

| Agency | Personal/Household Support   | Employment Related   | Business Support  |
|--------|--|--|---|
| DMBC   | <p>DACHS additional housing advice support via CAB</p> <p>Finance/Benefits identifying persons entitled but not receiving benefit; also, 1-day Fastrack claims process in place</p> <p>Finance/Revenue Services: potential for generous payment arrangements</p> <p>Castle &amp; Crystal Credit Union facilities</p> | <p>PYBT - advice and support to employees at risk of redundancy, esp. trades people in construction, mechanics etc.</p> <p>Future Skills Dudley (however aimed at unskilled from deprived wards – not service professionals</p> <p>Future Skills Dudley are working with a couple of prime partnerships proposing to submit proposals for a West Midlands wide ESF redundancy support contract to provide support to people at risk of redundancy. FSD will be a potential sub contractor in a regional contract. The prime contractors have to submit their proposals to the LSC by 6th January.</p> <p>Regen – Business Development Officer intending to place on website signposts for people to go to seek assistance/advise if at risk of redundancy</p> <p>DACHS Adult &amp; Community Learning:</p> <ul style="list-style-type: none"> <li>• Sector specific courses aimed at Care, Retail and Administration (with Westfield plc and the PCT);</li> <li>• Life Skills customised Programme for individuals with learning disabilities;</li> <li>• Support for individuals with mental health problems;</li> <li>• Direct service delivered to residents within City Strategy wards;</li> <li>• support to individual employers (e.g. new to area);</li> <li>• support to people applying for Council vacancies;</li> </ul> | <p>PYBT – current positive picture re: new business starts;</p> <p>Regen Business Development Officer responding to any referrals of requests for support or advice from local companies</p> <p>Regeneration are supporting Business Link by referring SME's to its credit crunch clinics</p> <p>Held a Credit Crunch Clinic last month at Lye Business Centre for past and present tenant companies</p> <p>Mark Ray in preliminary talks with Mucklow plc about Business Link offering a clinic for companies on the Enterprise Trading Estate in Hurst Lane, Brierley Hill</p> <p>Seeking approval for a rent freeze on our units at Lye Business Centre (not yet been approved)</p> <p>Black Country Reinvestment Society willing to look at realistic propositions for lending to businesses as the loans through</p> |

|                  |   |   |   |
|------------------|---|---|---|
|                  |   |   | <p>high street banks are not as forthcoming as they once were.</p> <p>Promotion and encouragement of the use of local suppliers/service providers</p> <p>Prompt payment to suppliers/service providers assisting cashflow</p> <p>Regeneration also working closely with Jobcentre Plus on their actions listed below</p>  |
| <b>Partners:</b> |   |   |   |
| Voluntary Sector | NCVO research into how the voluntary sector and organisations fare in a recession |   |   |
| Jobcentre Plus   |   | <p>“Find your way back to Work” poster advertising phone lines, JC+ website, help lines;</p> <p>Advertised JC+ “Redundancy Coordinators” in the Black Country</p> | <p>Joint work between JC+, LSC, ACAS, Blink to provide flexible and responsive support.</p> <p>“Find Your Way” – advice and support for firms and employees hit by redundancies; also training and recruitment</p> <p>Leaflet: Advice &amp; Guidance for employers and their workforces during the Economic Downturn</p> <p>LSC finalising how additional ESF funding will be used to further support companies and</p> |

|                     |  |  |                                      |
|---------------------|--|--|--------------------------------------|
|                     |  |  | individuals affected by redundancies |
| Stourbridge College |  | <p>Range of short course for 19+ - JC+ clients – to provide access to local employment opps. Bespoke to the individual; sectors include Health &amp; care; Retail (in pship with Westfield); Construction; ICT.</p> <p>Also – intro to Self Employment from January 2009; Personal tutors briefed to increase awareness of local services available to support redundant workers, and learners affected by family redundancy</p> |                                      |

Key:

Blue = ongoing “business as usual”

Red = specific new response