

Your ref:

Our ref:

Please ask for:
Mr J. Jablonski

Telephone No.
(01384) 815243

13th February, 2014

Dear Councillor

Corporate Performance Management, Efficiency and Effectiveness Scrutiny Committee
Tuesday, 25th February, 2014 – 6.00PM

You are requested to attend a meeting of the Corporate Performance Management, Efficiency and Effectiveness Scrutiny Committee to be held on Tuesday, 25th February, 2014 at 6.00pm in Committee Room 3 at the Council House, Dudley to consider the business set out in the agenda below.

The agenda and public reports are available on the Council's Website www.dudley.gov.uk and follow the links to 'Councillors in Dudley' and the Committee Management Information System.

Yours sincerely



Director of Corporate Resources

AGENDA

1. APOLOGIES FOR ABSENCE

To receive apologies for absence from the meeting.

2. APPOINTMENT OF SUBSTITUTE MEMBERS

To report the appointment of any substitute members serving for this meeting of the Committee.

3. DECLARATIONS OF INTEREST

To receive Declarations of Interest in accordance with the Members' Code of Conduct.

4. MINUTES

To approve as a correct record and sign the minutes of the meeting of the Committee held on 20th November, 2013

5. PUBLIC FORUM

To receive questions from members of the public

6. CUSTOMER FEEDBACK SCRUTINY REPORT (PAGES 1 -19)

To consider a report of the Chief Executive

7. QUARTERLY CORPORATE PERFORMANCE MANAGEMENT REPORT - TO FOLLOW

To consider a report of the Chief Executive

8. TO ANSWER QUESTIONS UNDER COUNCIL PROCEDURE 11.8 (IF ANY).

To: All Members of the Corporate Performance Management, Efficiency and Effectiveness Scrutiny Committee:

Councillors A Ahmed, Blood, Boleyn, Caunt, Harley, Marrey, Mottram, Russell, Sykes, and Wright with one Labour Group vacancy