

CABINET – 15th MARCH 2006

REPORT OF THE CHIEF EXECUTIVE

QUARTERLY CORPORATE PERFORMANCE MANAGEMENT REPORT

Purpose of Report

1. To present the third Quarterly Corporate Performance Management Report for 2005/06, relating to performance for the period 1st October 2005 to 31st December 2005.

Background

2. The over-riding purpose of the Quarterly Corporate Performance Management Report is to provide the Cabinet with a regular update on the management of services and performance levels being achieved within the Council, across the six Council Plan themes.
3. Prior to submission to Cabinet the report is scrutinised by the Cabinet Member Sub Group on Performance Management. This group has been meeting since the first quarter of 2005/06 and commissions more detailed exception reporting on any identified underperforming areas. A Quarterly Corporate Performance Summary is then produced from the group's discussions and circulated to all Members.
4. The report contains the following sections:

Section 1 giving a brief introduction.

Section 2 identifying a basket of Key Performance Indicators for each Council Plan theme from the many performance indicators being measured across our seven directorates. These Key Performance Indicators represent important measures for the authority in respect of services and standards provided to the public and as such have been reported quarterly to Corporate Board and the Cabinet for management focus.

Section 3 providing a summary of Dudley's Comparative Assessment of Priority Outcomes.

Section 4 providing a spotlight on Customer Satisfaction.

Section 5 giving a summary of progress against the Local Public Service Agreement (LPSA) targets.

Section 6 giving an overall picture of developments within the Council's partnership working and the Dudley Borough Challenge.

Section 7 giving a corporate overview of Financial Reporting.

Section 8 giving information relating to the Council's strategic and high net risks.

Section 9 providing directorate reporting on key issues, including commentary, if required, on key performance indicators reported in Section 2 of this report, exception reporting on other performance indicators monitored by the directorates, and issues important to individual directorates.

Finance

5. There are no direct financial implications

Law

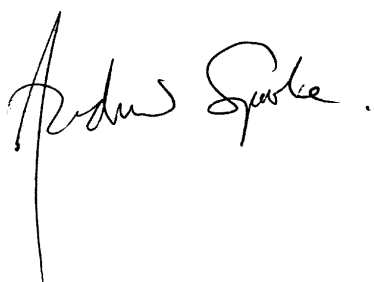
6. The Quarterly Corporate Performance Report will significantly contribute towards delivery of the framework for performance assessment as outlined in the Local Government White Paper 2000 "*Strong Leadership, Quality Public Services*"

Equality Impact

7. There are no special considerations to be made with regard to equal opportunities in noting and receiving this report

Recommendation

8. That the Cabinet receives the report and approves its content.

A handwritten signature in black ink, appearing to read 'Andrew Sparke'.

Andrew Sparke
Chief Executive