

Quarterly Corporate Performance Management Report



**Quarter Two
(July to September 2006)**

Quarterly Corporate Performance Management Report

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Section 1

Introduction

This is the second Quarterly Corporate Performance Management Report of 2006/07 highlighting performance for the period July to September 2006.

Following consideration by Corporate Board, the Cabinet Performance Management Sub-Group and Cabinet, the report is made available to the public via the internet.

The main body of the report focuses on the six key themes contained in the Council Plan and a series of Key Performance Indicators identified for each are reported in **Section 2**. An identified set of key Human Resources indicators is also included. Section 2 also includes a summary of the Directorate performance reporting which is provided in more detail in **Section 7**. *Dudley Council Plus* Management Information is incorporated into Chief Executive's Directorate reporting.

Section 3 introduces the CPA basket of performance indicators. The performance of these critical indicators will be included in all future Quarterly Corporate Reports.

Section 4 gives a progress report on the Council's Partnership working.

Section 5 provides an overview of current Monitored and High Net Risks across the Authority.

Section 6 gives a corporate overview of financial reporting.

We are continually seeking to improve the Quarterly Corporate Performance Management Report and welcome comments on additional information that you would like to see included in the future.

Section 2

Key Performance Indicators 2006/07

In order to provide a strategic focus to corporate performance management, from the many Best Value Performance Indicators and Local Performance Indicators collected by the Authority, Directorates in liaison with the Corporate Policy Team have identified a set of Key Performance Indicators. These indicators have been selected to reflect a variety of factors, including delivery of Council Plan Objectives, Directorate Strategic Objectives, Corporate Health, statutory performance frameworks such as the Performance Assessment Framework and Every Child Matters. The basket of Key Performance Indicators reported corporately is reviewed annually to reflect changing priorities within the Council.

The Key Performance Indicators are reported to Corporate Board, the Cabinet Performance Management Sub-Group and Cabinet on a quarterly basis. These indicators represent important measures for the Authority in respect of the services and standards provided to the public and our aim is to ensure that the targets set are either fully met or achieved within an agreed tolerance by the end of the year, enabling us to demonstrate our commitment to continually improve upon our performance and to maintain excellence where optimum levels of performance have already been achieved.

Dudley's performance against this set of Key Performance indicators is provided in the section overleaf. Traffic light status indicators denote performance as follows:-

- ★ Performance is better than target limits (within agreed tolerance, generally where target is exceeded by more than 10% or, in the case of Social Services Performance Assessment Framework Indicators, where current performance has a 4 or 5 Blob rating)
- Performance is within target limits (generally +/-10% of target)
- ▲ Performance is worse than target limits (generally more than 10% away from target)

The report uses the following symbols to indicate the direction of change in performance since the previous quarter:-

- ↗ Performance against target is better than in Quarter 1
- Performance against target is consistent with Quarter 1
- ↘ Performance against target is worse than in Quarter 1

In addition, Audit Commission All England **top** and **bottom** quartile data for 2004/05 is provided for comparator purposes. An authority's quartile position for an indicator is determined by listing the values for that indicator for all other authorities in the comparator group (in this case All England) ranked by order of performance. The list is then divided into 4 parts, with an equal number of indicators in each part.

Summary of Key Performance Indicators in Quarter 2

Of the 67 key performance indicators reported in quarter 2, 53 (79%) are on or above target.

Caring Matters

Of the 13 PIs reported in quarter 2, 12 are showing year to date performance on or above target, with 1 underperforming.

Performance Highlights

BV 049 & PAF C30 – we continue to achieve top band ratings in the % of our looked after children with 3 or more placements and the numbers of adults with learning disabilities helped to live at home.

Areas for Concern

BV 163 – we remain below target on the number of looked after children adopted, although performance has improved since quarter 1.

Environment Matters

Of the 4 PIs reported in quarter 2, 3 are showing year to date performance on or above target, with 1 underperforming.

Performance Highlights

BV 218b – we continue to hit our 100% target for the % of abandoned vehicles removed within 24 hours.

Areas for Concern

BV 064 – there has been a further dip in performance in the number of unfit private sector dwellings made fit or demolished.

Learning Matters

Of the 13 PIs reported in quarter 2, 8 are showing year to date performance on or above target, with 5 underperforming.

