

Health and Adult Social Care Scrutiny Committee – 28th March 2012

The Dudley Group NHS Foundation Trust

1.0 Purpose of Report

This document is presented to update the committee on the progress to date of the integration of The Dudley Group's Genitourinary Medicine Department (GUM) and the Community Contraception & Sexual Health (CASH) teams following the transfer of Community Services (TCS) into the Acute Trust.

2.0 Background

In 2011 CASH transferred under the umbrella of TCS into The Dudley Group. At the same time both the PCT and Public Health were in discussion with The Dudley Group regarding the integration of both services to ensure aspects of each were provided at various points of delivery across the borough. The CASH service was assigned into the existing Dudley Group Ambulatory Directorate therefore falling under the management of Dr D G Stewart as Clinical Director, Rachael Benson as General Manager and Mrs J Pain as Matron for the Directorate.

The GUM service had undergone a service transformation in Spring 2011 with a re-structure of its service to deliver both walk in and booked appointments for Sexual Health Screening, HIV and Erectile Dysfunction and also to extend its working week to provide a clinic on a Saturday for asymptomatic patients. The service consistently meets its targets of reviewing patients within 48hrs of registration.

The CASH service is new to the Directorate and a period of time was required to understand the existing models of service delivery before transformation could be instigated.

3.0 Update

An internal assessment was carried out on the existing CASH service delivery over a period of six months. This assessment focused on activity, throughput, staffing levels and estate (buildings). Where we were able we also focused on the expected performance indicator targets that the 2012/13 service specification for an integrated service would incorporate such as Chlamydia screening rates.

The existing clinic template¹ was as below with the average numbers of patients attending highlighted for each clinic. The opening hours for clinics were 29.25hrs per week.

¹ Appendix One: Existing CASH Template

On reviewing the numbers of staff in each clinic, the numbers of patients attending clinics and the outcomes in terms of activity per service offered in each clinic we were able to design a more consolidated and consistent service delivery approach, amounting to 45.5hrs² of community open access for people using Contraception and Sexual Health Services in various community settings.

Having worked in liaison with the Commissioners and Public Health we consulted patients attending the existing clinics for their opinion on whether they would be able to access services at the locations in the new template. The feedback received showed support for our proposed changes and an appreciation that the services, although delivered at alternative locations, would be readily accessible due to the extended opening hours. We are now in a position to begin implementation and are in discussions with the PCT regarding access to the Brierley Hill site. We will continue to run dedicated young person clinics in the borough and offer coverage in areas of largest numbers of teenage pregnancy rates of Brierley Hill and Netherton as detailed in the 2009 sexual health needs assessment.

The integration of the two services of CASH and GUM will involve the access to both services in the acute and community setting. The new CASH template begins this with the opening of a Saturday Contraception Clinic in the Russells Hall Unit. It is expected that by the end of 2012/13 level 1 and 2 GU services will begin to be offered at various clinics in the community. This is dependent on the competencies and training of existing staff.

We are currently in the process of recruiting a full time Consultant into the Clinical Unit with a specialisation in Contraception services. Another very exciting venture is the implementation of a new Information Technology System, the Electronic Patient Record, system across both the acute and community sites. This will ensure that accurate information can be provided to the management teams and public health in order to evaluate the services further and provide recommendations for future developments. The service also includes two teenage pregnancy outreach nurses in collaboration with the Respect Yourself Team to reach patients who would not normally present to our clinics.

4.0 Guidelines

In 2010 public health reported that

Sexual health services in Dudley:

Dudley Contraception and Sexual Health Services:

- Dudley has no full provision of level 3 contraception and sexual health services, it does not meet the need of the local population and is not fully in line with national and local standards and guidance. More specifically:
- CASH conducts a young person clinic every fortnight and there is no young person service on weekends.

² Appendix Two: New Clinic template

- Although CASH provides most methods of contraception, intrauterine device insertion for emergency contraception is not offered during young person clinics.
- CASH does not offer the new combined oral hormonal contraception Yasmin.
- CASH does not provide Genitourinary Service at Central clinic or any outreach clinics.
- CASH current information system does not provide accurate information on client's demographic characteristics and contraception use. As a result, it does not meet the PCT information's need to track progress in service provision or to commission effectively on behalf of its population.
- Almost all CASH staff works on part time bases. This has implications on clinical governance, more specifically, on continuity of care and staff continuous professional developments.
- There is lack of leadership at a consultant level.
- Although patient satisfaction surveys were positive, the need for extended opening hours and more sessions were highlighted.
- The uptake of Chlamydia screening through CASH services is extremely low.

We believe that the changes we are making to the existing services will have a positive impact on all of the above comments.

5.0 Equality Impact

We will continue to participate in the 'You're Welcome' assessments to ensure equal access to our services. In addition, an Equality Impact Assessment will be carried out.

6.0 Recommendation

The Committee is asked to accept this report for information and reassurance.

