

**Directorate of Adult Community and Housing Services
Directorate of Children's Services**

Appendix 3

**Member Visits to Social Care Establishments October 2009 – April 2010
Central Dudley Area Committee Date**

ADULT ESTABLISHMENTS

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr John Martin Cllr Steve Waltho	8.2.10	Woodside Day Centre (Mental Health)	Woodside Day Centre: Members gave detailed positive feedback on the facilities and support available from this service and the positive impact that this has on service users.	The Assistant Director thanked Members for their visit and positive comments about the work of the centre. The Assistant Director gave further information on the work of some of the groups that the Centre users participate in and enjoy and the work of a specific programme designed to help people back into the workplace.

ADULT ESTABLISHMENTS

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
<p>Cllr Malcom Davis</p> <p>Cllr John R Davies</p>	16.4.10	<p>Russell Court (Elderly Persons - Residential)</p>	<p>Members commented that the quality of care was very good, some concern was raised regarding the use of the home by another facility and that attention was required to enable the two services to work alongside each other more smoothly. Members commented on a very good relationship between staff and residents and also reported that staff felt well supported by their Management.</p>	<p>The Assistant Director thanked the Members for their visit and their positive comments and assured members that the use of the building by two services was carefully managed and was of benefit to the residents of the home. Members were advised that the issues they had raised about transport would be looked into.</p>

ADULT ESTABLISHMENTS

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr Mary Roberts Cllr Shaukat Ali	26.3.10	Queens Cross Network (Adults' Physical Disability Day centre)	Queens Cross: Members commented on the friendly atmosphere at the centre which has an excellent range of service and ideas for future development. Members commented on a good rapport between service users and staff who they observed to be friendly, relaxed and professional	The Assistant Director thanked members for their visit and positive comments. The Assistant Director expanded on the plans for a centre for independent living.

ADULT ESTABLISHMENTS

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Visit scheduled but did not take place due to unforeseen difficulties for members		Rowan Lodge Day Centre (Older People)	Not applicable	Not applicable
Visit scheduled but did not take place due to unforeseen difficulties for members		Roseville Day Centre (Older People)	Not applicable	Not applicable

CHILDREN'S ESTABLISHMENTS : first programme of visits

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
<p>Cllr Malcom Davis</p> <p>Cllr John R Davies</p>	16.4.10	14 St James's Road	14 St James's Road: The members reported the comments of the young people present as this being a well run home with plenty to do. Members observed a good quality of care and good interaction between the staff and children	<p>The Assistant Director thanked Members for their visit and their positive comments about the home and the staff.</p> <p>The Assistant Director advised that the possibility of purchasing a ball pool would be looked into.</p>
<p>Cllr Mary Roberts</p> <p>Cllr Shaukat Ali</p>	26.3.10	Maitland Road	Maitland Road: Members commented on the good leisure opportunities for the young people. Members commented on the good interaction between the staff and the young person present.	The Assistant Director thanked Members for their visit and their positive comments about the quality of care provided at the home. The assistant director commented that the Members comments were reflected in the most recent Ofsted inspection which had rated the home as good and that the directorate was confident that it could continue to deliver positive outcomes for young people in the Local Authority's care at Maitland Road in the future.

CHILDREN'S ESTABLISHMENTS : second programme of visits

Central Dudley Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
Cllr John Martin Cllr Steve Waltho	8.2.10	Parkes Street	Members commented positively on the facilities at the home and the good links within the neighbourhood.	The Assistant Director thanked the members for their visit and comments, referring them to the positive report that Ofsted had given the home.