

# Questionnaire

## Young people's views on visiting a doctor's surgery

Healthwatch Dudley is your local champion for health and social care and ensures that your voice is heard and taken into account by people who make decisions about health and care services.

This questionnaire has been produced by Dudley Youth Council to help find out other young peoples' experiences of visiting their doctors' surgery.

Your views will be confidential and what we find out will be shared with Dudley Clinical Commissioning Group, Healthwatch England and published on the Healthwatch Dudley website: [www.healthwatchdudley.co.uk](http://www.healthwatchdudley.co.uk)

1. Are you male / female? (Please circle)
2. What is your age? \_\_\_\_\_
3. What is the first half of your postcode?
4. Do you know where your local doctors' surgery is? Yes / No
5. From what age do you think you can go on your own? \_\_\_\_\_

6. From what age do you think you can collect prescriptions? \_\_\_\_\_

(Give information about age information)

7. How would you rate your doctors surgery on a scale of 1 to 6 on:

	Worst						Best
	1	2	3	4	5	6	
Being welcoming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Friendliness of reception	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Friendliness of doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Privacy / confidentiality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Showing you respect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

8. On a scale of 1 to 6, how would you rate your knowledge of the services that your doctor provides?

None						Lots
1	2	3	4	5	6	(please circle)

9. Would you talk to your doctor about:

	Yes	No
Abuse towards a family member	<input type="checkbox"/>	<input type="checkbox"/>
Alcohol	<input type="checkbox"/>	<input type="checkbox"/>
Addictions	<input type="checkbox"/>	<input type="checkbox"/>

	Yes	No
Domestic violence	<input type="checkbox"/>	<input type="checkbox"/>
Drugs	<input type="checkbox"/>	<input type="checkbox"/>
Emergencies	<input type="checkbox"/>	<input type="checkbox"/>
Emotional difficulties	<input type="checkbox"/>	<input type="checkbox"/>
General illness	<input type="checkbox"/>	<input type="checkbox"/>
Long-term illness	<input type="checkbox"/>	<input type="checkbox"/>
Mental health difficulties	<input type="checkbox"/>	<input type="checkbox"/>
Relationships	<input type="checkbox"/>	<input type="checkbox"/>
Sexual Health	<input type="checkbox"/>	<input type="checkbox"/>
Smoking	<input type="checkbox"/>	<input type="checkbox"/>
Stress	<input type="checkbox"/>	<input type="checkbox"/>

10. After reading this list, how would you now compare/rate your knowledge on the services that your doctor surgery provides?

None Lots  
 1    2    3    4    5    6 (Please circle)

11. Do you see the same doctor each time you visit? Yes / No

12. If no, would you like to? Yes / No

13. Is this important to you and why?

14. What are the top 5 words that come in to your mind when you think about visiting your doctor's surgery?

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15. Choose from the following words what best describe how you feel when you are in the waiting room? (Circle as many as you wish)

Awkward

Calm

Anxious

Relaxed

Nervous

Reassured

Bored

Welcomed

Confused

Happy

Any others...

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16. What one thing would help to improve your experience?

Dudley Youth Council: Twitter @DYCDudley Or find us on Facebook, Instagram and Youtube by searching for Dudley Youth Council

Healthwatch Dudley Tel: 03000 111 001 Email: [hello@healthwatchdudley.co.uk](mailto:hello@healthwatchdudley.co.uk)  
Web: [www.healthwatchdudley.co.uk](http://www.healthwatchdudley.co.uk) Twitter: @HWDudley