

Quarterly Corporate Performance Management Report Summary for Select Committee on Children's Services

Quarter 1 (April to June 2010)



Quarterly Corporate Performance Management Report

Contents

Section 1: Introduction	Page 3
Section 2: Performance Summary Quarter 1 2010/11	Page 4
Section 3: Reporting on Council Action Plan Priorities	Page 5

Jobs and Prosperity
Health and Wellbeing
Environment and Housing
Individual and Community Learning
Community Safety
Quality Service

Section 1

Introduction

This Summary is taken from the first Quarterly Corporate Performance Management Report of 2010/11 highlighting performance for the period April to June 2010.

During the quarter, the Government announced a review of the National Indicator Set and the abolition of the Comprehensive Area Assessment. In addition, the localism agenda sets out plans to shift the focus from local authorities reporting to central Government, to local authorities reporting to local people. This report is presented using the traditional performance framework while the Chief Executive's directorate work with colleagues across the Authority to undertake a review of the current arrangements, taking into account the changed national requirements.

These changes to the national performance management framework mean that it is even more important that we have robust local systems in place to ensure we continue to focus on delivering the Council's priorities in the future. We will work to develop a framework that will enable us to implement a new approach to effectively monitoring our performance and one that ensures we provide a greater transparency for local people.

Following consideration by Corporate Board, the Cabinet Performance Management Sub-Group and Cabinet, the full report will be made available to the public via the internet.

The main body of the report focuses on the seven priorities contained in the Council Plan and progress against the key performance indicators and activities used to determine our delivery of these priorities is included in **Section 3**.

A performance summary, incorporating the key service achievements and issues affecting Dudley MBC during quarter 1, is included in **Section 2**.

To view copies of all Quarterly Corporate Performance Management Reports please use the link below:

<http://www.dudley.gov.uk/council--democracy/performance-matters-in-dudley/performance-reporting>

Section 2

Performance Summary

Quarter 1 2010/11

This section summarises the performance information and key achievements and issues affecting children's services in Dudley that are addressed in detail in the main body of the report.

- The unannounced Ofsted inspection of Contact, Referral and Assessment Services (Children & Young People's Social Care) highlighted our prompt action to safeguard children at risk of significant harm as a strength (see page 9).
- Latest figures show a downward trend in the rate of school absence, both in the half days missed and in persistent absenteeism at secondary schools (see page 13).
- The annual validation of Dudley Youth Offending Service's self assessment highlighted significant improvement in reducing re-offending, an increase of EET provision (young offenders in education, employment and training) and a reduction of first time entrants to the Criminal Justice System (see page 17).

The detail behind these headlines is included in Section 3 of the report.

Section 3




Reporting on Council Action Plan Priorities

The Council Plan 2013 sets out the Authority's priorities for the three-year period 2010 to 2013. It provides a focus on where we want to be over the next three years and outlines how we are planning to meet the aspirations of the Community Strategy and the challenges of the Next Generation Local Area Agreement.

This section provides a detailed review of the progress of the key performance indicators and activities contained within the Council Action Plan.




Traffic light status indicators are used to denote performance as follows:

In terms of the **key activities** they represent the following progress:

-  Good (ahead of schedule)
-  Fair (on schedule)
-  Poor (behind schedule)

NB: The Directorate of Children's Services provide narrative only and do not apply a performance alert.

For **key performance indicators** they represent performance as:

-  Better than target limits
-  Within target limits
-  Worse than target limits

Comments are included for key performance indicators where performance is below target limits or where additional, useful intelligence is available.

The latest published Comparator data against all England councils and Metropolitan councils is included where available. The figures were taken from Oneplace, the Government website launched to provide information to the public on local authority performance nationally.

Where data is available, Dudley is also **ranked** against all England and Metropolitan councils. The rank calculation uses the Microsoft excel method of working out percentiles. It orders the data from highest to lowest value and assigns a percentage to each value.

