

**Directorate of Adult Community and Housing Services
Directorate of Children's Services**

Appendix 3

**Member Visits to Social Care Establishments October 2010 – April 2011
Halesowen Area Committee 6th July 2011**

ADULT ESTABLISHMENTS

Halesowen Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr Ray Burston & Cllr Jennie Dunn	19 th November 2010	Brett Young Day Centre	Members commented positively on the running of the centre including the quality of artwork produced by centre users. Recent refurbishment of the garden has provided an additional pleasant area for centre users to sit in on warm days. There is no catering equipment in the centre and members enquired whether this could be provided so that cooking could be included as an	<p>The Assistant Director thanked Members for their positive comments about the professionalism of the staff in the centre. Feedback on specific areas of comment would be provided directly to the Centre's Manager.</p> <p>The Assistant Director gave additional details on the improvements made to the Centre and advised that a request has been made via the capital bid process to provide a training kitchen, as well as repairs to the paved area of the garden and traffic control measures and</p>

			<p>activity. Further work is required in the garden to repair tree root damage of paved areas. A gazebo has also been identified by the centre's users as a valuable addition . members highlighted that motorists sometimes use the centre's driveway as a shortcut and asked if a pop up bollard could be employed. To prevent this.</p>	<p>thanked the Members for the support that they have offered in this process.</p>
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ADULT ESTABLISHMENTS

Halesowen Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr Jennie Dunn & Cllr Ray Burston	19 th November 2010	Rowan Lodge Day Centre	<p>Members commented positively on the range of activities available to the entre users. And the rapport that exists between staff and users. Members raised concern about the amount of room available within the centre and requested that consideration was given to extending the premises.</p> <p>Members also commented on the neglected state of the centre's gardens and asked that this be addressed.</p>	<p>The Assistant Director thanked the members for their positive report. Members were advised that the centre is able to be creative in using off site activities within the local community. The possibility of engaging the Princes Trust was raised as a means of improving the gardens, as had been the case with other establishments.. Members had commented on the high quality of the staff and were advised that all had achieved accredited dementia awards. Consideration would continue to be given to the possibility of altering the layout of the Centre.</p>

Halesowen Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit not completed due to Members' unavailability		Shenstone		

CHILDREN'S ESTABLISHMENTS : first programme of visits

Halesowen Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit not undertaken due to Members sickness		Family Assessment Centre		

CHILDREN'S ESTABLISHMENTS : second programme of visits

Halesowen Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr. Alan Taylor & Cllr. David Vickers	2 nd March 2011	Family Assessment Centre	Members commented positively on the unit and its work. Members spoke with one of the families in residence who reported that they believed being at the centre was beneficial to them. Members commented on the size and layout of the unit, saying that they believed more space was required. Members also commented that the problems of space was again limiting car parking space.	The Assistant Director thanked members for their positive comments about the ability of the staff and the work of the unit. The possibility of a suitable alternative building is being explored in a bid to overcome the problems of limited space in the current building.