

DUDLEY HEALTH AND WELLBEING BOARD

REPORT SUMMARY SHEET

Agenda Item No. 11

DATE	01/12/2014
TITLE OF REPORT	Pharmaceutical Needs Assessment (PNA) 2014-15
Organisation and Author	Office of Public Health, Dudley MBC Jag Sangha (Pharmaceutical Adviser – Community Pharmacy and Public Health)
Purpose of the report	<ul style="list-style-type: none"> • Dudley HWB to meet its statutory obligation to ensure identification of current and future pharmaceutical service needs for its population. • To support NHS England in the commissioning of new pharmaceutical contracts (i.e. pharmacy applications) or adjustments to existing pharmaceutical contracts. <p>Please note that the full report is available on the CMIS link – http://cmis.dudley.gov.uk/cmis5/. Two copies of the report will be made available at the Board meeting. If any Board member wishes to have a hard copy in advance please let Joe Jablonski know and he will send you a copy.</p>
Law	<p>The Health and Social Care Act 2012 (which received Royal Assent 27th March 2012) amended the NHS Act 2006. The 2012 Act established HWBs and transferred to them the responsibility to publish and keep up to date a statement of the needs for pharmaceutical services of the population in its area, with effect from 1 April 2013. The requirements on how to develop and update PNAs are set out in Regulations 3-9 Schedule 1 of the National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013.</p> <p>The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013, effective from 1 April 2013, now provide a requirement for all HWBs to:</p> <ul style="list-style-type: none"> • Make a revised assessment as soon as is reasonably practicable after identifying significant changes to the need for pharmaceutical services and • Publish its first PNA no later than 1 April 2015.
Financial Implications	No financial implications for HWB. Financial Implications for NHS England and existing community pharmacy contractors.
Background	From 1 st April 2013, every Health and Wellbeing Board (HWB) in England has a statutory responsibility to publish and keep up to date a statement of the needs for pharmaceutical services for the

	<p>population in its area, referred to as a ‘Pharmaceutical Needs Assessment’.</p> <p>The PNA will help in the commissioning of pharmaceutical services in the context of local priorities, and will be used by NHS England when making decisions on applications to open new pharmacies (referred to as the market entry test). As these decisions may be appealed and challenged via the courts, it is important that PNAs comply with regulations and that mechanisms are established to keep the PNA up-to-date.</p> <p>This PNA includes information on:</p> <ul style="list-style-type: none"> • The legislative background. • Demography of the Dudley population. • Pharmacies in Dudley and the services they currently provide. • Maps relating to Dudley and providers of pharmaceutical services in the area. • Services in neighbouring Clinical Commissioning Group (CCG) areas that might affect the need for services for our population in Dudley. • The Healthy Living Pharmacy (HLP) model. • Conclusions on assessments of pharmaceutical need. • Potential gaps in provision that could be met by providing more services through our existing provision of pharmacies and likely future pharmaceutical needs. <p>Membership of the PNA steering group was taken from the Pharmaceutical Public Health Team (Office of Public Health (OPH), Dudley MBC), Public Health Intelligence Team (OPH, Dudley MBC), Dudley Local Pharmaceutical Committee, Lead Commissioner for Service Re-Design (Dudley CCG), Primary Care Contracts – Community Pharmacy (NHS England Birmingham, Solihull and Black Country Area Team), Chief Officer Healthwatch Dudley and Dudley Local Medical Committee.</p>
<p>Key points to note</p>	<ul style="list-style-type: none"> • In Dudley, as at November 2014, there are 71 community pharmacies, 3 distance selling pharmacies (wholly mail order or internet pharmacies) and 1 Local Pharmaceutical Services (LPS) contract (The Priory Community Pharmacy) giving 75 pharmacies in total which are providing pharmaceutical services under arrangements made with NHS England. • A statutory 60-day public consultation is planned from the

17th December 2014 to 15th February 2015 to seek the views of members of the public and other stakeholders, on whether they agree with the contents of this PNA and whether it addresses issues that they consider relevant to the provision of pharmaceutical services. Feedback gathered in this consultation will be reported and reflected upon in the final revised PNA report.