Average figures are also shown for all England and Metropolitan councils for information. This represents the mean unless otherwise stated. The calculation is arrived at by adding up all areas' values for the performance indicator and dividing by the number of values available. Where an area does not have data in the range (that is; if the value is missing or not available) it is not used as part of this calculation.

For further information visit the Oneplace website at:

<http://oneplace.direct.gov.uk/infobyarea/region/area/Pages/areaoverview.aspx?region=55&area=340>

Use the link below to view the Council Action Plan 2013:

<http://www.dudley.gov.uk/council--democracy/plans-policies--strategies/councilplan>

Jobs and Prosperity

Priority 1 Provide employment opportunities for residents of the Borough, and ensure they possess the necessary range of skills

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average 2008	Met Council Average 2008
DUE	NI 116 (NGLAA)	Proportion of children in poverty. Maintain the gap between Dudley and the England average (NGLAA local definition)	Gap of 1.3% points	Final data for 2009/10 will be released in August 2010.				n/a – local definition		

Health and Wellbeing

Priority 1 Tackle the problem of obesity

Key Activities

Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
DCS	HW1.1b	Support children and young people to become and remain healthy – Reducing the incidence of obesity amongst primary aged children by the time they reach year 6	-	<ul style="list-style-type: none"> See key performance indicators below. 	Julia Simmonds

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average 2008/09	Met Council Average 2008/09
DCS	NI 056i (NGLAA)	% of children in year 6 with height and weight recorded who are obese	20.18%	20.8%	22.7%	Reported in September 2010.			18.92%	19.8%
									In worst third	Average
DCS	NI 056ii (NGLAA)	% of children in year 6 with height and weight recorded	92.93%	93%	85% (National target)	Reported in September 2010.			Not calculated	

Health and Wellbeing

Priority 2 Tackle inequality in physical health and mental wellbeing

Key Activities					
Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
DCS	HW2.2a	Support all children to be and feel safe – Finalise and agree Anti-Bullying Strategy and ensure its effective implementation, especially within schools	-	<ul style="list-style-type: none"> Position on funding of anti-bullying coordinator to be decided at Children's Trust Board on 23 July 2010. 	Ian McGuff
DCS	HW2.2b	Improve the effectiveness of early intervention for vulnerable children and young people to be safe from maltreatment, neglect, violence and sexual exploitation	-	<ul style="list-style-type: none"> The June 2010 Ofsted unannounced inspection of Contact, Referral and Assessment Services (Children & Young People's Social Care) has indicated that where children are at risk of significant harm, action is taken promptly to safeguard them and this was identified as a strength. The Safeguarding Board continues to work effectively with all partner agencies. However there has been a rise in the trend of referral to children's social care which has impacted on our ability to respond to initial assessments and therefore there remains the potential for some children to not receive the services in a timely way to meet their needs. It is therefore essential that the Common Assessment Framework is embedded across all agencies and this work is accelerated. 	Pauline Sharratt
DCS	HW2.2c	Ensure looked after children have security, stability and are cared for	-	<ul style="list-style-type: none"> Numbers of looked after children (LAC) have been on a rising trend and actions are being taken to safely reduce the numbers by focusing on early intervention, family support and parenting. Action is being taken to develop LAC's teams which will have a range of skills to support the ongoing needs of children who will remain permanently in the care system. 	Pauline Sharratt
DCS	HW2.3a	Support children and young people to become and remain healthy – Reducing teenage pregnancy rates	-	<ul style="list-style-type: none"> Continuing with targeted prevention work, particularly with most vulnerable young people, e.g. looked after children, using the DEPAR (Delaying Early Parenthood and Associated Risks) Tool. Further development of a similar tool for use in educational settings. Continuing delivery and further development of other prevention strategies such as: embedding delivery of the 'Baseline' RSE (Relationships and Sex Education) (as a minimum) within all secondary schools and pupil referral units; the 'You First' multi-agency health and well being drop-ins in schools and other youth settings; continuing to develop Peer Education in FE and other youth settings. Continued workforce training on basic sexual health through the training programme offered through Respect Yourself Campaign, to all agencies working with young people. Continue to develop specific support services for teenage parents and their children, particularly the most vulnerable, such as looked after children/ those leaving care as well as those whose vulnerability is highlighted when they become pregnant/young parents. 	Rachel Allen

