

DUDLEY HEALTH AND WELLBEING BOARD

DATE	14 th September 2023
TITLE OF REPORT	Pharmaceutical Needs Assessment – Supplementary Statement – September 2023
Organisation and Author	Dr David Pitches, Head of service, Healthcare Public health Jag Sangha, Pharmaceutical Adviser, Partnerships and Public Health, Dudley Integrated Health and Care NHS Trust <i>On behalf of the Community Pharmacy Development Steering Group</i>
Purpose	To inform the Health and Wellbeing Board of material changes to provision of community pharmacy services in Dudley since the publication of the 2022 Pharmaceutical Needs Assessment
Background	Section 128A of the National Health Service Act 2006 (NHS Act 2006) requires each Health and Wellbeing Board periodically to assess the need for pharmaceutical services in its area and to publish a statement of its assessment (Pharmaceutical Needs Assessment, PNA) every three years. When subsequent changes in pharmacy provision or local population occur (e.g. if a pharmacy closes through consolidation with a nearby existing pharmacy), a “supplementary statement” of changes should be published by the Health and Wellbeing Board to indicate that it does not believe this creates a gap in provision that could be met by application from another provider.
Key Points	The full PNA was last published in September 2022. Since then two pharmacies have closed, one through consolidation with a nearby pharmacy. The other is also close to an existing pharmacy. There has been a reduction in the number of pharmacies open for at least 100 hours per week but these are utilised infrequently during the unsociable hours that have been reduced. The Community Pharmacy Development Steering Group therefore recommends to the HWBB board, that it is concluded that the changes since the 2022 are unlikely to impact service users due to alternatives nearby.

<p>Emerging issues for discussion</p>	<p>Workforce pressures have resulted in a number of 100-hour pharmacies applying to reduce their total weekly hours. Amended regulations allow this to avoid unplanned temporary suspension of services. If this trend continues it may have implications for accessing pharmacy service during unsociable hours for a larger population.</p>
<p>Key asks of the Board/wider system</p>	<p>The Community Pharmacy Development Steering Group requests the Health and Wellbeing Board to:</p> <ul style="list-style-type: none"> (a) note that changes in pharmaceutical provision since the 2022 PNA are unlikely to impact service users due to alternatives nearby. (b) publish a Supplementary Statement to record that conclusion.
<p>Contribution to H&WBB key goals:</p> <ul style="list-style-type: none"> • Improving school readiness • Reducing circulatory disease deaths • More women screened for breast cancer 	<p>Pharmacies have an important role to play in the prevention of circulatory disease through healthy living advice and interventions, for example in promoting blood pressure measurement and safe dispensing of medication for circulatory disease.</p>
<p>Contribution to Dudley Vision 2030</p>	

Contact officer details

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Pharmaceutical Needs Assessment – Supplementary Statement – September 2023

Date Dudley Health and Wellbeing Board Pharmaceutical Needs Assessment (PNA), originally published 26th September 2022
Supplementary Statement (1) issued 1st September 2023

The following items have been identified (in bold) as needing corrections, clarifications or premises details update. This updated information should be read in conjunction with the last PNA and reflects the position as of 11th August 2023.

- **Ownership and or trading change**
- **Pharmacy closure**
- **Change in opening hours.**

Introduction: A note on the implications of the Health and Social Care Act 2012

The Health and Social Care Act 2012 transferred the responsibility to develop and update PNAs to Health and wellbeing Boards (HWBBs) from April 2013. Prior to this, Primary Care Trusts (PCTs) held this responsibility as well as the additional responsibility of considering applications from persons wishing to provide pharmaceutical services for inclusion onto a relevant pharmaceutical list.

From April 2013, the specific responsibility for using PNAs as the basis for determining market entry onto a pharmaceutical list transferred from PCTs to NHS England. The current regulations (The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013) make provisions for the conduct of PNAs. Regulation 5 stated that each HWBB must publish a PNA every three years.

Regulation 4(2) requires each HWBB in so far as is practicable, to keep up to date the map which it includes in its PNA pursuant to paragraph 7 of Schedule 1 (without needing to republish the whole of the assessment or publish a supplementary statement). This map identifies the premises at which pharmaceutical services are provided in the area of the HWBB.

