

**Directorate of Adult, Community and Housing Services and Directorate of Children's Services**  
**Visits to Social Care Establishments OCTOBER 2005 – APRIL 2006**

**North Dudley Area Committee 28 June 2006**

<b>North Dudley Area Committee Councillors Pairings</b>	<b>Date of Visit</b>	<b>Establishment Children's Residential Day Centre</b>	<b>Members Comments</b>	<b>Assistant Director's Response</b>
Tim Wright Sarah Pearce (B Hill)	6 March 2006	Tiled House	Service users appeared happy and contented and good relations were observed between staff and service users. Corridors in need of decoration and new carpets. Overall a well run establishment.	Members thanked for report and for taking the time to visit the establishment.
Tim Wright Sarah Pearce (B Hill)	6 March 2006	Hill House	Service users appeared happy, contented and involved in activities. Good quality of opportunities for service users, games observed and particular work examined.	Members thanked for report and for taking the time to visit the establishment.
Tim Wright Julian Ryder	8 Dec 2005	Rydal Children's Establishment	Unfortunately no service users present. Significant improvement to the premises since the inspection 12 months ago. Would hope that the funding can continue to improve the dining room.	Members thanked for their visit and their positive observations that will be passed on to the staff and Service Manager concerned.

### Appendix 3

North Dudley Area Committee Councillors Pairings	Date of Visit	Establishment Children's Residential Day Centre	Members Comments	Assistant Director's Response
Doreen Ameson Julian Ryder	1 March 2006	Wallbrook House	Service users appeared very happy, it appeared the care was very good and service users appeared to get on very well with the staff. The home was clean and decorated throughout. Inadequate parking – need more space.	Members thanked for their report and their positive comments from both residents and relatives. Positive comments will be passed on to staff. The manager will take note of comments about car parking and look at options to improve.
Doreen Ameson Julian Ryder	2 March 2006	Amblecote Centre	Service users appeared very happy and contented and plenty of activities for all residents to join in with. Staff appeared friendly and good with service users. Urgent work required to manhole cover in gents toilet.	Amblecote Centre is programmed for redecorating in 2006/7. Work is being undertaken with some urgency on the constant problems with blocked toilets and lifting drain covers.

North Dudley Area Committee Councillors Pairings	Date of Visit	Establishment Children's Residential Day Centre	Members Comments	Assistant Director's Response
Doreen Ameson Julian Ryder	1 Dec 2005	Parkway Road	Some concerns of staff regarding the placement of a young person currently living at Parkway Road. Cllrs concerned about staff sleeping downstairs in lounge and office. Also concern about the washing is carried through kitchen	Members thanked for their report. The young person is moving to a placement of his choice in the new year. Sleeping arrangements will be reviewed when staffing levels are reduced to the more usual level. A hatch facility is in place to enable washing to be transferred into the washing machine.
David Stanley Cyril Woodall (C Dudley)		Parkes Street	Cllr Woodall and Cllr Stanley were keen to carry out the visit but due to a difficulty outside their control the visit was not carried out. However, Cllrs David Blood and Geoff Southall visited on 31 January 2006.	Details of visit carried out to Parkes Street are held on the Brierley Hill Area Committee Schedule.
David Stanley Gaye Partridge (H'owen)		Family Assessment Centre	Due to commitments of Cllr Partridge, visit unable to be carried out.	