

SELECT COMMITTEE COMMUNITY SAFETY

HOUSING ISSUES WORKING GROUP  
WORK PROGRAMME 2005 - 2006

DATE OF WORKING  
GROUP MEETING

07.09.05

**Update on the developments concerning the use of mediation to resolve anti social behaviour and on ways that the Housing Department have explored to accelerate the eviction of tenants in breach of noise abatement orders.**

A presentation was given on how mediation could assist in reducing conflict between parties involved in neighbourhood disputes and Members resolved

- That a Mediation training session be organised in the near future, to which all Councillors to be invited. (This was arranged during November 2005)
- That a further report on progress of the service to the Working Group meeting to be submitted to a future meeting of the Working Group.

### **Update on Dealing with Tenants in Breach of Noise Abatement Order**

The Working Group were informed on progress made in respect of issues with regard to noise nuisance and actions to be taken by the out-of-hours team in response to complaints.

The Working Group were also advised on the number of notices that had been served under the Environmental Protection Act during the previous year, breaches of Orders and the number of cases that had led to prosecution in the Courts.

Members resolved that the work being undertaken by the out-of-hours group be supported.