
Meeting of the Adult Social Care Select Committee – 20th November 2024

Report of the Director of Adult Social Care

Corporate Performance Report – Q2, 2024

Purpose

1. To present the Corporate Performance report of the financial year 2024-25, covering Q2.

Recommendations

2. It is recommended that Select Committee Members
 - Review the contents of the performance report
 - Raise and refer any identified performance issues to the Director of Adult Social Care

Background

3. The performance report provides our Adult Social Care Select Committee with progress against the delivery of the 2024-25 Council Plan.

Within Adult Social Care there are 2 measures across 1 Council Plan priority:

Delivering for our customers, residents and communities – 2 measures

- PI.2700 No. of people on a waiting list for an assessment of any kind (including Deprivation of Liberty Safeguards (DoLS), Occupational Therapy (OT), Care Act assessments)

- PI.2701 % of S42 individuals with outcomes expressed, fully and partially achieving their outcomes

Performance Summary

4. In Q2, both measures to be reported have available data. However, 1 measure (PI.2701) is reported 2 months in arrears. This is due to a lag in which the data becomes available for reporting.
5. The outturns for the measures show:
 - 1 measure “Exceeds or on target” (PI.2701)
 - 1 measure “Within tolerance” (PI.2700)

Directorate Service Delivery

6. Inclusive to the report, the Adult Social Care Directorate Scorecard provides a detailed account of service delivery. Please refer to Appendices for detailed information on service delivery for Quarter 2.

Finance

7. This is the Corporate Performance report of the financial year 2024-25, covering Q2 only.

Law

8. There are no direct law implications in receiving this report.

Risk Management

9. There are no material risks in relation to performance.

Equality Impact

10. There are no special considerations to be made with regard to equality and diversity in noting and receiving this report.

No proposals have been carried out.

No proposals have been made, therefore does not impact on children and young people.

Human Resources/Organisational Development

11. There are no specific direct human resource issues in receiving this report.

Commercial/Procurement

12. There is no direct commercial impact.

Environment / Climate Change

13. There are no specific environmental / climate impacts.

Council Plan

14. The Council Plan and Corporate Performance Management Framework enables a consistent approach for performance management across the organisation, aligning the Council Plan, Borough Vision and Fit for the Future Programme and provides that golden thread between them.
15. Our Council Plan is built around five key priority areas, and our Fit for the Future Programme. The Council Plan is a 1-year '[Plan on a Page](#)'. Each directorate has a number of measures which align to one or more key priorities and will reflect our focus on becoming a financially sustainable organisation.
16. Performance management is key in delivering the longer-term vision of the Council. This will help to enable the council to deliver the objectives and outcomes of the Council Plan and in turn the Borough Vision.

M. Bowsher

Matt Bowsher
Director of Adult Social Care

Report Author: Leigh Steel, Performance Manager
Telephone: 01384 816667
Email: leigh.steel@dudley.gov.uk

Appendices:

Appendix 1: Adult Social Care Directorate Scorecard (September 2024)