Amendment of regulation 65 of The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2023

The Secretary of State for Health and Social Care with effect from 26th April 2023, amended regulation 65 which provides an opportunity for 100-hour community pharmacy owners to apply to reduce their total weekly hours to 72 within set conditions. The Department of Health and Social Care (DHSC) is introducing the changes to help relieve the current pressures (financial and workforce) on these pharmacies (100 hours per week). It also seeks to ensure patient access to NHS pharmacy services (pharmaceutical services) over their extended opening hours. DHSC and NHS England (NHSE) reported that these changes were necessary, due to the higher rate of unplanned temporary suspensions seen amongst 100-hour pharmacies compared to the community pharmacy sector as a whole. See footnote [1] for further information.

[1] PSNC Briefing 012/23: DHSC's changes to the Pharmaceutical Regulations (updated May 2023). <https://cpe.org.uk/wp-content/uploads/2023/05/PSNC-Briefing-012.23-DHSCs-changes-to-the-Pharmaceutical-Regulations.pdf>

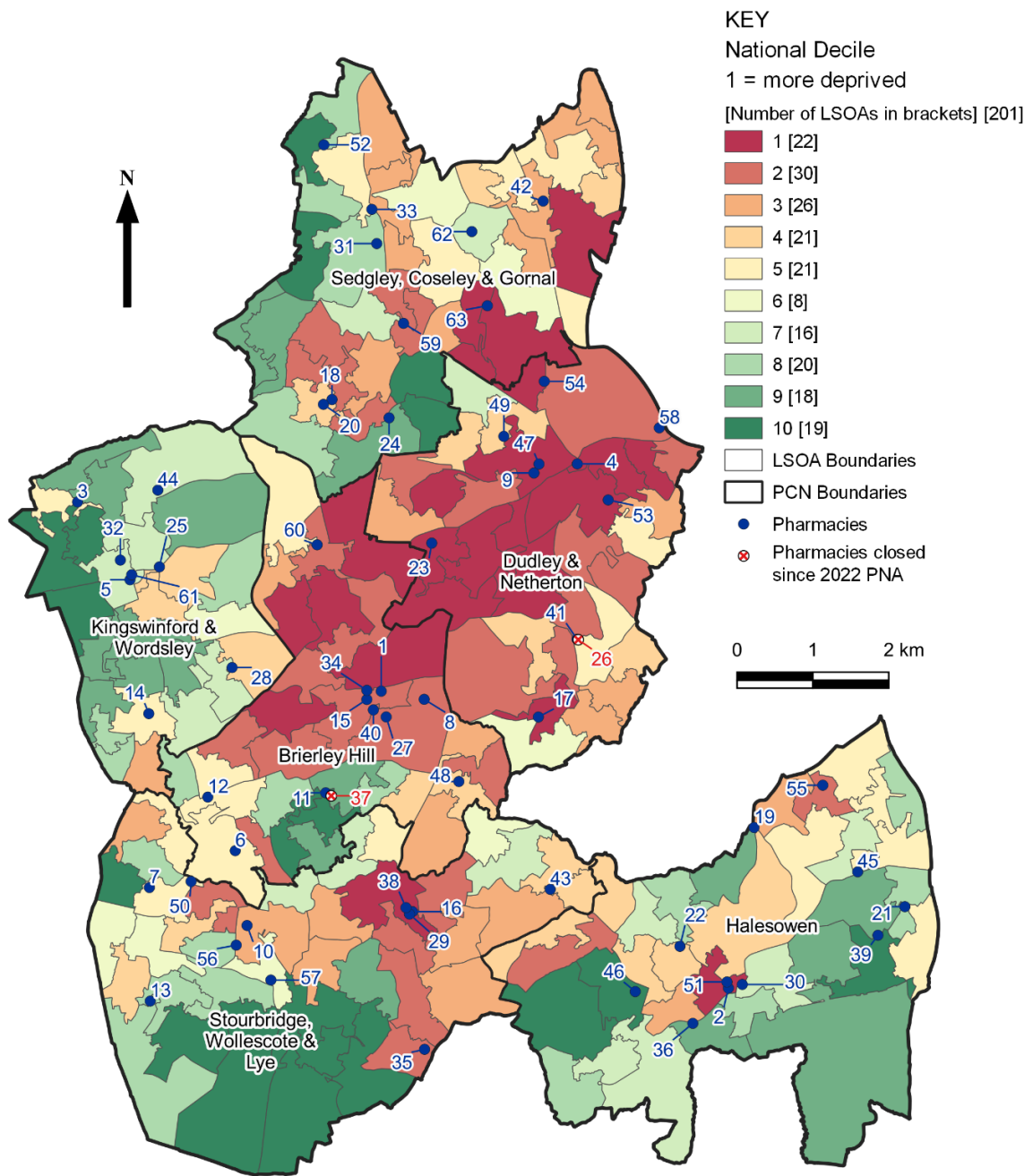
Between 2005 and 2012, many community pharmacies were allowed onto pharmaceutical lists if they agreed to provide services for 100 hours per week, rather than the usual 40 core hours. Prior to this Regulation change, those 100 hours pharmacies had not been allowed to reduce their 100 hours commitment. These Regulations allow them to reduce it to 72 hours per week (or to between 72 and 100 hours) if they make an application to NHS England to that effect. However, as part of the reduction, they are not allowed to reduce their hours between 5pm and 9pm, Monday to Saturday, or 11am to 4pm on a Sunday (with a limited exception for a rest break), or to reduce their overall number of hours on a Sunday. Any such evening or Sunday commitment that they had before these Regulations came into force becomes (with a limited exception for Sunday rest breaks) irreducible.