Performance Highlights

BV 161 – we have again achieved top band performance in the % of looked after children engaged in education, training or employment.

DELL SE 001 – all Children's Centres in phase 1 have now been designated.

Areas for Concern

BV 046 – initial end-of-year data indicates total absence in primary schools to be above the target of 5.4%.

Regeneration Matters

Of the 5 PIs reported in quarter 2, 4 are showing year to date performance on or above target, with 1 underperforming.

Performance Highlights

DUE ER 002 – there has been a significant increase in the number of disadvantaged residents receiving training and/or recognised qualifications during quarter 2.

Safety Matters

Of the 8 PIs reported in quarter 2, 6 are showing year to date performance on or above target, with 2 underperforming.

Performance Highlights

BV 195 – continued good performance in the % of equipment and adaptations delivered within 7 working days.

Areas for Concern

L&P LDS 017 – performance is again below target in the number of Anti-Social Behaviour Orders issued.

Quality Service Matters

Of the 19 PIs reported in quarter 2, 16 are showing year to date performance on or above target, with 3 underperforming.

Performance Highlights

BV 012 – we are on target for the proportion of working days/shifts lost to sickness across the authority.

Areas for Concern

CEX DCP 003 & CEX DCP 004 – for the second consecutive quarter targets are not being achieved in the percentage of calls to Dudley Council Plus answered within agreed times.

Human Resources

Of the 5 PIs reported in quarter 2, 4 are showing year to date performance on or above target, with 1 underperforming.

Caring Matters Key Performance Indicators 2006/07

Direct	PI Ref	Definition	06/07 Target	Q1 Actual	Q1 Status	Q2 Actual	Q2 Status	V Prev. Q	YTD Target	YTD Actual	YTD Status	Comments	Top Quartile 2004/05	Bottom Quartile 2004/05
DCS	BV 049 (PAF A1)	% of looked after children at 31 March with 3 or more placements during the last financial year	11%	11.9%	★	11.8%	★	↗	11%	11.8%	★	Good performance is being maintained. Dudley will hold its 5 Blob rating if performance holds at this level	-	-
DCS	BV 163 (PAF C23)	Number of looked after children adopted during the year as a % of children looked after	6%	3.9%	▲	5.7%	▲	↗	6%	5.7%	▲	The quarter 2 figure is an estimate. There have been 14 adoptions so far this year, with a further 9 current applications. Assuming that all are completed and approved there are likely to be 23 adoptions this financial year.	9.5%	5.7%
DUE	BV 170c	Number of pupils visiting museums and galleries in organised school groups	4000	2281	★	3153	★	↘	2000	3153	★	Performance is ahead of target. School visits to our museums and galleries have increased both due to the staging of popular exhibitions as well as increased promotion within schools of the services on offer	7031	539

Learning Matters Key Performance Indicators 2006/07

Direct	PI Ref	Definition	06/07 Target	Q1 Actual	Q1 Status	Q2 Actual	Q2 Status	V Prev. Q	YTD Target	YTD Actual	YTD Status	Comments	Top Quartile 2004/05	Bottom Quartile 2004/05
DCS	BV 043a	% of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks (a) excluding those affected by exceptions to the rule under the SEN Code of Practice	100%	77.78%	▲	91.67%	●	➔	100%	91.67%	●	Performance showing steady improvement reflected in a more challenging target set for this year	100%	93%
DCS	BV 043b	% of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks (b) including those affected by exceptions to the rule under the SEN Code of Practice	95%	81.48%	▲	89.79%	●	➔	95%	89.79%	●	Performance showing steady improvement reflected in a more challenging target set for this year	90.23%	65.85%
DCS	BV 047	% of schools being placed in OfSTED serious weaknesses/improvement notices (new framework September 2005)	0%	0.82%	●	2.46%	●	➔	0%	2.46%	●	Two further schools have been placed in this category. The third school is due a re-inspection and is likely to be removed from this category in the next quarter	-	-
DCS	BV 048	% of schools being placed in OfSTED special measures	0%	0.82%	●	0.82%	●	➔	0%	0.82%	●	One school remains in this category and is making progress towards a successful re-inspection in the next academic year	0%	2.03%
DCS	BV 050 (PAF A2)	% of young people leaving care aged 16 or over with at least 1 GCSE at Grade A* - G or GNVQ	70%	51.9%	▲	53.8%	▲	➔	70%	53.8%	▲	Figures are based upon those children in the cohort who left care in quarters 1 and 2 and on the results of those young people who will 18 in the financial year 06/07	58%	46%

