

Directorate of Adult, Community and Housing Services and Directorate of Children's Services
Visits to Social Care Establishments OCTOBER 2005 – APRIL 2006

Brierley Hill Area Committee 6 July 2006

Brierley Hill Area Committee Councillor Pairings	Date of Visit	Establishment Children's Residential Day Centre	Members Comments	Assistant Director's Response
Geoffrey Southall David Blood	31 Jan 2006	New Swinford Hall	Service users spoken to all expressed satisfaction with Swinford, users were delighted with staff, food and facilities. Appeared to be excellent liaison between staff and users. Staff concern that on some occasions service users should be in nursing care rather than Re-hab.	Pleased with the satisfaction of the service users and that the relationships between staff and residents is 'excellent'. Occasionally people admitted to Swinford, who do not meet criteria are situations where clients benefit from a short stay prior to going to a long-term residential home.

Appendix 3

Brierley Hill Area Committee Councillor Pairings	Date of Visit	Establishment Children's Residential Day Centre	Members Comments	Assistant Director's Response
Geoffrey Southall David Blood	3 Feb 2006	Lower Gornal Centre	<p>Service users appeared very happy and content, staff appear to have excellent relationship with users. Some problems with premises reported last year have not yet been carried out. Areas requiring attention: heating & ventilation, fire doors and window frames. The bungalow and the site need refurbishment. Staff problems have improved slightly but time to replace frontline staff is in need of review.</p>	<p>Members thanked for their report. The internal decoration will be raised with Dudley Property Consultancy (DPC). Areas for improvement identified for recreation area but funding may not be identified. The exterior paintwork will be referred to DPC. Fire exit door and ramp is being followed up with DPC and funding for internal fire doors has been identified. DPC will be chased on areas where there has been no progress.</p>
Geoffrey Southall David Blood	31 Jan 2006	Parkes Street Children's Establishment	<p>One service user spoken to who was content and happy and that this was the best children's home he had seen. Interaction between service users and staff appeared to be generally good. Decoration to premises being carried out at time of visit.</p>	<p>Members thanked for undertaking the visit and the positive observations will be passed on to the staff and Service Manager concerned.</p>

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Brierley Hill Area Committee Councillor Pairings	Date of Visit	Establishment Children's Residential Day Centre	Members Comments	Assistant Director's Response
Graham Debney Dave Tyler		Glebelands	Visit not carried out due to Councillor's difficulties in arranging times to visit. Councillor's schedules were very busy.	
Graham Debney Dave Tyler		Roseville Day Centre	Visit not carried out due to Councillor's difficulties in arranging times to visit. Councillor's schedules were very busy.	
Graham Debney Dave Tyler		Rydal Children's Centre	Visit not carried out due to Councillor's difficulties in arranging times to visit. Councillor's schedules were very busy.	
Sarah Pearce Tim Wright (ND)	6 Mar 2006	Tiled House	Service users appeared happy and contented and good relations were observed between staff and service users. Corridors in need of decoration and new carpets. Overall a well run establishment.	Members thanked for report and for taking the time to visit the establishment.

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Brierley Hill Area Committee Councillor Pairings	Date of Visit	Establishment Children's Residential Day Centre	Members Comments	Assistant Director's Response
Sarah Pearce Tim Wright (ND)	6 Mar 2006	Hill House	Service users appeared happy, contented and involved in activities. Good quality of opportunities for service users, games observed and particular work examined.	Members thanked for report and for taking the time to visit the establishment.
Sarah Pearce Tim Wright (ND)	8 Dec 2005	Rydal Children's Establishment	Unfortunately no service users present. Significant improvement to the premises since the inspection 12 months ago. Would hope that the funding can continue to improve the dining room.	Members thanked for their visit and their positive observations that will be passed on to the staff and Service Manager concerned.