Since publication of the 2022 Dudley PNA, three of the six 100-hour community pharmacies (Pharmacy ID 1, 2 & 38 – see Figure 1 and appendix 1) have successfully applied to reduce their total weekly opening hours under this new amended regulation. One 100-hour pharmacy (Pharmacy ID 37 – see Figure 1 and Appendix 1) has now closed.

The approach being taken is therefore to

- Discuss the changes at the Community Pharmacy Development Steering Group
- Update the map of pharmaceutical services within Dudley to reflect current pharmacy locations
- Publish a PNA Supplementary Statement in September 2023, detailing these changes.

Figure 1: Index of Multiple Deprivation 2019 National Deciles by LSOA with Pharmacy Locations



Source: ODS DataPoint, NHS Digital / LLPG, Dudley MBC / Indices of Deprivation 2019, MHCLG
 Produced by: Intelligence Team, Dudley MBC
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For the key to Pharmacy ID numbers, see Appendix 1.

Please note: There are two distance selling pharmacies (Meds at Home and Dixons Green Pharmacy) in Dudley. These pharmacies are not included on the map since patients cannot visit them.

CHANGES TO PHARMACY OWNERSHIP AND/OR TRADING NAME

Boots Pharmacy, Steppingstone Medical Centre, Stafford Street, Dudley, DY1 1RT.

The above pharmacy with effect 10th October 2022 has changed ownership to **Portway Healthcare Ltd**, trading as **Steppingstone Pharmacy**. The pharmaceutical service provision and operating hours remain unchanged.

This pharmacy is number 9 on the map (Appendix 1).

Boots Pharmacy, off Squires Court, Withymoor Village, Brierley Hill, DY5 3RJ

The above pharmacy has changed ownership with effect 23rd May 2023 to **Jacksons Pharma Ltd**, trading as **Withymoor Pharmacy**. The pharmaceutical service provision and operating hours remain unchanged.

This pharmacy is number 11 on the map (Appendix 1).

Lloyds Pharmacy, 11 Peckingham Street, Halesowen, B63 3AW

The above pharmacy has changed ownership to **NBB Healthcare Ltd** with effect from 17th December 2022, trading as **Halesowen Pharmacy**. The pharmaceutical service provision and operating hours remain unchanged.

This pharmacy is number 30 on the map (Appendix 1).

Lloyds Pharmacy, 24-28 Dudley Street, Sedgley, Dudley DY3 1SB

The above pharmacy has changed ownership to **Sync Chem Ltd**, trading as **Sedgley Pharmacy**. The pharmaceutical service provision and operating hours remain unchanged.

This pharmacy is number 33 on the map (Appendix 1).