Direct	PI Ref	Definition	06/07 Target	Q1 Actual	Q1 Status	Q2 Actual	Q2 Status	V Prev. Q	YTD Target	YTD Actual	YTD Status	Comments	Top Quartile 2004/05	Bottom Quartile 2004/05
DCS	BV 161 (PAF A4)	Ratio of the % of looked after children engaged in education, training or employment at the age of 19	0.79	0.7	★	0.7	★	➡	0.79	0.7	★	Figures are estimates based upon those children in education, training and employment in the reporting period. Currently 82.3% of all 19 year olds are in education, training or employment within the region. 5 Blob performance	0.84	0.59
DCS	DELL A&I 009 (Local PI)	Number of pupils permanently excluded during the year from all schools maintained by the LEA per 1,000 pupils	64.9	3.88	★	7.02	★	➡	29.5	7.02	★	Slight downward trend, but overall performance well on target	-	-
DCS	DELL A&I 027 (Local PI)	% of looked after children having a current (up-to-date) Personal Education Plan	100%	60.16%	▲	57.21%	▲	➡	100%	57.21%	▲	Work on-going to improve completion rate. Performance is monitored and reported on a monthly basis to senior managers and team members. Social workers are personally contacted with lists of children with outstanding PEPs. PEP workshops set up to support staff	-	-
DCS	DELL SE 001 (Local PI)	Number of Children's Centres designated	6	4	●	6	★	➡	6	6	★	All 6 Phase 1 centres have now been designated. A new target has been set for 2008. The indicator will not be included in future 06/07 Quarterly Reports	-	-
L&P	L&P LDS 129 (Local PI)	% of prosecutions issued for non-school attendance within 14 days of receipt of instructions	90%	14%	▲	71%	▲	➡	90%	71%	▲	(5 out of 7) compliance. Workloads within team accounts for non-compliance	-	-
L&P	L&P LDS 130 (Local PI)	% of looked after children satisfied with works experience placement offered	80%	0%	▲	0%	▲	➡	0%	0%	▲	Nil referrals from Children's Services	-	-

Direct	PI Ref	Definition	05/06 Target	Autumn 05 Actual	Spring 06 Actual	Summer 06 Derived	End of Year Actual (up to 26/5/06)	Year Status	Comments	Top Quartile 2004/05	Bottom Quartile 2004/05
DCS	BV 045	% of half days missed due to total (that is authorised and unauthorised) absences in secondary schools maintained by the Local Education Authority	8%	7.49%	9.1%	6.6%	8.05%	●	Absence in the secondary sector is up, but only by 0.05% which is marginal in the circumstances, and it is likely that the sickness virus played a significant role in secondary school absence. 10 schools are now below the OfSTED target of 93%	-	-
DCS	BV 046	% of half days missed due to total (that is authorised and unauthorised) absences in primary schools maintained by the Local Education Authority	5.4%	5.53%	7.06%	5.13%	6.1%	▲	End-of-year data indicates total absence in primary schools of 6.1%, above the target of 5.4%. Nationally along with our statistical neighbours all schools have suffered in terms of absence related to a sickness virus that swept the country. Additionally in most primary schools across the country there is a danger of absences being too easily authorised leading to a further danger of absence becoming habit forming in children. This may manifest itself when moving to secondary school unless primary schools authorise absence more effectively which in turn enables the EWS to more readily challenge parents	-	-

Safety Matters Key Performance Indicators 2006/07

Direct	PI Ref	Definition	06/07 Target	Q1 Actual	Q1 Status	Q2 Actual	Q2 Status	V Prev. Q	YTD Target	YTD Actual	YTD Status	Comments	Top Quartile 2004/05	Bottom Quartile 2004/05
DCS	BV 162 (PAF C20)	% of child protection cases which should have been reviewed during the year that were reviewed	100%	98.8%	★	97.2%	●	↘	100%	97.2%	●	Quarter 2 figures show a continued fall in performance. This equates to 3 children whose reviews were cancelled and then were subsequently out of time	100%	98%
DCS	PAF A3	Re-registrations on the Child Protection Register (%)	11%	10.4%	★	14%	★	↘	11%	14%	★	Figures for quarter 2 show performance over the previous 12 months. If the actual figures for quarters 1 and 2 were used then the PI Value would be 17.1%. This shows a drop in performance but would just secure Dudley a 4 Blob banding	-	-
L&P	L&P LDS 017 (Local PI)	Number of Anti-Social Behaviour Orders issued	61	4	▲	1	▲	↘	18	5	▲	Legal intend to raise the lack of ASBO referrals and Police applications for CRASBOs at forthcoming ASBO review	-	-

