

**Directorate of Adult, Community and Housing Services
Directorate of Children's Services**

Member Visits to Social Care Establishments October 2007 – April 2008

**Stourbridge Area Committee
16 June 2008**

ADULT ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director Response
Adrian Turner Peter Lowe	Due to unforeseen circumstances visit not carried out	New Swinford Hall (Respite/Rehabilitative Care for Older People)		
Adrian Turner Peter Lowe	Due to unforeseen circumstances visit not carried out	Queens Cross Network (Physical & Sensory Disabilities)		

Appendix 3

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director Response
Colin Wilson Mohammed Hanif	24 Jan 08	Shenstone (Older People)	Members observed a happy atmosphere throughout the home and good rapport between staff and residents. Members reported that the premises were well looked after but required redecoration and carpets replaced. Members highlighted some safety concerns.	AD thanked Members for their visit. The existing fire alarm system is due for updating in the new financial year. Appropriate safety measures have been fitted to the staircases to avoid potential risk to residents.
Colin Wilson Mohammed Hanif	24 Jan 08	Brett Young Day Centre (Older People)	Members were very impressed with the art work done by service users and remarked that the quality of the pictures 'is excellent'. Members observed a sociable atmosphere between service users and staff. Members noted that the roof is leaking badly in several areas. Day	AD thanked Members for their positive report. The problem with the recurring leaking roof is being addressed and there is a proposal to install a new roof via the Capital bid process. Measures are in place to work with the Catering Team to address the concerns that have been raised about the daily meals.

			centre users are not happy with the daily meals which need to improve.	
--	--	--	--	--

CHILDRENS ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director Response
Adrian Turner Peter Lowe	Due to unforeseen circumstances visit not carried out	Parkes Street (Children)		
Colin Wilson Mohammed Hanif	10 March 08	Tipton Road (Children)	Although all children were at school during the visit Members had the opportunity to view their work and their accommodation and understand them to be content. Councillors felt	AD thanked Members for their positive report. The complaints recording sheet has been amended and is in use. This will be shared with other managers of children's homes in Dudley and look to introduce this practice across all our homes. Fire assembly notices and evacuation procedures in the process of

Appendix 3

			Tipton Road to be an excellent facility. Members raised a couple of issues relating to the updating of records.	being written and displayed.
--	--	--	---	------------------------------