Lloyds Pharmacy at Talbot Street, Brierley Hill, Dudley DY5 3DS

The above pharmacy has changed ownership to **LP SD Thirty Two Limited**.

This pharmacy is number 34 on the map (Appendix 1).

Lloyds Pharmacy at 175 The Ridgeway, Sedgley, Dudley DY3 3UH

The above pharmacy has changed ownership to **LP SD Thirty Two Limited**.

This pharmacy is number 31 on the map (Appendix 1).

Lloyds Pharmacy, Moss Grove Surgery, 15 Moss Grove, Kingswinford, DY6 9HS

The above pharmacy has changed ownership to **LP SD EIGHTEEN LIMITED**.

This pharmacy is number 32 on the map (Appendix 1).

Lloyds Pharmacy, 173A High Street, Lye, Stourbridge, DY9 8LN

The above pharmacy has changed ownership to **West Midlands Healthcare UK**, with effect 1st July 2023, trading as **Lymes Pharmacy**. Pharmaceutical service provision and operating hours remain unchanged.

This pharmacy is number 29 on the map (Appendix 1).

PHARMACY CLOSURES

Jhoots Pharmacy, 145 Halesowen Road, Netherton, Dudley DY2 9PY.

The pharmacy has consolidated its contract onto the site at **Milan's Chemist**, 137 Halesowen Road, Netherton, Dudley, DY2 9PY. Jhoots Pharmacy at 145 Halesowen Road has **closed**.

These pharmacies are number 41 and 26 on the map (Appendix 1).

Lloyds Pharmacy in Sainsbury Supermarket, Sandringham Way, Withymore Village, Stourbridge, DY5 3JR.

This pharmacy was open 100 hours per week and has now closed.

This pharmacy is number 37 on the map (Appendix 1) and **trading ceased 14th June 2023**

CHANGES TO OPENING HOURS

Asda Pharmacy, Pearson Street, Brierley Hill, DY5 3BJ.

The above pharmacy has reduced its opening hours from 100 hours to **78 hours**. Previous hours: Monday 8am to 11pm, Tuesday to Friday 7am to 11pm, Saturday 7am to 10pm and Sunday 10am to 4pm.

New hours: **Monday to Saturday 9am to 9pm** and **Sunday 10am to 4pm** (no change)

The trading name and pharmaceutical service provision remains the same.

This pharmacy is number 1 on the map (Appendix 1).

Asda Pharmacy, Cornbow Shopping Centre, Queensway Mall, Queensway, Halesowen, B63 4AB.

The above pharmacy has reduced its opening hours from 100 hours to **78 hours**.
Previous hours: Monday 8am to 11pm, Tuesday to Friday 7am to 11pm, Saturday 7am to 10pm and Sunday 10am to 4pm.

New hours: **Monday to Saturday 9am to 9pm** and **Sunday 10am to 4pm** (no change)

The trading name and pharmaceutical service provision remains the same.

This pharmacy is number 2 on the map (Appendix 1).

Lye Pharmacy, 37 High Street, Lye, DY9 8LF

The above pharmacy has reduced its total core opening hours from **100 to 73 hours and 30 minutes** per week, effective from 3 July 2023. The trading name and pharmaceutical service provision remain unchanged.

Previous hours: Monday to Friday 8am to 11pm, Saturday 8am to 9pm and Sunday 9am to 9pm.

New hours: Monday to Friday **9:30am to 9pm**, Saturday **5pm to 9pm** and Sunday **9am to 9pm** (no change).

This pharmacy is number 38 on the map (Appendix 1).

Milan Pharmacy, 137 Halesowen Road, DY2 9PY

The above pharmacy has reduced its opening hours from **51 to 49 hours** per week, effective from 1st September 2023. The trading name and pharmaceutical service provision remain unchanged.

Previous hours: Monday to Friday 9am to 6pm and Saturday 9am to 3pm

New hours: Monday to Friday **9am to 6pm**, and Saturday **9am to 1pm**

This pharmacy is number 41 on the map (Appendix 1).

Murrays Healthcare, 57 Queensway, The Cornbow Shopping Centre, Halesowen, B63 4AG.