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average	
DCS	NI 059	% of initial assessments for children's social care carried out in less than 7 working days	66.3%	55.5%	70%	70%	55.9%	▲ (See comment below)	2008/09	2008/09	
									72.79%	73.03%	
									In worst 25%	In worst 20%	
Comment for NI 59: There is a rise in trend of referrals to children's social care which is impacting on this indicator. It is particularly affected by the police notifications for domestic abuse. A new process has been put in place to deal with these referrals more effectively at the point of referral and this should lead to improved performance against this indicator.											
DCS	NI 062	% of looked after children with 3 or more placements during the year	10.6%	12.1%	11%	11%	12.9%	▲ (See comment below)	2008/09	2008/09	
									10.48%	10.88%	
									Average	Average	
Comment for NI 62: Whilst this is slightly above the target, it is still within the optimum performance range indicating that children are maintained in stable placements in the majority of placements.											
DCS	NI 066	% of looked after children cases which should have been reviewed during the year ending 31 st March that were reviewed on time (within 28 days of placement, then within three months and six-monthly thereafter - subject to rescheduling if there are significant changes to the child's care plan)	77.9%	79%	80%	80%	83.2%	●	2008/09	2008/09	
									92.36%	91.38%	
									In worst 10%	In worst 10%	
DCS	NI 067	% of child protection cases which were reviewed within required timescales	100%	100%	100%	100%	100%	★	2008/09	2008/09	
									99.15%	99.17%	
									Rank not calculated		
DCS	NI 069 (NGLAA)	% of children surveyed who responded that they have experienced bullying in the last year (TellUs Survey)	47% (TellUs 3)	29.5% (TellUs 4)	Following decision by Government, the TellUs Survey has been stopped with immediate effect and NI 069 will not be included in this report in the future.				2009/10	2009/10	
									28.57%	28.29%	
									Average	Average	
DCS	DCS CF 039	% of private fostering assessments completed within 42 days	New PI	0%	50%	50%	0%	Insufficient data (see comment)	n/a – local PI		
Comment for DCS CF 039: There is one case in the north where the placement has broken down and an assessment is currently being undertaken and a further case in the south that is scheduled for panel in September but has not been assessed yet.											
DCS	NI 112	% change in the rate of under-18 conceptions per 1,000 girls aged 15-17 years resident in the area for the current calendar year (as compared with the 1998 baseline rate of 54.7 per 1,000 girls aged 15-17)	The latest information available is as at December 2008 and shows a 20.1% reduction in the rate of under-18 conceptions since the baseline year of 1998. December 2009 data will be available in January 2011.							2008	2008
										-12.66%	-10.61%
										In best third	In best 20%

Environment and Housing

Priority 1 Address the state of the Borough's environment through the responsible actions of individual people, groups and organisations


Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average 2008/09	Met Council Average 2008/09
DUE/DCS	NI 198 (NGLAA)	% of children usually travelling to school by car (including vans and taxis)	33.37%	34.1%	33%	Annually reported.			Not calculated	

Individual and Community Learning

Priority 1 Widen participation in adult and family learning to enhance personal and social development, knowledge and skills, employability, health and wellbeing

