

<b>Risk to independence and key factors</b>	<b>Health and Safety * (Risk)</b>	<b>Autonomy</b>	<b>Management of daily routines</b>	<b>Involvement in family or community life</b>
<b>Critical</b> Level 1 : Critical  In urgent situations the assessment process will begin within 1 day	<ul style="list-style-type: none"> <li>life is, or will be, threatened:</li> <li>significant health problems have developed or will develop</li> <li>serious abuse or neglect</li> </ul>	<ul style="list-style-type: none"> <li>there is or will be little or no choice or control over vital aspects of the immediate environment</li> </ul>	<ul style="list-style-type: none"> <li>there is or will be an inability to carry out vital personal care or domestic routines</li> </ul>	<ul style="list-style-type: none"> <li>vital involvement in work, education or learning cannot or will not be sustained</li> <li>vital social support systems &amp; relationships cannot or will not be sustained</li> <li>vital family and other social roles &amp; responsibilities cannot or will not be undertaken</li> </ul>
<b>Substantial</b> Level 2 : Substantial  In less urgent situations the initial contact will be followed by allocation to a Care Co-ordinator who will begin the assessment within 2 weeks	<ul style="list-style-type: none"> <li>abuse or neglect has occurred or will occur</li> </ul>	<ul style="list-style-type: none"> <li>there is or will be only partial choice and control over the immediate environment</li> </ul>	<ul style="list-style-type: none"> <li>there is or will be an inability to carry out the majority of personal care or domestic routines</li> </ul>	<ul style="list-style-type: none"> <li>involvement in many aspects of work, education, learning cannot or will not be sustained</li> <li>the majority of social support systems and relationships cannot or will not be sustained</li> <li>the majority of family and other social roles and responsibilities cannot or will not be undertaken</li> </ul>
<b>Moderate</b> Level : 3 Moderate  In non urgent situations, the response will take place within 6 weeks or sooner if possible			<ul style="list-style-type: none"> <li>there is or will be an inability to carry out several personal care or domestic routines</li> </ul>	<ul style="list-style-type: none"> <li>involvement in several aspects of work, education or learning cannot or will not be sustained</li> <li>several social support systems and relationships cannot or will not be sustained</li> <li>several family and other social roles and responsibilities cannot or will not be undertaken</li> </ul>
<b>Threshold</b>				
<b>Low</b> Level 4 : Low  Rapid response to users seeking advice by office visit, phone or letter or simple services not requiring home visits to assess; otherwise responses as for level 3 : Moderate where individual circumstances dictate			<ul style="list-style-type: none"> <li>there is or will be an inability to carry out one or two personal care or domestic routines</li> </ul>	<ul style="list-style-type: none"> <li>involvement in one or two aspects of work, education or learning cannot or will not be sustained</li> <li>one or two social support systems and relationships cannot or will not be sustained</li> <li>one or two family and other social roles and responsibilities cannot or will not be undertaken</li> </ul>