

 <p><b>Dudley</b> Metropolitan Borough Council</p>	<p><b>Dudley Metropolitan Borough Council</b> <b>Scrutiny Scoping Document</b></p>
<p>Meeting and Date</p>	<p>Social Care and Wellbeing Scrutiny Committee 22<sup>nd</sup> September 2025</p>
<p>Report title</p>	<p>Proposed Redesign of the Adult Social Care Service to deliver improved outcomes for the people who use services</p>
<p>Context</p>	<p>The Statutory duties in relation to Adult Social Care, are primarily defined by the <u>Care Act 2014</u>. Local Authorities must promote wellbeing and independence by providing information, assessing needs, and support planning. We must prevent needs from escalating, safeguard adults at risk from abuse, integrate services, and assess financial means to determine charges. It is with this responsibility in mind that we want to redesign the service model to produce better outcomes for people who use services.</p>
<p>Objectives</p>	<p>The new model seeks to connect people to their communities and make them feel safe with their needs being met in a timelier manner.</p>
<p>Links to Council Plan</p>	<p>The proposal is in line with the Dudley Council Plan. Changing the service model is consistent with delivering sustainable services within budgets and maximizing the use of resources. There is an emphasis on community and innovation.</p>
<p>Estimated Timescale</p>	<p>After approval, the detailed planning and consultation of the new structure can go ahead, with implementation beginning from November 2025 and completed by April 2026.</p>

<p>Required Outcomes</p>	<p>That the Adult Social Care Scrutiny Committee:</p> <ul style="list-style-type: none"> <li>• Notes the statutory functions required to be provided by Adult Social Care.</li> <li>• Approves the future vision of Adult Social Care in Dudley.</li> <li>• Approves progression of the service redesign, as part of the consultation, prior to delegated authority is sought from Cabinet to approve the restructure.</li> </ul>
<p>Key Stakeholders</p>	<p>This project is being conducted using a co-production approach involving all stakeholders, enabling them to contribute to say what they believe is working well and what could be improved.</p> <p>Recipients of Adult Social Care and potential recipients of Adult Social Care in the future have been involved in discussions.</p> <p>In August 2025 there was a workshop with the Dudley Carers Group who have been able to feed their ideas into the project and have been very supportive of a service redesign. Staff who work across Adult Social Care have offered ideas at workshops they have been able to feedback on what is working well and what could be improved, the learning from this information can inform a new model.</p> <p>Discussions have taken place with Health partners and representatives of the voluntary sector in Dudley; all of these partners have said that they are interested in working with us collaboratively to remodel the service. They share an interest in preventative work with people in the community.</p> <p>This process of co-production is an ongoing one.</p> <p>No one has specifically been invited to attend to the scrutiny committee.</p>

Cabinet Member	Cllr Andrea Goddard
Lead Officer(s)	Margaret Young