Richard Beeken
Director of Operations and Transformation
The Dudley Group of Hospitals NHS Foundation Trust

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Appendix One

CASH - Clinic Plan (All staff employed each session for 3 1/2 hours)

		Monday	Tuesday	Wednesday	Thursday	Friday	
9am	9.00				Domiciliary visits (alternate weeks) Nurse led: no procedures		
	9.15						
	9.30						
	9.45						
10am	10.00			Ladies Walk Clinic			
	10.15			One Doctor led clinic: all methods			
	10.30						
	10.45						
11am	11.00			One Nurse led clinic: no procedures			
	11.15				Average 13 Pts		
	11.30				U25: 16% Chlamydia Screening Rate		
	11.45						
12 noon	12.00			Stourbridge Clinic	November Activity 1Pt visited 0% chlamydia		
	12.15			One Nurse led clinic: no procedures			
	12.30						
	12.45						
	Central Clinic	Central Clinic					
1pm	1.00	One Doctor led clinic: implants and coils only	One Doctor led clinic: implants and coils only		Central Clinic	The Greens Health Centre	
	1.15				One Nurse led clinic: no procedures		
	1.30						One Nurse led clinic (alternate weeks): no procedures
	1.45						
2pm	2.00			Average 5 pts			
	2.15			U25: 20% Chlamydia Screening Rate			
	2.30						
	2.45						
3pm	3.00	Average 3 Pts	Average 3 Pts		Average 15 Pts	Average 6 Pts	
	3.15	U25: 17% Chlamydia Screening Rate	U25: 17% Chlamydia Screening Rate		U25: 33% Chlamydia Screening Rate	U25: 20% Chlamydia Screening Rate	
	3.30						
	3.45						
4pm	4.00						
	4.15						
	4.30						
	4.45						
5pm	5.00						
	5.15						
	5.30						
	5.45						
6pm	6.00		Stourbridge Clinic				
	6.15		One Doctor led clinic: all methods		Wordsley Green (Under 25)		
	6.30			Central Clinic	Halesowen Clinic	Brierley Hill Clinic	
	6.45			Two Nurse led clinics: no procedures (one nurse undertakes cytology)	One Nurse led clinic: no procedures	One Nurse led clinic: no procedures	One Doctor led clinic: all methods
					One Nurse led clinic (alternate weeks): no procedures	One Nurse led clinic: no procedures or cytology	
7pm	7.00	Central Clinic:					
	7.15	One Doctor led clinic: all methods	One Nurse led clinic: no procedures				
	7.30						
	7.45						
8pm	8.00		Average 14 Pts				
	8.15	One Nurse led clinic: no procedures	U25: 23% chlamydia Screening Rate				
	8.30			Average 5 pts			
	8.45			U25: 35% chlamydia Screening Rate			
9pm	9.00	Average 12 Pts	Average 17 Pts	Average 16 Pts	Average 9 Pts	Average 20 Pts	
	9.15	U25: 11% chlamydia Screening Rate	U25: 8% chlamydia Screening Rate	U25: 22% chlamydia Screening Rate	U25: 25% chlamydia Screening Rate	U25: 27% chlamydia Screening Rate	
	9.30						

Appendix Two

CASH New Clinic Template

		Monday	Tuesday	Wednesday		Thursday	Friday	Saturday	
9am	9.00								
	9.15					every other week			
	9.30					Stourbridge Nurse + CSW		Russells Hall Nurse + CSW	
	9.45					Nurse + CSW			
10am	10.00		Central Clinic Consultant Nurse + CSW Nurse + CSW	Brierley Hill Consultant Dr + CSW Nurse + CSW					
	10.15								
	10.30								
	10.45								
11am	11.00						Central Clinic Consultant Nurse + CSW Nurse + CSW		
	11.15								
	11.30								
	11.45								
12 noon	12.00								
	12.15								
	12.30								
	12.45								
1pm	1.00	Central Clinic Consultant SPA Dr + CSW Nurse + CSW				Stourbridge Consultant Nurse + CSW Nurse + CSW			
	1.15								
	1.30								
	1.45								
2pm	2.00		Central Clinic Consultant Dr + CSW Nurse + CSW (under 25's)	Brierley Hill Consultant Nurse + CSW Nurse + CSW (under 25's)					
	2.15								
	2.30								
	2.45								
3pm	3.00						Every other week Central Clinic Nurse + CSW Nurse + CSW		
	3.15								
	3.30								
	3.45								
4pm	4.00								
	4.15								
	4.30								
	4.45								
5pm	5.00								
	5.15								
	5.30								
	5.45								
6pm	6.00	Central Clinic Consultant Dr + CSW Nurse + CSW				Brierley Hill Consultant Dr + CSW Nurse + CSW			
	6.15								
	6.30								
	6.45								
7pm	7.00								
	7.15								
	7.30								
	7.45								
8pm	8.00								
	8.15								
	8.30								
	8.45								
		7.5 Hrs	7.5 Hrs	11.5 Hrs		7.5 Hrs	4 Hrs Receptionist	4 Hrs	
		7.5 Hrs Nurse	15 Hrs Nurse	19 Hrs Nurse		19 Hrs Nurse	8 Hrs Nurse	8 Hrs Nurse	
		15 Hrs CSW	15 Hrs CSW	23 Hrs CSW		23 Hrs CSW	8 Hrs CSW	8 Hrs CSW	

? About starting at 5pm