate that Cranstoun require MARAC training for all managers. CRI also interested. Further meeting arranged to establish exact needs</p> <p></p>
Improve MARAC Arrangements	<ul style="list-style-type: none"> • Secure Funding • Arrange CAADA training • Ensure effective leadership 	Anne Boden Anne O Grady	Sept 2012	<p>Funding secured for training.</p> <p>CAADA training completed 20 April. 25 attendees from various areas of the domestic abuse field.</p> <p>Draft protocol underway to strengthen effective leadership. Widely consulted with partners. Ongoing work as per</p>



				<p>Ofsted report.</p> <p>MARAC moved to twice monthly meetings.</p> <p>MARAC now twice monthly and has consistent Chairperson.</p> <p>■</p>
Marketing				
<ul style="list-style-type: none"> Establish full directory of DA services available on all mediums. 	<ul style="list-style-type: none"> List every borough DA Service List minimum data of each service i.e. opening hours contact details Publish on all mediums 	<p>CST Anne Boden</p> <p>Chief Execs Louise Kavanagh</p> <p>DCVS Carolyn Webb Melissa Guest</p> <p>CHADD Jane Clarke</p>	Sept 2012	<p>Funding provided to establish women's support groups (DASH) in four areas around the borough. Established and operating since March 2012 and which have also introduced an element of structure through an awareness raising programme of sessions which form part of the group time slot. Individual and group work based on Freedom Programme. Steering group is monitoring how the project is working.</p> <p>Directory done in draft form. Ongoing discussions with Communications officer to include another section on the website "where to get help".</p> <p>KIV Family Information Service to join this up. ■</p>
Improve information on	<ul style="list-style-type: none"> Improve access to DA service information on DMBC website 	<p>CST Anne Boden</p>	Sept 2012	Work in progress

DMBC website to signpost victims	<ul style="list-style-type: none"> • Improve content of above to include local services aswell as national services. • Provide useful information • Link to CSP website • Develop CSP website pages • Promote/Link into Family Information Services. 	Chief Execs Louise Kavanagh		<p>CSP website developed but needs additional information</p> <p>DMBC website still to be completed.</p> 
Other				
Improve knowledge around Honour Crimes locally	<ul style="list-style-type: none"> • Ongoing development by DACHS to provide cadre experts. • Consider next steps • Police SPOC in place • Awareness raising. 	<p>CST Anne Boden</p> <p>DACHS Anne Harris</p>	Dec 2012	<p>Staff within Dachs are now dealing more routinely with Forced Marriage situations. Staff have attended Training and the Access Team are liaising with the PPU to deal with these cases. Operational April 12. These will need future review.</p> <p>Cultural Customs Course to be delivered by Safeguarding Children's Board</p> <p>Changes to IT system in DACHS to include the recording of DA which will provide clearer picture regarding numbers.</p> <p>Community development workers across the borough and the Lye Project</p>

				<p>are now linking with the Access Service to provide support across the borough.</p> <p>Translator Services are available to Dudley residents free of charge to access Public Services</p> <p>Police SPOC Richard Jones/Anne O'Grady.</p> <p>Domestic Abuse Co-ordinator presentation on DA to Interfaith Forum. Well received. To be reported on in strategy and close off. ■</p>
<p>Probation- Improve knowledge around perpetrators views on IDAP programme and victims views.</p>	<ul style="list-style-type: none"> • Useful to have perpetrators views on what works what doesn't • Possible to improve service provision around prevention and support mechanisms. • To be scoped out. 	<p>Probation Adrian McNulty</p>	<p>March 2012</p>	<p>Offender feedback supplied On a separate document .Results are positive however the numbers were low ■</p>
<p>Address lack of problem solving between agencies.</p>	<ul style="list-style-type: none"> • Improve problem solving between agencies. 	<p>Bob Dimmock</p>	<p>Complete.</p>	<p>Where appropriate these cases brought to JAG or other case conferences by DA Co-ordinator.</p> <p>Current JAG arrangements being discussed. Needs to publish pathways wider i.e. Family Information Service. – Website(s) and complete a directory of resources. AB</p>

				
Refresh Domestic Abuse Strategy	<ul style="list-style-type: none"> • Develop a formal timetable to refresh. • Include stakeholder consultation • Stakeholder consultation- March-April. • Stakeholder feedback and business plans- May. • Refresh- June July • Presented to Strategic Board Sept. 	Anne Boden	April 2012 May 2012 July 2012 Sept 2012.	Work in progress. 
Domestic Abuse Forum	<ul style="list-style-type: none"> • Address issues arising from evaluation. 	Anne Boden Michelle Hanks	Sept 2012	Jane Clarke has taken on the role of Chair of the Forum and working with Anne Boden to identify proposals for change which will go to the next Forum meeting in July. – Outline proposals will be available by 9.7.12. 
Funding				
Address risk of reduced funding for security hardware for Stay Put scheme.	<ul style="list-style-type: none"> • Ensure funding is continued. • Risk minimal 	CST Bob Dimmock	Jan 2013	Funding provided 
Continued Supporting People funding	<ul style="list-style-type: none"> • Ensure funding is continued. • Impact on emergency accommodation, specialist support 	DACHS Doreen Hughes	2011-2013	Undertake Value for Money reviews of all services to ensure that efficiency savings are made and that services are



	services, an increase in homelessness and repeat victimisation, increases in offences and more work for other agencies			sustainable in the current and future economic climates.
Reduction in funding to support Senior Practitioner for DART process	<ul style="list-style-type: none"> • Reduces overall effectiveness of DART and has impact on all services and victims. • Risk? 	Children's Services Graham Tilby		Senior Practitioner Post now filled Educational officer post filled. 
IDVA's- reduction in funding establish exit strategy.	<ul style="list-style-type: none"> • Increase in repeat victims • Risk-High • Increased work picked up by other agencies • Review of service to be completed • Mainstreaming option to be explored • KIV PCC 	Victims Support Gaynor Brookes CST Anne Boden	March 2012	CRIG agreed funding 2012/13 Service Review completed .April 2012. Initial meetings held to scope out work. 

Future Developments

	<ul style="list-style-type: none"> • Scoping around One Stop Shop • Domestic Abuse Forum • Funding 		Dec 2012 Sept 2012 Jan 2013	
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Version Control	
Changes/Amendments	Date amended
Draft produced	9 th November 2011

Amendments	9 th January 2012
Amendments	23 rd January 2012
Additions	27 th February 2012
Additions	15 th March 2012
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Progress update Version 7	3 rd July 2012
Progress Update Version 8	9 th July 2012