

CABINET – 15TH DECEMBER 2004

REPORT OF THE CHIEF EXECUTIVE

QUARTERLY CORPORATE PERFORMANCE REPORT

1.0 PURPOSE

- 1.1 To present the second Quarterly Corporate Performance Report for 2004/05, relating to performance for the period 1st April 2004 to 30th September 2004.

2.0 BACKGROUND

- 2.1 The over-riding purpose of the Quarterly Corporate Performance Report is to provide the Executive with a regular health check on the management of services and performance levels being achieved within the borough.

- 2.2 The report contains the following sections:

Section 1 providing a brief overall introduction

Section 2 identifying a basket a basket of 52 Key Performance Indicators from the 250+ performance indicators being measured across our seven directorates. These key performance indicators represent important measures for the authority in respect of services and standards provided to the public and as such will be reported quarterly to Corporate Board and the Executive for management focus.

Section 3 giving a summary of progress against LPSA targets.

Section 4 providing directorate reporting of key issues including further commentary, if required, on PI's in section 2 and other PI's important to individual directorates. This section reflects a new reporting style, following recommendations from Corporate Board and consultation with the Performance Indicator Group, to bring greater consistency in style and focus upon key issues within directorates.

3.0 PROPOSALS

- 3.1 That the Executive Board approve the content and style of the Corporate Performance Report.

4.0 FINANCE

- 4.1 There are no direct financial implications

5.0 LEGAL

- 5.1 The Quarterly Corporate Performance Report will significantly contribute towards delivery of the framework for performance assessment as outlined in the Local Government White Paper 2000 *“Strong Leadership, Quality Public Services”*

6.0 EQUAL OPPORTUNITIES

- 6.1 There are no special considerations to be made with regard to equal opportunities in noting and receiving this report

7.0 RECOMMENDATION

- 7.1 That the Executive receive the report and approve its content.

Andrew Sparke
Chief Executive

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