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**Meeting of the Cabinet - 14<sup>th</sup> September 2011**

**The Modernisation of Adult Social Care**

**Report of the Director of Adult, Community and Housing Services**

**Purpose of Report**

1. To inform Cabinet of the progress regarding the Adult Social Care modernisation programme and endorse its continuation.
2. To ask Cabinet to agree to the continuation of the home closure programme outlined in this report as part of the modernisation.

**Background**

3. The modernisation of Adult Social Care forms an essential element of the overall restructure of the Directorate of Adult, Community and Housing Services (DACHS). The Senior Management restructure for the Directorate was agreed by Cabinet in July 2011, following discussions with teams and trade unions, for implementation August 2011 to January 2012.
4. In response to the current changing demographics of Dudley MBC and the need to reduce costs of social care for older and disabled people, the Older People and Physical Disabilities Division has realigned management, staff and services. This will enable the Division to be fit for purpose to meet future demand.
5. Adult Social Care needs have been identified and understood against National policy and local priorities, and approved by the Departmental Management Team in July 2011.
6. There has been extensive public consultation and engagement regarding the modernisation of the Division, through the Dudley Older People's Board and the Physical Disability and Sensory Impairment Board. Managers and staff have been consulted both in groups and individually. There has been engagement with the Unions. Staff reduction has been managed through voluntary redundancy and vacancy management.

7. Current service delivery and existing social care teams have been mapped and analysed against identified need. A delivery of adult social care and support model (Access, Reablement, Care and Support) has been developed inclusively with key stakeholders and partner organizations. Budgets and resources have been identified as a part of the three year Council Strategy. A risk register has been completed.
8. Governance arrangements are through Council, Members and the Directorate Management Team, and through the Dudley Older People's and the Physical Disability and Sensory Impairment Boards, and the Dudley Health and Well-being Board.

9. Access to Adult Social Care Team.

Access to Adult Social Care is possible through various routes. Customer service staff provides assistance to people not requiring assessment and signpost or support them to access universal services. Social Care Assessment is through the Access to Adult Social Care Team located at the Brierley Hill Health and Social Care Centre. This business model is committed to ensuring all new people who contact adult social care receive a fast and effective first response within the agreed timescales. It is imperative people with critical situations are dealt with on the same day and new people with substantial needs have a planned and timely response.

The Access to Adult Social Care Team works with the Living Independently (reablement/intermediate care) Team to provide an emergency response team of social workers and occupational therapists, carers and nurses.

As an outreach of the Access to Adult Social Care Team, the Hospital Team continues to offer a first response reflecting the Access to Adult Care Services and Support model.

10. Living Independently (reablement/intermediate care) Team

The Living Independently (reablement/intermediate care) Team is a key development to improving people's lives and in helping us make more efficient use of residential, community and telecare services. People requiring an adult social care service will be offered a period of intermediate care. This service informs how people access a personal care budget. To encourage multi disciplinary working the team is centrally based at Cottage Street, Brierley Hill Health and Social Care Centre and Russell's Hall hospital.

The success of the Living Independently (reablement/intermediate care) Team is measured using an evaluation tool that has been developed at a local and regional level and is available for public scrutiny.

11. Adult Social Care and Support (reviewing, safeguarding) Teams.

The five Adult Social Care Teams in the Borough have been amalgamated to provide two Adult Social Care and Support (reviewing, safeguarding) Teams. The teams focus on north and south wards in the Borough respectively, and are based at Falcon House and Wollescote Hall. These teams provide continuity for people receiving a service and take forward partnership arrangements at a local level, including enhanced partnerships with the GP clusters.

The Physical Disability and Sensory Impairment Teams have already completed a service transformation to fast track new referrals (access) and have dedicated teams to meet review and support needs.

12. Service delivery and support planning.

Support and Signposting Services.

Customer service staff signpost or support people who do not require assessment. Social Care Assessment is through the Access to Adult Social Care Team.

Living at home, feeling safe.

Dudley MBC, in partnership with Health, has agreed a local dementia strategy to ensure we deliver on the National Dementia Strategy of 2009. The strategy aims to ensure people with dementia have specialist services to support their needs. Three centres have been dedicated to be 'dementia hubs'. These are centres where people with a dementia related need (and their carers) receive the best possible support. The dementia hubs have been agreed through a decision sheet with implementation from July 2011 to March 2012.

To achieve this, existing Day Opportunities Services have been realigned to offer a wider choice of day opportunities to people who currently access this service. The realigned service ensures all individuals in need of social stimulation are supported to find the most appropriate opportunity to achieve their desired outcome.

