

Caring Matters	Evidence
Healthy Communities - Better Health	Evidence
Provide access to specialist palliative care inpatient and day services.	Day hospice attendance data and inpatient unit occupancy data.
Services offered by the day hospice will enable patients to leave their home environment and maintain/promote personal independence.	Case studies.
Provide support for clients and families by giving the opportunity to attend MSH Bradbury Day Unit (2500 attendances per annum in first two years of this lease) and thereafter 5000 per annum	Record of attendees
Provide a safe meeting place for carers to promote their physical and mental well being.	Evidence of carers group attendance.
Environment Matters	Evidence
Environmentally Aware Communities	Evidence
Buildings and land maintained in a state of good repair.	Hospice Estates and Facilities Department will maintain a schedule of all works carried out.
Learning Matters	Evidence
Improved Leisure Facilities	Evidence

Opportunities for patients to spend quality time engaged in a range of activities including the sensory garden.	Records of activities operating within the hospice.
Regeneration Matters	Evidence
Economically Active Communities	
Provision of educational activities and informal learning support.	Numbers of people accessing support and volunteering placements.
The hospice will be available for wider educational use, including The Healthy Schools Programme.	Directory of educational programmes available and registration of bookings.
To provide volunteering opportunities for local people to help build up confidence and skills and improve employability of volunteers (25,000 volunteer hours per annum)	No of volunteers involved, record of volunteer hours worked per annum, number of volunteers accessing work as a result of volunteer experience, associated financial value of volunteering.
Safety Matters	Evidence
Safer Communities	
Safe & secure environment for all services / activities.	Health & Safety equipment & procedures to be regularly checked. Work carried out to be logged appropriately.
All hospice employees and volunteers DBS checked.	Personnel files.
Safeguarding procedures employed in the protection of vulnerable adults and children.	Policies and staff training records.
Quality Service Matters	Evidence

Equal Opportunities	Evidence
The hospice service will be accessible to the diverse population of the community without discrimination.	Register of persons admitted to the hospice. Feedback from service users and their families.