Key Activities					
Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
DCS	ICL1.2a	Improve attendance and behaviour at school	-	<ul style="list-style-type: none"> In relation to attendance, quarter 1 represents the end of the school year data run (May Census) and has seen an increase in attendance at Secondary School and Primary remained above 94% for the fourth year running. 	Jon McCabe
DCS	ICL1.2b	Improve outcomes for children aged 0-11 (early years and primary)	-	<ul style="list-style-type: none"> Monitoring and evaluation of team plans indicate that schools supported by the Local Authority are making good progress. 	Trish Britain
DCS	ICL1.2c	Improve outcomes for children and young people aged 11-19 years (or to aged 25 for those with disabilities)	-	<ul style="list-style-type: none"> Secondary schools deemed by Ofsted to be Special Measures or Notice to Improve are making satisfactory progress when judged by HMI and Local Authority monitoring teams. The National Challenge Trust school is also making good progress and will be above the floor target (30%+ 5 A* - C including English and maths). 	Steve Lockwood
DCS	ICL1.2d	Support children and young people to achieve economic and social wellbeing – Increase the proportion of young offenders in employment, education and training	-	<ul style="list-style-type: none"> The Youth Offending Service has continued to support school agenda post school age young people, to engage and sustain EET (in Employment, Education or Training). 'Path4everyone' is helping to increase the number of positive outcomes with regards to NEET (not in Education, Employment or Training) post 16 years. 	Mike Galikowski

Key Performance Indicators										
Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average
DCS	NI 045	% young offenders engaged in suitable Education, Employment or Training (EET)	76.9%	82.4%	90%	90%	71.4%	 (See comment below)	Q2 2009/10	Q2 2009/10
									74.44%	72.52%
									Average	Average

Comment for NI 045: There has been a decline in both school age and post school age EET. All NEETs (young offenders Not in Education, Employment or Training) have been analysed on an individual basis from which no general trends have been exposed for the decline.

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average
DCS	NI 072	% of children assessed against the Early Years Foundation Stage Profile (FSP) achieving 78 points (with at least 6 in each of the scales in personal, social and emotional development and communication, language and literacy)	43%	This data is currently being submitted; however we have no indication as yet of the outcome. The Early Years Advisory team provide support to all schools in order for teaching and learning to improve. The team have helped teachers and Senior Leaders to understand specific scale points in the profile and have discussed what it might look like in terms of gathering evidence.					Sep 2008 – Aug 2009	Sep 2008 – Aug 2009
									51.35%	50.5%
									In worst 5%	In worst 5%
DCS	NI 075	% of pupils achieving 5 or more A*-C or equivalent, including English and maths, at Key Stage 4	48.8%	2010 data not available. Standards achieved will be reported in second quarter. However the support plan for schools is being implemented and progress is being monitored.					2008/09	2008/09
									50.75%	47.27%
									Average	In best third
DCS	NI 073	% of pupils achieving level 4 or above in both English and maths at Key Stage 2	71%	The Primary Team are continuing to provide good quality support for teachers and schools so progress for all pupils improves. SATs boycott in 2010 may mean that school by school analysis using teacher assessment will give a different picture and make comparisons less robust. The information team is working on providing comparative data which will be analysed during August/September 2010.					Sep 2008 – Aug 2009	Sep 2008 – Aug 2009
									72.45%	72.25%
DCS	NI 076	Number of schools in local authority area where fewer than 55% of pupils achieve level 4 or above in both English and Maths at Key Stage 2	7						2008/09	2008/09
									9.75	11.86
									Average	Average
DCS	NI 087	% of pupils persistently absent in secondary schools maintained by the LEA	6.3%	4.37%	5%	5%	4.37%	●	2007/08	2007/08
									5.61%	6.33%
									In worst third	Average
DCS	NI 117	% 16 – 18 years olds who are not in education, employment or training (NEET)	5.3%	4.9%	Awaiting guidance	-	4.6%	-	2008	2008
									6.92%	8.76%
									In best 25%	In best 5%
DCS	BV 045	% of half days missed due to TOTAL (that is authorised & unauthorised) absences in secondary schools maintained by the LEA	7.57%	6.82%	7.6%	7.6%	6.82%	●	n/a – local PI	
DCS	DCS Local PI	% of half days missed due to AUTHORISED absences in secondary schools maintained by the LEA	5.39%	5.03%	Not targeted	-	5.03%	-	n/a – local PI	
DCS	DCS Local PI	% of half days missed due to UNAUTHORISED absences in secondary schools maintained by the LEA	1.94%	1.79%	Not targeted	-	1.79%	-	n/a – local PI	
DCS	BV 046	% of half days missed due to TOTAL (that is authorised & unauthorised) absences in primary schools maintained by the LEA	6.01%	5.75%	6%	6%	5.75%	●	n/a – local PI	
DCS	DCS Local PI	% of half days missed due to AUTHORISED absences in primary schools maintained by the LEA	5.10%	5.07%	Not targeted	-	5.07%	-	n/a – local PI	