Human Resources Key Performance Indicators 2006/07

PI Ref	Definition	06/07 Target	Q1 Actual	Q1 Status	Q2 Actual	Q2 Status	V Prev. Q	YTD Target	YTD Actual	YTD Status	Comments	Top Quartile 2004/05	Bottom Quartile 2004/05
BV 011a	% of the top paid 5% of local authority staff who are women	42%	41.9%	●	43.3%	●	↗	42%	43.3%	●	On target	40.23%	19.63%
BV 011b	% of the top paid 5% of local authority staff who are from an ethnic minority	3.7%	3.6%	●	4.5%	★	↗	3.7%	4.5%	★	On target	3.48%	0%
BV 011c	% of the top paid 5% of local authority staff who have a disability	1.55%	1%	▲	1.4%	●	↗	1.55%	1.4%	●	On target	-	-
BV 016a	% of local authority employees with a disability	1%	0.8%	▲	0.8%	▲	→	1%	0.8%	▲	Personal Data Questionnaire is being piloted in CEX. The questionnaire will provide information re disabilities where not currently known	3.73%	1.49%
BV 017a	% of local authority employees from an ethnic minority	4.5%	4.8%	●	4.9%	●	↗	4.5%	4.9%	●	On target	4.6%	0.9%

Section 4

Partnership Working Progress Report

November 2006

This section is intended to give an overall picture of developments with the Council's partnership working.

Local Area Agreement

Our initial submission was submitted as required at the end of September, and detailed work is now underway on the basis of Government feedback to have our second version ready for submission in early December.

Work continues on project plans for each area of work, and on financial protocols. A number of Dudley's proposed targets require additional work to ensure that there is a sound evidence base and means of measurement for tracking progress.

Partnership Evaluation

The corporate Partnership Evaluation Tool (PET) is about to enter its third year of use, and a review is being undertaken to ensure that the questions that it asks reflect current issues. The review will ensure that we can provide evidence of the robust working arrangements for our partnerships in the areas of governance, risk management, and financial arrangements. We are also looking at the feasibility of making the PET an interactive online tool, which would enable enhanced monitoring of any improvement actions arising out of evaluations.

Performance Management

It was previously reported that the *PerformancePlus* system used by the Council for performance reporting will be used to harmonise performance reporting between Local Area Agreements and the Council Plan. Work has now been carried out to input the necessary data onto the system, and this will enable monitoring of progress against LAA targets without significant additional resources being utilised.




Section 5

Risk Management

The section provides an overview of current High Net and Monitored Risks across the Authority. There are currently 55 risks in these two categories, shown in the tables on the following pages.

Work is ongoing to ensure that these risks are explicitly linked to Council strategic objectives, in order that changes in their status that may impact on performance can be monitored and reviewed.

Net Risk Status is shown after mitigating actions have been applied:

	= High Risk Status
	= Medium Risk Status
	= Low Risk Status

High Net Risks (as per Risk Register) at 30th October 2006

Directorate	Magique Risk No.	Risk	Risk Owner	Net Risk Status
Children's Services	26	Failure to clarify formal relationships between LEA and schools	John Freeman	H
Children's Services	314	Failure to ensure all children and parents gain the maximum benefit from national initiatives	John Freeman	H

Strategic Monitored Risks (as per Risk Register) at 30th October 2006

Directorate	Magique Risk No.	Risk	Risk Owner	Net Risk Status
Adult, Community & Housing Services	649	Major damage to Schools Library Service / Archives buildings	Kate Millin	M
Children's Services	221	Risk of not implementing Children Act 2004	Pauline Sharratt	L
Children's Services	299	Failure to ensure maximum profile of Children's Services (C&F)	Pauline Sharratt	L
Children's Services	301	Other agencies not contributing towards placements / provision (C&F)	Pauline Sharratt	L
Children's Services	1173	Risk of injury or not safeguarding children in the community	Pauline Sharratt	L