The Directorate continues to fund voluntary organisations to provide day opportunities for people from varying ethnic origins to allow choice, encompassing the ethos of the "Big Society" and the role of 3<sup>rd</sup> Sector voluntary services.

The realignment of home care services aims to allow the in-house home care service to provide short-term assessment and reablement and a longer term service to a small number of people with the most complex needs. To enable this to happen, it has been necessary to review and transfer stable home care packages to our approved

external home care providers. The transfer of care to the external sector is on target to achieve this.

### Sheltered/Extra Care Housing Services

The first of the extra care housing schemes, offering 132 homes for people at Broad Meadows in Dudley, with 75 of those homes offering care, has opened.

The second scheme, Willowfields, in Coseley, offering 72 homes (41 with care) is scheduled to open in the Autumn.

We will continue to build on the success of our internal sheltered housing schemes.

### Care Home Services.

The in-house care home realignment continues. Currently New Swinford Hall (18 beds) and New Bridge House (14 beds), together with Tiled House (29 beds funded through a Section 256 National Health Act 2006) continue to provide a multi disciplinary reablement service.

Shenstone House, New Bradley Hall and Russell Court currently have the potential to provide care for a total 100 people

In line with the Modernisation programme and the three year budget strategy it is proposed that thirty-one intermediate care places are retained, but will be relocated to Russell's Court.

In house proposed home closure schedule:

- Shenstone House in Halesowen is scheduled for closure by March 2012.
- New Bradley Hall during 2012/2013.
- New Bridge House (intermediate care to move to Russell's Court) 2013/2014
- New Swinford Hall (intermediate care to move to Russell's Court) 2013/2014

### Business Support Services.

The first phase of business support services are in place following a voluntary redundancy programme which has enabled year one budget savings to be made.

## Finance

13. The proposed structure budget is in accordance with the 2011/2014 three year strategy for the Directorate.
14. Demographic pressures are going to bring added pressure; by 2020 the overall population is estimated to rise by 2.6% (8000). There is a however a disproportionate rise expected in the 65+ and 85+ age ranges to 2020 of 24% and 52%. In light of the cut to the formula grant Dudley has had to find savings across all of its services. However, the budget for 2011/12 has recognised £1.8m of pressures from numbers of people with dementia, mental health and learning disabilities.
15. In 2011/12 Primary Care Trusts (PCT) have received allocations totalling £648m to support social care. Indicative allocations, totalling £622m, will also be set out for 2012/13. This is in addition to the funding for reablement services that is incorporated within recurrent PCT allocations of £150m in 2011/12 rising to £300m from 2012/13. Dudley's allocation is £4.3m and £4.1m respectively. We are currently finalising an agreement for the transfer of funds under Section 256 of the 2006 NHS Act. The reablement monies for the economy are £900 for 2011/2012. The economy is managing the £5.2m allocation of funds as a whole system approach. The Section 265 Agreement has been agreed in principle ready for sign off. This includes an updated revision of the Memorandum of Agreement (Delayed Transfers of Care).

## Law

16. The Human Rights Act 1998. Convention Rights  
The right to life (Article 2)  
The right not to be inhumanly or degradingly treated (Article 3)  
Right to respect for private and family life, the home and correspondence (Article 8) (*necessary to explore the impact on the human rights of the person and consider whether any improvement on these rights is legitimate and proportionate*)  
Freedom of thought, conscience and religion (Article 9)  
No discrimination (Article 14)
17. The National Assistance Act 1948 and the National Health Service and Community Care Act 1990, places a duty upon Local Authorities to assess people for social care and support, and to provide arrangements for these needs to be met. The Chronically Sick and Disabled Persons Act 1970 (Section 2) makes it a duty to provide care services.
18. 'A vision for adult social care: Capable communities and active citizens' (November 2010), sets out how the Government wishes to see services delivered for people, a new direction for adult social care, putting personalised services and outcomes centre stage.

19. The first National Health Service outcomes framework, 'The NHS Outcomes Framework 2011/2012' sets out the outcomes and corresponding indicators that will be used to hold the NHS Commissioning Board to account for the outcomes it delivers through commissioning health services from 2012/13.

### **Equality Impact**

20. The modernisation is subject to a number of Equality Impact Assessments which are peer reviewed through the Corporate Equality and Diversity Group to ensure the requirements of the Equality Bill are met. These ensure social care services are available for all sectors of the community and that people who use our services are free from discrimination.
21. These Equality Impact Assessments will form part of the consultation process scheduled for October/November 2011.

### **Recommendations**

21. It is recommended that Cabinet endorse the proposals outlined in this report.
22. That the continuation of the Adult Social Care modernisation programme be approved.
23. That the home closure programme 2012 as outlined in section 12 of this report be endorsed.



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