The pharmacy opening hours have reduced to **47 hours and 30 minutes** per week, effective from 2nd January 2023. Pharmaceutical service provision remains unchanged.

Monday to Friday opening hours **remain 9am to 5:30pm**; **Saturday** opening hours **9am to 5pm** and Sunday closed. However, the pharmacy is now **closed** each day **Monday to Saturday** between **1:30pm** and **2pm**.

This pharmacy is number 51 on the map (Appendix 1).

Murrays Healthcare, 37/38 High Street, Quarry Bank, Brierley Hill, DY5 2AA.

The pharmacy opening hours have reduced to **49 hours** per week, effective from 2nd January 2023. Pharmaceutical service provision remains unchanged.

Monday to Friday opening hours **remain 9am to 6:30pm**; **Saturday** opening hours **9am to 1pm** and Sunday closed. However, the pharmacy is now **closed** each day **Monday to Friday** between **1pm and 1:30pm**.

This pharmacy is number 48 on the map (Appendix 1).

Murrays Healthcare, 33 Thornhill Road, Halesowen, B63 1AU.

The pharmacy opening hours have reduced to **43 hours** per week, effective from 2nd January 2023. Pharmaceutical service provision remains unchanged.

Monday to Wednesday and **Friday** opening hours **remain 9am to 6:15pm**; **Thursday** remains **9am to 1pm**; **Saturday** remains **9am to 1pm** and Sunday closed. However, the pharmacy is now **closed** each day **Monday to Wednesday** and **Friday** between **1pm and 1:30pm**.

This pharmacy is number 46 on the map (Appendix 1).

Tesco Instore Pharmacy, Towngate Retail Park, Birmingham New Road, Dudley, DY1 4RP.

The pharmacy opening hours have reduced to **71 hours** per week, effective from 28th November 2022. **Monday to Saturday** opening hours have changed from **8am to 9pm** to **8am to 8pm**. Sunday opening remains unchanged 10am to 4pm. Pharmaceutical service provision remains unchanged.

This pharmacy is number 58 on the map (Appendix 1).

Access to Pharmaceutical Services

Assessment of changes to the 100-hour community pharmacies above, identifies reduced access in Halesowen PCN (Asda Pharmacy, ID 2) between 7am and 9am and 9pm and 11pm Monday to Friday and between 7am and 9am and 9pm and 10pm on a Saturday. At these unsociable hours, local service users may need to travel further (vehicle requirement) to access pharmaceutical services. However, previous public research supporting our current PNA recommendations concluded that pharmacies are utilized infrequently at these unsociable hours.

Changes to 100-hour pharmaceutical provision above for SWL PCN (Lye Pharmacy, ID 28 – reduced hours) and Brierley Hill PCN (Asda Pharmacy, ID 1 and Lloyds pharmacy, ID 37 – closed) are not expected to impact service users as there are alternative nearby 100-hour pharmacies within each PCN; namely Day Night Pharmacy, ID 16 and Jhoots Pharmacy, ID 27 respectively.

Closure of Jhoots Pharmacy (ID 26) in Netherton is not expected to impact service users given NHS England approved consolidation of this contract to Milan's Chemist (ID 41) which is within a very short walking distance.

Overall, it is concluded these changes are not expected to significantly impact pharmaceutical services access for our population, however, this will be considered in more detail as part of the next full PNA process (next PNA due October 2025).

Supplementary Statement issued by Dudley Health and Wellbeing Board

Signed:

Designation: Chair, Dudley Health and Wellbeing Board

Date: 1 September 2023

Appendix 1: Key to pharmacy locations in maps and summary of changes

Map identifier, name, addresses and PCN of pharmacies within Dudley (changes since September 2022 are shown in red)