Section 6

Financial Reporting

**Financial Monitoring Regime (FMR) Latest Position
(end September 2006)**

Service	2006/07 Approved Budget	Projected Spending	Variation	Narrative
	£000	£000	£000	
Children's Services	53,870	55,728	1,858	Due to an increase in the number of looked after children, particularly those placed out of borough; operational pressures in the Council's Children's Homes and additional costs of pupil support (mainly Home to School Transport for special schools).
Less: Use of Balances	0	118	118	
	53,870	55,610	1,740	

Section 7

Directorate Reporting

This section provides more detailed reporting on Directorate progress towards Council Plan and Directorate Strategic Plan objectives and exception reporting on Best Value and Local Performance Indicators.

In particular, Directorates are asked to report on any significant variation from anticipated progress, new pressures arising within the Directorate having implications for performance and to advise on proposed actions to be taken.

Directorates also report on any significant achievements of note during the period, such as any external accreditation, nomination for awards or positive publicity.

Quarterly Directorate Issues Report

Directorate: Children's Services	2006-07 Quarter 2
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1. KEY ISSUES FOR THE DIRECTORATE HAVING IMPLICATIONS FOR THE DELIVERY OF COUNCIL PLAN MILESTONES

Issue	Comment and Proposed Action
<p>National initiatives and Legislation including:</p> <ul style="list-style-type: none"> • Every Child Matters – Change for Children • DfES Five Year Strategy • 14-19 Action Plan • Information Sharing and Assessment (CAF, ISI, Service Directory) • Education and Inspections Bill • Childcare Act 2006 • DfES Capital Programmes; • Equality Act 2006 and Racial and Religious Hatred Act 2006 • Local Government White Paper, <i>Strong and Prosperous Communities</i> 	<p>The increasing degree of complexity, volume and cost of national initiatives and legislation requires an intense degree of detailed planning/project management together with appropriate resourcing</p>
<p>Pressures for change - external and internal</p>	<ul style="list-style-type: none"> • Emerging budget pressures for the current financial year result in the need for in-year savings • Budget pressures for 2007-08 • Children's Services – particularly the quality and nature of our partnerships and external relationships – challenges as we move to become a Children's Trust • The future role of local authorities • Building Schools for the Future • Primary Capital Programme • Grading and Pay Review • Compliance with Gershon efficiency measures • Legislation regarding information i.e. Freedom of Information Act, Data Protection Act, business continuity, single status

Issue	Comment and Proposed Action
Primary and Secondary Schools Review	The implementation of the reviews of school provision presents continuing challenges across the Directorate
Strategic planning for the development of Children's Services Directorate	Remodelling of the Directorate is substantially complete. Whole 'cross-directorate' planning is underway which will allow us to develop unified coherent strategic planning process that fully incorporate all of our responsibilities towards children and young people
Health and Safety	<p>Fire risk assessments and actions, site security, statutory testing, emergency response – training continues to be delivered to schools prior to legislation coming into force on 1st October 2006</p> <p>Safeguarding – support for schools on compliance with DfES guidance on recording CRB/List 99 checks</p>
Support for School ICT beyond 2009	DGfL Contract ends in 2009 – issues around continuity of provision
New OFSTED Inspection Framework for schools	The new inspection framework continues to challenge schools which require additional support
Implementing the Ten Year Childcare Strategy	<p>The tasks are:</p> <ul style="list-style-type: none"> • to establish a common vision • to carry out a review of supply and demand • to establish Children's Centres Phase 1 and Phase 2 • to implement the Children's Workforce Strategy in relation to the Early Years • to develop the training and development programme to support development of integrated early years and childcare services • to develop the capacity to respond to the impact of the New OFSTED Integrated Inspection Framework • to review the role of the children's information service in relation to Children's Services changes and Dudley Council Plus
Local Authority and Partnership Structures	<p>New partnership arrangements, planning and targets need to be agreed and related to existing planning and working arrangements</p> <p>The Partnership needs to clearly articulate its aims, terms of reference, structures and planning in order to add value to current divisional work and improve the</p>

