
**Meeting of the Corporate Performance Management, Efficiency and Effectiveness
Scrutiny Committee – Tuesday 18th November 2014**

Corporate Quarterly Performance Management Report

Report of the Chief Executive

Purpose of Report

1. To present the second Corporate Quarterly Performance Management Report for 2014/15, relating to performance for the period 1st July to 30th September 2014.

Background

2. The overriding purpose of the Corporate Quarterly Performance Management Report is to provide the Cabinet with a regular update on the management of services and performance levels being achieved within the Council, across the seven Council Plan thematic priorities. Prior to submission to Cabinet the report is scrutinised by this Committee.

3. The report contains the following sections:

Section 1: a brief introduction.

Section 2: a performance summary of key performance indicators.

Section 3: more detailed progress on the key performance indicator scorecards

Section 4: more detailed progress on the key actions identified to determine our delivery of the Council Plan priorities.

Section 5: current sickness absence information for 1st April to 30th September 2014.

Section 6: quarter 1 Benchmarking initiative in association with the LGA

Section 7: customer feedback information for 1st April to 30th September 2014.

Section 8: corporate risk status

A full copy of the Corporate Quarterly Performance Management report is available in the Members Room and on the Internet via the Committee Management Information System. A hard copy, in colour, for Members of this Committee only is attached with the agenda for this meeting.

Finance

4. There are no direct financial implications.

Law

5. The Council may do anything which is incidental to conducive to or which facilitates the discharge of its functions under Section 111 of the Local Government Act, 1972.

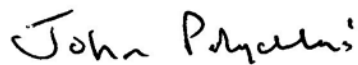
Equality Impact

6. There are no special considerations to be made with regard to equality and diversity in noting and receiving this report.

The Corporate Quarterly Performance Management Report includes details of the performance of the Council Plan strategic objectives and priorities for children and young people.

Recommendation

7. It is recommended that: Committee receive this report.



John Polychronakis
Chief Executive

Contact Officers: Geoff Thomas ext 5270 / Michael Wooldridge ext 4737