ID	Pharmacy	Address	Postcode	PCN
1	Asda Pharmacy (reduced from 100 hours to 78 hours)	PEARSON STREET, BRIERLEY HILL	DY5 3BJ	BH
2	Asda Pharmacy (reduced from 100 hours to 78 hours)	THE CORNBOW SHOPPING CTR, QUEENSWAY MALL, HALESOWEN	B63 4AB	H
3	Boots	14 ALBION PARADE, WALL HEATH	DY6 0NP	KW
4	Boots	25-26 MARKET PLACE, DUDLEY	DY1 1PJ	DN
5	Boots	16-18 MARKET STREET, KINGSWINFORD	DY6 9JR	KW
6	Boots	STOURBRIDGE HTH & SCC, JOHN CORBETT DRIVE, AMBLECOTE	DY8 4HZ	BH
7	Boots	141 BRIDGNORTH ROAD, WOLLASTON	DY8 3NX	SWL
8	Boots	UNIT3, MERRY HILL CENTRE, BRIERLEY HILL	DY5 1QT	BH
9	Steppingstone Pharmacy (previously Boots Pharmacy)	STEPPING STONES MED CTR, STAFFORD STREET, DUDLEY	DY1 1RT	DN
10	Boots	5 RYEMARKET, STOURBRIDGE	DY8 1HJ	SWL
11	Withymoore Pharmacy (previously Boots Pharmacy)	OFF SQUIRES COURT, WITHYMOOR VILLAGE, BRIERLEY HILL	DY5 3RJ	BH
12	Brettell Lane Pharmacy	108B BRETTELL LANE, STOURBRIDGE	DY8 4BS	BH
13	Broadway Pharmacy	95 THE BROADWAY, NORTON, STOURBRIDGE	DY8 3HX	SWL
14	County Pharmacy Ltd	15 WORDSLEY GREEN CENTRE, WORDSLEY	DY8 5PD	KW
15	Day Night Pharmacy	20 ALBION STREET, BRIERLEY HILL	DY5 3EE	BH
16	Day Night Pharmacy	45 HIGH STREET, LYE	DY9 8LQ	SWL
17	Dudley Wood Pharmacy	2 BUSH ROAD, DUDLEY	DY2 0BH	DN
18	Eggington JT Ltd	ABBEY ROAD, LOWER GORNAL	DY3 2PG	SCG
19	Evergreen Pharmacy	161 COOMBS ROAD, HALESOWEN	B62 8AF	H
20	Gornal Wood Pharmacy	18 ABBEY ROAD, GORNAL WOOD	DY3 2PG	SCG
21	Grange Pharmacy	8 HOWLEY GRANGE ROAD, HALESOWEN	B62 0HN	H
22	Hawne Chemist	177 STOURBRIDGE ROAD, HALESOWEN	B63 3UD	H
23	Holly Hall Pharmacy	178 STOURBRIDGE ROAD, HOLLY HALL, DUDLEY	DY1 2ER	DN
24	Jhoots Pharmacy	100A MILKING BANK, DUDLEY	DY1 2TY	SCG
25	Jhoots Pharmacy	468 HIGH STREET, KINGSWINFORD	DY6 8AW	KW
26	Jhoots Pharmacy	Formerly of Halesowen Road. This pharmacy has consolidated its contract onto the site of Milan Chemist [41], closing the site at [26].	DY2 9PY	DN
27	Jhoots Pharmacy	BRIERLEY HILL H & S C C, VENTURE WAY, BRIERLEY HILL	DY5 1RG	BH
28	Lad Chemist	30 MADELEY ROAD, HIGH ACRES, KINGSWINFORD	DY6 8PF	KW
29	Lymes Pharmacy (previously Lloyds Pharmacy)	173A HIGH STREET, LYE	DY9 8LN	SWL
30	Halesowen Pharmacy (previously Lloyds Pharmacy)	11 PECKINGHAM STREET, HALESOWEN	B63 3AW	H
31	Lloyds Pharmacy (change in ownership)	175 THE RIDGEWAY, SEDGLEY	DY3 3UH	SCG
32	Lloyds Pharmacy (change in ownership)	MOSS GROVE SURGERY, 15 MOSS GROVE, KINGSWINFORD	DY6 9HS	KW

