

**Directorate of Adult Community and Housing Services  
Directorate of Children's Services**

**Appendix 3**

**Member Visits to Social Care Establishments October 2010 – April 2011  
Stourbridge Area Committee Date**

**ADULT ESTABLISHMENTS**

<b>Stourbridge Area Committee Councillor Pairings</b>	<b>Date of Visit</b>	<b>Name of Establishment</b>	<b>Member Comments</b>	<b>Assistant Director's Response</b>
<p>Cllr. Nicolas Barlow &amp;  Cllr Colin Banks</p>	<p>22<sup>nd</sup> March 2011</p>	<p>New Swinford Hall</p>	<p>Members commented positively on the high standard of care provided and the extremely good relationship between residents and staff. Members commented positively on the recuperative work performed within the home and the beneficial impact that this had on residents. Members made suggestions on possible additional facilities for residents including tea making in rooms and internet access</p>	<p>The Assistant Director thanked Members for their visit and the positive comments that they had made regarding the home.  The feasibility of tea making facilities and internet access will be explored.</p>

## ADULT ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
<p>Cllr. Colin Banks &amp;</p> <p>Cllr Nicolas Barlow</p>	<p>22<sup>nd</sup> March 2011</p>	<p>Glebelands</p>	<p>Members commented on the good relationship between staff and residents including the 1:1 support provided</p> <p>Members asked for clarification on future management of the home, but report that this has not affected the running of the home.</p>	<p>The Assistant Director thanked Members for their visit and their positive comments.</p> <p>Members were advised that management of the home would be transferred to a Supported Living Project and operate as three supported living flats.</p>

## ADULT ESTABLISHMENTS

Stourbridge Area Committee Councillor Pairings	Date of Visit	Name of Establishment	Member Comments	Assistant Director's Response
* Visit not completed due to unexpected unavailability of Members		Brettell Lane Day Centre		
* Visit not completed due to unexpected unavailability of Members		The Stourbridge Centre		

These establishments have been prioritised to be undertaken early in the 2011/12 programme