

Meeting of the Cabinet – 30th June 2010

Quarterly Corporate Performance Management Report

Report of the Chief Executive

Purpose of Report

1. To present the final Quarterly Corporate Performance Management Report for 2009/10, relating to performance for the period 1st January to 31st March 2010.

Background

2. The over-riding purpose of the Quarterly Corporate Performance Management Report is to provide the Cabinet with a regular update on the management of services and performance levels being achieved within the Council, across the six Council Plan themes.
3. Prior to submission to Cabinet the report is scrutinised by the Cabinet Member Sub Group on Performance Management. This group has been meeting since the first quarter of 2005/06 and commissions more detailed exception reporting on any identified underperforming areas. A Quarterly Corporate Performance Summary is then produced from the group's discussions and circulated to all Members. The summary is attached. The full report is available on the Committee Management Information System and in the Members' Room.
4. The report contains the following sections:

Section 1 a brief introduction.

Section 2 a performance summary and overview of the key achievements and issues affecting Dudley MBC during the final quarter of 2009/10.

Section 3 more detailed progress on the key performance indicators and key activities included in the Council Action Plan 2010.

Section 4 latest performance information on the LPSA 2 stretch targets attracting reward grant.

Section 5 current sickness absence information for the year to date, together with trend data for comparison.

Section 6 an update on community engagement activity and customer satisfaction.

Section 7 more Directorate reporting, including issues relating to the delivery of Directorate Strategic Plans.

Finance

5. There are no direct financial implications

Law

6. The Quarterly Corporate Performance Management Report will significantly contribute towards delivery of the framework for performance assessment as outlined in the Local Government White Paper 2007 *“Strong and Prosperous Communities”*.

Equality Impact

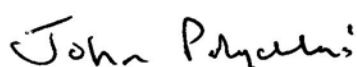
7. There are no special considerations to be made with regard to equality and diversity in noting and receiving this report.

The Quarterly Corporate Performance Management Report includes details of the performance of the Council Plan strategic objectives and priorities for children and young people.

Recommendation

8. It is recommended that:-

- The Cabinet receives the Quarterly Corporate Performance Management Report and approves its content.
- The information contained within the Quarterly Corporate Performance Management Report be referred to Select Committees to consider specific issues within their terms of reference.



John Polychronakis
Chief Executive

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