- We have considered geographical access to the Community Pharmacies in our area, the services they provide and their opening hours. In addition through identification of needs linked to the JSNA, the publication of the Dudley Joint Health and Wellbeing Strategy 2013-16 and the CCG strategic plans, we have assessed the potential for those needs to be met through pharmaceutical services.
- We conclude that there are sufficient pharmacies in Dudley to provide essential pharmaceutical services to the residents. No gaps in provision across the borough have been identified. Pharmacies are situated both within and very close to GP practices and also in the major shopping centres, supermarkets and locality High Streets. Our pharmacies are open to provide services at the times needed and used by patients and the public.
- Dudley pharmacies provide two advanced services. Provision of the Medicines Use Review service is offered from at least three quarters of all the pharmacies in each locality (also referred to as 'township'). Provision of the New Medicine Service is offered from greater than 50% of all pharmacies in each locality. We conclude that this may result in reduced provision for some individual patients. However, we further conclude that within each locality sufficient pharmacies provide a Medicines Use Review and a New Medicines Service, providing patients a reasonable choice to access these services.
- Community pharmacies in Dudley are commissioned to provide a range of public health services through direct contract with the Office of Public Health, Dudley MBC. Pharmacies can choose if they wish to provide public health commissioned services. Analysis demonstrates that the majority of pharmacies provide public health commissioned services, with only two (excluding distance selling

pharmacies) providing no public health services at all.

- Each public health service is commissioned with a different client group in mind. For example we have community pharmacies open on a Sunday commissioned to provide Emergency Hormonal Contraception. We conclude that there are gaps in service provision in localities with some public health services namely, alcohol screening and brief intervention, health checks and Counterweight management. However, we further conclude that results from the pharmacy contractor survey provide evidence that sufficient existing contractors are willing to fill any gaps that may arise or undertake any new services that the Office of Public Health may contemplate commissioning in the future.
- Therefore we conclude that there are no gaps in public health services provision that could not be filled by the existing pharmacy contractors. The Office of Public Health has plans in place to continue to encourage and support all our pharmacies to improve access for patients for all public health services.
- With respect to provision of Healthy Living Pharmacies (HLPs), we conclude that there are gaps in the provision across the borough particularly in some wards with greater deprivation where access (to HLPs) is more important in supporting a reduction in health inequality. However, we further conclude that the Office of Public Health, Dudley MBC will continue to commit support and funding (subject to availability) to developing our existing network of community pharmacies (to achieve and maintain HLP accreditation) with particular emphasis on targeting community pharmacies within the most deprived areas within the borough.
- This PNA has identified an unmet need of advice for care homes staff with respect to medicines management for residents within care homes (nursing and non-nursing). We conclude that NHS England and Dudley CCG should consider addressing this unmet need through commissioning of a local enhanced service (subject to funding) through community pharmacy that provides advice and support to care homes with respect to medicines management. Such a service should be aligned to existing services, teams and pathways already commissioned by Dudley CCG to support these older vulnerable patients within care homes (i.e. Older

	Persons Specialist Pharmacist, Virtual Ward and Community Rapid Response Teams).
Recommendations for the Board	<ul style="list-style-type: none"> • To approve the draft PNA report for statutory 60-day public consultation (17th December 2014 to 15th February 2015). • To bring final PNA report ahead of full publication (post public consultation and amendments as deemed appropriate) to March 2015 HWB for final approval.
Item type	<i>Discussion and Decision</i>
H&WB strategy priority area	<i>Services, children, mental wellbeing, lifestyles, neighbourhoods, integration, health inequalities, quality assurance, community engagement, - Links to all of these areas</i>