Issue	Comment and Proposed Action
	<p>impact for children and young people</p> <p>Clear leadership, guidance and capacity is required on area planning, CAF, ISA and other areas that requires partnership working in order to ensure that divisional plans are appropriate and can be carried out against very tight timescales</p>

<p>School Improvement Partners (SIPs)</p>	<p>The School Improvement Partner programme will provide challenges to schools and the local authority</p> <p>The secondary programme will be implemented from September and planning is scheduled for primary, special and children centre SIPs</p>
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2. KEY ISSUES RELATING TO DIRECTORATE STRATEGIC PLANS

Issue	Comment and Proposed Action
<p>DCS Strategic Planning</p>	<p>The existing Directorate Strategic Plan will run through for the remainder of this year but this does not fully reflect the emerging children's services agenda. Action is being taken now that the Directorate re-modelling is complete to align the DSP with the new structures, with the ECM outcomes, with the Children and Young People's Plan and with the actions of the JAR</p>

Issue	Comment and Proposed Action
Children and Young People Plan	Progress against the Children and Young People's Plan will be reviewed in the next quarter, to inform the revision of the Plan due to be published in April 2007
JAR Recommendations	Recommendations from the as yet un-published Joint Area Review report will be incorporated into both the Children and Young People's Plan, the DSP and Divisional plans. Progress against the recommendations will be externally assessed in the Annual Performance Assessment in May 2007

3. PERFORMANCE INDICATORS

(a) Quarterly Reported Key Performance Indicators

Caring Matters	
Performance Indicator	Comment and Proposed Action
BV 049 PAF A1 % of looked after children at 31 March with 3 or more placements during the last financial year	Figures for quarter 2 show that continued good performance is being maintained. Dudley will hold its 5 Blob rating for 2006/07 if performance holds at this level
BV 163 PAF C23 Number of looked after children adopted during the year as a % of children looked after	The Quarter 2 figure for 2006/07 is an estimate. There have been 14 adoptions so far this year, with a further 9 current applications. Assuming that all applications are completed and approved there are likely to be 23 adoptions this financial year. A noticeable difference in this indicator is the significant decrease in the denominator from the end of June to the end of September falling by 26 children. This fall in the number of children looked after has a positive effect upon the indicator

Learning Matters

Performance Indicator	Comment and Proposed Action
<p>BV043a % of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks (a) excluding those affected by exceptions to the rule under the SEN Code of Practice</p>	<p>Performance showing steady improvement reflected in a more challenging target set for this year.</p>
<p>BV 043b % of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks (b) including those affected by exceptions to the rule under the SEN Code of Practice</p>	<p>Performance showing steady improvement reflected in a more challenging target set for this year</p>
<p>BV 047 % of schools being placed in OfSTED serious weaknesses/improvement notices (new framework September 2005)</p>	<p>Two further schools have been placed in this category. Both were well supported prior to inspections updated. Support plans have been submitted to OFSTED and progress is being monitored on a regular basis. The third school is due a re-inspection and is likely to be removed from this category in the next quarter</p>
<p>BV 048 % of schools being placed in OfSTED special measures</p>	<p>One school remains in this category and is making progress towards a successful re-inspection in the next academic year</p>
<p>BV 050 PAF A2 % of young people leaving care aged 16 or over with at least 1 GCSE at Grade A* - G or GNVQ</p>	<p>Figures for quarter 2 are based upon those children in the cohort who left care in quarters 1 and 2 and on the results of those young people who will 18 in the financial year 2006/07</p>