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average
DCS	DCS Local PI	% of half days missed due to UNAUTHORISED absences in primary schools maintained by the LEA	0.60%	0.68%	Not targeted	-	0.68%	-	n/a – local PI	

Individual and Community Learning

Priority 2 Remove barriers to learning and supporting local people, particularly vulnerable groups, to raise their aspirations and to realise their potential

Key Activities

Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
L&P	ICL2.1b	Increasing school attendance by issuing prosecutions for non-school attendance within 14 days of receipt of instructions	★	<ul style="list-style-type: none"> 4 cases issued in 14 days - instructions for 6 cases received. See key performance indicators below. 	Mohammed Farooq

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average	
DCS	NI 092	% gap between the lowest achieving 20% in the early years foundation profile and the rest	35.6%	Data is being submitted during July. Teachers and Senior Leaders have been supported to identify vulnerable groups and through Every Child a Talker (ECAT) and Communication, Language and Literacy (CLL) the expectations for these groups have been raised.				Sep 2008 – Aug 2009	33.61%	Sep 2008 – Aug 2009	34.49%
									In worst third	Average	
DCS	NI 099	% looked after children who have been in care for at least one year who were in year 6 and achieved at least level 4 in English at Key Stage 2	37.5%	2010 provisional results are due out in July 2010.				Not calculated		2007/08	51.44%
										In worst 10%	
DCS	NI 100	% looked after children who have been in care for at least one year who were in year 6 and achieved at least level 4 in maths at Key Stage 2	40.6%	2010 provisional results are due out in July 2010.				Not calculated		2007/08	52.19%
										Average	
DCS	NI 101	% looked after children who have been in care for at least one year who were in year 11 and achieved at least 5 A*-C GCSEs or equivalent including English and maths	7.7%	2010 results expected in August 2010. Current tracking indicates 2010 will be in line with target of 19%.				Not calculated			
DCS	NI 102i	% point gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	All pupils – 23% Boys – 23% Girls – 22%	No results yet available for 2010. Work will begin in the autumn term in conjunction with activity developing across secondary schools				2007/08	23.03%	2007/08	21.94%
									In worst 25%	In worst 20%	
DCS	NI 102ii	% point gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	All pupils – 28% Boys – 33% Girls – 23%	2010 data not yet available. Standards achieved will be reported in the second quarter.				2007/08	27.63%	2007/08	28.34%
									Average	Average	

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average
DCS	NI 105	% point gap between pupils identified as having special educational needs and their peers achieving 5 A*-C GCSE grades or equivalent including English and maths (figures shown are percentage of pupils achieving)	All pupils – 42% Boys – 43% Girls – 42%						2007/08	2007/08
									44.87%	43.54%
									Average	Average
DCS	NI 107	% point gap between pupils in low attaining minority ethnic groups and their peers achieving the expected level at Key Stage 4 (figures shown are percentage of pupils achieving)	All pupils – 71.3% Pakistani – 59.4% Indian – 80.3% White British – 72% White & Black Caribbean – 62.3% White & Asian – 66.7% Other Mixed Background – 75%	Results will be available September/October 2010. However the support plan for schools is being implemented and progress is being monitored.					Not calculated	
DCS	NI 108	% point gap between pupils in low attaining minority ethnic groups and their peers achieving the expected level at Key Stage 4 (figures shown are percentage of pupils achieving)	Pakistani – 40.7% White & Black Caribbean – 39.7% White & Asian – 45.2% Other Mixed Background – 46.7%						Not calculated	
L&P	L&P LDS 129	% of prosecutions for non-school attendance issued within 14 days of receipt of instruction	73%						Change in court process	56%

Community Safety

Priority 1 Strengthening trust and confidence by working to prevent and reduce crime and antisocial behaviour

