

# Sandwell Hub

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Community Risk Reduction Officer



# What is the hub?

- An online referral network of partners that creates a consistent and timely referral environment.
- It is not a fire service / police /local authority product.

***'Connecting People –  
Changing lives'***

# Why use Sandwell Hub?

- Online Referral Network Service
- Refer to multiple agencies in one place
- Record your incoming and outgoing referrals
- Track the progress of referrals made (open/closed/actioned)
- Easy communication between partners
- Find services in Sandwell for vulnerable people

# 'Definition of Vulnerable Person'

*'A resident requiring a community service by reason of age, illness, disability or personal circumstance to protect him or herself against harm and/or improve physical and mental wellbeing'.*



# Our Partners – 35 partners providing a range of services

Adult Community Services  
Agewell  
Aquarius  
Be Well  
Black County Housing Group  
Buds  
Cares  
Connexions  
Damp Advisory Service  
Equipment and Adaptations  
Happy  
Icares  
Iris  
Kaleidoscope  
Lifestyle Choices  
Mytime Active  
National Centre for Domestic Violence

Penderels Trust  
Private Sector Housing  
Riverside  
Sandwell and West Birmingham CCG  
Sandwell Community Alarms  
Sandwell council Assist  
Sandwell Metropolitan Borough Council  
Sandwell Wellbeing Hub  
Stay Telecare  
Swanswell  
Trading Standards  
Warm Zone  
Welfare Rights and Anti Poverty Unit  
West Midlands Fire Service  
West Midlands Police  
YMCA



Prevention Protection Response

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# Sandwell Hub Partner Services

## **Safety**

- Police Reassurance visit
- Home Fire Safety Check
- Falls safety check
- Community alarms
- Domestic abuse

## **Housing Services**

- Handy Persons Scheme
- Private sector housing advice
- Minor / Major Adaptations
- Damp and Mould – private rented
- Trading Standards

## **Wellbeing Services**

- Health and Social care assessment
- Befriending scheme
- Relaxation Therapy
- Weight management
- NHS Health Check
- Employability and Training
- Stop Smoking Service
- Alcohol misuse
- Drug misuse

## **Additional Help**

- Free benefits check
- Financial efficiency / heating advice
- Careers energy card scheme
- Warden service / community alarms
- Lifestyle choices



## Home



### Latest News

[Sandwell Scout District](#)

[Telephone scam targeting older people](#)

[VOLUNTEER with the Community Offer Good Neighbour](#)

[The Community Offer: West Bromwich Central, Lyng a](#)

[Be Well](#)



This service has been developed by organisations from within the public and voluntary sectors. This will provide an integrated and inclusive service, to identified potentially "at risk" households combining risk assessment, advice and immediate intervention by providing information or through the referral process to an appropriate organisation for further action.

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Here you can find the key documents and policies for the use of the Sandwell Hub



## [Aide Memoir \(Pocket Guide\)](#)

[Aide Memoir \(Pocket Guide\).pdf](#)

Pocket guide to the key services available via the Sandwell Hub

Connecting People Changing Lives

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## Any Questions