Learning Matters

Performance Indicator	Comment and Proposed Action
<p>BV 161 PAF A4 % of looked after children engaged in education, training or employment at the age of 19</p>	<p>Figures for quarter 2 are estimates based upon those children in education, training and employment in the reporting period</p> <p>Note: Currently 82.3% of all 19 year olds are in education, training or employment within the region</p>
<p>DELL A&I 009 (Local PI) Number of pupils permanently excluded during the year from all schools maintained by the Local Education Authority per 1000 pupils at all maintained schools</p>	<p>Slight downward trend, but overall performance well on target</p>
<p>DELL A&I 027 (Local PI) % of looked after children having a current (up-to-date) Personal Education Plan (PEP)</p>	<p>Work on-going to improve completion rate. Performance is monitored and reported on a monthly basis to senior managers and team members. Social workers are personally contacted with lists of children with outstanding PEPs. PEP workshops set up to support staff. Additional work is being undertaken to assess and address all the issues</p>
<p>DELL SE 001 (Local PI) Number of Children's Centres designated</p>	<p>All 6 Phase 1 centres have now been designated. A new target has been set for 2008. This measure is now complete. In the future, this will no longer be included in the Quarterly Performance Management Report</p>
<p>BV045 % of half days missed due to total (that is authorised and unauthorised) absences in secondary schools maintained by the Local Education Authority</p>	<p>Absence in the secondary sector is marginally up and in terms of secondary schools it is likely that the sickness virus played a significant role in secondary school absence. 10 schools are now below the OFSTED target of 93%</p>

Learning Matters	
Performance Indicator	Comment and Proposed Action
<p>BV046 % of half days missed due to total (that is authorised and unauthorised) absences in primary schools maintained by the Local Education Authority</p>	<p>End-of-year data indicates total absence in primary schools of 6.10%, above the target of 5.4%. Very many schools have suffered in terms of absence related to a sickness virus that swept the country. Additionally in most primary schools across the country there is a danger of absences being too easily authorised leading to a further danger of absence becoming habit forming in children. This may manifest itself when moving to secondary school unless primary schools authorise absence more effectively which in turn enables the EWS to more readily challenge parents</p>

Safety Matters	
Performance Indicator	Comment and Proposed Action
<p>BV 162 PAF C20 % of child protection cases which should have been reviewed during the year that were reviewed</p>	<p>Quarter 2 figures show a continued fall in performance. This fall equates to 3 children whose reviews were cancelled and then were subsequently out of time</p>
<p>PAF A3 Re-registrations on the Child Protection Register (%)</p>	<p>Dudley achieved optimum performance for this indicator in 2005/06 for the third consecutive year</p> <p>Figures for quarter 2 show performance over the previous 12 months. If the actual figures for quarters 1 and 2 were used then the PI Value would be 17.1%. This shows a drop in performance but would just secure Dudley a 4 Blob banding</p>

(b) Other Directorate Performance Indicators – Reporting by Exception

Performance Indicator	Comment and Proposed Action
<p>No exceptions have been reported for this quarter.</p>	

4. SIGNIFICANT ACHIEVEMENTS/POINTS OF NOTE

- Dudley Performing Arts took part in the ArtsFest which is Europe's largest free arts festival. Significant increase in holiday arts provision which included a project for Looked After Children. We are also well above the target for meeting the music manifesto
- Health Promoting Schools have a successful pilot of the national healthy schools status online SEF with 3 schools
- Minority Ethnic Achievement Programme status has been awarded to Dudley to support the work in narrowing the gap for Pakistani children to achieve level 5 in KS3 tests
- Children's Information Service was accredited to the national NACIS award and has now been presented with the award
- Governance held a very successful long service awards evening for 87 governors nominated by our schools
- E-Admissions – doubled national benchmark figures

Quarterly Directorate Issues Report

Directorate: Urban Environment	2006 - 07 Quarter 2
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3. PERFORMANCE INDICATORS

(a) Quarterly Reported Key Performance Indicators

Performance Indicator	Comment and Proposed Action
BV170c Number of school pupils visiting museums and galleries in organised school groups	Target 2000, Actual 3153 Performance is ahead of target. School visits to our museums and galleries have increased both due to the staging of popular exhibitions as well as increased promotion within schools of the services on offer

Quarterly Directorate Issues Report

Directorate: Law & Property	2006-07 Quarter 2
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1. KEY ISSUES FOR THE DIRECTORATE HAVING IMPLICATIONS FOR THE DELIVERY OF COUNCIL PLAN MILESTONES

Issue	Comment and Proposed Action
<p>L19.3a – (L&P LDS 129) Offer work experience to looked after children. 80% of children satisfied with placement (L&P Ref S.5.1a)</p>	<p>▲ Nil referrals from Children’s Services</p>
<p>L21.3b – (L&P LDS 130) To issue 90% prosecutions for non-school attendance within 14 days of receipt of instruction (L&P Ref L.6.1a)</p>	<p>▲ 71% (5 out of 7) compliance. Workloads within team accounts for non-compliance</p>