Key Activities

Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
CEX	CS1.1e	Coordinate delivery of Operation Stay Safe	★	<ul style="list-style-type: none"> 4 sessions delivered April - June 2010. Programme on hold following 50% reduction in Reward Grant funding. 	Andy Winning

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average 2008/09	Met Council Average 2008/09
DCS	NI 111	The rate of first time entrants (FTE) to the criminal justice system per 100,000 population aged 10-17	1,317	896 (Estimate)	887				1,551.82	1,678.61
							Annually reported. (See additional comment below).		In best third	In best 20%

Comment for NI 111: The annual validation by the Youth Justice Board of Dudley Youth Offending Service's self assessment judged that it is performing excellently against its national indicators and there is good capacity and capability to sustain and improve performance. There has been significant improvement in reducing re-offending, increase of EET provision (young offenders in Education, Employment and Training) and a reduction of first time entrants.

Community Safety

Priority 2 Substance misuse – engaging misusers into interventions at an early stage

Key Activities

Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
DUE	CS2.3a	Reduce harm to children by limiting the access to alcohol	●	<ul style="list-style-type: none"> In the first quarter, 4 test purchases for alcohol were carried out with no sales. 	Nick Powell
CEX	CS2.3c	Support children and young people to become and remain healthy – Reduce alcohol and substance misuse among young people	●	<ul style="list-style-type: none"> 73.8% of young people are leaving treatment in an agreed and planned way and being referred to other agencies for ongoing support. Excellent working relationships with Youth Offending Service, Connexions and Child and Adolescent Mental Health Services. Awaiting results of Lifestyle Survey to compare with previous data. TellUs surveys have been discontinued by the new Government. 	Audrey Heer
CEX	CS2.3d	Implementation of actions from the Children and Young Persons Substance Misuse Plan and National Indicator 115 Delivery Plan	●	<ul style="list-style-type: none"> Due to withdrawal of funding for education and early intervention work, a number of actions will not be undertaken. Cannabis Campaign to take place in July. 	Audrey Heer
CEX	CS2.3e	Ensure that systems are in place to provide support to young people with alcohol issues identified through Operation Stay Safe	●	<ul style="list-style-type: none"> Following discussions, system agreed for referring to Zone and for information sharing. Clients consent now built into process, however programme on pause due to budgetary cuts (see CS1.1e above). 	Audrey Heer/ Andy Winning
CEX	CS2.3f	Ensure that staff working with children and young people are trained to provide universal education and or targeted interventions	●	<ul style="list-style-type: none"> Ongoing promotion and implementation of basic drug and alcohol awareness, drug and alcohol intervention and parental substance misuse and safeguarding training. 	Audrey Heer/ Children & Young Persons Misuse Group

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average
DCS/ CEX	NI 115 (NGLAA)	% of young people surveyed reporting frequent misuse of drugs/ volatile substances or alcohol (TellUs Survey)	12.8% (TellUs 3)	11.2% (TellUs 4)					2009/10	2009/10
									9.66%	10.84%
									In worst third	Average


Quality Service

Priority 2 Resource efficiency

Key Activities

Direct.	Ref.	Description	Q1 Status	Update	Lead Officer
DCS	QS2.3k	Increase use of the Common Assessment Framework (CAF) across the Directorate of Children's Services	-	<ul style="list-style-type: none"> Family Information Service are supporting this by raising parents' awareness and understanding of CAF through the Parenting handbook. 	Mike Wood

Key Performance Indicators

Direct.	Ref.	Definition	08/09 Actual	09/10 Actual	10/11 Target	Q1 Target	Q1 Actual	Q1 Status	All England Average	Met Council Average
DCS	DCS LPI	Number of children and young people supported through the Common Assessment Framework (CAF) (Cumulative total since 01.02.09)	24	499	1100	649	556	 (See comment below)	n/a – local PI	

Comment for DCS LPI: Data quality work has been undertaken during the quarter and identified and removed some double counting. This work will ensure the accuracy of CAF information in the future.