ID	Pharmacy	Address	Postcode	PCN
33	Sedgley Pharmacy (previously Lloyds Pharmacy)	24-28 DUDLEY STREET, SEDGLEY	DY3 1SB	SCG
34	Lloyds Pharmacy (change in ownership)	204 TALBOT STREET, BRIERLEY HILL	DY5 3DS	BH
35	Lloyds Pharmacy	WYCHBURY MEDICAL CTR, 121 OAKFIELD ROAD, STOURBRIDGE	DY9 9DS	SWL
36	Lloyds Pharmacy	ST MARGARETS WELL SURGERY, 2 QUARRY LANE, HALESOWEN	B63 4WD	H
37	Lloyds Pharmacy	Formerly in Sainsbury Supermarket, Withymore. This pharmacy has ceased trading.	DY5 3JR	BH
38	Lye Pharmacy (reduced from 100 hours to 73 hrs 30 mins)	37 HIGH STREET, LYE	DY9 8LF	SWL
39	Manor Pharmacy	12 MANOR LANE, HALESOWEN	B62 8PY	H
40	McArdle I Ltd	92 HIGH STREET, BRIERLEY HILL	DY5 3AP	BH
41	Milan Chemist (reduced from 51 hrs to 49 hrs)	137 HALESOWEN ROAD, NETHERTON	DY2 9PY	DN
42	Millard & Bullock	UNIT 2, JOSIAH HOUSE, CASTLE STREET, COSELEY	WV14 9DD	SCG
43	Modi Pharmacy	118 COLLEY GATE, HALESOWEN	B63 2BU	SWL
44	Morrisons Pharmacy	CHARTERFIELD SHOPPING CTR, STALLINGS LANE, KINGSWINFORD	DY6 7SH	KW
45	Murrays Pharmacy	5&6 HALESOWEN ROAD, HALESOWEN	B62 9AA	H
46	Murrays Pharmacy (reduced from 47 hrs 30 mins to 43 hrs)	33 THORNHILL ROAD, HALESOWEN	B63 1AU	H
47	Murrays Pharmacy	CROSS STREET HEALTH CTR, CROSS STREET, DUDLEY	DY1 1RN	DN
48	Murrays Pharmacy (reduced from 51 hrs 30 mins to 49 hrs)	37-38 HIGH STREET, QUARRY BANK, BRIERLEY HILL	DY5 2AA	BH
49	Murrays Pharmacy	ST JAMES MEDICAL PRACTICE, MALTHOUSE DRIVE, DUDLEY	DY1 2BY	DN
50	Murrays Pharmacy	LION MEDICAL CTR, 2 LOWNDES ROAD, STOURBRIDGE	DY8 3SS	SWL
51	Murrays Pharmacy (reduced from 50 hrs 30 mins to 47 hrs 30 mins)	57 QUEENSWAY, THE CORNBOW SHOPPING CTR, HALESOWEN	B63 4AG	H
52	Northway Pharmacy	6 ALDERWOOD PRECINCT, THE NORTHWAY, SEDGLEY	DY3 3QY	SCG
53	Pharmaco Dudley Limited	5 BEAN ROAD, DUDLEY	DY2 8TH	DN
54	Priory Community Pharmacy	95-97 PRIORY ROAD, DUDLEY	DY1 4EH	DN
55	Rajja Chemist	5 CLEMENT ROAD, HALESOWEN	B62 9LR	H
56	Stourbridge Pharmacy	35 WORCESTER STREET, STOURBRIDGE	DY8 1AT	SWL
57	Swinford Pharmacy	90 HAGLEY ROAD, STOURBRIDGE	DY8 1QU	SWL
58	Tesco Pharmacy (reduced from 84 to 71 hrs)	TESCO SUPERSTORE, BIRMINGHAM NEW ROAD, DUDLEY	DY1 4RP	DN
59	The Arcade Pharmacy	4 THE ARCADE, UPPER GORNAL	DY3 2DA	SCG
60	The Pharmacy Galleria	96 HIGH STREET, PENSNETT	DY5 4ED	BH
61	Village Pharmacy	9-11 MARKET STREET, KINGSWINFORD	DY6 9JS	KW
62	Woodsetton Pharmacy	41 BOURNE STREET, DUDLEY	DY3 1AF	SCG
63	Wrens Nest Pharmacy	100 MAPLE GREEN, DUDLEY	DY1 3QZ	SCG

PCN Key:

BH = Brierley Hill

DN = Dudley and Netherton

H = Halesowen

KW = Kingswinford and Wordsley

SCG = Sedgley, Coseley and Gornal

SWL = Stourbridge, Wollescote and Lye